Office Hours:
COVID-19 Planning and Response

February 5, 2021

Housekeeping

- A recording of today's session, along with the slide deck and a copy of the Chat and Q&A content will be posted to the HUD Exchange within 2-3 business days

- Event information for upcoming Office Hours, along with copies of all materials can be found here:
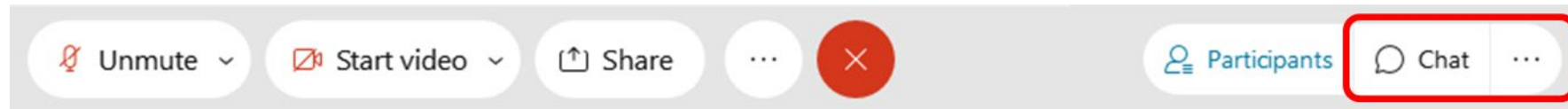
https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours

- To join the webinar via the phone, please call in using:
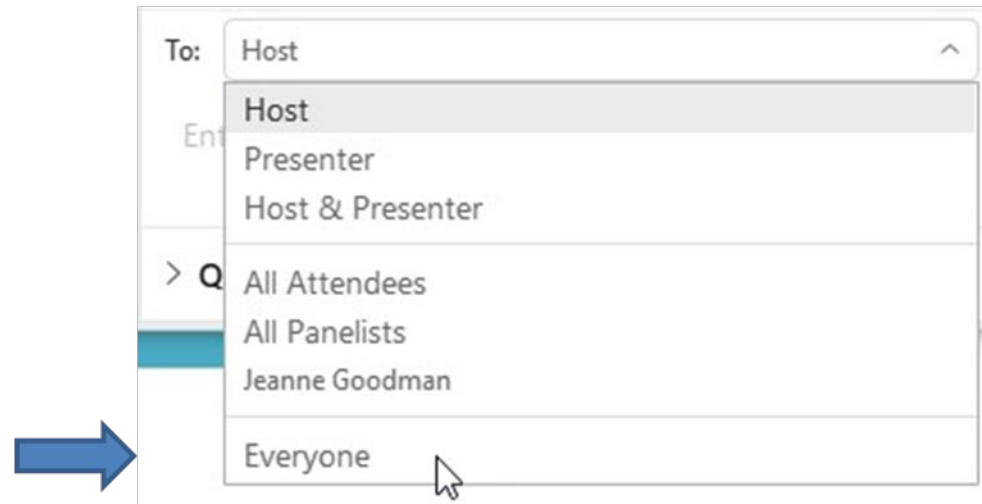
    +1-415-655-0002   Access code: 610 976 677

    (If you need to call in toll-free, call 1-855-797-9485)

Chat Feature

Select the Chat icon to make a comment or ask a question.

Be certain the To field is set to **Everyone**

Speakers & Resource Advisors

Department of Housing and Urban Development

- Office of Special Needs Assistance Programs
  - Norm Suchar
  - Karen DeBlasio
  - Brett Esders
  - Marlisa Grogan
  - Ebony Rankin
  - Sharon Singer
  - William Snow
- Naomi Sweitzer, HUD TA, The Technical Assistance Collaborative
- Michele Williams, HUD TA, Michele S. Williams, LLC
- David Canavan, HUD TA, Canavan Associates

Fairfax County Department of Housing & Community Development

- Diana Pina, LCSW, Division Director, Office to Prevent and End Homelessness
- Jamie Ergas, LMSW, CoC Manager, Office to Prevent and End Homelessness

Speakers & Resource Advisors

Centers for Disease Control and Prevention

- Emily Mosites, PhD, MPH, COVID-19 At-Risk Population Task Force, Senior Advisor on Health and Homelessness
- Martha Montgomery, MD, MHS, COVID-19 Response, Homelessness Unit, Epidemiology and Surveillance Branch

National Healthcare for the Homeless Council

- Barbara DiPietro, PhD, Senior Director of Policy
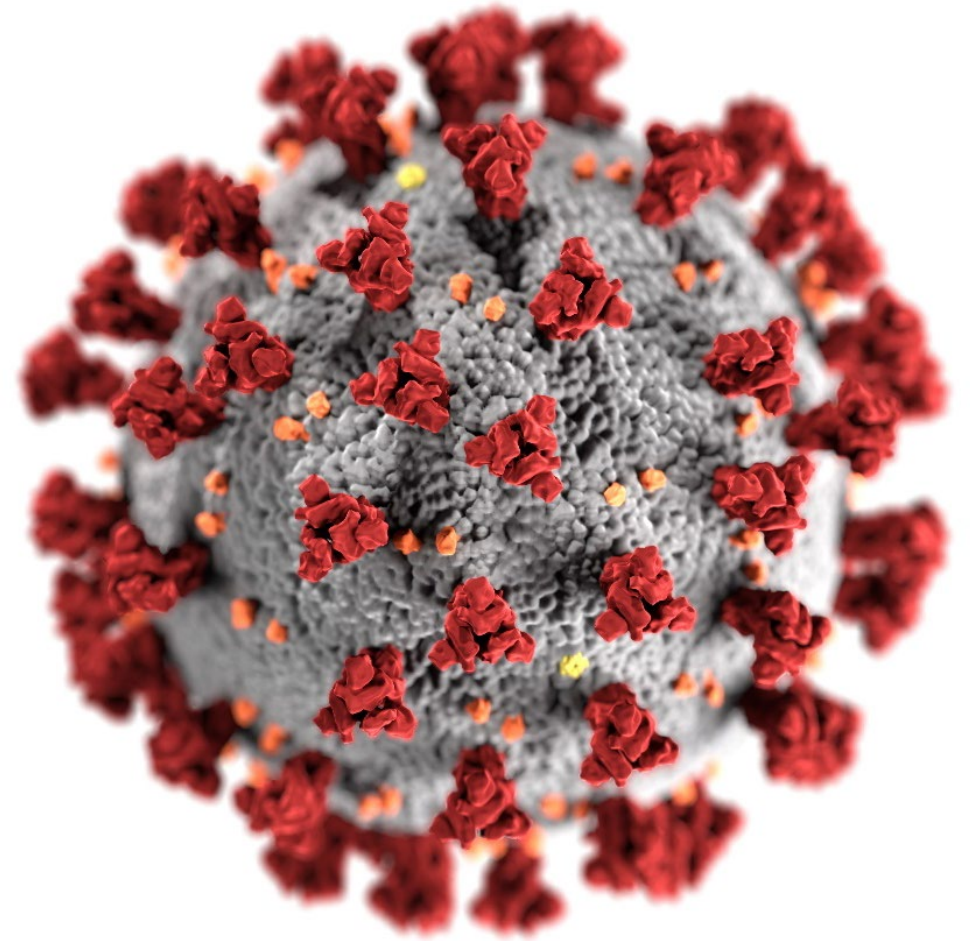
Department of Veterans Affairs

