

## COVID-19 Office Hours: Transcript July 22<sup>nd</sup>, 2022

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Hello everyone and welcome to this week's COVID-19 office hours. We have some great content today that we look forward to sharing with you in just a moment, but before we do, so we're gonna go over a couple of housekeeping notes and reminders for all of us.

So 1st, and foremost as we do each, and every office hours,

today's webinar is being recorded and a copy of that recording along with the slides that are shared will be posted to the head exchange within 2 to 3 business days at the link that is up there on the screen.

Additionally, if you have any trouble with audio, throughout the course of our time together, we encourage you to switch over from computer audio to phone using the call in information. That's both up there on the screen.

And that appears in the chat for you now as well.

Everyone that's here is an attendee is going to remain muted for the duration of the webinar, but we absolutely want to anticipate hearing from you throughout the webinar through the chat feature in Webex.

So, if you're not familiar with where to find the chat feature, just look at the bottom right hand side of your screen and you should see what looks like a little chat or message bubble.

If you open that up, it will allow you to put all questions, comments or discussion items for the team in that chat message when you are sending in again, any questions or thoughts back to the team,

just take a moment and please make sure that it's going to everyone, it should default to everyone, but if it does not, you can go ahead and change it to everyone by clicking on the down arrow all the way over to the right.

With that, I'm going to turn things over to Norm Suchar from the HUD office of special needs assistance programs.

Thank you so much Natalie and welcome everyone to today's office hour session. Uh, we have some great presentations. We are delighted to be able to share with you today, as you can see on the screen.

We have several people from the snaps office.

Who will be joining us today to help answer questions if you have any questions about today's content or any other questions you'd like to ask 1 of the, uh, members of the snaps office,

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or 1 of the panelists please feel free to type those in the chat window at any time, as Nadia said, it helps if you make it to everyone. So we can all see your questions.

Um, so also we have, uh, presenting from the Centers for Disease Control and Prevention, uh, uh, giving us an update on and some information about monkey pox.

Uh, and we're very incredibly excited, uh, to have some partners from Pierce County, Washington here today, to help, uh,

present information about their participation in the racial equity demonstration project. Uh, so this is a topic that I know a lot of people are incredibly interested in and a topic that people are focused on.

So we're again incredibly excited to have them share their experience and their learnings, uh, in the project.

And as you can see, uh, you'll be hearing from, uh, Delmar, algae Michael Alan brown and, uh, Tony Montgomery, and we also have Virginia cannon available to help answer questions about the racial equity demonstration.

So, a great. A bunch of information will be providing today. So, we're gonna jump right into the content. So I'm gonna turn things over to, from CDC. Emily.

Hi, everyone, it's really good to talk with you. Thanks so much norm. Um, why don't we go to the next slide?

So, I, our team is always the bearer of exciting news. What you can see here. This is not the usual graph that we've presented.

Normally we present case counts over time, but here, I'm presenting hospitalizations over time. So this is new admissions of patients with confirmed covid in the United States.

And the reason that I switched this is because I think probably, as you all know, the number of home tests, that are not reported has really increased.

So, we don't see much of a rise in the number of cases, per day but what we can see here on the right hand side of this graph is that we have a pretty steady increase in the number of hospitalizations, per day from covid.

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So, where we are certainly in a rise, fortunately, it's not a very fast. Upswing we saw was Omicron or we saw with some of the other accelerations of cases.

Next slide. So, what that translates to on a county level is that we have quite a number of counties that are in high.

covid community level, and this is a combination indicator that includes admissions inpatients and cases in patient venues and number of cases.

So, it's really an indicator of burden and it can tell you if, if your county is high, I'm having protections in place is a pretty good idea because there is a burden on the healthcare system.

Next slide so the reason for this rise is another variant. It's some variance of Omicron called 5.

we've had these variance of Omicron going through. You can see from this graph. The different colored bars are different variants of they're pretty much all some variance of Omicron.

So, we've had these these different sub variants move through and right now we have a 5 moving through the population.

Next slide. Okay. And and didn't even cheer your news um, we, we will step over to monkey pox. So monkey pox certainly not as widespread. Is Kobe.

Kobe transmits very quickly between people that are.

Our app can be just within the same room together. Monkey pox transmits with require as much closer contact.

So, however, though, we do have, at this point over 2000 cases that have been reported across the United States in almost every state, the States here that are not represented, are those with lower populations.

So it might not have shown up yet in those states. states

Next slide, we have specific monkey pox guidance.

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If you go to preventing monkey pox, spread and specific settings on the CDC website, there is a congregate settings tab, and that congregate settings. Considerations.

Document does include considerations for homeless shelters and other homeless services.

So, it's worth taking a look at that is also worth taking a look at the social gatherings and the home disinfection pages, just because they have some valuable information as well.

