

COVID-19 Office Hours: Chat and Q&A

August 7th, 2020

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August 7, 2020 from Laura Hogshead to all participants: 2:06 PM Laura Hogshead, COO, NC Office of Recovery and Resiliency

August 7, 2020 from Natalie Matthews to all participants: 2:30 PM Event information for upcoming Office Hours, along with copies of all materials can be found here:

<https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours>

August 7, 2020 from Natalie Matthews to all participants: 2:31 PM To join the webinar via the phone, please call in using:

1-855-797-9485 Access code: 610 976 677

August 7, 2020 from Carrie Ramos to all participants: 2:35 PM HUD provided guidance in March for expending ESG funds due to infectious disease under the categories Outreach and Shelter. Are these same expenses eligible under Rapid Rehousing? If so, what category/categories would the eligible expenses go under?

August 7, 2020 from Suzie Tolmie to all participants: 2:36 PM FY2019 Grant Agreements- anyone else having trouble getting these?

August 7, 2020 from Carrie Ramos to all participants: 2:36 PM Recognizing HUD is strongly encouraging communities to begin using ESG-CV funding prior to releasing specific guidance/regulations for ESG-CV, and stating all currently eligible activities under 'regular' ESG will be eligible activity/costs under ESG-CV – What role do the ESG Waivers play with regard to moving forward in expending ESG-CV funding. Example: A rapid rehousing project, using ESG-CV funding, is moving a household into housing now – can the project approve a unit that exceeds FMR as allowable by the ESG Waiver?

Can ESG-CV funding be used as match to other funding which requires match (such as CoC Program or regular ESG)?

Can PPP Loans/Grants awarded to a non-profit organization and utilized for project staff payroll be used for match for CoC funded and/or non-CV ESG funded projects?

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August 7, 2020 from Denise Albertson to all participants: 2:39 PM
@Carrie R - effective 5/22/20 the ESG Waivers were applied to ESG-CV funding also.

August 7, 2020 from Greer Hannan to all participants: 2:39 PM
@Suzie_Tolmie Yes, our Field Office says that a hold-up in Houston is delaying our Grant Agreements in Kentucky. It's pushed back start dates for new projects.

August 7, 2020 from Kexin Ma to all participants: 2:44 PM So as we regonized eviction prevention and homeless prevention are different and many of the homeless families are staying with family and friend. What strategies people are using to target the this population? What docuements do you collect? They are unlikely to be the lease holder. I am wondering how other communities prioritize this population. Thanks,

August 7, 2020 from Brett Esders to all participants: 2:45 PM @Carrie - Yes, Paycheck Protection Program (PPP) funds may be used as match for the CoC (or ESG) Program as long as the matching funds are contributed to the CoC (or ESG) Program and expended for the recipient's or subrecipient's allowable CoC (or ESG) Program costs, and all other CoC (or ESG) Program requirements are met.

August 7, 2020 from Belinda Estes to all participants: 2:46 PM @Kexin I ask applicants to get a letter signed and dated from the people they are staying with stating why the their current placement cannot be a permanent housing and when they have to be out. For people who are couch-surfing, this is usually not too difficult to obtain beucase the people they're staying with are usully too happy happy to help move things along by the time we have funds available to help.

August 7, 2020 from Kexin Ma to all participants: 2:49 PM @Belinda, Thank you! If you are paying them, are you also requiring them to be added on the lease if they are not already on the lease?

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August 7, 2020 from Brett Esders to all participants: 2:51 PM @Jennifer - either the CoC (for RRH or PSH) or ESG (for RRH or HP) can pay for lot rent assuming that the housing meets all the requirements of the programs, the household is eligible (I.e., meets the definition of homelessness or at risk of homelessness), and all other program requirements can be met.

August 7, 2020 from Belinda Estes to all participants: 2:52 PM If they're couch-surfing and they meet eligibility, they find housing somewhere else. I don't pay rent for where they've been staying because there's typically no room where they were to begin with,

August 7, 2020 from Aaron Weaver to all participants: 2:52 PM @Carrie Ramos RE: eligible expenses- I believe you are referring to this document: <https://files.hudexchange.info/resources/documents/Eligible-ESG-Program-Costs-for-Infectious-Disease-Preparedness.pdf>. In that document we see guidance on street outreach component projects and emergency shelter component projects. RRH assistance is another project component that is not specifically addressed in that handout. For more information on eligible costs under the RRH assistance component under the ESG program, please see 24 §576.104, 105, and 106. Make sure that you consult your written standards to ensure the activities align with what's been prioritized.

August 7, 2020 from kerry steadman to all participants: 2:52 PM What platform do you use for your dashboard?

August 7, 2020 from Kexin Ma to all participants: 2:54 PM @belinda good point. So do you serve people who might be renting together. But one person not on the lease but in the past contributed to the rent. And now let's say lost income not able to contribute and so they could be oweing back rent?

