

COVID-19 Office Hours: Chat and Q&A Log

April 3rd, 2020

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April 3, 2020 2:31 PM from Norm Suchar to all participants: Hello. Thank you for joining today. We'll be starting in just a minute.

April 3, 2020 2:31 PM from Janel Holt to all participants: Is there audio?

April 3, 2020 2:31 PM from Jeanne Goodman to all participants: @Janel, not yet.

April 3, 2020 2:31 PM from LaDrina Jones to all participants: Good afternoon!

April 3, 2020 2:32 PM from Jeanne Goodman to all participants: It's best if you can broadcast the audio through your computer using the speaker icon at the bottom center of your screen. If you can't you can use 415-655-0002 event number: 610 976 677. The event will begin at 2:30 Eastern Time. We are currently preparing. Please contact me directly if you're having any technical issues.

April 3, 2020 2:32 PM from Harvinder Kaur Makkar to all participants: Hello Everyone. Harvinder from GA Department of Community Affairs

April 3, 2020 2:33 PM from Jeanne Goodman to all participants: Be certain to setn the TO: line to All Participants. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 2:34 PM from Evelyn Holston to all participants: Good afternoon!

April 3, 2020 2:35 PM from dina hooshyar to all panelists: Hi all from, Jillian Weber PhD, RN (National Program Manager Homeless- PACT, VA Homeless Program Office); Dina Hooshyar, MD MPH (Director, National Center on Homelessness among Veterans, VA Homeless Program Office)

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April 3, 2020 2:35 PM from Camille Castillo to all participants: Hello from El Paso, TX

April 3, 2020 2:35 PM from Melissa Hoendervoogt to all participants: Hello. Here from Hastings, NE as a shelter manager for a DV/SA crisis center.

April 3, 2020 2:35 PM from Christina Yasav to all participants: Hello from Colorado Springs, CO

April 3, 2020 2:35 PM from Carolyn Curry to all participants: Hello from Ft Worth TX

April 3, 2020 2:35 PM from Christianna Knights to all participants: Hi from Central Mississippi!

April 3, 2020 2:36 PM from Elizabeth Brown to all participants: Rural Family Counselor from SC

April 3, 2020 2:36 PM from Jeanne Goodman to all participants: Be certain to setn the TO: line to All Participants NOT ALL ATTENDEES. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 2:36 PM from Elizabeth Brown to all participants: Hello to all

April 3, 2020 2:36 PM from Mara White to all participants: Hello. Mara White, LMSW Director of Programs Community Alliance Against Family Abuse in Arizona

April 3, 2020 2:36 PM from Shirley Miller to all participants: Hello from Miami

April 3, 2020 2:36 PM from stephanie brumfield to all participants: Hello from Louisiana!

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April 3, 2020 2:36 PM from Jessica Timm to all participants: Hello from Care Corps LifeHouse in Fremont, NE

April 3, 2020 2:36 PM from Carrie Poser to all participants: Hello from Wisconsin

April 3, 2020 2:36 PM from Anna Clawson to all participants: Hello! Anna Clawson also from A SAfe Home For Everyone, the dual DV/SA agency in Ashe County NC!

April 3, 2020 2:36 PM from Dana Derderian-Ibarra to all participants: Is there any flexibility in moving EGS RRH dollars over to HP to serve clients in need due to COVID-19 as we are already seeing clients in need due to loss of jobs but not homeless as of yet.

April 3, 2020 2:36 PM from Hope Ealey to host (privately): Thank you for offering this Q&A session. On Wednesday, HUD shared a list of regulatory waivers for the CoC and ESG. One of our subrecipient was very pleased to see the CoC waiving HQS Inspections. Are there plans to waive this requirement for ESG as well?

April 3, 2020 2:36 PM from Katherine Hughes to all participants: Hello all! Katherine Hughes, Director of Development, Resource and Crisis Center of Galveston County (TX) here

April 3, 2020 2:36 PM from Jeanne Goodman to all panelists: from John Gilvar to all attendees:

Boston Health Care for the Homeless is reporting that Suffolk University dorms are being made available to house PEH who are older or otherwise have higher vulnerability to COVID but are as yet asymptomatic. This approach gets some of the highest risk people out of the shelter. Are other communities trying this approach, either with dorm or hotel rooms, and if so, how are they funding the cost?

April 3, 2020 2:37 PM from pazzella m bonner to all participants: HELLO from Homes for Heroic Veterans in Michigan

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April 3, 2020 2:37 PM from Kelly Horne to all participants: Kelly King Horne, VA-500

April 3, 2020 2:37 PM from Jeanne Goodman to all panelists: from Stephen Piasecki to all attendees:

Can ESG funds under CARES be moved to COC PSH programs, that face increased costs because of COVID?

April 3, 2020 2:37 PM from Anne Cooper to all participants: Hello from Appalachian Regional Coalition on Homelessness, Johnson City, TN (TN-509)

April 3, 2020 2:38 PM from Corey Root to all participants: Thanks for having these sessions. Our Emergency Management policy group have decided not to remove shelter residents at high risk for COVID from shelter because they don't want to prioritize ppl exp homelessness over people living in other congregate settings. I've sent the CDC and HUD guidance saying isolating folks at high risk is a best practices, and sent the Culhane analysis showing ppl exp homelessness are at higher risk of contracting COVID, and dying. Thoughts on other info, etc to pass along re: why we should establish isolation for at risk?

April 3, 2020 2:39 PM from Bianca Cruz to all participants: Hello from HAWC, Salem, Massachusetts

April 3, 2020 2:39 PM from Katie Peterson to all participants: @Corey Root-
<https://nhchc.org/wp-content/uploads/2020/04/Issue-brief-2-COVID-19-HCH-Community-Public-Health-Actions.pdf>

April 3, 2020 2:39 PM from Denise Albertson to all participants: Is there any different guidelines in doing COVID screenings in dv shelters versus homeless shelters? I was on a statewide Network call last week and they were discussing that they were advised by legal council to not do any type of screening of dv shelter clients as then they would be medically liable or face discrimination charges.

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April 3, 2020 2:39 PM from Jeanne Goodman to all panelists: Reminder: Be certain to set the TO: line to All Participants. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 2:39 PM from Suzie Tolmie to host (privately): I have visual of speakers, & audio, but no slides.

April 3, 2020 2:39 PM from Katie Peterson to all participants: @Corey Root-
<https://nhchc.org/wp-content/uploads/2020/03/Issue-brief-COVID-19-HCH-Community.pdf>

April 3, 2020 2:39 PM from Suzie Tolmie to host (privately): To avoid overwhelming staff at both CoC Grantees and HUD Field Offices, can Grantees ask just once for HUD approval of the entire array of CoC waivers, to then use as needed during the time frame specified?

April 3, 2020 2:39 PM from Jeanne Goodman to all panelists: from John Roldan to all attendees:

I find the "Numbers" very frustrating. Of what use are they to actually focus on anticipated need when the number of asymptomatic individuals who are actually carrying the virus are not being tested.

April 3, 2020 2:39 PM from Jeanne Goodman to all participants: Reminder: Be certain to set the TO: line to All Participants. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 2:39 PM from Amanda Sternberg to all participants: Re: the available waiver for ESG programs: Our local government entity (the City) is the direct recipient for ESG funds, and they sub-grant those funds to non-profit service providers. Should the request for the waiver come from the City (as the recipient) or may it come from the sub-recipients?

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April 3, 2020 2:40 PM from John Parvensky to all participants: A lot of Prevention work has focused on screening people with symptoms to isolate. What is current CDC guidance on non-symptomatic transmission and how can shelters address the unknown without testing?

April 3, 2020 2:40 PM from Kelly Horne to all participants: Another issue with encampments is the engagement of community members and other organizations. People not following social distancing posed threats to people in encampments.

April 3, 2020 2:40 PM from DAVID CANAVAN to all participants: CDC and HUD's focus on non-congregate sheltering strategy is calibrated to homeless programs because the focus of these program offices is on homeless programs. Non-congregate options should be available to anyone in a high risk category, homeless or not.

April 3, 2020 2:40 PM from Katy Burke to all participants: @Dana Derderian Yes. ESG grantees can amend their current Action Plan to use current funds, as well as spend CARES Act funds, across all the eligible activity categories.

April 3, 2020 2:41 PM from Corey Root to all participants: Thanks @Katie Peterson

April 3, 2020 2:41 PM from Dana Derderian-Ibarra to all participants: Thanks Katy!

April 3, 2020 2:42 PM from Melody Barr to all participants: For current entitlement funds, will a waiver be issued to remove the Public Service cap to jurisdictions?

April 3, 2020 2:42 PM from Katy Burke to all participants: @Amanda Sternberg The ESG recipient – the City – must request the waiver.

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April 3, 2020 2:42 PM from Jeanne Goodman to all panelists: from PAT FREY to all attendees:

How is in nonclearing of encampments being handled in areas with shelter in place orders?

April 3, 2020 2:42 PM from Sonye' Randolph to all participants: Hi everyone! From Burlington, NC

April 3, 2020 2:42 PM from Jeanne Goodman to all panelists: from Lisa Snipes to all attendees:

For the CoC listed waivers, would the CoC apply to the HUD Field Office directly for a "blanket" request for the projects within its jurisdiction? Or would each CoC agency need to send a waiver request letter to the HUD Field Officer for each individual project requiring a waiver?

April 3, 2020 2:42 PM from Janel Holt to all participants: What HUD funding source can be used to put DV clients into hotels as shelter decompression?

April 3, 2020 2:42 PM from Martha Bredemeier to all participants: can RRH funds or homeless prevention funds fund hotel or motel rooms for homeless individuals who test positive for COVID 19 or who are in quarantine?

April 3, 2020 2:42 PM from Melody Barr to all participants: Additionally, is there any word on when HOME waivers may be issued? Specifically as it relates to HOME TBRA.

