

COVID-19 Office Hours: Chat and Q&A February 19th, 2021

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February 19, 2021 2:30 PM from Thomas Bednar to everyone: To join the webinar via the phone, please call in using:

+1-415-655-0002 Access code: 610 976 677

(If you need to call in toll-free, call 1-855-797-9485)

February 19, 2021 2:34 PM from Angel Macchia to everyone: anyone having an audio issue?

February 19, 2021 2:36 PM from Natalie Matthews (she/her) to everyone: hi
angel, sound is good on my end. are you connected via phone or your computer?

February 19, 2021 2:36 PM from Thomas Bednar to everyone: If you are having audio issues, connect via phone:

+1-415-655-0002 Access code: 610 976 677

(If you need to call in toll-free, call 1-855-797-9485)

February 19, 2021 2:37 PM from Jessica Sones to everyone: @William Snow - do we know when the 2021 PIT/HIC Data Submission Guide will be available (and if there will be substantive changes) and when HDX will open for 2021 PIT/HIC?

February 19, 2021 2:37 PM from Nick Cassaro to everyone: I can hear you

February 19, 2021 2:38 PM from Lauren Whitleigh to everyone: we see newsweek

February 19, 2021 2:39 PM from William Snow to everyone: @ Jessica - i don't have an exact timeframe on when the guidance will come out. It will not be a very large departure from the past. We are probably going to remove some of the validations so that CoCs can submit based on what they did in their unsheltered count. We plan on adding an additional field for CoCs that only conducted

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a head count so they can simply report that. However, we don't anticipate other new fields to the PIT count data. In the HIC, we added ESG-CV to the funding source categories but we don't anticipate other changes than that.

February 19, 2021 2:40 PM from Jessica Sones to everyone: @William Snow -
thanks! that is helpful

February 19, 2021 2:40 PM from Maria Davis to everyone: ESG-CV HUD Waiver
reduces the length of rental assistance from 24 months to 12 months. We are encountering landlords who are resistant to leasing for only 12 months. As the pandemic continues, is there thought to extending that limit to beyond 12 months? Even with the hard stop of 9/30/22, it would be helpful to be able to guarantee leases for 18 months or longer. It also seems that with possible additional funds coming, the full two years could be a possibility?

February 19, 2021 2:46 PM from Norm Suchar to everyone: @Maria--extending the
length of rental assistance is absolutely on our radar. We hope to have news about that soon.

February 19, 2021 2:47 PM from Maria Davis to everyone: Thanks so much @Brett
and @Norm! Very good to hear that.

February 19, 2021 2:51 PM from Jessica Izquierdo to everyone: Can any component of
ESG-CV pay for client-facing agency or shelter staff that have been exposed to or have been diagnosed with COVID-19 to be quarantined from their families in a hotel/motel if they have nowhere else to quarantine from their family and no other resources to assist them? These staff would not be at-risk of homelessness or homeless, so we are unsure if ESG-CV funds can be used to assist them. However, since it is more than likely they contracted COVID by serving the homeless and at-risk of homeless, these agencies are wanting to provide them with some help.

February 19, 2021 2:52 PM from Kimberley Maxwell to everyone: Are Subrecipients
allowed to use CV funds to pay for hotels during the interim and while they are waiting to locate permanent housing for clients?

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February 19, 2021 2:56 PM from Marlisa Grogan to everyone: @Jessica - yes, ESG-CV funds can be used to quarantine staff in a hotel/motel when necessary. They do not need to qualify for assistance as a program participant; this cost would be considered an overhead cost associated with carrying out the applicable activity.

February 19, 2021 2:56 PM from DAVID CANAVAN to everyone: For a community that is at the beginning of this process, what key elements were present at the outset of your work and how were they catalyzed into such an impressive program?

February 19, 2021 2:57 PM from David Stevens to all panelists: from Teresa Holmes to all attendees: 2:55 PM

Can I receive the link to guidelines for ESG-CV RRH?

February 19, 2021 2:57 PM from Brett Esders to everyone: @Kimberley - yes, ESG-CV funds can be used to pay for hotel and motel costs for people experiencing homelessness to keep them from contracting COVID. This includes while someone is waiting to move into permanent housing.