- Jillian Weber, PhD, RN, CNL, Homeless-PACT National Program Manager, VHA Homeless Program Office
- Dina Hooshyar, MD, MPH, Director, National Center on Homelessness Among Veterans (the Center), VHA Homeless Program Office
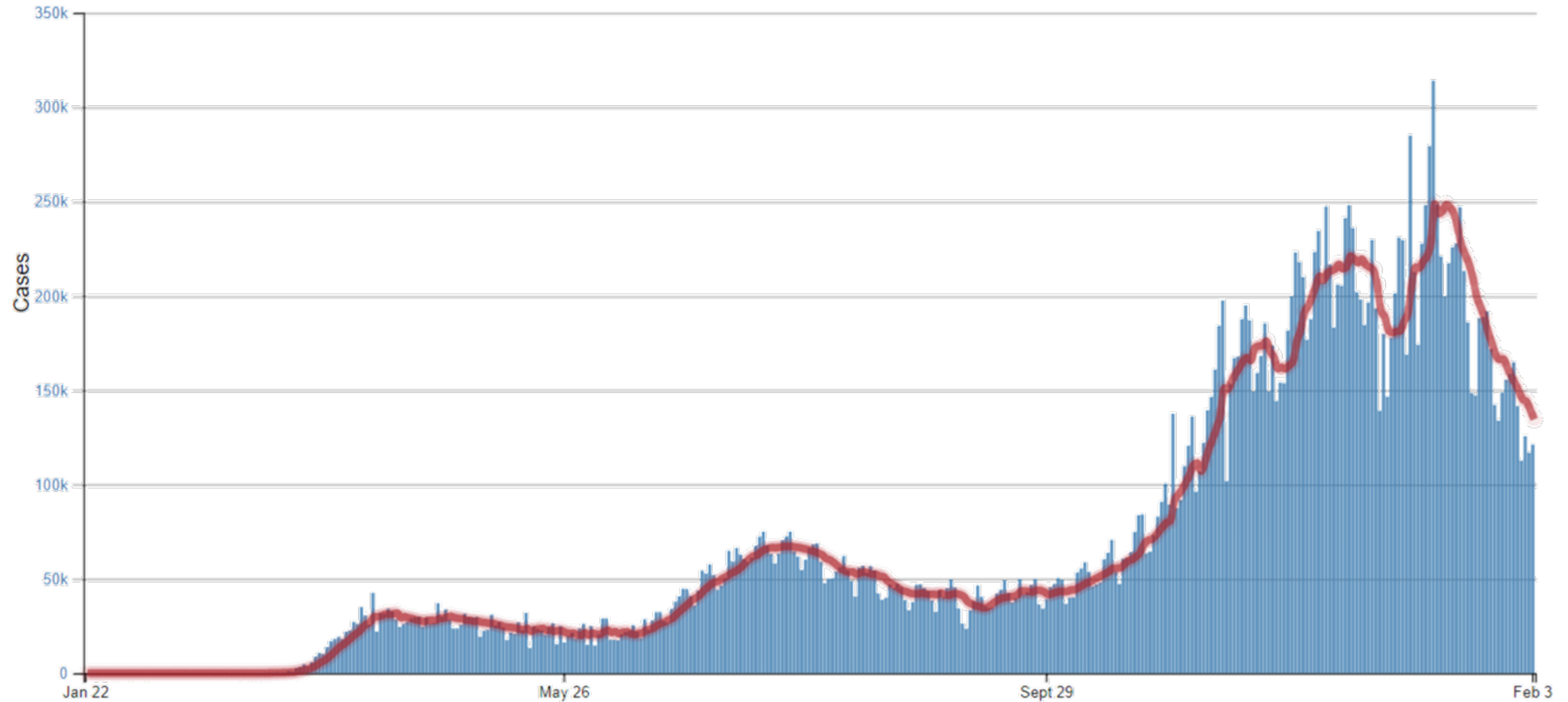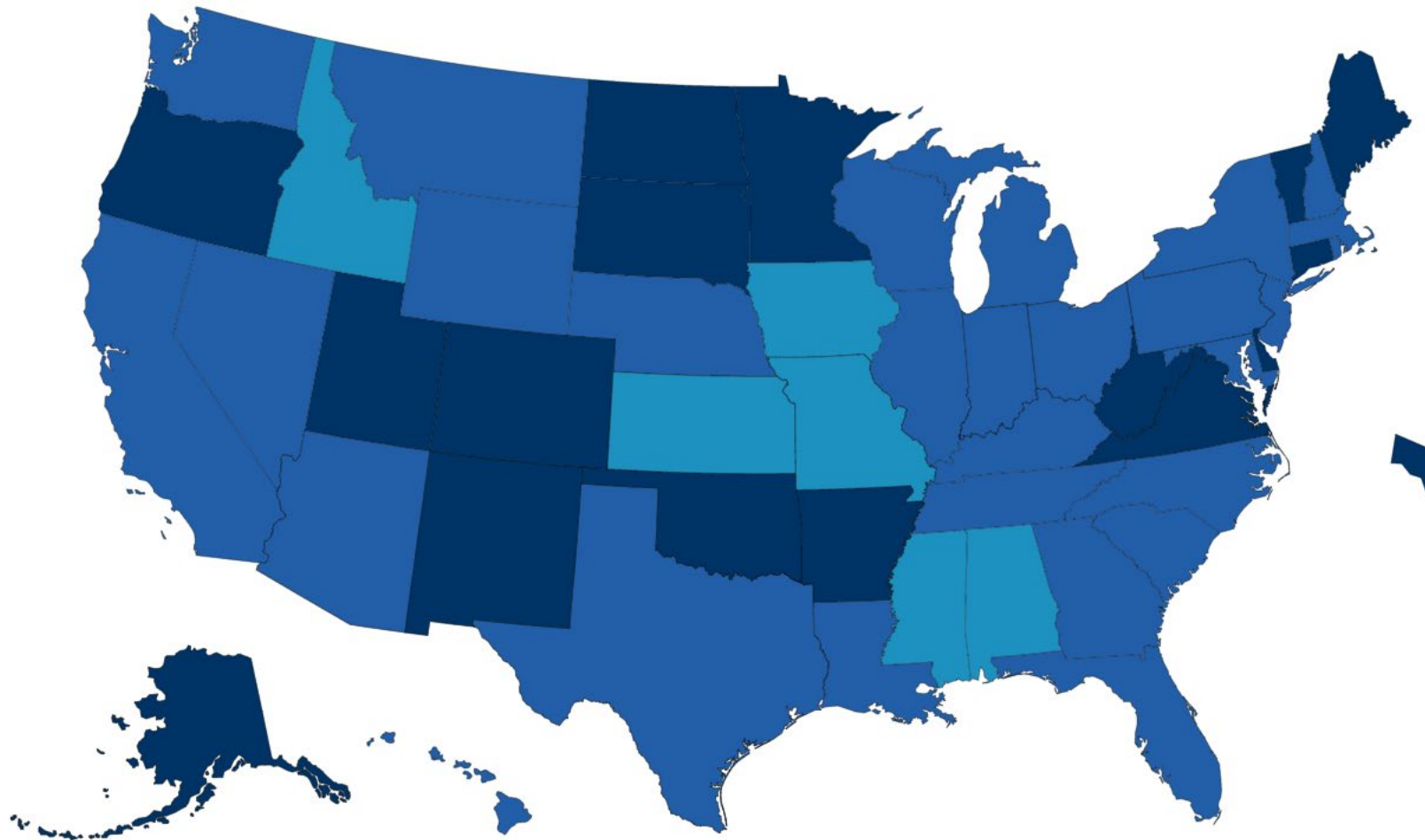
Over 26 million cumulative cases of COVID-19 in the United States