April 3, 2020 2:43 PM from Lorie Williams to all participants: I know that inspections can be waived at this time in ESG but can the placements be done without the inspection?

April 3, 2020 2:43 PM from Christianna Knights to all participants: I was told hotels weren't recommended by CDC because the common HVAC system in hotels could pose a risk.

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April 3, 2020 2:43 PM from Shaye Rabold to all participants: Very much appreciate all of the great resources coming out. Wondering if there is any guidance coming from the CDC, FEMA, or any other appropriate body straight to state emergency management and public health officials telling them how and why they should be working with shelters/homeless providers? Slowly breaking through to emergency management, but it's really tough outside of major urban areas. Seems like the great guidance coming out puts a lot of the expectations on the shelters.

April 3, 2020 2:43 PM from Christianna Knights to all participants: ???

April 3, 2020 2:44 PM from Jeanne Goodman to all panelists: from Alyson Zikmund to all attendees:

Could someone from HUD PIH join a future call? We have a lot of PSH with PBV rental assistance, and many clients who are homeless with HCV. The CPD flexibility and waivers are very helpful, and it would be great to hear what PIH is doing or plans to do.

April 3, 2020 2:44 PM from Sarah Isaak to all participants: can habitability inspections for ESG be waived?

April 3, 2020 2:44 PM from Shaye Rabold to all participants: ...responsibility on the shelters/providers and not so much on the EM and Public Health officials

April 3, 2020 2:45 PM from Christianna Knights to all participants: local health department rep.

April 3, 2020 2:45 PM from Katie Peterson to all participants: @Alyson Zikmund- I found the PIH FAQs were really helpful-
https://www.hud.gov/sites/dfiles/PIH/documents/COVID19_FAQ_PIH_3-30-20.pdf

April 3, 2020 2:45 PM from Christianna Knights to all participants: She said if a hotel has a common HVAC system it would pose a risk if someone has COVID-19

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April 3, 2020 2:45 PM from Angel Ortiz-Bultron to all participants: I'm a Patient Advocate at a VA Medical Center - Seeking guidance regarding re-entry procedures after discharge. As part of COVID, Shelters/Transitioning Housing Programs in the area, started to require a "Medical Clearance Letter." While it seems like a reasonable request, it has become a service barrier when the Provider is unclear on the contents/use of the letter.

I'm just trying to find something in writing (Interim Rule perhaps) to justify me requesting this letter be provisioned as a standardize part of the Discharge Packet, thus eliminating this barrier to services.

April 3, 2020 2:46 PM from Aaron Weaver to all participants: @Stephen, at this time, HUD has not yet issued guidance related to CARES funds. Please check HUDEXchange.info regularly for the latest guidance.

April 3, 2020 2:46 PM from Jeanne Goodman to all panelists: from Thomas Bates to all attendees:

@Sarah Isaak - HUD released guidance on requesting waivers for HQS inspections in an e-mail yesterday, it is on HUDEXchange as well

April 3, 2020 2:46 PM from Katy Burke to all participants: @Melody Barr The CARES Act removed the Public Services cap for CDBG funds covered under the CARES Act (2019 and 2020 funds, as well as supplemental appropriation) when used for COVID-response-related activities.

April 3, 2020 2:46 PM from Jeanne Goodman to all panelists: from Rosemary Mendez to all attendees:

We have CoC PSH contracts. Can we use grant dollars to pay our staff OT and hazardous pay? We have group homes that are requiring additional support.

April 3, 2020 2:46 PM from Dana Derderian-Ibarra to all participants: @Katy in regards to amending our ESG contract .. when will the state be given this guidance as we are being told that we cannot move funding around between RRH and HP.

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April 3, 2020 2:46 PM from John Parvensky to all participants: We have expired grant agreements but still need to pay landlords rent or risk our participant;s losing their PSH. When will the 2019 grant agreements be released for grant renewal?

April 3, 2020 2:46 PM from Melody Barr to all participants: Do we not need approval from the CPD office?

April 3, 2020 2:46 PM from Katy Burke to all participants: LINK TO THE WAIVER: <https://files.hudexchange.info/resources/documents/Availability-of-Waivers-of-CPD-Grant-Program-and-Consolidated-Plan-Requirements-to-Prevent-the-Spread-of-COVID-19-and-Mitigate-Economic-Impacts-Caused-by-COVID-19.pdf>

April 3, 2020 2:47 PM from Melody Barr to all participants: Repeating question for clarity -- do we need approval from our CPD office on the waiver?

April 3, 2020 2:47 PM from Norm Suchar to all participants: Melody, you do not need approval for the waiver. You just have to notify.

April 3, 2020 2:47 PM from Katie Peterson to all participants: @Shaye Rabold- <https://nhchc.org/wp-content/uploads/2020/04/Issue-brief-2-COVID-19-HCH-Community-Public-Health-Actions.pdf>

April 3, 2020 2:47 PM from Grant Ebbesmeyer to all participants: Our PJ is in the process of updating their AAP and about to put out for public comment. Do waivers of Consolidated Plan public comment period apply to the regular AAP updates process or just amendments?

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April 3, 2020 2:48 PM from Katy Burke to all participants: @John Parvensky Tier 1 grant agreements are ready to be issued after Issues and Conditions are resolved. Tier 2 awards are pending availability in eSnaps but will be issued ASAP.

April 3, 2020 2:48 PM from Katie Peterson to all participants: @Shaye Rabold- <https://nhchc.org/wp-content/uploads/2020/03/Issue-brief-COVID-19-HCH-Community.pdf>

April 3, 2020 2:48 PM from Denise Albertson to all participants: @Sarah Isaak - there was information in last week's office hours call regarding ESG inspections - they can be completed by video and/or pictures for first-time Habitability Inspections. Annual inspections can be waived until the COVID pandemic passes.

April 3, 2020 2:48 PM from Howard Burchman to all participants: Do you need to be in a declared disaster area to implement the waivers?

April 3, 2020 2:48 PM from stephanie brumfield to all participants: The waiver talks about waiving inspections for CoC activities. How about ESG inspections?

April 3, 2020 2:48 PM from Karen Kowal to all participants: If an agency has CoC Projects in multiple CoCs do they notify once to the local office for all projects in all CoCs?

April 3, 2020 2:48 PM from John Parvensky to all participants: Why are you not waiving requirement to apply for renewal funding for 2020 NOFA given the need to focus on needs of COVID and increasing needs on the streets

April 3, 2020 2:49 PM from Denise Delqy to all participants: Do you have to submit a seperate waiver for each program or can you submit the waiver all programs in one

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April 3, 2020 2:49 PM from Amanda Sternberg to all participants: For the waiver of disability documentation: Is the waiver in effect for 6 months following the date of the memo, OR is it in effect until after public health officials determine no additional special measures are necessary to prevent the spread of the virus?

April 3, 2020 2:49 PM from Mark Stokes to all participants: For both intake worker and client self-certification, are we required to obtain 3rd party documentation at the end of the waiver (6 months)?

April 3, 2020 2:49 PM from Shaye Rabold to all participants: Thanks @katie peterson!

April 3, 2020 2:49 PM from Mark Stokes to all participants: And what happens if we cannot obtain documentation at that time?

April 3, 2020 2:49 PM from Jeanne Goodman to all panelists: from Alicia Dart-Clegg to all attendees:

On the two day wait after requesting a waiver: is that two business days or two calendar days?
from Hope Ealey to all attendees:

One of our subrecipient was very pleased to see the CoC waiving HQS Inspections. Are there plans to waive this requirement for ESG as well?

from Krista Parenti to all attendees:

If we are a subrecipient (i.e. ESG funding comes through a state agency), must we still notify CPD office of waiver or should we contact the state agency who is the recipient of ESG funds?

April 3, 2020 2:49 PM from Jeanne Goodman to all panelists: from Kayla Aanerud to all attendees:

will rent and utility areas be charged to the COC grants and be applied to the spenddown?

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April 3, 2020 2:50 PM from Jeanne Goodman to all panelists: from Greer Hannan to all attendees:

Please clarify for the Disability Documentation waiver: it seemed like it only applied to chronically homeless participants. Does it actually apply to all PSH referrals, not just chronic individuals?

April 3, 2020 2:50 PM from Karen Kowal to all participants: Is HQS also for ESG RRH as well?

April 3, 2020 2:50 PM from Norm Suchar to all participants: Greer, the disability documentation waiver applies to all PSH, not just chronic homelessness.

April 3, 2020 2:50 PM from Mike Radcliffe to all participants: It doesn't appear that ESG Habitability Assessments were waived, though HQS has been for CoC and HOPWA. Can you comment?

April 3, 2020 2:50 PM from Katy Burke to all participants: @Lisa Snipes Each grant recipient will need to submit a request for its CoC programs with the specific information requested in the waiver, including which provisions it requests to be waived. Send the request to your Local CPD Field Office.

April 3, 2020 2:51 PM from Jeanne Goodman to all panelists: from John Roldan to all attendees:

What is considered "reasonable" for above FNR?

from Brenda Chamberlain to all attendees:

So does this mean an agency can be marked as HMIS lead for COVID-19 response?

from Lorraine Polak to all attendees:

The ESG waiver regarding FMR is referring to a new leases dated after the memo. If agency is using ESG for Homelessness prevention, the new lease should not be required. Typically HP is used to help families stay within their existing housing. Can you provide some additional guidance? thank you

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April 3, 2020 2:51 PM from Andrea Curtis to all participants: This is the ESG CARES Act slide

April 3, 2020 2:51 PM from Jeanne Goodman to all panelists: from Kevin McNamee to all attendees:

Inspection waivers: Can you address habitability inspections for ESG RRH?

April 3, 2020 2:52 PM from Katy Burke to all participants: @Janel Holt ESG and CDBG are both options for this kind of activity. Consult your local grant recipient (city/county).