Next slide I did just want to highlight again what to look for. I know that we talked a little bit about monkey pox here before, but I wanted to highlight what monkey pox symptoms look like. So it starts with a.

Febrile illness so a fever headache backing swollen lymph node chole exhaustion and then.

A little bit later progresses to a rash so this rash, it can look like pimples and blisters and it can really be in any part of the body.

And I bet you putting the pictures on here, but if you wanted to take a look at what it might look like, if you have concerns for, for people that you're.

Working with, or staff members, um, please do go ahead and look at the CDC website under symptom and, uh, next slide.

That is it for us, but please let me know if you have any questions on either of these.

Great Thank you so much Emily and I just wanted to ask, uh, I think we've covered this a bit on, uh, previous office hours, but.

Are are your recommendations for how to sort of think about, uh, preventing monkey pox spread in shelters and other congregate settings?

Are we looking at similar measures that we've been taking with respect to covid or what are some of the sort of additional things that a shelter provider might want to be thinking about?

Yeah, that's such a great question. So, it is, it is it spreads in a quite different way than it's, um.

It's possible for it to spread in that early illness with a fever.

I'm sorry hold on 3rd. I have a sick child here. Give me 3rd.

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No worries.

Okay, so sorry about that he yes, he fortunately doesn't have coverage, but he is here. So so, yes, the spread is very different.

You can they think that you can spread it when you have that several early illness through kind of prolonged face to face respiratory droplets in the way that you can with Kobe but really you know what they really see as transmission

from from touching the lesions or material that's touched the lesions so betting close things like that. So the considerations are really a bit different. I would say that.

In terms of proactive measures, we don't have the same kind of proactive measures that we would with covid. It's more if, you know, that there is a case what to do in response to that case.

So that's what's outlined in the congregate settings document there's information on laundry there's information on kind of follow up and those sorts of things. And so I think someone might have put it into the chat. Yes, thank you.

latisha for doing that. So, yeah, those kind of specific follow up questions or follow up on considerations are in that document.

Great, thank you so much, Emily, as always great to hear these updates from you, and to keep us informed about, uh, about what's going on. So thank you so much. If you have questions for Emily. Uh, please go ahead and type those in the chat window.

Uh, in the meantime, we're going to move to our next set of presentations as I mentioned before we're incredibly excited to have, uh, some of our friends from Pierce County, Washington, uh,

present today on their work on hubs, racial equity demonstration. Uh, so I'm very happy to introduce, uh, Mike, Alan brown Tony, Montgomery and Omar algae who are going to present on their work.

Uh, but, 1st, I'm going to turn things over to Lisa Kaufman from the snaps office. Who's going to kick off with a little background and information about the racial equity demonstration. So, Lisa, over to you.

Thanks. Hi, everybody. Good to see you all very happy to talk about the coordinated entry racial equity demonstration project.

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That HUD is currently undertaking and the cohort 1 of which Here's county will talk about, um,

started this project back in September 20th and it ran through March 2021. um, and the focus of this demonstration project was really to better understand and address. to better understand and address

The overrepresentation of people of color experiencing homelessness nationwide many of you are are very familiar with Regina Canada and the work of,

and the spark report that lifted up the overrepresentation of people in the homeless systems. Many of you didn't need those reports. Uh, because you see the see that in your own systems every day.

So, what we wanted to accomplish with this demonstration was to provide intensive technical assistance in coaching and more importantly, the space.

Or communities to really reimagine their systems and how those systems could be transformed to be more responsive.

Um, to the needs of black brown, indigenous and other people of color in their systems um, and we started it during the, the middle of of covance. So definitely shout out to the communities who were also dealing with.

Um, uh, you know, moving folks from congregate shelters into other settings and dealing with, um, vaccines, um, programs and strategies,

and making sure that we were doing all that we could to minimize the risk of people experiencing homelessness for covert 19.

so, in the midst of that, um, as we looked at our systems, these 8 communities decided to raise their hands and go on this journey with us to really do the deep dive in their systems.

So, I, I want to highlight briefly who the 8 communities are for those of you that will be attending the National Alliance and homelessness conference next week. You will be able to hear some deep dives from some of the other communities.

But in the meantime, you get the street preview from a to hear from our friends from peers county.

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So, in addition to peers County, there were also communities from Austin that participated in cohort 1, Charlottesville, Chicago, Connecticut.

Minneapolis Hennepin County, Nashville, Davidson county and Omaha, so in future office hours, we hope to bring you presentations from them. So you can listen to their challenges their success.

Some of the barriers that they're faced that they faced and learn from them.

And at some point, we will, in the snaps office,

put out a materials for you to utilize we continue to get questions from any of you about ways that you can retool your prioritization and your assessment strategies and we're hoping to use what we've learned in Pierce county and then the

other communities that I mentioned to give you some resources to help you with that. So, with that, I'm very happy to turn things over to Mike, and he will start.