Daily Trends in Number of COVID-19 Cases in the United States Reported to CDC

Almost 28 million people have received at least one dose of vaccine

Total Doses Administered per 100,000

◯ No Data ◯ 0 ◯ 1 - 3,000 ◯ 3,001 – 6,000 ◯ 6,001 – 9,000 ◯ 9,001 – 11,000 ● 11,001+

CDC Vaccine Resources

Vaccination for people experiencing homelessness guidance:

https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/vaccination-guidance.html

New!!!
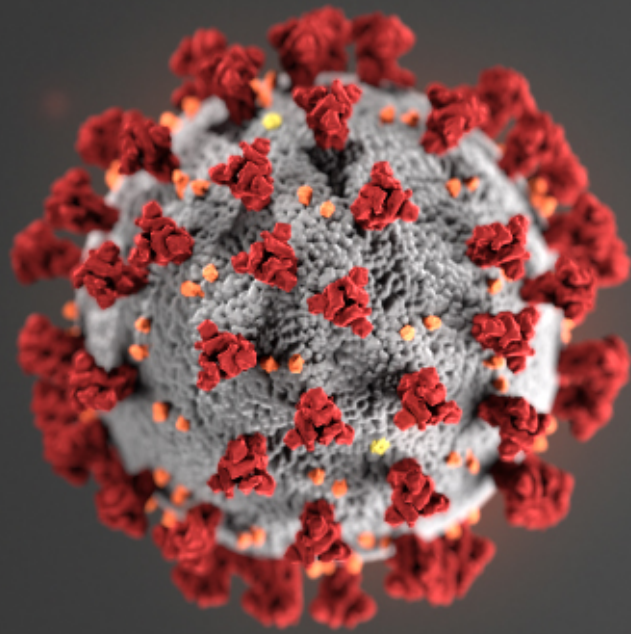
COVID-19 Vaccine Frequently Asked Questions related to homelessness:

https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/vaccine-faqs.html

Overall COVID-19 Vaccine Information:

https://www.cdc.gov/vaccines/covid-19/index.html

For more information, contact CDC
1-800-CDC-INFO (232-4636)
TTY: 1-888-232-6348   www.cdc.gov

The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.