April 3, 2020 2:52 PM from Norm Suchar to all panelists: My slides aren't advancing. I'm still on the last Cares Act slide

April 3, 2020 2:52 PM from Martha Bredemeier to all participants: The ESG FMR waiver flexibility indicates it is only eligible for leases entered into in the first 6 months from the date of the memorandum. Does this mean the FMR waiver is only applicable to new leases?

April 3, 2020 2:52 PM from Malisa DiGiacomo to host (privately): I think the current slide is not for the VA programs being described...

April 3, 2020 2:52 PM from Kayla Aanerud to all participants: Does the COC waiver allowing money to be spent on utility and rent arrears apply only to new client's seeking housing or could it be used for currently housed client's who are at risk?

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April 3, 2020 2:52 PM from Jeanne Goodman to all panelists: from Melissa Bellamy to all attendees:

If we use the waiver to go above FMR (although reasonable) for a CoC Leasing or Rental Assistance program, what happens for the next year if that rent or any small increase will cause it to be over FMR in future years.

April 3, 2020 2:52 PM from Sarah Barry to all participants: do individual participants need separate waivers or is it one waiver for the grant?

April 3, 2020 2:53 PM from Katy Burke to all participants: RE: On the two day wait after requesting a waiver: is that two business days or two calendar days? Two calendar days ahead of time.

April 3, 2020 2:53 PM from Brenda Chamberlain to all panelists: What is considered "reasonable" for above FNR?

from Brenda Chamberlain to all attendees:

April 3, 2020 2:54 PM from Jeanne Goodman to all panelists: from Treniece Harris to all attendees:

If you use technology to complete your inspection, do you still have to go back 3 months after the pandemic is over to complete a physical inspection or does the 3 months only apply when you are not completing the inspection at all?

April 3, 2020 2:54 PM from Jeanne Goodman to all panelists: from Lisa Steele to all attendees:

Will HUD consider forgoing the CoC Renewal competition this year? It is extremely time consuming for both CoC's and local providers who are stretched right now responding to COVID-19. Could HUD renew existing grants, and only have the competition for new grants?

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April 3, 2020 2:54 PM from Jeanne Goodman to all panelists: from Brandee Freitas to all attendees:

Can we continue to pay above FMR after the 6 months or will the client need to be fully responsible for the unit by then?

April 3, 2020 2:54 PM from Elina Felton to all participants: My audio isn't working. Is there a call-in number that can be used?

April 3, 2020 2:55 PM from Jeanne Goodman to all panelists: from JENNIFER STEPP to all attendees:

If we're signing a new 1 year lease above FMR, what do we do after the 6 month waiver for PSH programs?

April 3, 2020 2:55 PM from Alexandria Dreher to all participants: Trying muting and unmuting your computer. Sometimes that works

April 3, 2020 2:55 PM from Aaron Weaver to all participants: @Lorie, HQS inspection waivers apply to the CoC and HOPWA programs. Under the ESG program, grantees should visually inspect the unit using technology, such as video streaming, to ensure the unit meets HQS before any assistance is provided; and establish written policies to physically reinspect the unit within 3 months after the health officials determine special measures to prevent the spread of COVID-19 are no longer necessary. This information should be documented in the client file.

April 3, 2020 2:55 PM from Tom Ogunde to all participants: 415-655-0002 event number: 610 976 677.

April 3, 2020 2:55 PM from Amy Stewart to all participants: Ditto @Lisa Steele - Cincinnati OH-500

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April 3, 2020 2:56 PM from Amy Stewart to all participants: Will HUD consider forgoing the CoC Renewal competition this year? It is extremely time consuming for both CoC's and local providers who are stretched right now responding to COVID-19. Could HUD renew existing grants, and only have the competition for new grants?

April 3, 2020 2:56 PM from Jeanne Goodman to all panelists: from Alyson Zikmund to all attendees:

Does anyone have tips on how to send PSH rental assistance applications (which include proof of identity and other PII) electronically in a secure way that meets HUD's rules around privacy and security?

April 3, 2020 2:56 PM from Katy Burke to all participants: @Rosemary Mendez Yes. Paying for emergency leave - Extra vacation/sick leave time would be eligible for their payroll expenditures. Section 578.59(a) of the CoC Program interim rule states that staff and overhead costs directly related to carrying out activities eligible under 24 CFR §578.43 through § 578.57 are eligible as part of those activities.

April 3, 2020 2:56 PM from Katy Burke to all participants: @Rosemary Mendez Similarly, expanded vacation/sick leave time would also be allowable for as a fringe benefit in connection with carrying out eligible HOPWA activities under 24 CFR §574.300, as long as the organization's compensation policies are consistent with the cost principles outlined in 2 CFR Part 200.431

April 3, 2020 2:57 PM from Amy Stewart to all participants: Foregoing the fy20 CoC Competition and doing automatic renewals with only new projects competing would be immensely helpful for us and for our agencies in Cincinnati.

April 3, 2020 2:57 PM from Aaron Weaver to all participants: @Alicia, two calendar days.

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April 3, 2020 2:58 PM from Jeanne Goodman to all panelists: from Kara Capone to all attendees:

Question for John Kuhn: for GPD programs, can we go down a little in census to make room for quarantine space without being financially penalized?

April 3, 2020 2:58 PM from stephanie brumfield to all participants: are these slides matching up?

April 3, 2020 2:58 PM from Anthony Cornett to all participants: The slides are not changing

April 3, 2020 2:58 PM from Kristine LaLonde to all participants: Can somebody please direct me to the sources on how requirements for HQS have changed? Thanks.

April 3, 2020 2:59 PM from Janel Holt to all participants: We see we can use HOPWA to house non-symptomatic HIV/AIDS folks in hotels, but what about DV for shelter decompression? Does ESG or CDBG allow that?

April 3, 2020 2:59 PM from pam hinders to all participants: Is video streaming the only approved method for HQS inspections? Can we use a self certification form that our local PHA is using instead of video streaming? If vidoe streaming is the only option, the landlord would record the entire residence and email it to us? Are we suppose to fail anything we see on this video or just make a note of it for when we go back out to do the physical inspection?

April 3, 2020 2:59 PM from Mark Chandler to all participants: Is HUD considering an exceptiion in allowing a Chronic Homeless temp housed in TH because COVID19 to retain Chronic status

April 3, 2020 2:59 PM from Norm Suchar to all participants: Hi, the current speaker does not have slides, so you should just be seeing the same SSVF slide right now.

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April 3, 2020 2:59 PM from Bob Buzzas to all participants: Yes, please consider forgoing the NOFA this year!

April 3, 2020 2:59 PM from Katy Burke to all participants: Each grant recipient (i.e. the State) will need to submit a request for its CoC programs with the specific information requested in the waiver, including which provisions it requests to be waived. Send the request to your Local CPD Field Office.

April 3, 2020 3:00 PM from Natalie Matthews to all panelists: Quick reminder to please say Next Slide when you need us to move. Some pple are stating the slides aren't matching content

April 3, 2020 3:00 PM from Anthony Cornett to all participants: Thank you Norm

April 3, 2020 3:00 PM from Karen Kowal to all participants: @Aaron Weaver can we do visual inspections for our ESG Rental Assistance Program (RAP) and then complete the inspections after the crisis ends.

April 3, 2020 3:00 PM from Jeanne Goodman to all panelists: from Rosemary Mendez to all attendees:

@Katy Burke thank you! This is great to know!

April 3, 2020 3:00 PM from Nicole Dewitt to host (privately): Ditto Amy Stewart

April 3, 2020 3:00 PM from Katy Burke to all participants: @Krista Parenti Sorry, wrong person: The recipient – the State – must request the waiver across its programs (including ESG).

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April 3, 2020 3:00 PM from Aaron Weaver to all participants: @Margaret, the waiver is, "for any lease executed...during the 6-month period..." Thus, the term would be dependent on the lease in question. If lease renewal occurred after the termination of the 6-month period, the waiver would no longer apply.

April 3, 2020 3:00 PM from Nicole Dewitt to host (privately): Foregoing the fy20 CoC Competition and doing automatical renewals with only new projects competing would be immensely helpful for us and for our agencies in Cininnati.

April 3, 2020 3:02 PM from Katy Burke to all participants: @John Roldan Please review the rent reasonableness document at <https://files.hudexchange.info/resources/documents/CoC-Rent-Reasonableness-and-FMR.pdf>; it has a great description and examples.

April 3, 2020 3:02 PM from Aubrey Sitler to all participants: Is there a written document online somewhere that summarizes what's being discussed right now?

April 3, 2020 3:02 PM from Aaron Weaver to all participants: @Karen Kowal, I recommend ESG grantees visually inspect the unit using technology, such as video streaming, to ensure the unit meets HQS before any assistance is provided; and establish written policies to physically reinspect the unit within 3 months after the health officials determine special measures to prevent the spread of COVID-19 are no longer necessary. This information should be documented in the client file.

April 3, 2020 3:02 PM from Jeanne Goodman to all panelists: from Josh Levin to all attendees:

Re the disability waiver, does the changed documentation requirement apply to clients entered during this time forever, or will the waiver "expire" at some point and standard documentation need to be pursued for them?

April 3, 2020 3:02 PM from Karen Kowal to all participants: @Aaron thanks got it. This is not a waiver request then, correct?

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April 3, 2020 3:03 PM from Katy Burke to all participants: @Karen Kowal Yes, if you specify in the notification that it is a request across those specific CoCs (name them in the email).

April 3, 2020 3:04 PM from Karen Kowal to all participants: @Katy Burke so best practice is list all of the projects you are including?

April 3, 2020 3:04 PM from Jeanne Goodman to all panelists: from Brooke Massey to all attendees:

My organization is currently working on the application to reapply for ESG, we have not had the ESG grant for any programs or projects for the last grant year however we are still providing service, are we eligible for any of this help?