The, um, presentation about the experience in Pierce county. So, Mike, over to, you.

I think Thank you so much for that. Lisa. Um, I'll briefly introduce myself here and then I also introduce, um, 2 of my Co presenters who are here with me today. Alan brown and pastor Tony Montgomery.

My name is micro um, my day job, I may faculty member, and the director of the public administration program at the Evergreen State College.

And then in Pierce County, I'm a member of the continuum of care for Tacoma, Lakewood, Pierce county.

Uh, and, um, I've been a member of the work group that we put together to, um, to manage this, uh, racial equity demonstration project.

And then, um, past the book memory, could I Kay, uh, get you to briefly introduce yourself as well?

Thank you, Alan, thank you. Lisa. And thank you team.

Yes, I'm telling my gallery and I'm a pastor here in appears county Washington Post of the fathers are stretched to coma and also here representing the common ministerial alliance,

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which is a combination of both religious and secular participants who provide a, a covering for peers county.

So glad to be here Thank you.

Thank you a password recovery, Alan. Would you like to take a moment here to introduce yourself?

Morning everybody I'm, uh, or afternoon uh, I'm Alan brown. I'm the housing services director, uh, with Catholic community services, um, in Tacoma, uh, Pierce county.

Um.

And also, like to say that Del Mar algae sentences regrets, he is not able to.

Joined us, um, but he was an important part.

Of this project, um, both as a member of our Catholic community services team, and now in his role with piers County, human services.

Thanks Allen, I think what we decided is it all sort of walk through some of the results we had from from this particular project and then the.

Aaron and pastor McHenry, please as I forget things, which I will please just jump in.

Uh, to add in what I forget about or to expand on anything that I'm saying, at any point, just just jump right on in.

But to, um, by way of context, I think you are starting point for this project when it came from the, um, 2016 spark report.

Uh, Pierce county was 1 of the was 1 of the localities that was.

Part of that sparked project and, uh, it revealed a number of.

In equities, both in terms of who experiences homelessness in in Pierce County, and in, uh, the way services have delivered.

And so if we can go to the 1st slide here, please, um.

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I think 1 of the key things for us as a work group that.

Stood out from that report was the finding on network impoverishment that that.

You know, a poor driving factor, homelessness and its perpetuation was that, um, the lack of, um.

Uh, of, uh, contacted, uh, people experiencing poverty had with people who are not so that they are able to move themselves out of poverty and pass them recovery.

You always had a good way of saying this is, like, you always talked about this is not networking over here so much as network impoverishment. And I, I really like that because it highlights that the real problem is not that you don't are not connected to other people, but that you.

Are not connected to the people who have resources the whole network is without resource.

Um, so that was 1 thing I think that really stood out to us from that report. And then we kept in mind.

Uh, throughout this project, um.

If we can go, so when the opportunity came up in October 2020 to, um, get some support from her to carry out some further analysis of race, racial equity in Pierce County, uh,

we really were enthusiastic about the opportunity to do that. And and to participate as 1 of the. one of the

The team is a care that we're part of the initial racial equity demo project.

Um, as we as I sort of get into this 1 thing I wanted to just really point out for the very beginning here, is that.

How many people were really were an important part of this and pass them recovery and damar all were really, really instrumental in all of this.

But we also had a fairly large and diverse work group to sort of see this particular project through uh, and, um, we, that was intentional.

Uh, I think Omar and I know you pass the McHenry, especially we're really intentional at the beginning to make sure that we took a community based.

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Participatory research approach to this and and to be sure that the work group guiding the project represented all facets of the, um, coordinated entry system.

In Pierce County, so we had representation, uh, from, you know, Pierce County Department of human services itself. Of course.

And some of the major coordinate entry providers in Pierce County, including Catholic community services.

Um, and to come a minister alliance.

We also have representation from.

Uh, the city to come on, and some of the other principal agencies and governments in the region, um, as well as people with limited experience and homelessness, uh, all which I think we're really crucial to being able to develop a project that,

um.

Addressed are pretty well, it's just a really important part of ratio and equity and peers counties according to entry system and Richard that we were on track with that. So.

Uh, what we have on this slide that are just sort of a representation of the Mini participants who we're serving on the workgroup it, uh, over the course of this project. And, uh, really grateful for the there. This is from from all these folks.

Um, can we go on to the next slide? Please, uh, 1 of the driving things behind this project, uh, that we came to very early on.

Is because network impoverishment and net worth impoverishment were such an important part of the spark report. I think it really sort of encouraged to think about relationships.

Relationship building as a crucial part, a successful coordinated entry, and as a powerful factor in driving ratio in equity in the system the extent to which that doesn't work very well.