February 19, 2021 2:58 PM from Brett Esders to everyone: @David - the ESG-CV requirements, including those for RRH, can be found here:
<https://www.hud.gov/sites/dfiles/OCHCO/documents/20-08cpdn.pdf>

February 19, 2021 2:58 PM from Shannon Piotrowski to everyone: Can ESG-CV RRH funds be used to place a family into transitional housing until they can locate a unit for rent?

February 19, 2021 2:59 PM from Brett Esders to everyone: @Shannon - no, ESG-CV funds cannot be used to house families in transitional housing.

February 19, 2021 2:59 PM from Jessica Izquierdo to everyone: Thank you, Marlisa. When you say that the cost would be associated with carrying out the applicable activity, do you mean that it does not have to come out of the agency's ESG-CV admin, but can come out of Shelter if it is shelter staff or RRH if that staff member comes assists RRH-ing program participants?

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February 19, 2021	3:00 PM	from Marlisa Grogan to everyone:	@Jessica - correct!
February 19, 2021 Marlisa!!	3:00 PM	from Jessica Izquierdo to everyone:	Thank you so much,
February 19, 2021 #MandateEquity	3:04 PM	from Michelle Thompson to everyone:	
February 19, 2021 the info.	3:05 PM	from Jill Casey to everyone:	Great Presentation! Thanks for
February 19, 2021 #MandateEquity	3:05 PM	from Katharine Gale to everyone:	Hear hear!
February 19, 2021	3:05 PM	from Michelle Thompson to everyone:	yes
February 19, 2021	3:05 PM	from Brian Postlewait to everyone:	Thank you so much for this very informative and fantastic presentation. Distrubing. Appreciate the recomendations as well.
February 19, 2021	3:05 PM	from Carolyn Curry to everyone:	Thank you!!!
February 19, 2021	3:05 PM	from Jessica Shimmin to everyone:	Wonderful! Thank you
February 19, 2021 fantastic presentation!	3:05 PM	from Jeremy Hirsch to everyone:	Thank you for the

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February 19, 2021 3:06 PM from Sarah Kahn to everyone: Phonemenal! Thanks for showing us how to walk the walk.

February 19, 2021 3:07 PM from Betty Liu to everyone: Really great presentation and important points, thank you

February 19, 2021 3:08 PM from Kexin Ma to everyone: Can a person who were homeless then went into a nursing home qualify for CV Rapid rehousing or Prevention?

February 19, 2021 3:08 PM from David Stevens to all panelists: from Teresa Holmes to all attendees: 3:04 PM

Will there be upcoming training for the COC Lead Agencies regarding metrics, etc?

February 19, 2021 3:08 PM from David Stevens to all panelists: from Christina Ellison to all attendees: 3:03 PM

Is there a HUD form for staff certification of eligibility for ESG assistance? Our ESG-CV Rapid Re-Housing program income eligibility requests this form from HUD and I haven't been able to locate anywhere.

February 19, 2021 3:09 PM from William Snow to everyone: @ Teresa - can you clarify what you mean by "metrics"? Metrics for what exactly?

February 19, 2021 3:09 PM from Jeanette Pollock to everyone: Exactly! They must be out the table to solve the problems they are experiencing. Well done.

February 19, 2021 3:12 PM from Brett Esders to everyone: @Kexin - maybe! if someone was residing in an emergency shelter, safe haven, or unsheltered location prior to staying in the nursing home and was there for fewer than 90 days (or 120 days if the recipient is using the waiver offered on September 29, 2020) then the person would qualify for RRH because they meet the definition of category 1 of the homeless definition. If they were there for more than 90 days (or 120 if using the waiver) or weren't staying in a shelter, safe haven, or unsheltered location prior to the stay in the nursing home and have an income below very low income (generally 50% of AMI), and lack the

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resources and support networks to keep from moving into a shelter or unsheltered location then they would qualify for HP. (All this assumes these individuals also meet local prioritization standards for RRH or HP).

February 19, 2021 3:14 PM from Katharine Gale to everyone: Lost sound

February 19, 2021 3:14 PM from Rebecca Pfeiffer to everyone: @Brett, previously HUD had stated jurisdictions may not be subjected to the 12 month limitation of rental assistance based on when their substantial amendment review was finished by their HUD regional office (needed to be done prior to 9/1). Is this not correct?