April 3, 2020 3:04 PM from Martha Bredemeier to all participants: So the ESG FMR waiver does not apply to assistance we would provide through Homeless Prevention for leases that were entered into prior to the memorandum?

April 3, 2020 3:04 PM from Jeanne Goodman to all panelists: from Josh Levin to all attendees:

(sorry, to clarify, I know the waiver is time-limited in general, but does it expire for those clients?)

from Alicia Dart-Clegg to all attendees:

Ditto on Josh Levin's question about the disability documentation waiver.

April 3, 2020 3:05 PM from Dana Derderian-Ibarra to all participants: @Katy thank you for answering my question in regards to moving ESG dollars over from RRH to HP via a modification. When we discussed this with our state level rep, she told us this is not something we could do.. Will HUD be giving the state guidance on this or how do we ensure that they are aware that this modification is allowable and acceptable?

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April 3, 2020 3:06 PM from Jeanne Goodman to all panelists: from Christina Yasav to all attendees:

can you post a link to that issue brief?

April 3, 2020 3:06 PM from Katy Burke to all participants: @Melissa Bellamy Rental Assistance is already allowed by regulation for units over FMR if you document rent reasonableness. Please review the rent reasonableness document at <https://files.hudexchange.info/resources/documents/CoC-Rent-Reasonableness-and-FMR.pdf>; it has a great description and examples.

April 3, 2020 3:06 PM from Shaye Rabold to all participants: Has there been a decision made about whether CoC and/or ESG funds can be used to purchase temporary phones for participants without phones? I would suggest that one option would be under CoC Sup Services "Direct Provision of Services"...labor, supplies, materials incurred...in directly providing supportive services.

April 3, 2020 3:06 PM from Norm Suchar to all participants: Josh, that's a great question. The waiver for disability documentation means that for a particular program participant, when you determine disability when they enter the program and determine, for example by caseworker observation, that the person has a disability, you never have to go back and re-determine their disability.

April 3, 2020 3:06 PM from Katie Peterson to all participants: @Christina Yasav- <https://nhchc.org/wp-content/uploads/2020/04/Issue-brief-2-COVID-19-HCH-Community-Public-Health-Actions.pdf>

April 3, 2020 3:06 PM from Aaron Weaver to all participants: @Denise, grantees need only notify HUD of the waivers it plans to utilize. However, grantees must, "update its program records to include written documentation of the specific conditions that justify the recipient's use of the waiver..." It is expected that this documentation would include (among other things) the program and grant numbers for which the waiver was used.

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April 3, 2020 3:07 PM from Stacey Warner to all participants: Are public health and emergency management entities receiving the same message that they should be taking the lead as part of their legal designation and responsibility?

April 3, 2020 3:07 PM from Jeanne Goodman to all panelists: from Brooke Massey to all attendees:

My organization is currently working on the application to reapply for ESG, we have not had the ESG grant for any programs or projects for the last grant year however we are still providing service, are we eligible for any of this help?

April 3, 2020 3:07 PM from Charleston Stoker to all participants: Hello from Houston, TX

April 3, 2020 3:08 PM from Katy Burke to all participants: @Denise Delqy You can submit one waiver request naming the different provisions you want to utilize across the programs where you are the direct grant recipient. So ESG, HOPWA, and ConPlan waiver requests could all be in one single email to your field office.

April 3, 2020 3:08 PM from Jeanne Goodman to all panelists: from Josh Levin to all attendees:

Thanks Norm

April 3, 2020 3:08 PM from Amy Stewart to all participants: Thank you, Barbara!!!

April 3, 2020 3:08 PM from Kayla Aanerud to all participants: will rent and utility arears be charged to the COC grants and be applied to the spenddown? and how will that impact the risk of being overspent in the grant

April 3, 2020 3:08 PM from Regina Reed to all participants: Thanks for including the health care providers perspective on this call- much appreciated.

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April 3, 2020 3:08 PM from Lorie Williams to all participants: Hello from the Arkansas Department of Human Services, DCO/Office of Community Services. The calls have been very beneficial. Thank you for the guidance!!

April 3, 2020 3:09 PM from Aaron Weaver to all participants: @Kevin during the time period specified by the memorandum, grantees may accept a self-certification from the client.

April 3, 2020 3:09 PM from Janel Holt to all participants: What funding can we use for families evicted from extended stay hotels?

April 3, 2020 3:10 PM from Jeanne Goodman to all panelists: from Joni Wilson to all attendees:

Will presentation slides be available after the webinar?

April 3, 2020 3:10 PM from Alexandria Dreher to all participants: Slides will be posted to HudExchange by Monday

April 3, 2020 3:10 PM from Sandra M to all panelists: Can HUD provide guidance on whether it is allowable for a CoC to permit some agencies to pause administration of CES assessments during this COVID-19 emergency? We are not pausing Coordinated Entry access altogether, as we are also drafting guidance around agencies performing remote assessments

April 3, 2020 3:11 PM from Carol Jolly to all participants: it would be helpful to have access to this chat as well....

April 3, 2020 3:11 PM from Martha Bredemeier to all participants: Can RRH funds or homeless prevention funds fund hotel or motel rooms for homeless individuals who test positive for COVID-19 or who are in quarantine or is this only something that is eligible under emergency shelter?

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April 3, 2020 3:11 PM from Tujuanda Sanders to all participants: Will HUD consider renewing COC grants automatically

April 3, 2020 3:12 PM from Jeanne Goodman to all panelists: from Brooke Massey to all attendees:

My organization is currently working on the application to reapply for ESG, we have not had the ESG grant for any programs or projects for the last grant year however we are still providing service, are we eligible for any of this help? We are DV SHELTER

April 3, 2020 3:12 PM from Katy Burke to all participants: @Sarah Barry One waiver for the grant program is sufficient. It needs to be submitted by the grant recipient.

April 3, 2020 3:12 PM from Melissa Hoendervoogt to all participants: I'm hoping to get some insight on what we should do if the adult in our shelter gets COVID-19, and they have children. What would we do with the children if the parent is hospitalized??

April 3, 2020 3:12 PM from Sarah Barry to all participants: thank you!

April 3, 2020 3:12 PM from Jeanne Goodman to all participants: Reminder: Be certain to set the TO: line to All Participants not ALL ATTENDEES. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 3:13 PM from Janel Holt to all participants: @Brooke Massey - Supporting DV shelters are allowable expenses under ESG.

April 3, 2020 3:13 PM from Jeanne Goodman to all panelists: from John Roldan to all attendees:

The CHAT can be saved, but there will be responses to chat questions that will not be contained within the saved chat.

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April 3, 2020 3:14 PM from Aaron Weaver to all participants: @Martha, the waiver applies to "any lease" executed during the waiver applicability period.

April 3, 2020 3:14 PM from Shronn Schuelke to all panelists: I dont see the slides changing for this speaker...

April 3, 2020 3:15 PM from Norm Suchar to all participants: Many of you have asked about whether we can modify the 2020 CoC Competition given the incredible workload that CoCs, CoC-funded projects, and other stakeholders are under right now. We are looking at all the options. Unfortunately, we don't have anything to add to that right now, but we encourage you to continue to prioritize COVID-19 response.

April 3, 2020 3:15 PM from Jeanne Goodman to all panelists: from Brooke Massey to all attendees:

If anyone can help me further please email me

April 3, 2020 3:15 PM from Tree Clemonds to all participants: Is HUD considering an automatic renewal of grants this year?

April 3, 2020 3:15 PM from Jeanne Goodman to all panelists: from Brooke Massey to all attendees:

Will definately lookin into the Cares Act!

April 3, 2020 3:15 PM from Shronn Schuelke to all panelists: I do now. Scratch that. ;)

April 3, 2020 3:16 PM from Shaye Rabold to all participants: Any chance the ESG requirement for non-profits to obtain "certification of approval from the unit of general purpose local government..." will be waived for ES funds being used for hotels/motels, other temporary shelter arrangements, etc.

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April 3, 2020 3:16 PM from Aaron Weaver to all participants: @Brandee, the waiver is, "for any lease executed...during the 6-month period..." Thus, the term under which the grantee would be permitted to pay for a lease that exceeds FMR is dependent on the term of the lease in-question. If lease renewal occurred after the termination of the 6-month period, the waiver would no longer apply.

April 3, 2020 3:16 PM from Lee Tabor to all participants: With the CARES Act funding for ESG, will this only be available to current ESG recipients? OR can new organizations apply and receive the additional ESG funds awarded to our State? Or is this something the State will decide. I know the full guidelines are not out, but this is a question I am overwhelmingly getting right now.

April 3, 2020 3:16 PM from MENGLIN WU to all participants: Hello from AIDS Foundation Houston

April 3, 2020 3:16 PM from Jeanne Goodman to all panelists: from Susie Bohun to all attendees:

Any estimates of when the CoC annual NOFA will be this year?

April 3, 2020 3:17 PM from Katy Burke to all participants: @Josh Levin The disability documentation waiver allows for collection of standard documentation after public health officials have lifted restrictions for the six month period starting 3/31/20. Case workers can obtain the necessary documentation once healthcare workers are no longer inundated by COVID-19 responses.

April 3, 2020 3:18 PM from Jeanne Goodman to all panelists: from Brooke Massey to all attendees:

same question as @lee tabor

April 3, 2020 3:18 PM from Katy Burke to all participants: @Brooke Massey You will need to contact your local ESG recipient (city, county or state) to ask about application for or receiving ESG funds allocated to them.

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April 3, 2020 3:18 PM from Sean Tulumello to all participants: Hello, I'm a little late to this webinar. My name is Sean Tulumello from the City of Buffalo. Will these slides be sent out so we can access links, etc.?

April 3, 2020 3:19 PM from Lee Tabor to all participants: @Katy Burke, I am the State and would be making that decision but without full guidance I do not know if we have to stick to our current recipients or can make awards to new recipients that aren't currently receive PY2019 ESG funds.