So, um, 1 of the things that our work group did early on is to.

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Conceptualize what a, a coordinator system would look like it was culturally competent.

And that's what the form of what we call this cultural hub model for coordinated entry. Um.

The idea being that, uh, that the coordinate delivery needs to be intentional about building up relationships that take into, uh, explicit.

Awareness of the different needs of different communities in the spirit of targeted. Universalism.

That different communities, including the black community, Latino community community.

Face different circumstances have different needs and will relate to providers and coordinate entry differently from each other. And then it's important to approach coordinate entry with that mindset.

And our inspiration for this, when it came from the partnership between Catholic community services, and, uh, the components to alliance, uh, back in 2020, um. and twenty um

Catholic community to commitment is to alliance.

Maybe pass the mic. I mean, this is something where you can take talk a little bit more about how you came to work with. Um.

Uh, Catholic community services, but, uh, very early in 2020, uh, Catholic unity services and to.

Formed a really unique partnership where to come from industrial alliance, which has established.

Really strong and long existing relationships in.

A black community with black families in particular, uh, sought to become a core identity provider.

They had established good relationships.

Within the black community and community services as 1 of the largest providers.

In the 4th quarter entry in the region, uh, served as sort of the, um, the gateway for companies to allow us to gain entry into the quarter entry system. I'm not sure if I explained that quite right Alan, or or Tony.

So please, jump in. If I'm not explaining that quite well.

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But, let me just say, Mike for the dates, uh.

We actually began this process. I believe that Alan in late 2018.

That's correct. Yeah, and in 2019 we.

Uh, we formalized.

The partnership and, uh.

And, uh, Allen and and Catholic community services.

Enabled to come a ministerial alliance to enter into this um.

Ability to, uh, provide.

Service to the African American community.

That's right. Um, and it was, uh, at a time where, uh, some unfortunate things happened.

Together, um, starting with the spark report, um, and we particularly looked at the recommendations, um, from the spark report.

On how we make more racially equitable system. The other thing that happened at that time is that.

Catholic community services and Pierce county received.

Significant ramp from the day 1 family fund. Um.

And at that time, uh, we looked at that as an opportunity.

To enact some of the recommendations from the spark report, um, around that time, the to come administerial alliance, uh,

also put it out in the world that 1 of their priorities.

Was to end homelessness, so that's.

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How we joined together and put a particular focus.

On our coordinated entry system um, and and.

Following the spark recommendations of designing an equitable.

Coordinated entry system, um.

And and supporting organizational.

Development, um, which was, which was our.

Our other effort in partnership with, uh, with the.

Let me just add another caveat is.

So, the common minister lines, uh.

Is pretty much representative of pretty much every fate, especially black faith communities in the United States of America.

And that we have, um.

And in specifically into coma, we have a service.

The African American, homeless population.

For, as long as we can remember, but the way that we did was.

Pennies and from our offering plates and and.

And we, we were really limited, you know, there's.

There is really we could do in, do little of nothing. And what about X1 about issues were.

Uh, people would come to us saying that they had gone to.

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The, uh, the gateway to, uh.

To the continuing care, and they, it was like they were in the bottle stuck in the bottle neck.

And it was 1 of our arguments for so long that.

You know, there is no cultural competency. Uh, we don't see the the level of cultural competency that will provide adequate support for the black community.

And, uh, and then came Allen CCS and said, you know.

You are talking about this talk, you put up a shut up and it's a good way of putting it and they provided us with, uh, funding to be able to, uh.

To begin to effectively service, uh, the African American community.

Can we go to the next slide? The what? What I thought was, I think, as a work group, what we decided, it was really most.

Of interest in that relationship that partnership as a model was the extent to which it.

Help to cultivate a more effective client keys worker relationship.

And so, for this particular project, uh, we decided that we want to learn more about that relationship about how black families in coordinated entry system.

Uh, work with our case worker to get to a successful. How's the outcome?

And we were speculating that the reason why the alliance had love.

Success is that they were able to because they are a trusted Messenger and had a Pre existing relationships within the black community Tacoma.

That that it was much easier to go up to kind of trust is necessary.

For clients to share their experiences.

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And now I share them once, but often you have to share them multiple times with the coordinated entry system.

In order to get a successful housing outcome. Um, so we really wanted to focus on that for this project.

Um, and our really hypothesis so to speak, is it, you know, that, that cultural competency that to come and industrial alliance brings to the table is is really an important part of.

Both a good experience for the client and and for a successful housing outcome.

Um, if we move on to next slide, please. So, um, in order to examine that further.

Uh, we, we got together and, uh, developed, uh, a research protocol for, um, to do interviews.

With about 20 black families that have been through the core of interest in Paris county in 2021.

Um, and I need to give another.

A shout out here in particular to Dr Carolyn wise.