Fairfax County, Virginia

CONTINUUM OF CARE VA-601
COVID-19 VACCINE DISTRIBUTION FOR HOMELESS SERVICES

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Jamie Ergas, LMSW
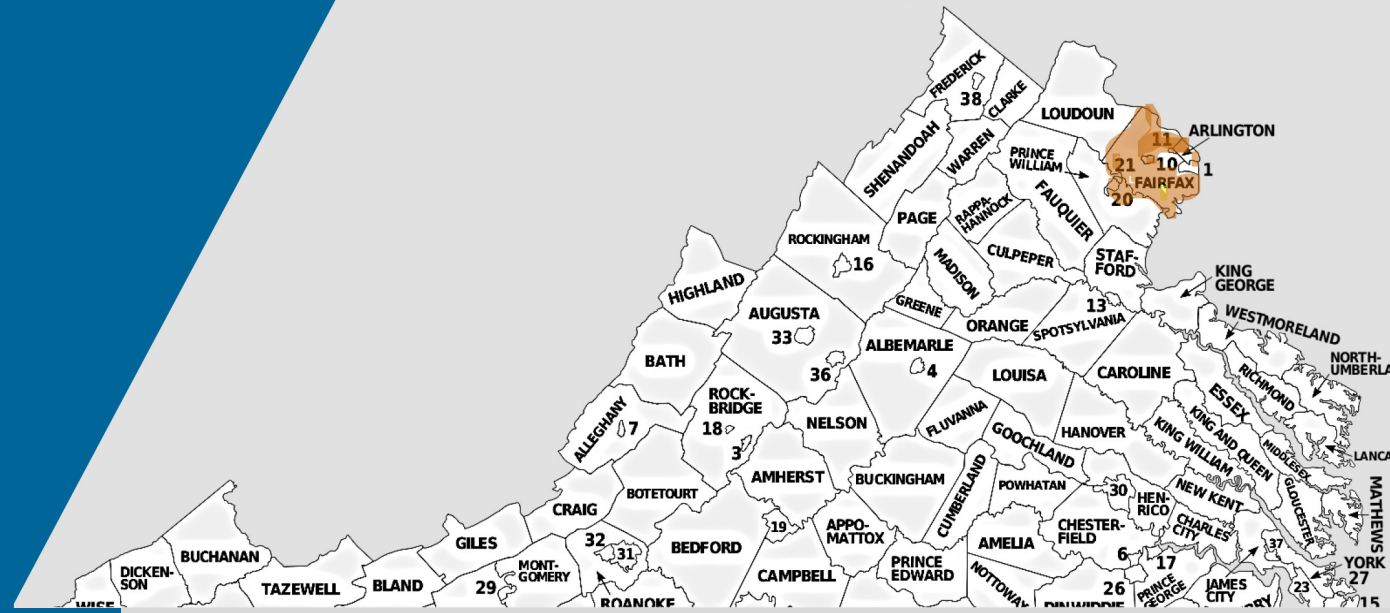**(pronouns: she/her/hers)**
Continuum of Care Manager, Office to Prevent and End Homelessness
Fairfax County Department of Housing and Community Development
jamie.ergas@fairfaxcounty.gov

Fairfax County, Virginia

❑ AREA: 406 mi^2

❑ POPULATION: 1.146 Million (2019)
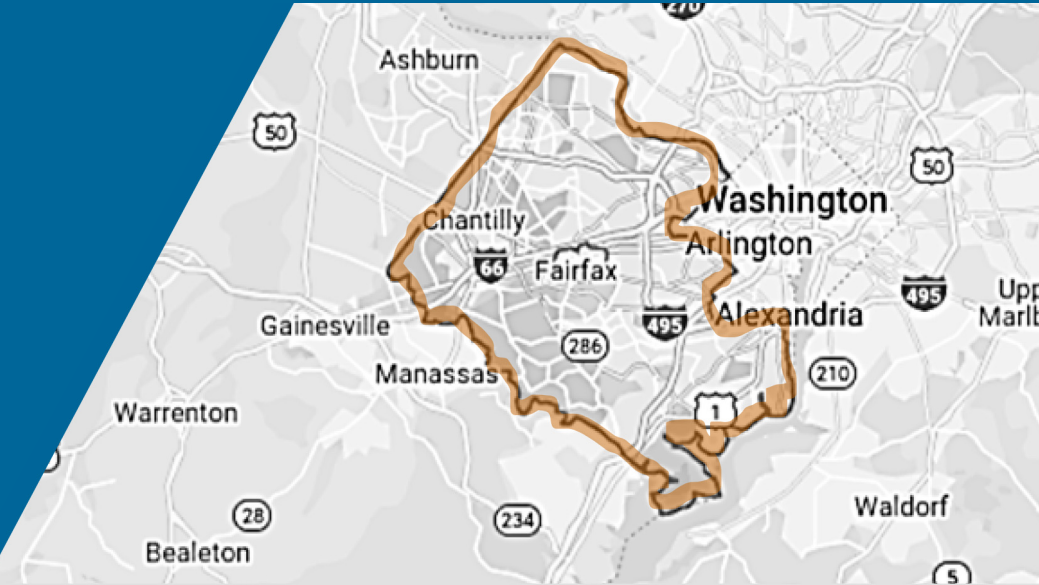
Fairfax County Continuum of Care (VA-601)

❑ **CoC LEAD:** Based in local county government

Office to Prevent and End Homelessness,
Fairfax County Department of Housing & Community Development