April 3, 2020 3:19 PM from Jeanne Goodman to all panelists: from Susie Bohun to all attendees:

Many people who are homeless are high risk (over 65 and/or have certain underlying health conditions). In the absence of congregate shelter options, will FEMA cover the cost of sheltering asymptomatic high-risk individuals who are homeless in motels/hotels?"

April 3, 2020 3:19 PM from Aaron Weaver to all participants: @Kayla, as the memorandum notes, the payment of utility/rental arrears applies, "when those arrears make it difficult to obtain housing." Grantees must document the "difficulty" in the client file and have a process in-place for making such a determination.

April 3, 2020 3:19 PM from Norm Suchar to all participants: Lee, you can absolutely make awards to new recipients.

April 3, 2020 3:20 PM from Lee Tabor to all participants: Perfect. Thank you @Norm!

April 3, 2020 3:20 PM from Aaron Weaver to all participants: @Karen, re:waiver - yes

April 3, 2020 3:20 PM from Katy Burke to all participants: @Dana Derderian States, cities and counties will determine the use of the ESG (and other grants) funds awarded to them. Continue to have a dialogue with your local state staff as they are working out how to best utilize these funds.

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April 3, 2020 3:21 PM from Jeanne Goodman to all panelists: from Josh Levin to all attendees:

Thanks Katy-- earlier Norm replied that it would not be necessary to go back and re-document disability for applicable clients the standard required way. Are you saying it's optional but possible?

April 3, 2020 3:21 PM from Inger Robertson to all participants: will the resourced be shared

April 3, 2020 3:21 PM from Katy Burke to all participants: @Brooke Massey Yes, you will need to apply for funding through your local ESG recipient (and/or the state)

April 3, 2020 3:22 PM from Jeanne Goodman to all panelists: from donna masterson to all attendees:

will we have access to the slides

from Ruth White to all attendees:

Why would one need to verify a disability if there is a waiver for the chronic homelessness definition? Couldn't that just be waived? I mean if it is between a person getting a unit and being homeless and I'm the decision-maker, I'm going to say they have a disability. But that's just me. Anyway, isn't the disability and duration requirement waived for now (albeit temporarily). Thanks for this webinar, by the way, it is invaluable!

April 3, 2020 3:23 PM from Jeanne Goodman to all participants: The slides will be available on the website.

April 3, 2020 3:23 PM from Rebecca Rhoads to all participants: Does the master waiver options released on the 31st avahat can be adopted after 2 day notification to HUD field office, does it first need the 5 day public review prior to being submitted to HUD?

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April 3, 2020 3:24 PM from Aaron Weaver to all participants: @Amanda the 45-day period is waived for 6-months, but until the public health crisis is over HUD will accept self-certifications of disability.

April 3, 2020 3:24 PM from Debra Andre to all participants: I work with Tri Valley Haven a SA DB non-profit organization . We are seeing this a lot in our shelters

April 3, 2020 3:24 PM from Debra Andre to all participants: DV

April 3, 2020 3:25 PM from Rebecca Rhoads to all participants: Can a State provide one letter including notification of what waivers they will adopt for each area? One letter will suffice?

April 3, 2020 3:25 PM from Katy Burke to all participants: @Rebecca Rhoads the waiver request is different from the substantial amendment public comment process. The waiver request can be submitted without public comment.

April 3, 2020 3:25 PM from Debra Andre to all participants: Thank you for this information

April 3, 2020 3:25 PM from Katy Burke to all participants: @Rebecca Rhoads - one email from the state indicating each waiver it is selecting to use across the programs would be sufficient.

April 3, 2020 3:25 PM from Rebecca Rhoads to all participants: Thanks so much!

April 3, 2020 3:26 PM from Aaron Weaver to all participants: @Mark, once the 6-month period outlined in the waiver ends, the provisions at 24 CFR 578.103(a) and 24 CFR 578.103(a)(4)(i)(B) will be in full effect.

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April 3, 2020 3:26 PM from Jeanne Goodman to all panelists: from Rikki Gardner to all attendees:

I echo Sandra Johnson's question about policy manuals.

April 3, 2020 3:27 PM from Jeanne Goodman to all panelists: from Sandra Johnson to all attendees:

As a Grantee of the ESG grant- will the policy manual regarding inspections need to be updated to reflect the video streaming until the pandemic is over?

April 3, 2020 3:27 PM from Lee Tabor to all participants: @Belinda, any way you would share your temporary policies document? It would help me greatly in developing one for the State of WV

April 3, 2020 3:27 PM from Katy Burke to all participants: @Sandra Johnson We recommend putting a written Emergency COVID Policy and Procedure in place for your program, describing your use of the waiver provisions, operational changes, etc.

April 3, 2020 3:27 PM from Katie Peterson to all participants: Are there any communities out there working on isolation/quarantine facilities for DV survivors or have any policies/referral pathways in place for this?

April 3, 2020 3:28 PM from Karen Kowal to all participants: Too bad access to internet is a disparity that we still can't resolve during this crisis

April 3, 2020 3:28 PM from Jeanne Goodman to all panelists: from Belinda Estes to all attendees:

@Lee I'm literally just using my regular document and cutting in information from the waiver list.

April 3, 2020 3:28 PM from Lee Tabor to all participants: @Belinda Thank you!

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April 3, 2020 3:29 PM from Katie Peterson to all participants: Or are there DV providers that are screening clients in their programs for COVID symptoms?

April 3, 2020 3:29 PM from Denise Albertson to all participants: @Katie Peterson - I've heard from some of our DV subrecipients they are making space in their shelters for quarantine so they are ready if they need it.

April 3, 2020 3:29 PM from Jeanne Goodman to all panelists: from Brandy Dailey to all attendees:

@Katie Peterson - many DV shelters in AR are increasing social distancing in shelter between clients and families, utilizing masks and other PPE for those who need it and using community resources for alternative housing for those who do not want to be in shelter but still need alternative living spaces.

April 3, 2020 3:29 PM from Melissa Hoendervoogt to all participants: Our shelter is only housing one family at a time. We will utilize hotels if there are other families that come in and need it.

April 3, 2020 3:29 PM from Katy Burke to all participants: @Kristine LaLonde You can review the COVID Waiver (with HQS provisions) at <https://files.hudexchange.info/resources/documents/Availability-of-Waivers-of-CPD-Grant-Program-and-Consolidated-Plan-Requirements-to-Prevent-the-Spread-of-COVID-19-and-Mitigate-Economic-Impacts-Caused-by-COVID-19.pdf>

April 3, 2020 3:29 PM from Melissa Hoendervoogt to all participants: We are also a small shelter

April 3, 2020 3:30 PM from Janel Holt to all participants: We need a source for HUD funding that will pay for hotels for DV clients when we decompress shelters for social distancing.

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April 3, 2020 3:30 PM from Jeanne Goodman to all panelists: from Belinda Estes to all attendees:

do any of you have a good resource for thermometers? one of our shelters here is struggling getting those so they can begin their temperature checks....

April 3, 2020 3:30 PM from Ericka Collaso to all participants: Ericka Collaso
Bilingual Outreach Advocate with Turningpoint WI. saying hello and thank you!

April 3, 2020 3:31 PM from Jeanne Goodman to all panelists: from Brandy Dailey to all attendees:

@Janet - yes!

April 3, 2020 3:31 PM from Stacey Warner to all participants: Would it be possible in a future weekly call to have more time devoted to presenters talking through answers to the many chat box questions?

April 3, 2020 3:32 PM from Norm Suchar to all participants: Janet, ESG funds can pay for hotels for DV clients when you decompress shelters for social distancing. There may be other HUD programs as well, but ESG is an option.

April 3, 2020 3:32 PM from Angel Mercado to all participants: Yes, there needs to be additional funding to support DV shelters handle reduced capacity and as well as triage the range of stages to a COVID-19 diagnosis

April 3, 2020 3:32 PM from Aaron Weaver to all participants: @Kayla, the arrears should be paid by the applicable CoC grant serving that client. This should be documented in the client's file.

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April 3, 2020 3:32 PM from Jeanne Goodman to all panelists: from Sonia F to all attendees:

Ohio Domestic Violence Network developed an emergency response form that will be available on ODVN's website early next week. It includes plans, signed releases, within the context of domestic violence, safety. www.odvn.org

April 3, 2020 3:32 PM from Casey Keene to all participants: thanks, amy!

April 3, 2020 3:33 PM from Sarah Barry to all participants: In CT DV programs all need to have a private quarantine/isolation space. We have been hoteling if needed. We are not screening clients when they come in, but our state coalition has created a tool in case screening becomes needed.

April 3, 2020 3:33 PM from Lisa Coffman to all participants: @Sonya F - Thank you for sharing that resource

April 3, 2020 3:33 PM from Jeanne Goodman to all panelists: from d fox to all attendees:

Thank you Amy and Tien so much!

April 3, 2020 3:33 PM from Katy Burke to all participants: @Ruth White The chronic homeless definition has not been waived. The requirement for disability eligibility and verification has not been waived – instead, self-certification is allowed as the source of disability verification for the duration of the waiver.

April 3, 2020 3:33 PM from Michelle Whiting to host (privately): where is the best place to access HUD office hours presentations - especially past ones so I can send to my team?

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April 3, 2020 3:34 PM from Betsy Phillips to host (privately): Can you send this webinar. Can you send the resources out to this email. I got into the meeting late, due to working with clients. Thank you!

April 3, 2020 3:35 PM from Jeanne Goodman to all panelists: from Michelle Whiting to all attendees:

where is the best place to access the HUD office hours recordings?

April 3, 2020 3:35 PM from Rena Mitchell to all participants: Does anyone have any experience near term expecting moms?

