

COVID-19 Office Hours: Chat and Q&A

August 20th, 2021

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August 20, 2021 2:22 PM from Sharon Price Singer to everyone: sorry was late, was on with Arthur. Just one poll question? want me to do it?

August 20, 2021 2:30 PM from Micah Webster to everyone: To join the webinar via the phone, please call in using:

+1-415-655-0002 Access code: 185 207 6880

(If you need to call in toll-free, call 1-855-797-9485)

August 20, 2021 2:31 PM from Micah Webster to everyone: To fill out the poll, please follow this link: <https://www.menti.com/egbrnbqitg>

August 20, 2021 2:31 PM from brendan auman to everyone: Are VISA debit cards eligible in place of direct cash payments for vaccine incentives?

August 20, 2021 2:32 PM from Daniel Gray to everyone: Thanks to the SNAPS team for reaching out to us on Cape Cod in advance of Henri.

August 20, 2021 2:32 PM from Natalie Burtzos to everyone: Are the vaccine incentives limits in 21-08 per dose (up to 2x \$50 incentives for some clients) or per person (only up to 1 \$50 incentive)?

August 20, 2021 2:32 PM from Alex Dunn to everyone: Can we ask question about NOFO? Is the DV Bonus and CoC Bonus guaranteed to each CoC or is it based on community score? Is DV Bonus taken out of the community's total allocation or in addition to the community's total FPRN?

August 20, 2021 2:32 PM from Thomas Bates to everyone: Will there be a separate office hours to talk about the NOFA?

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August 20, 2021 2:33 PM from Micah Webster to everyone: To fill out the poll, please follow this link: <https://www.menti.com/egbrnbqitg>

August 20, 2021 2:33 PM from Jessica Izquierdo to everyone: The poll only allows me to select one option on the question when we are doing several.

August 20, 2021 2:33 PM from Amy Stewart to everyone: ditto re poll only allowing one selection

August 20, 2021 2:34 PM from Kelsey Addy to everyone: Is it okay to ask a couple NOFA questions? If so - 1) Is the new language on tribal organizations in the NOFA this year expressing that tribal organizations can newly apply for CoC projects and/or that agencies can serve tribal arrears with CoC project funds?

2) Per pg. 22 of the NOFA, is it true that DedicatedPLUS projects need to serve households with children?

August 20, 2021 2:34 PM from Georgiana devine to everyone: Has HUD released a monitoring tool for ESG-CV?

August 20, 2021 2:34 PM from Micah Webster to everyone: Thank you for pointing that out with the poll. The issue should now be resolved, and you should be able to select multiple options.

August 20, 2021 2:35 PM from Kelsey Addy to everyone: 3) Is it accurate that Tier 2 = Bonus + DV Bonus?

August 20, 2021 2:35 PM from Lisa Kaplan to everyone: Multiple options worked for me just now

August 20, 2021 2:35 PM from Denise Albertson to everyone: When is the recording/slides going to be available from the 7/29/21 Webinar for the new notice that was released?

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August 20, 2021 2:36 PM from Shaye Rabold to everyone: I'd like the name and contact info for the lawyer who said it has to be a NOFO instead of a NOFA. And their supervisor. ;-)
Unless it's the Secretary. Or the President.

August 20, 2021 2:36 PM from Alex Dunn to everyone: :D

August 20, 2021 2:36 PM from Amy Stewart to everyone: :)

August 20, 2021 2:36 PM from William Snow to everyone: @Alex - the Bonus money will be operating as they have in the past. The new funding is not guaranteed (it will be based on CoC score among other things). The DV Bonus is teh same as in the past. DV bonus projects that get selected will be awarded on top of the CoC's other projects. If the project is not awarded as a DV bonus it will be viewed along with all other new projects (based on CoC score and where it is ranked)

August 20, 2021 2:36 PM from Eleanor Vega to everyone: Is there any limitation to the base that a provider can claim a negotiated indirect cost rate on? For example, if a provider has a negotiated indirect cost rate of 12%, is that rate able to be claimed on all direct costs of the activities?

August 20, 2021 2:36 PM from Alex Dunn to everyone: Thank you, William. This is my first competition so I am behind.

August 20, 2021 2:37 PM from Alex Dunn to everyone: So DV bonus doesn't get taken out of the community's maximum award and is on top of the community's maximum award?

August 20, 2021 2:38 PM from Thomas Bates to everyone: I'll never adjust to calling it a NOFO. Thankfully I'm living in Chicago and we specialize in ignoring name changes!