❑ 2020 POINT IN TIME COUNT:

TOTAL COUNT

HOUSEHOLDS WITH CHILDREN

161 HOUSEHOLDS | **528 Persons**
210 ADULTS & 318 CHILDREN

51%

HOUSEHOLDS WITHOUT CHILDREN

513 Persons
0 YOUTH ONLY HOUSEHOLDS

49%

TOTAL

1,041 Persons

Vaccine Priorities

❑ People experiencing homelessness prioritized

❑ Staff working directly with people experiencing homelessness prioritized

COVID-19 Vaccine Rollout — Updated: Jan. 28, 2021 – Subject to change based on guidance from CDC, VDH or FDA
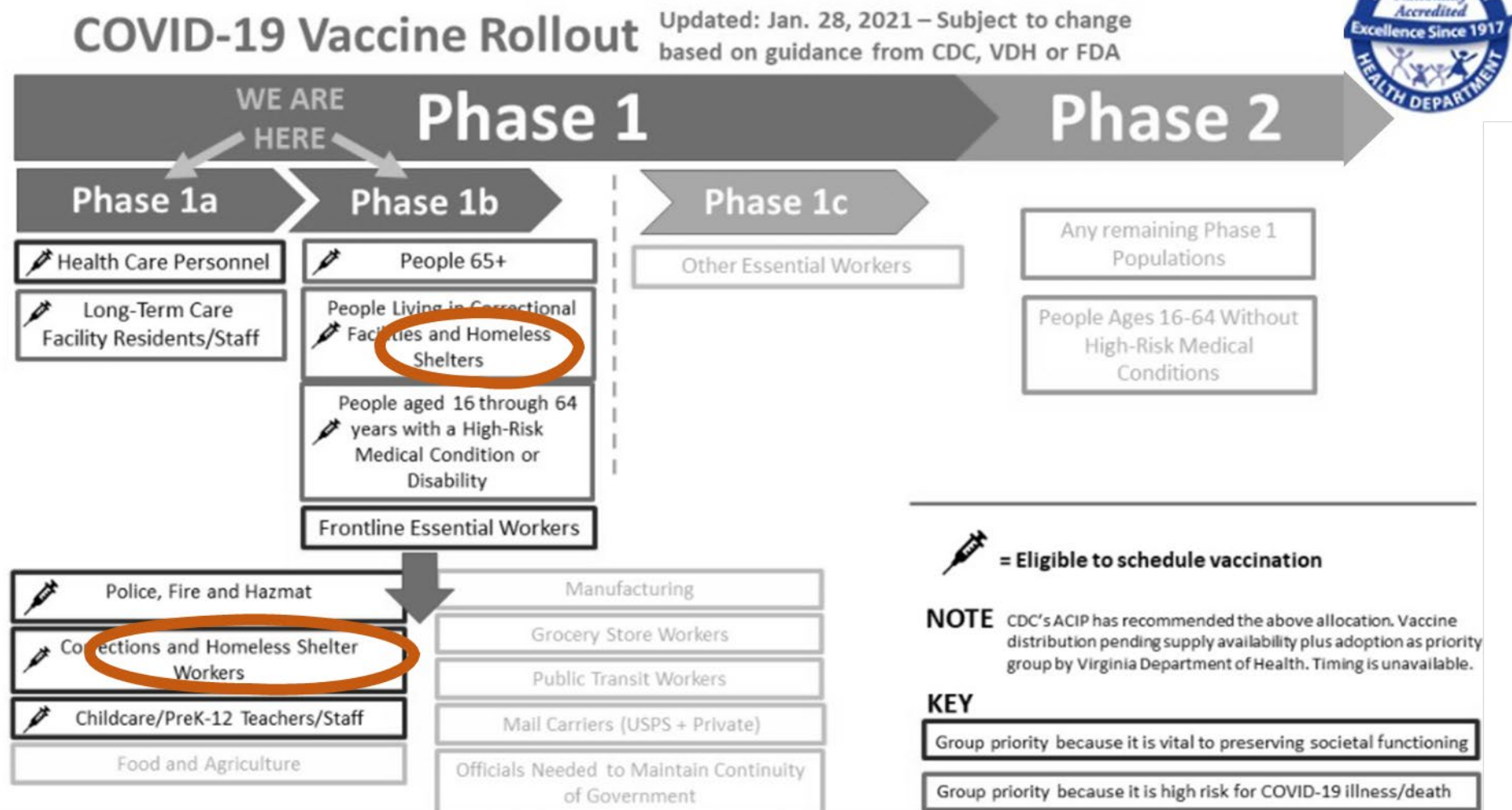
COVID-19 Vaccine Rollout: Planning and Timeline

THURSDAY 01.07.21

- ❏ Fairfax County Health Department notified CoC Lead of vaccine availability
- ❏ CoC Lead requested non-profit partners provide the number of eligible staff

Planning continued through the weekend

TUESDAY 01.12.21

- ❏ Virtual meeting held with non-profit partners, CoC Lead, and Fairfax County Health Department
- ❏ Registration process, distribution schedule and location, and Q&A