April 3, 2020 3:35 PM from Jeanne Goodman to all panelists: Reminder: Be certain to set the TO: line to All Participants not ALL ATTENDEES. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 3:35 PM from Karen Kowal to all participants: We are concerned about breaks in homelessness due to COVID-19 and reduction in shelter spots. We are hearing already that people have left the shelter and want to return after a day or two and they no longer have a spot. They found temporary support with friends and family but may not be able to return to the shelter before 7 days. Will HUD develop something to account for this? Can CoCs account for this? It seems like this will be a growing issue in documenting homelessness and time for chronic status.

April 3, 2020 3:35 PM from Betsy Phillips to host (privately): The resources are flashing by, and I cannot copy and paste them in any way to make them usable for me.

April 3, 2020 3:35 PM from Amy Stewart to all participants: Ditto: Would it be possible in a future weekly call to have more time devoted to presenters talking through answers to the many chat box questions?

April 3, 2020 3:35 PM from Melissa Hoendervoogt to all participants: Will all links be available?

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April 3, 2020 3:37 PM from Natalie Matthews to all participants: Hi Melissa! The links will be in the slides for everyone, which will be posted here:
<https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-community-planning-and-preparedness>

April 3, 2020 3:37 PM from Shaye Rabold to all participants: @brett - did you say an owner self-cert checklist would suffice for ESH habitability?

April 3, 2020 3:37 PM from Hope Ealey to all panelists: Can you offer a sample ESG habitability certification checklist?

April 3, 2020 3:37 PM from Curtis Stauffer to all participants: Can HUD/SNAPS provide guidance in future communications about how shelters and other social services providers can apply for and use FEMA Category B Public Assistance for reimbursement of COVID related expenses?

April 3, 2020 3:37 PM from Jeanne Goodman to all panelists: from Louise Masterson to all attendees:

@Corinne I'm from VT too - if agencies are unable to pay for motels, GA funding through the state is paying. We have a great previously existing Emergency assistance program from Agency of Human Services

April 3, 2020 3:38 PM from Janel Holt to all participants: @Amy - I agree, it would be good for more time to be spent on responding to chat questions.

April 3, 2020 3:38 PM from Jeanne Goodman to all panelists: from Rikki Gardner to all attendees:

Did Brett just say ESG programs can do virtual inspections right now???

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April 3, 2020 3:38 PM from Jeanne Goodman to all panelists: from Amber Lewis to all attendees:

From HUD's Brett Esders, confirming what I just heard, for the record for those including myself that will record the chat here: regarding ESG habitability inspections, there is already a lot of flexibility regarding these, so there was less need for a waiver. ESG providers can instead use technology such as a virtual inspection, or can even rely on a self-certification from the client. Thank you!

April 3, 2020 3:38 PM from Jeanne Goodman to all panelists: from Molly Thibodeaux to all attendees:

any match waiver guidance?

April 3, 2020 3:39 PM from John Parvensky to all participants: What about getting grant agreements of 2019 funds?

April 3, 2020 3:39 PM from Brooke Massey to all participants: Anyone with any other extra resources or contact information for resources please email me

April 3, 2020 3:40 PM from Jeanne Goodman to all panelists: from Belinda Estes to all attendees:

@ Amy and Rickki, yes that's what Brett just said.

from Rikki Gardner to all attendees:

THANK YOU! :)

April 3, 2020 3:40 PM from Melissa Hoendervoogt to all participants: Thank you, Natalie!

April 3, 2020 3:40 PM from Aaron Weaver to all participants: @Janel, its possible to use CDBG funds for this purpose under subsistence payments. This cost could also be eligible under ESG.

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April 3, 2020 3:40 PM from Denise Albertson to all participants: @Shaye - that is what she said. I've never heard that before and have never allowed our ESG subrecipients to do something like that. I could see where it would be beneficial during this COVID social distancing time but would want our subrecipients to go out and do an in person inspection once it's safe to do so.

April 3, 2020 3:40 PM from Amber Mesita to all participants: My colleague has been doing physical inspections but with no contact. Should he switch to virtual inspections?

April 3, 2020 3:41 PM from Jeanne Goodman to all panelists: from Joiann Galiano to all attendees:

any guidance on using emergency as a national objective for CDBG funding?

from Belinda Estes to all attendees:

@ Rikki-I asked a landlord to send me pictures of a unit and he was more than willing to do that for me. He took several so that it was easy for me to basically 'walk thru' the whole unit via pictures, which gave me enough info for the Habitability worksheet.

April 3, 2020 3:41 PM from Ebony Rankin to all participants: John, grant agreements for Tier 1 renewal grants that were not part of a consolidation or expansion are available to execute now. We are working on the other types of grants now.

April 3, 2020 3:41 PM from Katy Burke to all participants: 2 CFR 200.430 and .431

April 3, 2020 3:41 PM from Lee Tabor to all participants: What will happen to any unused CARES Acts funding by grantees? After the six-month period?

April 3, 2020 3:42 PM from Brooke Massey to all participants: Can someone ask for a brief explanation of available options for those who are DV shelter and do not currently get ESG.

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April 3, 2020 3:42 PM from Jeanne Goodman to all panelists: from Bernard Brady to all attendees:

@John P. thanks

April 3, 2020 3:42 PM from Greg Mellowe to all participants: We are wondering whether an opportunity to request a waiver of the requirement that tenants residing in CoC-funded PH make contributions to rent might be forthcoming. Many participants are facing unexpected costs and financial hardship as a result of the pandemic, but their income has not necessarily decreased.

April 3, 2020 3:42 PM from Aaron Weaver to all participants: @Corinne, in Illinois, the state health department established a special fund for this purpose and asked the CoC lead here in Chicago to administer the program.

April 3, 2020 3:42 PM from Marlisa Grogan to all participants: @Curtis - NAEH is presenting a webinar on working with FEMA on 4/9 which may help navigating FEMA: <https://endhomelessness.org/event/covid-19-webinar-series-working-with-fema-to-address-homelessness-during-the-pandemic/>

April 3, 2020 3:42 PM from Jeanne Goodman to all panelists: from Amber Lewis to all attendees:

One issue we're seeing with HP already: with an eviction moratorium officially in place in our state, clients are coming for assistance without official eviction documentation needed for HP. Any guidance on this, using ESG?

April 3, 2020 3:42 PM from Katy Burke to all participants: @Lee Tabor - CARES Act funds are separate from the "regular" program funds subject to the waiver. They will have their own guidance and rules.

April 3, 2020 3:43 PM from Lee Tabor to all participants: @Katy Thank you. Everyone is getting antsy for the funding guidelines.

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April 3, 2020 3:43 PM from Jeanne Goodman to all panelists: from Sarah Ciampi to all attendees:

@Janel @Aaron Weaver - CDBG subsistence payments are capped at 3 months unless that is pending guidance for CDBG waiver under CARES

April 3, 2020 3:44 PM from Robert Boyack to all participants: I am really interested as to how to access the funds to place families in hotels rather than coming into the shelter and how are the services delivered to families.

April 3, 2020 3:44 PM from Aaron Weaver to all participants: @Amber, HUD recommends grantees follow the guidance of their local health departments and has established HQS inspection waivers to provide additional flexibility to grantees.

April 3, 2020 3:44 PM from Jeanne Goodman to all panelists: from Belinda Estes to all attendees:

@ Lee, yes we are! :)

April 3, 2020 3:44 PM from Tree Clemonds to all participants: @ Amy Torchia - do you have a crisis plan form for each resident to complete? Would you be willing to share the form?

April 3, 2020 3:44 PM from Amy Stewart to all participants: ditto: We are wondering whether an opportunity to request a waiver of the requirement that tenants residing in CoC-funded PH make contributions to rent might be forthcoming. Many participants are facing unexpected costs and financial hardship as a result of the pandemic, but their income has not necessarily decreased.

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April 3, 2020 3:45 PM from Katy Burke to all participants: @Joiann Gallano The Urgent Need national objective for CDBG has a few basic requirements for documentation. HUD Headquarters is putting together specific additional guidance about using UN for COVID activities, to be released soon. In the meantime, document that the urgent need exists (disaster declaration, etc.) and how the activity need couldn't be filled with other funds. The activity must meet a CDBG eligible activity category.

April 3, 2020 3:45 PM from Amy Stewart to all participants: ditto - also if we wait for official documentation, the client takes an unnecessary credit hit

April 3, 2020 3:45 PM from Tree Clemonds to all participants: @ Amy. Thank you.

April 3, 2020 3:45 PM from Amy Stewart to all participants: One issue we're seeing with HP already: with an eviction moratorium officially in place in our state, clients are coming for assistance without official eviction documentation needed for HP. Any guidance on this, using ESG?

April 3, 2020 3:46 PM from Jeanne Goodman to all panelists: from Amy Torchia to all attendees:

I can try to get an example family plan to share.

April 3, 2020 3:46 PM from Janel Holt to all participants: Our landlords are still giving notices to vacate, they just can't be enforced.

April 3, 2020 3:46 PM from Amy Stewart to all participants: ditto: @ Amy Torchia - do you have a crisis plan form for each resident to complete? Would you be willing to share the form?

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April 3, 2020 3:47 PM from Jeanne Goodman to all panelists: from Jennifer McEvilly to all attendees:

I see that the arrears are eligible when necessary to obtain housing. Does this include current participants who are moving or only new participants? Does the amount paid have to be "reasonable?"

April 3, 2020 3:47 PM from Jeanne Goodman to all panelists: from Belinda Estes to all attendees:

CoC PH requires that if the participant requests an income review that we do that, so if someone's income goes down and they provide documentation, then we can lower their rent portion.

April 3, 2020 3:47 PM from Janel Holt to all participants: How do we save the chat again?

April 3, 2020 3:47 PM from Jeanne Goodman to all panelists: Reminder: Be certain to set the TO: line to All Participants not ALL ATTENDEES. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 3:48 PM from Christina Yasav to all panelists: @janel file tab at top left

April 3, 2020 3:48 PM from Jeanne Goodman to all panelists: from Amy Torchia to all attendees:

our family plans are not so much a form, but may be more informal. I'll try to get an example.