August 20, 2021 2:39 PM from Brett Esders to everyone: @Natalie - The vaccine incentives are per dose for people experiencing homelessness. So it could be up to \$100 per person if the person is experiencing homelessness when each dose is administered.

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August 20, 2021 2:40 PM from Julie Montgomery to everyone: We received an AAQ response that confirmed that ESG-CV funds can be used to pay for COVID-19 testing for ES and RRH households if no other appropriate health services are available, but it was unclear if providers can purchase "at-home" COVID test kits and administer them on-site. Is that an allowable expense?

August 20, 2021 2:42 PM from Hope Browning to everyone: If we wish to use the ESG-CV waivers and flexibilities, and use funds towards the additional allowable activities, what do we need to do to begin this process? Do we need to do a substantial amendment to our Con Plan, notify our HUD field office, etc.?

August 20, 2021 2:42 PM from Brett Esders to everyone: @Brendan - Direct cash payments could include the use of pre-paid credit/debit cards or gift cards that are unrestricted (i.e. not limited to a specific use or a particular retailer. Recipients should be sure they provide cash payment in a way that is accessible to the people receiving it (e.g. direct deposit, PayPal, cash, unrestricted gift card).

August 20, 2021 2:42 PM from brendan auman to everyone: Thank you Brett

August 20, 2021 2:42 PM from Natalie Burtzos to everyone: Thanks Brett - I noticed that in the webinar on 7/29 that Vaccine incentives could be categorized under Homelessness Prevention in IDIS- was this an error? Since the definition does say persons experiencing homelessness, I would have thought it would be the other 3 program components

August 20, 2021 2:43 PM from Thomas Bates to everyone: We have a local children's home that operates a RHY program. They're interested in becoming a CES Access Point, but would not be open to having other people (ie literally homeless adults) come onto their property (and can't because of child protective service requirements of some of their programs). Is it possible to have them be a "specialized" access point under CPD 17-01 WITHOUT them being open to literally homeless adults?

August 20, 2021 2:44 PM from Latesha Balam-Totten to everyone: Blog: Bringing COVID-19 Vaccines to High Risk Populations

<https://blogs.bmj.com/bmj/2021/03/22/bringing-covid-19-vaccines-to-high-risk-populations-like-those-who-are-homeless-requires-a-tailored-approach/>

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August 20, 2021 2:44 PM from Brett Esders to everyone: @Natalie - the vaccine incentives are available for people experiencing homelessness. In the ESG Program people who meet the definition of homelessness under Category 2 or Category 4 (where they don't also meet the criteria of Category 1) are eligible for homelessness prevention. So that would be the scenario when it could be provided under homelessness prevention.

August 20, 2021 2:44 PM from Latesha Balam-Totten to everyone: Antigen Testing in Congregate Shelters Toolkit:

<https://homelessness.ucsf.edu/news/antigen-testing-congregate-shelters-process-outline-and-implementation-playbook>

August 20, 2021 2:44 PM from Catherine Huang to everyone: Can planning grant funds be used for vaccine incentives such as gift cards?

August 20, 2021 2:45 PM from Brett Esders to everyone: @Denise - I think the ESG-CV webinar will be posted in the next couple of business days. We tried to clean up some of the audio issues prior to posting!

August 20, 2021 2:45 PM from A B to everyone: @Margot: Did you address places for people to be if they were concerned about significant side effects from the vaccines such as high fever? For example, were there overnight stays at a shelter or hotel for folks who had side effects or anything like that?

August 20, 2021 2:45 PM from Brett Esders to everyone: @Catherine - no, CoC Program planning funds cannot be used to pay for vaccine incentives.

August 20, 2021 2:47 PM from Dustin Kane to everyone: So cool, great job!

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August 20, 2021 2:48 PM from Yareli Salgado to everyone: Are there instructions for the collaborative applicant on how to access the application in e-snaps? I've read through the e-snaps FAQs =(

August 20, 2021 2:48 PM from Alex Dunn to everyone: How do we calculate the potential Tier II amount for our CoC in the NOFO? How do we calculate the potential maximum award per CoC?