February 19, 2021 3:15 PM from Brett Esders to everyone: @Christina - at this time there isn't a HUD-prescribed form for documenting income. we only that income be calculated in accordance with 24 CFR 5.609 and 24 CFR 5.611(a)

February 19, 2021 3:16 PM from Brett Esders to everyone: @Rebecca - that is correct. if your substantial amendment was approved by HUD prior to 9/1 the 12-month limitation doesn't apply.

February 19, 2021 3:16 PM from Amanda B to everyone: What funds were used to provide healthcare in sheltered settings?

February 19, 2021 3:17 PM from Marlisa Grogan to everyone: @Christina - the CPD income calculator is a tool you could use - <https://www.hudexchange.info/incomecalculator/>

February 19, 2021 3:17 PM from Brett Esders to everyone: This document provides a nice summary of what requirements apply depending on when your substantial amendment was approved: <https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Grants-Management-ESG-CV-Notice-Summary.pdf>

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February 19, 2021 3:18 PM from Rebecca Pfeiffer to everyone: @Brett. Thank you for the confirmation. Does this possibly connect to what @Maria Davis was asking earlier?

February 19, 2021 3:18 PM from Michelle Thompson to everyone: I have the income calculator in my hud exchange, am I qualified to use it at this time and perform services?

February 19, 2021 3:19 PM from Carma Reed to everyone: Are people experiencing unsheltered homelessness included in Massachusetts Phase I? If so, are they assumed to be included under "congregate care"?

February 19, 2021 3:20 PM from Marlisa Grogan to everyone: @Michelle - yes, the income calculator is available for any recipient or subrecipient to use for help determining income eligibility for ESG

February 19, 2021 3:21 PM from Brett Esders to everyone: @Rebecca- if their amendment was signed prior to 9/1 then the 12 month cap would not apply to their ESG-CV funds. that is correct.

February 19, 2021 3:21 PM from Michelle Thompson to everyone: ty

February 19, 2021 3:26 PM from Amanda B to everyone: Do you still anticipate releasing another YHDP opportunity?

February 19, 2021 3:26 PM from Ebony Rankin to everyone: @Amanda - yes, we will be releasing a YHDP NOFA for rounds 4 and 5

February 19, 2021 3:32 PM from Amanda B to everyone: Providers have asked about HIPAA and concerns over entering this info into HMIS. Is there any guidance on that available that I can share with them?

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February 19, 2021 3:33 PM from Amy Stewart to everyone: Ditto Amanda B re HIPPA and HMIS

February 19, 2021 3:34 PM from Marlisa Grogan to everyone: @Amanda and Amy - please see the HMIS related resources on the Vaccine Planning and Distribution page: <https://www.hudexchange.info/resource/6229/covid19-homeless-system-response-vaccine-planning-and-distribution/>

February 19, 2021 3:35 PM from William Snow to everyone: @Amanda and Amy - great question! Entering this data does not in and of itself bring you under HIPAA. The resource Marlisa just posted references HIPAA as well.

February 19, 2021 3:36 PM from Marlisa Grogan to everyone: Here are two HMIS-related resources that may be of particular interest: <https://files.hudexchange.info/resources/documents/Data-Collection-Options-for-COVID-19-Vaccines.pdf> and <https://files.hudexchange.info/resources/documents/COVID-19-Vaccination-Data-HMIS-and-IIS-Alignment.pdf>

February 19, 2021 3:39 PM from Amy Stewart to everyone: sharing is the complication - yes

February 19, 2021 3:40 PM from martha kenton to everyone: @Norm - When do you expect for the conditional awards letters for the 2020 grants to be sent out?