Uh, at the University of who was extraordinary instrumental in, in working with me, and with the rest of the work group to put together the interview protocol and to help and to analyze results.

There's no way we could have done this kind of research without talk to wise is.

Uh, participation in this, so I wanted to make sure we acknowledge that.

Uh, but the, the basic idea behind this was it, uh, uh, we put together an interview questionnaire that asked, um, in particular, uh, about 20 black family clients.

So, to, um, respond to questions about their positive and negative experiences, the core of entry system. Uh, and and particularly focused on their relationship and experience with their case worker.

Uh, so the interview questionnaire focused on that.

Um, in order to carry out the interviews, uh, we work closely with.

Um, uh, is this the administration, which is another, uh, coordination provider to randomly select.

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Black families who've been through coordinated entry and Pierce county within the past year.

And then the brotherhood rise center in Tacoma was instrumental in carrying out the interview. So, brother had rise center was closely in the black community and homelessness issues, but they're not according to entry provider.

Uh, and they had staff available who could conduct promo, informed interviews. So, they became our lead participant in actually conducting the interviews.

And then Carolyn, and her student team at the University, Peter's town did a lot the coding of the resulting transcripts and, and we use the results from the transcripts to, uh, to develop a report on, on findings.

I won't go into detail on all of it. If we can go to the next slide, but I didn't want to point out a couple of things. Uh, we ultimately ended up with about 16 participants in the survey.

Um, ranging in terms of whether they were in diversion or priority pool, and if we can go ahead and move on.

Um, and, um.

In general, if you go to the next slide, we, we, we went to, um.

Uh, and the next slide beyond this, um.

1 of the things that came through in terms of was helpful, according to entry was.

Extent to which case workers can relay about housing resources and do referrals there and next slide please.

But 1 of the things that kept coming out in terms of negative experiences, according to entry was really had to do with relationship building with, with case workers that, um.

That, uh, when plans were unhappy about coordinate entry, oftentimes it was because there was a lack of communication with them.

Um, or, uh, had to do with, um.

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Uh, issues around, um, not understanding the coordinated entry system, having to go through this process too many times.

All of which are factors that could be addressed to greater cultural competency in that case worker relationship to, um, to the, uh, to clients.

And can we skip on the head here?

And so, um, again, we ask them about their case work experiences in particular when they were positive and really, really focused on what the case worker brought to the table in terms of being engaging, communicative and trustworthy.

And next slide and black absence of those qualities.

When, uh, they were having a negative relationship in that relationship.

And can we, um, so, uh, at the end of the day, what we found from doing interviews, it really stood out to us.

Uh, firms that we thought at the beginning, which is that relationship between case worker inclined is really crucial really critical.

And for us, that establishes the importance of encouraging partnerships, which is the 1 that CCS has developed with.

With alliance, uh, that, uh.

That many of those sorts of communication and response of issues might be addressed.

If we take a more targeted Universalist approach or corporate competent lens.

On on providing, um, uh, that on that client case worker relationship, uh, it highlighted the importance of trust ability and good communication, uh, to successful housing outcomes. So, um.

And that's sort of where we're at now, in terms of process, we, we've got that, and we're sort of thinking through how can we better cruise more partnerships the kind of CCS develop with the to come industrial alliance. And so.

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Um, I'll stop, I'll stop there. Uh, uh, customer summary or Alan. Um, I know I missed a lot there, but what would you like to add?

And I like to add Mike that, uh, into this relationship with Catholic community services are providing us with the ability to, um, uh, do, uh.

A coordinated entry work we had no foresight of this equity demo study.

Our desire was solid to provide, um, a cultural, competent gateway.

For the families that, uh, in the black community in peers County, and.

And, uh, and so if we so our success in this effort has, uh.

You know, with with the, with the help, and the support of Catholic community services has allowed.

Now, uh, peers counted to issue a notice of funding availability for the specifically for, uh, the.

The cultural hub model, and, uh, TMA was 1 of the, uh, we, we were selected as a, uh,

and provided funding so that we could continue this work, uh, out out from under the umbrella of Catholic community services.

And now we are a legitimate contracted agency empires. Counted doing cultural, competent work.

And I would add that part of the transformation of our system.

Is, uh, that that happened um, and and I think this partnership, you know, may have been a.

A spark to that is, is realizing that there are, um.

Specific, um, groups with a specific focus.

Uh,

that that conserve our folks experiencing homelessness with that special focus that that may not be a part of our traditional system.

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Um, and and our.

Government funders are realizing.

That that there is, um.

A rich resource there to to tap into, um, that may need.

That capacity building support. Um, so our county has as newly also taken on.

Um, assisting these, these, uh, up and coming agencies.

With capacity, building, support, um, because our, you know, our, our.

Brands we ask for, uh, from government are often very.