August 20, 2021 2:49 PM from Natalie Burtzos to everyone: Question about Temporary Shelter in 21-08: If an eligible temporary emergency shelter completes renovation/rehabilitation activities, it is subject to disposition requirements if it is not converted into an emergency shelter within 12 months of a disaster declaration ending? Even if they do not use the funds for acquisition? Or am I reading the notice wrong

August 20, 2021 2:49 PM from Brett Esders to everyone: @Georgiana - we have not yet released ESG-CV monitoring tools, but we do plan to.

August 20, 2021 2:49 PM from Georgiana devine to everyone: Thank you for the update.

August 20, 2021 2:50 PM from Lauren Whitleigh to everyone: In a 20-county BoS CoC, to mitigate the spread of COVID-19 across county lines, the governing board is looking to temporarily change CE processes in such a way that CoC funded projects will offer assistance to households experiencing homelessness in the county(ies) covered by their CoC grant rather than offering assistance to households across all 20 counties/ having folks move all over the CoC's geographic area. Many of the CoC Program funded entities in this BoS CoC are County Departments, and County leadership/ Commissioners are trying to get a handle on the spread of COVID-19 within their counties and across the state. Would HUD allow CoC Program funded projects in a BoS CoC to operate this way, at least temporarily?

August 20, 2021 2:50 PM from William Snow to everyone: @Yareli - the esnaps 101 Toolkit should give you what you need to access the application:
<https://www.hudexchange.info/resource/6170/esnaps-101-toolkit/>

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August 20, 2021 2:51 PM from Micah Webster to everyone: To fill out the poll, please follow this link: <https://www.menti.com/egbrnbqitg>

August 20, 2021 2:52 PM from Latesha Balam-Totten to everyone: CDC COVID Data Tracker

<https://covid.cdc.gov/covid-data-tracker/#county-view>

August 20, 2021 2:53 PM from Alex Dunn to everyone: Is there any prediction of what COVID might be in January? Or is that too far out? Starting to think about our PIT count and keeping people safe.

August 20, 2021 2:53 PM from Latesha Balam-Totten to everyone: COVID-19 Variant Information <https://www.cdc.gov/coronavirus/2019-ncov/variants/variant-info.html>

August 20, 2021 2:54 PM from Latesha Balam-Totten to everyone: MMWR: Effectiveness of Pfizer and Moderna Vaccines in Preventing SARS-CoV-2 Infection Among Nursing Home Residents Before and During Widespread Circulation of the Delta Variant https://www.cdc.gov/mmwr/volumes/70/wr/mm7034e3.htm?s_cid=mm7034e3_w

August 20, 2021 2:55 PM from A B to everyone: The email notice said that the CoC app would be available in e-snaps by no later than yesterday, but ours is not yet accessible in e-snaps. Is this just us? or is this delayed?

August 20, 2021 2:55 PM from Jennifer Prins to everyone: Same question as Alex above. Our communities are starting to discuss options for the PIT now and there's a lot of uncertainty. If we could get guidance earlier this fall, it would be VERY helpful for our very overwhelmed providers. Thanks!

August 20, 2021 2:56 PM from Eleanor Vega to everyone: Is there any limitation to the base that a provider can claim a negotiated indirect cost rate on? For example, if a provider has a negotiated indirect cost rate of 12%, is that rate able to be claimed on all direct costs of the activities?

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August 20, 2021 2:57 PM from Latesha Balam-Totten to everyone: USICH's newly released Delta variant guidance for protecting people experiencing homelessness

<https://www.usich.gov/news/usich-releases-new-covid-guidance-for-protecting-people-experiencing-homelessness>

August 20, 2021 2:57 PM from Andrea Curtis to everyone: For ESG-CV may subrecipients expend up to September 30, and then may the recipient make drawdowns in IDIS\ after the September 30 deadline?

August 20, 2021 2:57 PM from Latesha Balam-Totten to everyone: The Delta Variant: 5 Ways Communities Can Protect People Experiencing Homelessness

https://www.usich.gov/resources/uploads/asset_library/USICH_COVID_Delta_Guidance.pdf

August 20, 2021 2:58 PM from Ashley Meehan to everyone: January is still too far out to be able to make any sort of determination of where we might be. I wish we had a better answer!

August 20, 2021 2:58 PM from Latesha Balam-Totten to everyone: Vaccine Messaging Toolkit <https://www.hudexchange.info/resource/6338/covid-19-homeless-system-response-vaccine-messaging-toolkit/>

August 20, 2021 2:58 PM from Alex Dunn to everyone: Thank you, Ashley.