February 19, 2021 3:41 PM from Ebony Rankin to everyone: @Martha - in a few weeks

February 19, 2021 3:41 PM from Brian Roccapiore (he/him) to everyone: Sharing data concerns are addressed in this COVID specific HMIS Privacy document: <https://files.hudexchange.info/resources/documents/HMIS-Privacy-Security-Standards-COVID-19-Response.pdf>

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February 19, 2021	3:41 PM	from martha kenton to everyone:	Thank you!
February 19, 2021	3:44 PM	from Michelle Thompson to everyone:	thank you
February 19, 2021	3:45 PM	from Maria Davis to everyone:	Great presentation!
February 19, 2021	3:45 PM	from Michelle Thompson to everyone:	Could someone get with me ?
February 19, 2021	3:46 PM	from Carma Reed to everyone:	Can you talk a little more about 'cohorting' and shelter management? I missed what you meant by that.
February 19, 2021	3:46 PM	from Kexin Ma to everyone:	For those community who has hard time using their prevention grant,Is it possible for them to change their contract since it is already excecuded?
February 19, 2021	3:46 PM	from Michelle Thompson to everyone:	Could someone please reach out to me on this?
February 19, 2021	3:46 PM	from Katharine Gale to everyone:	Ditto @Carmen Reed question re cohorting
February 19, 2021	3:47 PM	from Brett Esders to everyone:	@Kexin - Yes! you might have to do a substantial amendment from HUD's perspective - and follow any local protocols, but you can definitely reprogram funds to RRH to serve people experiencing homelessness.
February 19, 2021	3:48 PM	from Katharine Gale to everyone:	Thanks, @Leah

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February 19, 2021 3:48 PM from Kexin Ma to everyone: @Brett, We tried to encourage that to all our ESG recipients. But they all think it is not going to happen. Can HUD provide some direction or make the process easier?

February 19, 2021 3:50 PM from Sandra Mitchell to everyone: Having trouble spending funds due to the latest restriction that if a client is getting housing assistance they can not be provided utility assistance in order to retain their housing contract when their utilities are off at the time of recertificatio.

February 19, 2021 3:51 PM from Marlisa Grogan to everyone: @Kexin - remember that for ESG-CV funds, the citizen participation and public comment requirements are waived, so while an amendment may be required, you can just post your amendment online, which can cut down on the process

February 19, 2021 3:52 PM from Maria Davis to everyone: Is there a link to access the newsletter?

February 19, 2021 3:52 PM from Kexin Ma to everyone: @Marlisa, thanks for the tip.

February 19, 2021 3:53 PM from Maria Davis to everyone: @Michele Thank You!

February 19, 2021 3:53 PM from Greta Guarton to everyone: can you please add those links on the lastslide to the chat?

February 19, 2021 3:53 PM from Ebony Rankin to everyone:
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Racial-Trauma-and-Trauma-Informed-Services.pdf>

<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Staff-Orientation-to-Racial-Equity.pdf>

<https://c4innovates.com/racially-equitable-responses-to-covid-19/>

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February 19, 2021 3:54 PM from Ebony Rankin to everyone:
<https://www.hudexchange.info/resource/6229/covid19-homeless-system-response-vaccine-planning-and-distribution/>

https://debeaumont.org/wp-content/uploads/2021/01/VaccineToolkit_1pger.pdf

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/vaccine-faqs.html>

February 19, 2021 3:54 PM from Lisa Coffman to everyone: @Maria - it will be posted at <https://www.hudexchange.info/homelessness-assistance/diseases/>. It's not out yet - coming soon.

February 19, 2021 3:54 PM from Greta Guarton to everyone: thank you!

February 19, 2021 3:55 PM from Ebony Rankin to everyone:
<https://www.hudexchange.info/resource/6277/covid19-homeless-system-response-establishing-a-capitalized-operating-reserve/>
<https://www.hudexchange.info/resource/6278/covid19-homeless-system-response-coordination-with-the-veteran-system/>
<https://www.hudexchange.info/resource/5986/eligible-esg-program-costs-for-infectious-disease-preparedness/>

February 19, 2021 3:56 PM from Thomas Bednar to everyone: File>Save As>Chat to save the chat

February 19, 2021 3:57 PM from Greta Guarton to everyone: SNAPpers. I love it!

February 19, 2021 3:58 PM from Greta Guarton to everyone: Thank you so much for the great content!

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Q&A Session for COVID-19 Office Hours

Session number: 610976677

Date: Friday, February 19, 2021

Starting time: 1:46 PM

-Christina Ellison - 2:50 PM

Q: I have a question on an unrelated topic. Is there a HUD form for staff certification or eligibility for ESG assistance? Our ESG-CV Rapid Re-Housing program income eligibility requests this form from HUD and I haven't been able to locate anywhere.

Priority: N/A-