Complex, uh, with with, uh, a lot of, uh, requirements, um, and attachments that often, new agencies, uh, you know, struggled to meet. So.

I think that is part of the transformation that that has happened here, is that that.

Support and and let me say.

Based upon what Alan just say it, uh.

And which is, which is a very critical point.

Or the 2 common ministerial alliance, um.

So, and and that is, uh, understanding.

The process so that we can be successful, not just with the clients, but with the process.

The contract in process and so.

And I'm going to use this statement that my son share it with me.

And he said that, uh, when he was he was leaving a lucrative job to start his own business.

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And, uh, I, I questioned him, why would you leave a lucrative job to.

Uh, start your own business and he's a day back in the day when you were growing up, the man could control you with the baton.

Or, and keep you in check.

He said today they will beat you with a piece of paper.

And until you can own your own paper.

And and this is 1 of the issues that we have had in.

Some of the agencies is that we haven't understood the.

The all of the, uh, all of the particulars of making sure that our paper was.

Yes, right. All of the forms and all of the critical things.

So, uh, and and this is 1 thing, you know, in the relationship that the TMA have with Catherine, the community services, uh, uh, Alan and Catholic community services have.

Totally supported us undergoing us with.

Everything we needed to understand every question answered about helping to make sure that I will paper is right.

So, and now the county, with the new funding that we have received, they have taken it and an Allen and Catholic community services provided TMA with a,

a group of people from the community to help us do capacity building.

And they, they paid for it, uh, with the grant of 35,000 dollars and now the county has come along and said, you know, they, they've put out findings so that they can have, uh, uh.

Other people to come in, who can help agencies like, uh, make sure that our paper is right with capacity building.

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And, uh, so these are these are some of the things that that are important.

We can do the work we've done the work.

Over the years, and and might use these the terminology net in any T.

Hyphen. W. O. R. T. H. and I would like to juxtaposition pose that against any.

And, and in the black community.

We have, and we've had a strong network.

In K, that is that is what has allowed.

Uh, the community to, uh, be sustain, coming out of, uh, all of the things that we've come out.

Uh, but but but we've never had the opportunity to build a legacy wealth. So that we could have Nick hyphen network.

And because there was no net worth homelessness or a critical situation rose financially physically we had no fallback.

And homelessness.

I became really becomes pervasive when there is no fiscal fallback. So.

So, and so we are able to now.

Uh, it with doing, um, uh, cultural competency, let the clients know from a.

Plays, uh, uh, uh.

Empowerment that they have.

The ability to get a place.

And keep it, and they can have the.

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Support out there, because we, you know, and this is something that Catholic has we, we learned this from Catholic community services is that the, the, the, the tools to support are out there if only,

they would avail themselves. So I've, I've talked to them.

Uh, thank you. Oh, thank you. Guys to recovery.

So, we do have a report, and I'm happy to share the slides in the report with anybody would like to.

I'd like to have copies of those. I'll, I'll put my email address in the in the chat and.

We would have to be directly. I'm happy to share it also with the, um.

With the, uh, uh, presenters here today or the.

The, the, the snaps team here today as well. That's more convenient. Just let me know.

Thank you. Uh, yeah, I think we can post those slides when we post the, uh, recording of this webinar and the associated content. So, uh, that would be wonderful. Thank you so much.

Um, was there anything else you all wanted to share or are you do you want to hop into question and answer here?

Yeah, I think we go to questions answers. Great. 1st, um, I really want to thank you all for sharing your experiences here.

I think it's a, it's an incredible journey you've been on and, uh, I think fascinating for us to listen to, uh, you know, to hear you describe how you went through that journey.

So, I, I have a few questions I want to, uh, I wanna ask about 1, is you talked a lot about cultural competence and sort of the developing cultural competence.

Uh, can you talk about, like, some examples of, like, how that played out and what kinds of things you were seeing uh,

that were not culturally competent and the things you were trying to instill, uh, that really did have a lot more cultural competence to them.

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So.

Mike, would you allow me? Yeah, go ahead. Go ahead. Bathroom recovery. Okay. So, um, and, and, um.

2nd, I would say, uh, Mr sugar.

That there there, there was no developing cultural competency.

Ah, when Catholic community services, uh, supported the to come with ministerial alliance with this grant, what they were essentially doing was.

Granting cultural competency is, like, you know, you can't, it was like them saying, it's not something we're going to try to.

Train into someone we are going to hire.

We are going to empower what we already have in the community.

And and.

Because it already existed and 1 of the most powerful things that we've learned in this process is is being able to.

Have an empathetic.

Along with speaking.

A competent language that.

That the people understood, I think 1 of the things that.

If you are working you no, no, it's okay. No, I was saying, I think to answer your question 1 of the things that.

Still up to me in our work group sessions, early on, um, talking with some of our members who had lived experience with homelessness.