August 20, 2021 3:01 PM from Brett Esders to everyone: @ Hope - The exact steps that need to be taken will depend somewhat on how your local consolidated plan is set up. In general, though, if you are looking to make changes to your existing allocations, you will likely need to amend your consolidated plan and also update IDIS. But remember the ESG-CV Notice waives some of the requirements that are normally involved in an amendment to help expedite this process. If you have specific questions, I'd recommend you reach out to your field office or submit an AAQ.

August 20, 2021 3:01 PM from Hope Browning to everyone: @Brett - thank you!

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August 20, 2021 3:04 PM from Amy Stewart to everyone: Ditto re link to coc community application not being available yet

August 20, 2021 3:04 PM from Hannah King Boyles to everyone: @A B , I also still don't see our collaborative app

August 20, 2021 3:07 PM from Latesha Balam-Totten to everyone: Vaccine Ambassador Job Description: <https://files.hudexchange.info/resources/documents/Vaccine-Ambassador-Program-and-Job-Description.pdf>

August 20, 2021 3:08 PM from Latesha Balam-Totten to everyone: Mass Vaccination Events

<https://files.hudexchange.info/resources/documents/Transit-Considerations-Bringing-Clients-to-a-COVID-19-Vaccination-Event.pdf>

August 20, 2021 3:09 PM from Latesha Balam-Totten to everyone: Congregate Setting Vaccination Events

<https://files.hudexchange.info/resources/documents/Congregate-Setting-Vaccination-Event-Floor-Plan.pdf>

August 20, 2021 3:12 PM from Latesha Balam-Totten to everyone: Vaccine Q&A with Dr. Sapna Bamrah Morris

<https://www.youtube.com/watch?v=E5C904MFnOU>

August 20, 2021 3:13 PM from Latesha Balam-Totten to everyone: How to Build Staff's Confidence in COVID-19 Vaccines

<https://files.hudexchange.info/resources/documents/How-to-Build-Staff-Confidence-in-COVID-19-Vaccines.pdf>

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August 20, 2021 3:13 PM from Latesha Balam-Totten to everyone: Front Line Workers: talking with Participants about the Vaccine
<https://files.hudexchange.info/resources/documents/Vaccine-Messaging-Toolkit-Front-Line-Workers-Talking-with-Participants-about-the-Vaccine.pdf>

August 20, 2021 3:13 PM from Latesha Balam-Totten to everyone: PEH: 3 Reasons Why You Were Given Top Priority to be Vaccinated Against COVID-19
<https://files.hudexchange.info/resources/documents/Vaccine-Messaging-Toolkit-Three-Reasons-Why-You-Were-Given-Top-Priority-to-Be-Vaccinated-Against-COVID-19.pdf>

August 20, 2021 3:13 PM from Latesha Balam-Totten to everyone: HUD's Vaccine Planning and Distribution page <https://www.hudexchange.info/resource/6229/covid19-homeless-system-response-vaccine-planning-and-distribution/>

August 20, 2021 3:15 PM from Carla Solem to everyone: When will the CoC Application will be available in esnaps?

August 20, 2021 3:15 PM from Natalie Burtzos to everyone: Under the CPD 21-08 new uses of Renters Insurance – the notice states that payments must be paid directly to the Renters Insurance. Am I correct to assume that if a landlord requires renters insurance, but also provides the option of opting into a 3rd party Renters insurance billed monthly to a Program's ledger(set amount like \$15/month), a Recipient/Subrecipient cannot the Renters Insurance be paid through the monthly rent payments? Or is there flexibility for this scenario to opt-in?

August 20, 2021 3:18 PM from Latesha Balam-Totten to everyone: Updated Final Rule- Shallow Subsidy Expansion (38 CFR Part 62.34) <https://ecfr.federalregister.gov/current/title-38/chapter-I/part-62/section-62.34>

August 20, 2021 3:18 PM from Jennifer Prins to everyone: Which DOL program was just referenced? I missed the name.

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August 20, 2021 3:19 PM from Brett Esders to everyone: @Natalie - The Notice states that the renters insurance needs to be paid to the insurance company providing the rental assistance. This means that the recipient or subrecipient would not be able to pay renters insurance to the landlord.