August 7, 2020 from Natalie Matthews to all participants: 2:55 PM
Back@Home Public Webpage
backathome.org

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August 7, 2020 from Natalie Matthews to all participants: 2:56 PM NC
DHHS ESG webpage

<https://www.ncdhhs.gov/divisions/aging-and-adult-services/nc-emergency-solutions-grant/nc-emergency-solutions-grant-%E2%80%93>

August 7, 2020 from Nick Mitchell to all participants: 2:56 PM Question for Denise Neunaber: Denise mentioned that during Florence there was the concern that many RRH participants were going to need PSH but most did not end up needing it. I'm curious if Denise has any data or reporting on that front or any more otherwise that can be shared on that topic. I know that is a big concern for a lot of communities now.

August 7, 2020 from Natalie Matthews to all participants: 2:56 PM
Back@Home Training and Field Support (launches next week)
ncceh.org/backathome

August 7, 2020 from Belinda Estes to all participants: 2:56 PM @kexin I'm confused. Are you asking about households who are split at intake but come together later? Yes, sometimes that happens. Sometimes we have a single person who applies because they're homeless but later moves in a significant other. If that happens, first they have to have the landlord's permission, then everybody's income is re-calculated.

August 7, 2020 from DAVID CANAVAN to all participants: 2:57 PM
<https://www.ncdhhs.gov/divisions/aging-and-adult-services/nc-emergency-solutions-grant/nc-emergency-solutions-grant-%E2%80%93>

August 7, 2020 from Denise Albertson to all participants: 2:57 PM
@Natalie - that link states "access denied" when you get to the page. It states not an authorized to access.

August 7, 2020 from DAVID CANAVAN to all participants: 2:57 PM
<https://www.backathome.org/>

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August 7, 2020 from DAVID CANAVAN to all participants: 2:58 PM
<https://www.ncceh.org/backathome/>

August 7, 2020 from Suzie Tolmie to all participants: 2:58 PM email for Denise?

August 7, 2020 from Aaron Weaver to all participants: 2:59 PM @Carrie Ramos RE: FMR waiver, the initial ESG Waivers were issued to provide flexibilities to standard ESG funds until the CV funds could be allocated. As noted by @Denise Albertson, these waivers were then extended to the ESG-CV funds to provide additional flexibility. Waiver number 13 in the March 31st Memo does allow you to exceed FMR for, “any individual or family receiving Rapid Re-housing or Homelessness Prevention assistance who executes a lease for a unit during the 6-month period beginning on the date of this memorandum.” Please note that the unit must still meet reasonableness standards.

August 7, 2020 from Natalie Matthews to all participants: 2:59 PM thank you, David :)

August 7, 2020 from Natalie Matthews to all participants: 2:59 PM
<https://www.backathome.org/>

August 7, 2020 from Karen Byron to all participants: 2:59 PM You said smartsheet and tableau?

August 7, 2020 from Carolyn Curry to all participants: 3:01 PM What is the earliest date is to reimburse costs under ESG-CV? We understand from at least passage of CARES Act, but under what circumstances could costs incurred prior to March 27 be eligible?

August 7, 2020 from Kexin Ma to all participants: 3:01 PM @Belinda I guess I kinda figure it out with what you said...haha. Thanks,

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August 7, 2020 from Marlisa Grogan to all participants: 3:03 PM
@Carolyn - please stay tuned for the ESG-CV for more specific information about the earliest date that can be used for cost reimbursement.

August 7, 2020 from Marlisa Grogan to all participants: 3:03 PM *ESG-CV Notice

August 7, 2020 from Carolyn Curry to all participants: 3:03 PM @Marlisa Thanks!

August 7, 2020 from DAVID CANAVAN to all participants: 3:03 PM
Denise, you mentioned compensation as being important, am I correct that salary rates are set by grantees and are not mandated by regulations? Important to recognize highly skilled people, good to hear about progress in NC.

August 7, 2020 from Denise Neunaber to all participants: 3:05 PM
@David: Yes! Agencies doing the rehousing work are responsible for setting salary rates

August 7, 2020 from Dan Oates to all participants: 3:06 PM Very neat.

August 7, 2020 from Natalie Matthews to all participants: 3:06 PM
Operational Healthcare Partnerships document:
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Operational-Healthcare-Partnerships.pdf>

August 7, 2020 from Denise Neunaber to all participants: 3:10 PM
@Suzie: denise@nceh.org

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August 7, 2020 from Natalie Matthews to all participants: 3:13 PM
<https://www.hudexchange.info/programs/coc/covid-19-grant-agreement-amendments/>

August 7, 2020 from Catherine Huang Hara to all participants: 3:14 PM
Will any of the Mega Waivers be extended, as some are set to expire in September?

August 7, 2020 from Kexin Ma to all participants: 3:16 PM I am wondering how other communities are managing the waitlist/prioritize list of prevention program. when moratorium ends (our state still in effect), there gonna be a lot people who maybe in need. But we may not able to process all of them at the same time. I wonder if people will use different criteria based on funding distribution speed. or just use one criteria and some people will just have to wait? or any other way to manage it?