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Was the extent to which they often had to.

Relate dramatic information, not just once, but multiple times to people, they did not know and did not have a connection with, um, and.

Uh, for many of them, they just got tired of it. They wouldn't do it after a certain point.

They just wouldn't share the information a case worker needed.

And affect your agency to to help give them the best. This is impossible. And and so, uh, in our work group sessions, I heard that happened a number of times. Um, and in the in the interviews are conducted as well. There were there are a number of folks who.

I mean, it wasn't everybody, but a number of people did mention I felt more connected with the person was at the same race as me or that helped to create a bond or that helped to me. Feel like I could be more open. Um, we had 2 or 3 responded to explicitly.

Via terms along those lines, um.

So those are a couple of things that come to my mind. And so I was thinking about why, you know, in a practical matter, cultural competency probably matters in this.

Sort of environment, uh, thank you. I think, uh, uh.

Customer summary, the way you put this just sort of really resonated so definitely appreciate that.

So, I also wanted to ask about, like, other communities are are struggling with some of the same issues and you talk about how this, uh, this competence is in communities right?

And you just have to find it in grant it. So, can you, like, what suggestions would you have for other communities about engaging organizations that would have more competence? And how how you should try to sort of.

Like, I don't know, I guess engage with them to really, uh, form a partnership around this work.

1 thing, uh, I think I would, uh, say to that is.

Um, is for funders to.

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Pay attention to, um.

How they're funding and, you know, some of their requirements around funding. I think this this is a transformation that that came about in.

In Paris County, you know, and.

And developing some, some flexibility, you know, always around funding there. Of course, funders are, uh.

Justifiably concerned about accountability.

Um, but, um, looking at the flexibility and what needs to happen in order to develop those.

Uh, trusted messengers, um, in the community that that could be potential, uh, cultural hubs and and how to help with their capacity building.

And so things like, you know, we always as, you know, we're funders here at HUD and, um, you're always looking at people with, uh, with financial capacity and experience with federal grants.

Uh, and if I could just sort of say, explicitly what I think you're saying, is that, like, we shouldn't, we're, we're losing something when we do that.

Uh, and we really need to think about both a counterweight to that and really think about whether that's an effective way to, uh, to solve the problems. We're trying to solve.

Uh, and we, we should really be thinking about other ways to identify, uh, organizations that are gonna help us achieve our goals, including ending homelessness, uh, including, you know, uh, eliminating racial equities,

racial and equity. Sorry. And, uh, I think that's a really important point. And I definitely appreciate you all, uh, you all bringing that to light.

I wonder if you could talk about, like, thinking forward, uh, how you're thinking about the future of this? What some of the next sort of.

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Next steps you are thinking about, or how you're looking to build on the on, on what you've done so far here.

So, uh, Alan, let me, uh.

Say this, uh, um.

You know, I I think that when I came out of the corporate world, but I worked at Boeing.

And we used to have something called continuous, uh.

Uh, quality improvement and, uh.

I I think that we should have, even though it might be impossible.

We should be working toward 0.

On this population, we should be trying to actually it should be trying to work ourselves.

Out of, um.

Now, that'd be in, uh, the.

Utopian idea. Let's deal with real.

We can always have an issue and I think that when you do have.

Like, in county.

Um, agencies that are that that that could, you could easily.

Put them in the position of being competitors for thunder's money.

But they are more like, what, what I see well, what we are coming in.

It is more like we are complimentary.

Not competitive and there is a, and and I would like to be able to say.

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In perpetuity would be part of.

Um, uh, and, uh, you know, because.

Uh, because of the relationship that has been built, and we also have another, uh, major agency is, uh, associated ministries and.

And all of these agencies working together in 1 common goal to address in, in this continuum of care to address homelessness. Um.

I, I think that it is a complimentary.

Then that allows us to come at it from a cultural competence standpoint.

That's wonderful. Thank you so much. Uh, and I just want to again, thank you so much for presenting to us today.

I also want to turn to, uh, Regina Canon who was, uh, you know, was 1 of the, uh, facilitators of the racial equity demonstration and Regina.

I wonder if you could talk about the how some other communities how this experience sort of, uh,

is similar to what happened in other communities and some of the lessons that you've seen learned broadly across the across the communities that participated in the demonstration.

Certainly, thank you so much Norman. Let me just pause and say Pierce county. Okay, and I'm just going to do my Southern thing. Y'all rock. Okay. Y'all y'all are this. This is amazing.

And, and the reason I literally have goosebumps, um, that 1 of the 1 of the stated goals of this project was to change significantly the experience.

Of going through the system, and we forget about that we get so busy moving around numbers and doing all of those other things and we forget that there's a human right that there is a family.