April 3, 2020 3:48 PM from Natalie Matthews to all participants: If you want to keep the chat for future reference you can choose File > Save > Chat.

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April 3, 2020 3:48 PM from Jeanne Goodman to all panelists: from d fox to all attendees:

The guidance we are sending to our NNEDV membership is that anyone can have COVID19 and can be asymptomatic and testing is not widespread so there is no clear way to know who has it. DV/SA shelter workers are not health care workers and would not provide medical care/do required temperature checks and would not screen people out of programs if someone has a health issue. Many DV/SA programs are moving to hotel/scattered site/AirBnB quarantine models as Amy and Tlen described to address this.

April 3, 2020 3:48 PM from Jeanne Goodman to all participants: Reminder: Be certain to set the TO: line to All Participants not ALL ATTENDEES. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 3, 2020 3:48 PM from Katy Burke to all participants: @Molly Thibodeaux Match has not been waiver with the 3.31.20 waiver. The CARES Act removes the match requirements for the supplemental ESG appropriation.

April 3, 2020 3:49 PM from Mitchel Blum-Alexander to all participants: @Janet Holt I am copying and pasting the Chat to a Word document. That has produced a clean copy of the chat. There is a Save Chat function in the menu at top but I find it saves as .txt and is hard to read.

April 3, 2020 3:49 PM from Katie Peterson to all participants: @d fox- even thought the CDC is advising to screen for symptoms?

April 3, 2020 3:50 PM from Jeanne Goodman to all panelists: from John Roldan to all attendees:

Please remember that we can't click on the slide links.

April 3, 2020 3:50 PM from Jeanne Goodman to all panelists: from john noe to all attendees:

any guidance for HMIS Admins, especially with regard to project configuration amid the crisis?

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April 3, 2020 3:51 PM from Katy Burke to all participants: @Shaye Rabold Cell phones for clients cannot be purchased with CoC or ESG funds per current regulations.

April 3, 2020 3:51 PM from Brooke Massey to all participants: What all can DV shelters apply for if we DO NOT currently receive ESG

April 3, 2020 3:51 PM from Brooke Massey to all participants: Would like a runthrough please

April 3, 2020 3:51 PM from Julie Eberbach to all participants: When might we expect guidance for HMIS Admins, especially with regard to project configuration amid the crisis?

April 3, 2020 3:52 PM from Brooke Massey to all panelists: What all can DV shelters apply for if we DO NOT currently receive ESG

April 3, 2020 3:52 PM from Hillary Evans to all participants: Is there a waiver yet for repurposing funds for hotels?

April 3, 2020 3:52 PM from Jeanne Goodman to all participants: HUD Exchange Ask-A-Question (AAQ) Portal: <https://www.hudexchange.info/program-support/my-question/>

HUD: <https://www.hudexchange.info/homelessness-assistance/diseases/infectious-disease-prevention-response/>

CDC: <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html>

NHCHC: <https://nhchc.org/clinical-practice/diseases-and-conditions/influenza/>

USICH: <https://www.usich.gov/tools-for-action/coronavirus-covid-19-resources/>

VA: <https://www.publichealth.va.gov/n-coronavirus/index.asp>

HRSA: <https://bphc.hrsa.gov/emergency-response/coronavirus-frequently-asked-questions.html>

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Centers for Disease Control and Prevention:

www.cdc.gov/COVID19; 1-800-CDC-INFO (232-4636); TTY: 1-888-232-6348

Department of Housing and Urban Development:

HUD Exchange Ask-A-Question (AAQ) Portal

Department of Veterans Affairs High Consequence Infection (HCI) Preparedness Program:

vhahcigenerall@va.gov

April 3, 2020 3:53 PM from Denise Albertson to all participants: Will the additional ESG funding through CARES Act have the same HMIS and reporting guidelines as current ESG funding?

April 3, 2020 3:53 PM from Jeanne Goodman to all panelists: from Ashley Rollins to all attendees:

I believe you can also earmark the recording (and past recordings) under your YouTube account to watch later.

April 3, 2020 3:53 PM from Aaron Weaver to all participants: @Jennier, the memorandum states that the waiver applies, "when those arrears make it difficult to obtain housing." It is not limited to "new participants". However, grantees must document the aforementioned difficulty in the client file and have a process in-place for making such a determination.

April 3, 2020 3:53 PM from Suzie Tolmie to host (privately): To reprogram CoC funding for COVID-19 purposes, is a grant amendment needed?

April 3, 2020 3:54 PM from Chris Johnson to all participants: Where do we find the email address for the special email boxes to submit waivers?

April 3, 2020 3:55 PM from Jeanne Goodman to host (privately): from John Roldan to all attendees:

Please don't close this session as soon as it ends or we can't save the latest Chats and Q&As

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April 3, 2020 3:55 PM from Kayla Aanerud to all participants: how will paying arears on behalf od client impact the COC spend down expectations

April 3, 2020 3:55 PM from Katy Burke to all participants: @Josh Levin I stand corrected! Disability documentation will not need to be collected for clients who self-certify during the waiver period (as long as the grantee requests that waiver be applied).

April 3, 2020 3:55 PM from mark miller to all participants: HUD being flexible. Thank you.

April 3, 2020 3:56 PM from Jeanne Goodman to all participants: • Child Trends Supporting children's emotional well-being:

<https://www.childtrends.org/publications/resources-for-supporting-childrens-emotional-well-being->

[during-the-covid-19-pandemic](#)

- Sesame Street Caring for Each Other: <https://www.sesamestreet.org/caring>

- Just For Kids: A Comic Exploring The New Coronavirus (3 minute podcast NPR story & comic just for kids!): <https://www.npr.org/sections/goatsandsoda/2020/02/28/80958Q453/iust-for-kids-a-comic-exploring-the-new-coronavirus>

- Futures resources for kids and families:

<https://www.futureswithoutviolence.org/resources+for+kids+and+families>

Vermont Network Askable Adult Campaign: <https://vtnetwork.org/askableadult>

April 3, 2020 3:56 PM from Karen Kowal to all participants: So if someone was admitted/enrolled before we ask for the waiver and we didn't have the disability documentation yet and then we ask for a get the waiver then we can use the waiver, right?

April 3, 2020 3:56 PM from Katy Burke to all participants: @Chris Johnson
<https://files.hudexchange.info/resources/documents/CPD-Office-Mailbox-Names-and-Owners.xlsx>

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April 3, 2020 3:56 PM from Christianna Knights to all participants: Our state's FEMA is not funding this program.

April 3, 2020 3:57 PM from Natalie Matthews to all participants: @Chris Johnson, a link to the CPD emails (which you can download) can be found here, within the announcement of the mega waiver: <https://www.hudexchange.info/resource/6007/availability-of-waivers-of-community-cpd-grant-program-and-consolidated-plan-requirements-to-prevent-the-spread-of-covid19-and-mitigate-economic-impacts-caused-by-covid19/>

April 3, 2020 3:57 PM from Christianna Knights to all participants: Our City's ESG funds are very small for the shelter activity.

April 3, 2020 3:57 PM from Christianna Knights to all participants: What then???

April 3, 2020 3:57 PM from Brooke Massey to all panelists: what if you arent an ESG recipient at the time?

April 3, 2020 3:57 PM from Karen Kowal to all participants: @Brett Thanks. Though it would be great if it didn't. Just a little feedback since it takes a while to get that disability documentation and clinics closed in IL before 3/31

April 3, 2020 3:57 PM from Jeanne Goodman to all participants: Guidance for shelters and other service providers:

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

Guidance for shelters and other service providers:

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

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April 3, 2020 3:58 PM from Kathleen Durand to host (privately): If you don't have a certified housing counselor, can you still utilize the waiver flexibility to use CoC support service funding to pay for utility or rental arrearages? <https://www.hudexchange.info/faqs/3142/the-continuum-of-care-coc-program-is-listed-in-the-certification-rule-as/>

April 3, 2020 3:59 PM from Brooke Massey to all panelists: Please address help options for those without ESG funding currently and are reapplying!

April 3, 2020 3:59 PM from Karen Kowal to all participants: @Brett can you repeat is it 2 calendar days or business days for the notification of the waiver?

April 3, 2020 3:59 PM from Aaron Weaver to all participants: @Belinda, correct. We encourage grantees to take into consideration large fluctuations in income and recalculate the client's rent portion accordingly.

April 3, 2020 3:59 PM from Brooke Massey to all panelists: calendar days
@karen

April 3, 2020 3:59 PM from Katie Peterson to all participants: @Karen- two calendar days

April 3, 2020 3:59 PM from Inger Robertson to all participants: Thank you as well

April 3, 2020 3:59 PM from peter buekea to all participants: Thank you!

April 3, 2020 3:59 PM from Jeanne Goodman to all panelists: from Katie Holloway to all attendees:

is there the same flexibility to utilize ESG to pay for hotel rooms for residents of congregate TH that need to quarantine

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April 3, 2020 Miss you!	4:00 PM	from Karen Kowal to all participants:	@Katie...thanks!
April 3, 2020 time!	4:00 PM	from Hope Ealey to all panelists:	Thank you for offering this
April 3, 2020 slides?	4:00 PM	from Darlene Santana to all participants:	Can you send out the
April 3, 2020 great weekend	4:00 PM	from martha kenton to all participants:	Thank you! Have a
April 3, 2020	4:00 PM	from Julie Eberbach to all participants:	Thank you!
April 3, 2020 Thank you.	4:00 PM	from Darlene Santana to all participants:	Great webinar.
April 3, 2020 clarity. Thanks	4:00 PM	from Michael Miller to all participants:	Excellent content and
April 3, 2020	4:00 PM	from Robert Boyack to all participants:	Thanks
April 3, 2020	4:00 PM	from connie rogers to all participants:	Thank you
April 3, 2020 Burke	4:00 PM	from Chris Johnson to all participants:	Thank you KLaty
April 3, 2020	4:00 PM	from Karen Kowal to all participants:	Thanks you all. Stay healthy. Great job to all especially the chat!