WEDNESDAY 01.13.21

- ❏ Online registration process started for staff
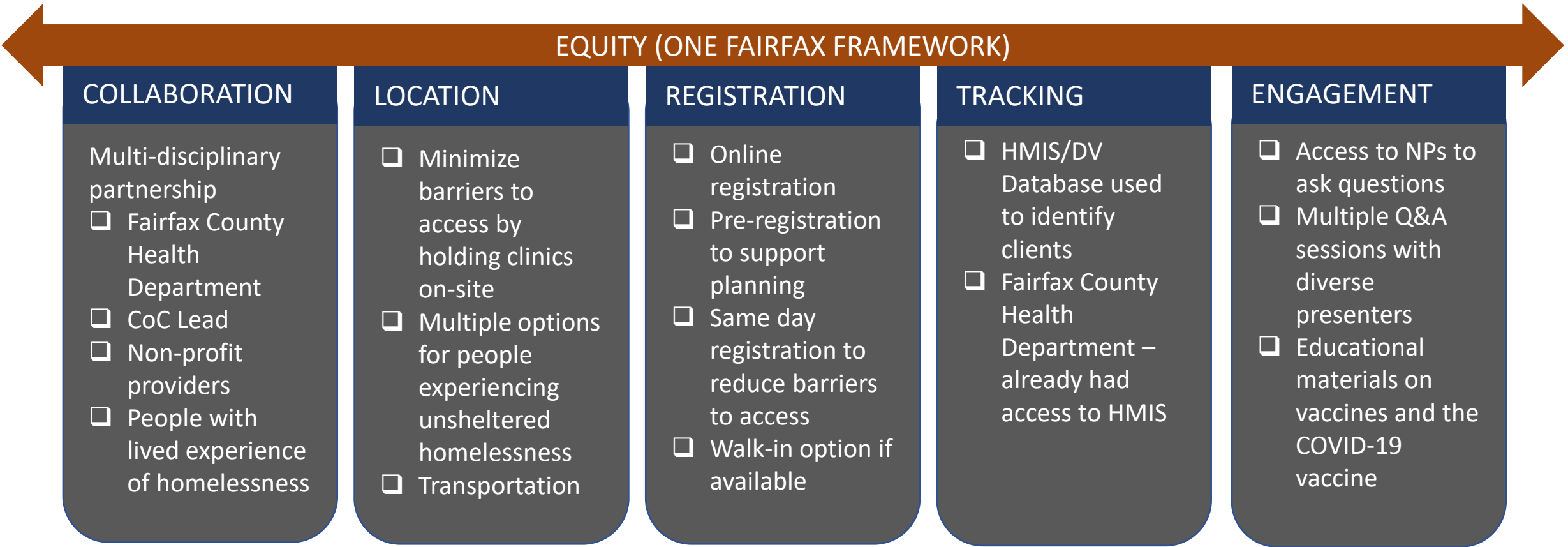- ❏ 2 vaccine clinics held on 01.14.21 | 2 vaccine clinics held on 01.15.21

Planning continued for clients

MONDAY 01.25.21

- ❏ Vaccine clinic schedule shared with non-profit staff to support clients with registration

COVID-19 Vaccine Rollout: Strategy

EQUITY (ONE FAIRFAX FRAMEWORK)

COLLABORATION

Multi-disciplinary partnership
- ❑ Fairfax County Health Department
- ❑ CoC Lead
- ❑ Non-profit providers
- ❑ People with lived experience of homelessness

LOCATION

- ❑ Minimize barriers to access by holding clinics on-site
- ❑ Multiple options for people experiencing unsheltered homelessness
- ❑ Transportation

REGISTRATION

- ❑ Online registration
- ❑ Pre-registration to support planning
- ❑ Same day registration to reduce barriers to access
- ❑ Walk-in option if available

TRACKING

- ❑ HMIS/DV Database used to identify clients
- ❑ Fairfax County Health Department – already had access to HMIS

ENGAGEMENT

- ❑ Access to NPs to ask questions
- ❑ Multiple Q&A sessions with diverse presenters
- ❑ Educational materials on vaccines and the COVID-19 vaccine

COLLABORATION

MULTI-DISCIPLINARY COLLABORATION:

- 7 Fairfax County Health and Human Service Departments
- 5 Non-profit providers operating Hotels/Central Intake
- 2 Federally Qualified Health Care Centers (FQHCs)
- 4 Free Clinics
- Local Hospitals

Hotel Access During the COVID-19 Pandemic

① HEALTH ASSESSMENT & ELIGIBILITY

TESTED POSITIVE for COVID-19 **ISOLATE**	BEEN EXPOSED to someone who tested positive for COVID-19 **QUARANTINE**	EXPERIENCING SYMPTOMS of COVID-19 **QUARANTINE**	HIGH RISK of Severe COVID-19 Illness **PROTECT**

✓ Health Status must be verified by a medical professional. Self-referrals are not accepted.
✓ The Referring Provider will assess the Housing Status.

② REFERRING PROVIDERS

FAIRFAX COUNTY GOVERNMENT DEPARTMENTS:
- Coordinated Services Planning (CSP)
- Department of Family Services (DFS)
- Fairfax-Falls Church Community Services Board (CSB)
- Health Department (HD)
- Office to Prevent and End Homelessness (OPEH)
  - Homeless Service Providers: Artemis House, CSB PATH, Cornerstones, FACETS, New Hope Housing, Pathway Homes, Second Story, Shelter House, The Lamb Center

FEDERALLY QUALIFIED HEALTH CENTERS (FQHCs)
- HealthWorks
- Neighborhood Health

COVID-19 | HOTEL ACCESS
APPROVED REFERAL SOURCES PER CRITERIA

Providers listed below must review the eligibility criteria and referral process prior to sending a referral.
Household needs to meet a Housing and a Health Criteria.