August 20, 2021 3:21 PM from Micah Webster to everyone: To fill out the poll, please follow this link: <https://www.menti.com/egbrnbqitg>

August 20, 2021 3:22 PM from Latesha Balam-Totten to everyone: FY2021 SSVF Provider List https://www.va.gov/HOMELESS/ssvf/docs/FY2021_SSVF_Providers.xlsx

August 20, 2021 3:22 PM from Michelle Herrera to everyone: Question for EHV FAQ: With regards to EHV, what should CoC do if a client ends up getting housing (either temporary or permanent) prior to the acceptance/voucher issued?

August 20, 2021 3:23 PM from Lauren Whiteleigh to everyone: RE: grantees getting shallow subsidy funding, is it current SSVF grantees getting these funds for their current catchment area?

August 20, 2021 3:23 PM from Norm Suchar to everyone: Regarding when e-SNAPS will open--It is ready to go, but we will check to see if there are any technical problems or why people are unable to access it.

August 20, 2021 3:24 PM from Latesha Balam-Totten to everyone: @Michelle- we will forward your question. Thank you,

August 20, 2021 3:24 PM from Carla Solem to everyone: Thank you Norm. Only the CoC Application is missing in esnaps.

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August 20, 2021 3:25 PM from Brenda Chamberlain to everyone: @Norm thank you. We are having the same issue and I have heard from several CoC's having the same problem. We can start the individual projects, but not the CA.

August 20, 2021 3:26 PM from Yareli Salgado to everyone: Thanks! I was asking for instructions because I thought I was doing something wrong since I don't see the CoC Application either.

August 20, 2021 3:26 PM from Andrea Hurley to everyone: Would love this for all populations :)

August 20, 2021 3:26 PM from Carla Solem to everyone: Agreed!

August 20, 2021 3:27 PM from Claire Shanahan to everyone: I can't see it either

August 20, 2021 3:27 PM from Claire Shanahan to everyone: Will deadline be extended?

August 20, 2021 3:27 PM from Micah Webster to everyone: To fill out the poll (up next), please follow this link: <https://www.menti.com/egbrnbqitg>

August 20, 2021 3:27 PM from Claire Shanahan to everyone: for CoC application?

August 20, 2021 3:27 PM from John Kuhn to everyone: All SSVF grantees will have supplemental awards to support Shallow Subsidies. Funding should be obligated no later than October

August 20, 2021 3:29 PM from Brett Esders to everyone: @Claire - no, at this time there are no plans to extend the September 30th expenditure deadline. If you think your community won't meet the deadline I recommend reaching out to your CARES Act Desk Officer to discuss.

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August 20, 2021 3:29 PM from Andrea Curtis to everyone: May ESG-CV subrecipients expend up to September 30, 2022, and then for the recipient to make draws after the September 30 deadline?

August 20, 2021 3:30 PM from Claire Shanahan to everyone: @Brett - no, I was referring to the CoC consolidated application deadline, since we are not seeing it in esnaps as of yet

August 20, 2021 3:31 PM from Brett Esders to everyone: @Andrea - Yes. if the cost was incurred before September 30th it will count towards that deadline even if the draw for it occurs later.

August 20, 2021 3:32 PM from Amy Bickford to everyone: Why did it change to NOFO?

August 20, 2021 3:32 PM from Debbie Fox to everyone: I am getting a lot of questions from the field of why the name change, too. :)

August 20, 2021 3:32 PM from Rozann Downing to everyone: Can a shelter that receives ESG-CV make it mandatory for individuals to be covid tested?

August 20, 2021 3:32 PM from Amy Bickford to everyone: hmmm...just a teaser, Norm. Okay okay

August 20, 2021 3:34 PM from Hannah King Boyles to everyone: @Claire - you can see the questions in the detailed instructions for collaborative applicants in the meantime

August 20, 2021 3:34 PM from Latesha Balam-Totten to everyone: @Rozann- The CARES Act prevents any required prerequisite activities from program participants as a condition to receive support

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August 20, 2021 3:34 PM from Carolyn Curry to everyone: Thanks Norm & Team!

August 20, 2021 3:34 PM from Jessica Izquierdo to everyone: for the ESG-CV spending deadline of 9/30/22, how can we pay salaries for HMIS work that is needed to upload last quarterly reports in SAGE by October 30, 2022 - those costs won't be incurred until after 9/30/22

August 20, 2021 3:34 PM from Kelsey Addy to everyone: Thank you!! Looking forward to the NOFA Webinar!

August 20, 2021 3:35 PM from Lisa Kaplan to everyone: No NOFA webinar. NOFO webinar. :)

August 20, 2021 3:35 PM from Kelsey Addy to everyone: :-D