And so what you all did is just this magnificent, magnificent to really lead into that. We have to be culturally responsible. And here's the thing. I love the partnership.

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Right because if we don't walk through the world, right it's someone else's shoes at the end of the day we're never going to be culturally competent, someone else's lives.

So, to bring in to your point and bringing in the cultural responsiveness appropriateness, sensitivity, so loving that partnership norms you to your point many of those partnerships were made during covid.

Because communities realized and realized that they could not do the work that they needed to, around testing in vaccines if they did not pull in trusted partners. Right? And so at 1st, though, they were, they were trusted messengers.

And now their understanding that these need to be transitioned into partnerships, that is not a goodbye that you've got to keep everyone at this new table that you've built. Right? And that goes back to pastor. When you say a complimentary, not competitive.

I did a little dance.

Exactly. To keep the partnerships going that's the only way that we're going to do. This is in partnership. So, I think more and more norm that more communities are beginning to see the power of those kinds of partnerships.

And all of those organizations that have never, really been are considered part of the right. Are part of doing this work in a formal way.

Are now being asked to that table to create this different kind of table in partnership and so we're seeing that across the country and it's powerful. Thank you.

Thank you Regina and, uh, customer recovery and everyone, uh, just again. It's just so heartwarming to see the progress you've made and also humbling to see that. We have a lot of work to do, uh, in the homelessness field.

Uh, and a lot of catching up to do, uh, in a lot of ways. Uh, but I appreciate you sharing your experiences and, uh, and, you know, we all learn from each other in this work. So, uh, so thank you so much for sharing.

We wanna I wanna sort of shift over and and talk about some of the, uh, answer some of the other questions that have come up, uh, in the session, or in the chat window, uh, while we've been talking.

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So, uh, we did have a question earlier. I'm sure, uh, some people are eager to talk about the, uh, timeline for the continuum of care novo notice funding opportunity.

Um, so, 1st of all, obviously, I think everyone is aware that there is currently a notice of funding opportunity out there for unsheltered in rural homelessness.

Uh, that 1 is due October 20th, uh, and it shares a lot of similarities to the regular continuum of care novo. But, um, there will also be a continuum of care.

I don't have an exact date for, uh, when that's going to be published, but we're getting, uh, very close here. So, um, I think there's a good chance it's published by the end of this month.

Uh, if not, you know, uh, really early, the following in August, uh, and it's likely that that's going to be, uh, due or the deadline for that is gonna be, uh, by the end of September.

So, I very much realize that it's a short turnaround. Um. um

But, uh, uh, that's the most likely timeframe for that.

So, I wanted to share that great question. Thank you for reaching out about that. We also had a question about.

Uh.

And what that's, uh, going to look like, how much when will we know and things like that. So, uh, we'll share more details.

The communities who are having funds recaptured, uh, have already been informed about that. So, uh, they, they're, they're going to be aware.

So, if you have not been informed that you're getting funds recaptured, um, then, uh, you're in the clear there. Uh, we will be announcing the reallocation at some point soon.

Uh, we have some processes we have to go through, uh, to, uh, execute that. So, um.

You know, it's not likely not going to be a next week thing, but, uh, we will be announcing those fairly soon, uh, with an eye towards getting those announced and, uh, under contract by the end of September. So, again, a fairly quick turnaround. There.

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Someone asked about approximately how much, uh, would be reallocated again. I like still working on the specific amounts and exactly.

Who that's going to go to, and how that's going to work the overall amount is going to be in the neighborhood of 50Million dollars. Uh, that will be reallocated the reallocation formula.

Depends a lot on, uh, where the funds were recaptured from.

So, uh, if funds were recaptured from a jurisdiction, the reallocation formula would, uh, 1st, try to find a nearby jurisdiction to, uh, to reallocate the funds to to keep the, um,

funds as close to the community as possible. So, again, There'll be more news about that coming soon, but that gives you a sense of the timeline and scale here. here

Um, I don't see, uh, additional questions here. Um.

So, uh, 1, uh, thank you all for, uh, I would want to again give a big, uh, virtual round of applause to our presenters from Pierce county.

Really want to think, uh, our partners who have been, uh, obviously presenting on these office hours calls, but also just working incredibly closely, uh, over these past 22+years.

Uh, and, even before then, to be honest, even before covid, uh, great partnership. So definitely appreciate that. Uh, and again, want to, thank you all I know.

Uh, it's partnering with HUD is a lot of work, um, often on short time frames. Uh, but, you know, I think. know i think

Our view is that you all have done incredible work, uh, in, you know, uh, with our resources and with our programs. And we very much appreciate that.

And I just again want to thank you for all the great energy, and, uh, and thoughtfulness that you put into this work every day. So, with that, I wanna, uh, welcome everyone, uh, you know, great rest of the day.

Hope you all have a great weekend and that concludes the webinar.