August 7, 2020 from Lauren Whitleigh to all participants: 3:18 PM If CoCs will not be able to apply for new project funding, how would a CoC handle projects that want to voluntarily reallocate their renewal CoC funding?

August 7, 2020 from Lorie Williams to all participants: 3:19 PM Do we have a timeframe for when that notice will come out? I was thinking that the original notice said we could go back only to March 27th for expenses under COVID. Thank you.

August 7, 2020 from Lauren Whitleigh to all participants: 3:20 PM Also CoC Planning grants seem to be delayed

August 7, 2020 from Catherine Huang Hara to all participants: 3:20 PM
Has there been any consideration on 2021 PIT Count, and methodology for the unsheltered counts as COVID-19 continues?

August 7, 2020 from Kerry Steadman to all participants: 3:20 PM Can ESG CV funds be used to pay a provider who owns their housing units for rental assistance for clients housed in their owned units?

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August 7, 2020 from Belinda Estes to all participants: 3:20 PM @Kexin, I've been hearing talk about targeting for the prevention side of the world. Which would be helpful because you're right, it will be overwhelming. What I've seen of the tools might be helpful in doing that.

August 7, 2020 from Elizabeth Bioteau to all participants: 3:21 PM If the renewal process Norm just described is conducted, could there be an opportunity to consolidate renewal projects?

August 7, 2020 from Carrie Poser to all participants: 3:21 PM We have a DV bonus grant that has not started . . we had intend for those to start 7/1. So is there any kind of timeline? like 30 days, 60 days . . any idea how much longer?

August 7, 2020 from Carrie Poser to all participants: 3:21 PM Will there be a DV Bonus application process if there isn't a typical competition?

August 7, 2020 from Kexin Ma to all participants: 3:22 PM @Belinda, I created a tool. So I am not so worry about the tool or how to score people. I am mostly worry about the capacity and the demand all at once.....which is unusual to have all people get evicted at the same time....

August 7, 2020 from Beth Sharber to all participants: 3:23 PM I am also wondering about the Planning Grant is there is not a typical competition?

August 7, 2020 from Belinda Estes to all participants: 3:23 PM @Kexin, then I think it's just doing the best we can do..... :(

August 7, 2020 from Beth Sharber to all participants: 3:23 PM *if

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August 7, 2020 from Whitney McGinniss to all participants: 3:23 PM We are a DV agency and first time CoC renewal in FY2019. We received contradictory information regarding whether we were funded. We submitted an AAQ back in June and never received any reply clarifying our award status. Is this related to the delay in DV-related grant agreements?

August 7, 2020 from Norm Suchar to all participants: 3:24 PM @Carrie, with respect to timeframe for those grants, I think it will be 30 days or less.

August 7, 2020 from Thomas Bates to all participants: 3:26 PM I'm sorry, I think I missed the answer to this. Is there any estimate on when the ESG-CV Notice will be released?

August 7, 2020 from Hana Gossett to all participants: 3:26 PM Wondering about FY19 application cycle planning grants and if there is no competition, planning grants for FY20 application cycle?

August 7, 2020 from Whitney McGinniss to all participants: 3:28 PM @Lisa - emailing you now. Thank you!

August 7, 2020 from Beth Sharber to all participants: 3:28 PM Thank you, Norm!

August 7, 2020 from Carrie Ramos to all participants: 3:28 PM Thank you all for your time and guidance.

August 7, 2020 from Marlisa Grogan to all participants: 3:28 PM We don't have an estimated date for the release of the ESG-CV notice. Please stay tuned & thanks for your patience.

August 7, 2020 from Carrie Poser to all participants: 3:28 PM Thank you!

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August 7, 2020 from Bonnie Campbell to all participants: 3:29 PM Thank you!

August 7, 2020 from Lauren Whitleigh to all participants: 3:29 PM Thank you HUD! We appreciate you all!

Q&A Session for COVID-19 Office Hours

-Teresa Reinders - 2:24 PM

Q: I cannot get any sound when I log on so I joined using the web version. I get the sound now however now I can only type into the Q&A section not the Chat area or the ability to save the file of chats etc.

Priority: N/A-

-Jeanne Goodman - 2:27 PM

A: I believe you will be able to chat once the panelists join the main meeting room, Teresa-

-Teresa Reinders - 2:29 PM

Q: I have it open on two different screens! My monitor for typing this and my laptop which has no sound but does let me into the chat area! How weird!

Priority: N/A-

-Jeanne Goodman - 2:29 PM

A: Is it working on both screens now?

-

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-Teresa Reinders - 2:32 PM

Q: Chat is working on main screen. Can see individual speaking (Natalie) no sound on laptop monitor even when I pause the external website speaker. I'll live! :-)

Priority: N/A-

-Jeanne Goodman - 2:33 PM

A: Gotta love tech!-

-Teresa Reinders - 2:36 PM

Q: Well, if this is my greatest issue today, all is well in my life, lol

Priority: N/A-

-Jeanne Goodman - 2:37 PM

A: Amen to that.-

-Andrew Willard - 3:17 PM

Q: Would it be possible to receive an update on the FY20 NOFA?

Priority: N/A-