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April 3, 2020 4:00 PM from Deena Foster to all participants: Thank-you.

April 3, 2020 4:00 PM from Rebecca Rhoads to all participants: THANK YOU!!

April 3, 2020 4:00 PM from Judith Alvarado to host (privately): thank you8

Q&A Session for COVID-19 Office Hours

-Alexandria Dreher - 1:06 PM

Q: I am so sorry if this has been asked, what is the call in information to listen? I have having difficulty connecting to the audio.

Priority: N/A-

-Alexandria Dreher - 1:07 PM

Q: I got it!

Priority: N/A-

-Natalie Matthews - 1:08 PM

A: No worries at all!-

-John Kuhn - 2:59 PM

A: For questions on GPD, please contact VA's GPD program office or your local GPD liaison-

-Alexandria Dreher - 1:07 PM

Q: So sorry, I got it to work through the app.

Priority: N/A-

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-Jeanne Goodman - 1:17 PM

Q: Don't forget to change the attendee privileges to allow all.

Priority: N/A-

-Jeanne Goodman - 1:36 PM

Q: So far only panelists available

Priority: N/A-

-Tracie Simmons - 1:43 PM

Q: Are all callers accept the speakers automatically muted. I don't have to do anything on my end, correct?

Priority: N/A-

-Teri Robertson - 1:58 PM

Q: Is there audio yet?

Priority: N/A-

-Alexis Anderson - 2:21 PM

Q: kayla thanks for that question im following because i have the same issues for pets!

Priority: N/A-

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-Leah Marmo (Rainey) - 2:29 PM

Q: Aww hi Natalie, it's so good to see you!

Priority: N/A-

-Natalie Matthews - 2:30 PM

A: Hi Leah! Miss you over here in TA land! Hope that all is well.-

-Kelly Horn - 2:31 PM

Q: Are we muted?

Priority: N/A-

-Natalie Matthews - 2:31 PM

A: Yep! All participants are muted-

-Kelly Horn - 2:31 PM

Q: Perfect!

Priority: N/A-

-Moises Ramos - 2:38 PM

Q: Have you considered having a medical health professional to screen at homeless shelters?

Priority: N/A-

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-Masha Myslovskaya - 2:39 PM

Q: Does the CDC have any guidance for state governments to support homeless populations? Any guidance on consolidated shelters, using motels for homeless populations, etc?

Priority: N/A-

-Belinda Estes - 2:45 PM

Q: anybody else lose sound or is it just me?

Priority: N/A-

-Belinda Estes - 2:45 PM

Q: sorry, wrong box.....

Priority: N/A-

-Justin Marino - 2:45 PM

Q: Is the cost of Zoom or other remote communication an eligible CoC cost?

Priority: N/A-

-Katy Burke - 3:53 PM

A: If it is used to communicate between case managers and clients, it can be eligible as a supportive services activity delivery cost (pro-rated for other grant programs that may use the same service).-

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-Rosemary Mendez - 2:46 PM

Q: We have CoC PSH contracts. Can we use grant dollars to pay our staff OT and hazardous pay? We have group homes that are requiring additional support.

Priority: N/A-

-Amber Lewis - 2:46 PM

Q: The waivers released already for CoC, ESG, and HOPWA included habitability inspection waivers for CoC and HOPWA, but not ESG. Can you please explain?

Priority: N/A-

-Amber Lewis - 2:47 PM

Q: Also, the waivers included a waiver of the 1-year lease requirement for CoC, but not ESG. Why is this?

Priority: N/A-

-Catherine Huang Hara - 2:48 PM

Q: For the CoC waivers, we are not an UFA. Can the collaborative applicant notify of the waiver on behalf of the entire CoC, or does each grantee have to submit their own communication?

Priority: N/A-

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-Lauren Pareti - 2:49 PM

Q: WILL PSH PROJECTS EVENTUALLY NEED TO GET THIRD PARTY DOCUMENTATION OF DISABILITY FOR THEIR FILES IF THEY ADMITTED BASED ON OBSERVATION OR SELF CERT?

Priority: N/A-

-Mark Chandler - 2:49 PM

Q: Is HUD considering an exception in allowing a Chronic Homeless temp housed in TH because COVID19 to retain Chronic Status

Priority: N/A-

-Mike Radcliffe - 2:50 PM

Q: It doesn't appear that ESG Habitability Assessments were waived, though HQS has been for CoC and HOPWA. Can you comment?

Priority: N/A-

-Mike Radcliffe - 2:50 PM

Q: It doesn't appear that ESG Habitability Assessments were waived, though HQS has been for CoC and HOPWA. Can you comment?

Priority: N/A-

-Rebecca Pfeiffer - 2:51 PM

Q: is there a number we can call in for audio. having trouble with computer speakers

Priority: N/A-

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-kristen arnold - 2:51 PM

Q: Can you please clarify what you mean by the citizen's participation process is waived for ESG, HOME, CDBG, and HOPWA? I was of the understanding that the only parts waived are the 30 day comment period (now 5) and public hearings can now be virtual.

Priority: N/A-

-kristen arnold - 2:52 PM

Q: you are not saying the entire citizen participation process is waived in general, correct?

Priority: N/A-

-Moises Ramos - 2:58 PM

Q: The slides are not matching up

Priority: N/A-

-Teri Robertson - 3:00 PM

Q: Can someone point out that info on the chat is not official responses from HUD, VA, etc.

Priority: N/A-

-Sulan Chang - 3:00 PM

Q: Sorry, I just wanted to confirm that this webinar will cover information about supporting families and children in the shelter with structure, etc?

Priority: N/A-

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-Jill Robertson - 3:01 PM

A: Yes that is forthcoming.-

-Sulan Chang - 3:02 PM

Q: Thank you...just wanted to make sure I wasn't on the wrong call.

Priority: N/A-

-Elizabeth Eirmann - 3:11 PM

Q: Is there a way to get a copy of the slides?

Priority: N/A-

-Jill Robertson - 3:11 PM

A: Yes, this will posted to the HUD Exchange by Monday.-

-Catherine Huang Hara - 3:09 PM

Q: For the CoC waivers, we are not an UFA. Can the collaborative applicant notify of the waiver on behalf of the entire CoC, or does each grantee have to submit their own communication?

Priority: N/A-

-Brett Esders - 3:11 PM

A: Hi Catharine - We do need a record from each recipient who has a contract with us that they're requesting a waiver. The CoC could submit them in batches - meaning you could have the recipient email the waiver request to you and then send them all together.-

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-Rosemary Mendez - 3:12 PM

Q: We have an SSVF grant and are in need of additional technologies in order to continue providing support to our vets. Are we able to charge the grant needed software and/or hardware?

Priority: N/A-

-Anthony Cornett - 3:13 PM

Q: Can the slides or a link be emailed to all participants?

Priority: N/A-

-Carrie Poser - 3:13 PM

Q: Is there a reason that grantees weren't required to include the CoC in their request to the Field Office (re: the waivers)?

Priority: N/A-

-hillary evans - 3:15 PM

Q: Wondering if there's a link to the waivers easily available? Thanks!

Priority: N/A-

-Brett Esders - 3:17 PM

A: <https://www.hudexchange.info/news/hud-issues-availability-of-regulatory-waivers-for-coc-esg-and-hopwa-programs-to-help-prevent-the-spread-of-covid-19-and-mitigate-economic-impacts/>

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-hillary evans - 3:22 PM

Q: Thanks!

Priority: N/A-

-Tracie Simmons - 3:38 PM

Q: For clients affected by lay-offs or reduced hours, do they having to show sustainability under ESG to get assistance for housing and utility services under prevention and RRH.

Priority: N/A-

-juliana kitten - 3:39 PM

Q: Hello- what do you envision you say we can do visual inspectins using technology?

Priority: N/A-

-juliana kitten - 3:43 PM

Q: We have over 100 people staying in our one emergency shelter in Amarillo, they have no capacity to social distance. We need funding to assist them to get out and into housing, and we need funding to provide casmanagment services.

Priority: N/A-

-Mollie Lund - 3:40 PM

Q: Hey Brett, where in ESG statue allow for Virtual/Checklist Habitabiity Checks?

Priority: N/A-

-Brett Esders - 3:43 PM

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A: Hey Mollie - it's because ESG @ 576.403(b)&(c) indicate that units and shelters must meet the following habitability standards, but don't specify how that must be determined. Unlike the CoC regulation which state the unit must be physically inspected.-

-juliana kitten - 3:43 PM

Q: we have reached out to private foundations and the City had provided some resources. When is new funding going to be released?

Priority: N/A-

-juliana kitten - 3:46 PM

Q: Currently the if someone gets tested, the City of Amarillo is paying for them to be in a hotel, but the City has limited resources. Truly we are past the providing of information, we need funding so we take action that will assist people to get out before

Priority: N/A-

-juliana kitten - 3:46 PM

Q: it spreads like wildfire in the homeless shelter

Priority: N/A-

-Moises Ramos - 3:46 PM

Q: Why can't a CCO under the CoC provide screening?

Priority: N/A-

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-Moises Ramos - 3:46 PM

Q: Are there any allocated assets for something like this?

Priority: N/A-

-Abeer Monem - 3:48 PM

Q: Waive match requirements and need to get receipts for food and gas please!

Priority: N/A-

-Abeer Monem - 3:49 PM

Q: Please add hotel rooms to eligible costs for CoC supportive services

Priority: N/A-

-Lori Brignac - 4:00 PM

Q: Thank you

Priority: N/A-