PROVIDER		FORM USED	HOUSING CRITERIA			HEALTH CRITERIA			DECOMPRESSION
			HOMELESS	OVER-CROWDED	OVERCROWDED & HIGH-RISK	ISOLATION	QUARANTINE	HIGH-RISK	
FEDERALLY QUALIFIED HEALTH CENTERS (FQHCs)	HealthWorks	Universal Form	✓	✓	✓	✓	✓	✓	✗
	Neighborhood Health		✓	✓	✓	✓	✓	✓	✗
FREE CLINICS	Culmore Clinic	Universal Form	✓	✓	✓	✓	✓	✗	✗
FAIRFAX COUNTY GOVERNMENT DEPARTMENTS	Health Department (HD) – **Community Health Workers**	Universal Form	✓	✓	✓	✓	✓	✓	✗
	Coordinated Services Planning (CSP)		✓	✓	✓	✓	✗	✗	✗
	Department of Family Services (DFS)		✓	✓	✓	✓	✓	✓	✗
	Fairfax-Falls Church Community Services Board (CSB)		✓	✗	✗	✓	✓	✓	✗
	Adult Detention Center (ADC)		✓	✗	✗	✓	✓	✓	✗
HOMELESS SERVICE PROVIDERS	○ Cornerstones ○ FACETS ○ Homeless Healthcare Program ○ New Hope Housing ○ Pathway Homes ○ Second Story ○ Shelter House ○ The Lamb Center	Homeless Hotel Referral Form	✓	✗	✗	✓	✓	✓	✓
LOCAL HOSPITALS		Hospital Form	✓	✗	✗	✓	✓	✗	✗

VERSION 07.02.20   1 of 1 | Page

LOCATION

Health Department homeless healthcare

#	Organization Name	Project Names	Vaccine Clinic location	Date	Time		Nurses
1	The Lamb Center	TLC Homeless Outreach		01/28/21 02/12/21	8AM	11AM	Rieta Rieta/Karen
2	Cornerstones	R3 Embry Rucker Singles Shelter R3 Motel Project CS R3 Embry Rucker Medical Respite Shelter R3 Winter Seasonal CS R3 Singles Outreach CS R3 QPID ES Crowne Plaza CS		01/28/21 02/04/21 02/11/21	9AM 1PM 9AM 1PM 1PM	12PM 4PM 12PM 4PM 5PM	Karen Karen/Rieta (clinic for second shots for staff)
3	New Hope Housing	R1 Eleanor Kennedy Single Shelter NHH R1 Winter Seasonal NHH R1 Singles Outreach NHH		01/28/21	8AM	10AM	Nathalie
4	New Hope Housing	R1 Mondloch House R1 APS Shelter NHH PSH Mondloch Place		01/28/21	12PM	2PM	Nathalie
5	New Hope Housing	R2 Bailey's Crossroads Single Shelter PSH Bailey's Supportive Housing R2 Singles Outreach NHH R2 SS Winter Seasonal NHH		01/27/21 02/05/21 02/11/21	8AM 12PM 8:30AM	4PM 4PM 4PM	Danielle (clinic for second shots for staff)
6	New Hope Housing Shelter House	R2 Bailey's Medical Respite Shelter NHH R2 QPID ES Governors Inn R2 QPID ES Motel 6		01/28/21 02/04/21	8AM 12:30PM	2:30PM 4PM	Danielle

REGISTRATION

Add Recipient   Import Recipients

3. The address will auto populate to the Pharmacy's address. Please change it to the person's address. You may use the shelter or program address.
4. You should select "NO" for the question "Have prevaccination actions been completed?"

2. Complete required fields

Recipient Information

Salutation
--None--

* First Name

Middle name

* Last Name

*Gender
- ○ Female
- ○ Male
- ○ Decline to Specify
- ○ Other

* Date of birth

*Ethnicity
- ○ Hispanic or Latino
- ○ Not Hispanic or Latino
- ○ Unknown/Not Reported

*Race

Home Address

* Street address
3750 Old Lee Highway, ATTN: Pharmacy

* City
Fairfax

*State
Virginia

* Zip code
22030

*Have Prevaccination actions been completed?
No

List any medications

List any other relevant medical information

"No"

Leave Blank

Leave Blank

TRACKING

ENGAGEMENT

Three Reasons Why You Were Given Top Priority to Be Vaccinated Against COVID-19

1 You are a front line worker and at risk of being exposed to people with COVID-19 each day on the job.

2 Protecting you also helps protect your friends and family, especially those who may be at higher risk for severe illness from COVID-19.

3 You matter. And you play an essential role in keeping your community healthy.

Lead the way!
Encourage your co-workers, clients, family and friends to get vaccinated.

C-19   https://www.hudexchange.info/resource/6229/covid19-homeless-system-response-vaccine-planning-and-distribution/

Why Get Vaccinated?

To Protect Yourself, Your Family, and Your Community

- Building defenses against COVID-19 in your community is a team effort. And **you** are a key part of that defense.
- Getting the COVID-19 vaccine adds **one more layer of protection** for you and your community.

Here are ways you can help protect yourself and others from COVID-19:

- **Get vaccinated** and make a plan for your second dose. Talk to a caseworker or shelter staff if you have questions.
- **Tell others why** you are getting vaccinated and encourage them to get vaccinated.
- **Have conversations** with family and friends about why you chose to get vaccinated for COVID-19.

C-19   https://www.hudexchange.info/resource/6229/covid19-homeless-system-response-vaccine-planning-and-distribution/

Three Reasons Why You Were Given Top Priority to Be Vaccinated Against COVID-19

1 People in our community are at high risk of being exposed to COVID-19.

2 Protecting you also helps protect your friends and family, especially those who may be at higher risk for severe illness from COVID-19.

3 You matter. And you play an essential role in keeping your community healthy.

Lead the way!
Encourage your family and friends to get vaccinated.

C-19   https://www.hudexchange.info/resource/6229/covid19-homeless-system-response-vaccine-planning-and-distribution/

30+ vaccine clinics held
20+ locations

600+ vaccines administered to staff working in homeless services and persons experiencing homelessness

Fairfax County, Virginia
CONTINUUM OF CARE VA-601
COVID-19 VACCINE DISTRIBUTION FOR HOMELESS SERVICES

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ESG-CV Grants Status Report

As of January 29ᵗʰ, of the 362 ESG-CV Recipients and $3.96 Billion allocated:

- 59.03% of funds are NOT Committed (-0.69%)

- 97.23% of funds have NOT been Drawn (-0.17%)

- 26 recipients do not have ESG-CV1 allocation in IDIS (-3)

- 147 recipients do not have ESG-CV2 allocation in IDIS (-9)

- **Of those who have funds in IDIS:**

  - 43 recipients have passed Obligation Date + 240 days (+5)

  - 93 Grantees have $0 funds Committed/Obligated (-1)

  - 145 Grantees have $0 funds Drawn/Expended (0)

HUD TA RESOURCE SPOTLIGHT

- The Time is Now! Talking with People Experiencing Homelessness about the COVID-19 Vaccine
- Addressing Your Concerns About the Vaccine
- Vaccine Safety Considerations for Specific Populations

HUD's Goals and Objectives for
Equitable Vaccine Distribution to People Experiencing Homelessness

The COVID-19 pandemic has amplified the historic and current discrimination experienced by racial and ethnic minority groups and people experiencing homelessness. Underlying health and social inequities have resulted in Black, Indigenous, and People of Color being disproportionately impacted by the disease. Vaccination against COVID-19 can significantly reduce severe morbidity and mortality among people experiencing homelessness, which will require confronting racial inequities and building vaccine confidence.

HUD is working in partnership with the CDC to provide guidance and planning support to homeless service systems **with the goal of ensuring the equitable distribution of the vaccine to people experiencing homelessness and essential homeless services staff, based on community prioritization strategies.**

HUD's Goals and Objectives for Equitable Vaccine Distribution to People Experiencing Homelessness

To achieve this goal, HUD sets out clear objectives, which includes calling on communities to:

1. Ensure the demographics of people experiencing homelessness who have been vaccinated mirrors the demographics of the population of people experiencing homelessness.

2. Strive for an overall vaccination rate of people experiencing homelessness that is comparable to or better than to the vaccination rate of the general population.

3. Lead with a race equity lens by focusing on establishing vaccine confidence in historically marginalized communities, developing meaningful engagement strategies for these populations, and continuously examining our data to determine if we are making measurable improvements.

4. Create engagement strategies that focus on the intersection of race and other historically marginalized populations who are overrepresented in the population of people experiencing homelessness, such as people with disabilities and people who identify as LGBTQ.

The Time is Now!

Talking with People Experiencing Homelessness about the COVID-19 Vaccine

- Why should you talk to people experiencing homelessness about the COVID-19 Vaccine Now?

- How can you structure your conversations with clients about the COVID-19 Vaccine?

  - Start from a place of empathy

  - Assume your clients want to be vaccinated but may have questions

  - Frame the conversation around clients' needs and concerns

  - Allow time to listen to concerns

  - Keep doors open

- What communication channels are effective?

Addressing Your Concerns About the Vaccine

- What Is the COVID-19 Vaccine?

- Is the COVID-19 Vaccine Safe?

- What Are the Benefits of the Vaccine?

- Are There Side Effects and What Are They?

- When Will the Vaccine be Available to Me?

- Will I Have to Pay for the COVID-19 Vaccine?

- Still Unsure or Have More Questions?

  - Where you can get more information

Vaccine Safety Considerations for Specific Populations

This document outlines vaccine safety considerations for specific populations including:

- Women who are pregnant or breastfeeding
- Children
- People with certain medical conditions
- Older adults
- People who have tested positive for COVID-19 in the past
- People who have had severe or immediate allergic reactions

New Resources Posted

- Covid-19 Homeless System Response Vaccine Planning and Distribution

  - Initial Vaccine Planning Data Considerations for Homeless Systems

  - Vaccination in Congregate Settings Event Types and Considerations

  - Congregate Setting Vaccination Event Floor Plan

  - Social Media Messages Supporting Local Vaccination Efforts

  - COVID-19 Vaccine FAQs from Casper Natrona County Health Department

New Resources Posted

- HMIS Lead Series

  - HMIS Lead Improvement Evaluation Matrix

  - HMIS Data Quality Management Program

  - HMIS Tools for Contract Management

  - HMIS Software Vendor Monitoring Tool

Key Websites

HUD: https://www.hudexchange.info/homelessness-assistance/diseases/infectious-disease-prevention-response/

CDC: https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html

NHCHC: https://nhchc.org/clinical-practice/diseases-and-conditions/influenza/

USICH: https://www.usich.gov/tools-for-action/coronavirus-covid-19-resources/

VA: https://www.publichealth.va.gov/n-coronavirus/index.asp

HRSA: https://bphc.hrsa.gov/emergency-response/coronavirus-frequently-asked-questions.html

Federal Partner Contacts

For additional information or assistance, contact:

- Centers for Disease Control and Prevention: www.cdc.gov/COVID19; 1-800-CDC-INFO (232-4636); TTY: 1-888-232-6348

- Department of Housing and Urban Development: HUD Exchange Ask-A-Question (AAQ) Portal

Q & A