

COVID-19 Office Hours: Chat and Q&A Log
April 24th, 2020

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April 24, 2020 2:32 PM from mark miller to all participants: For CoC, ESG, and HOPWA programs: With the passing of the CARES Act, there are \$1200 stimulus payments and for individuals whose employment ends they are compensated through basic unemployment PLUS additional funds of \$600 per week for four months. Is the stimulus payment of \$1200 and the \$600/week for four months considered temporary income and excluded in annual income? HUD PIH for PHAs has stated that the \$1200 stimulus payment and the \$600/week for four months additional unemployment are both considered temporary income and should not be included in annual income calculations. Page 11 OC6 and OC7

https://www.hud.gov/sites/dfiles/PIH/documents/COVID19_Round3-FAQs_04-22-20.pdf

April 24, 2020 2:33 PM from Abt Associate to all panelists: from Hana Gossett to all attendees:

How should CoC programs handle child school enrollment while the schools are closed

April 24, 2020 2:33 PM from Corey Root to all participants: Last week Norm said Tier 1 award grant agreements were coming in May I think? Is this for both new and renewal projects?

April 24, 2020 2:34 PM from Kristi Schott to all participants: I think it is just for renewals as they do these first.

April 24, 2020 2:34 PM from Abt Associate to all panelists: from Rosie Walker to all attendees:

did you say all Q & A will be made available later also, in addition to the recording of this webinar?

April 24, 2020 2:34 PM from Brett Esders to all panelists: @ Mark - for the CoC and ESG Program we are following PIH's guidance that these payments are not included in the annual income calculation.

April 24, 2020 2:35 PM from Hana Gossett to all participants: How should CoC programs handle child school enrollment while the schools are closed?

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April 24, 2020 2:35 PM from Amanda Rosado to all participants: @Rosie you can go to File-Save As-Chat to save everything in the chat

April 24, 2020 2:36 PM from Abt Associate to all panelists: from Thomas Bates to all attendees:

The FY18 COVID Grant Amendment process has a significant barrier that is preventing grantees here from even considering this, that is it changes future renewals by changing the grant's operating start date. This is a significant barrier. Is HUD able to waive or change process on this?

April 24, 2020 2:36 PM from Rosie Walker to all participants: Done, thank you.

April 24, 2020 2:36 PM from Lauren Whitleigh to all participants: Hi Sara!

April 24, 2020 2:37 PM from Abt Associate to all panelists: from Alyson Zikmund to all attendees:

Re: HQS - PIH waiver is allowing for owner certifications and CPD waiver allows for virtual inspections. We have PSH projects that have both CoC and PBV rental assistance. If there a way the CoC units could also use owner certification for HQS?

April 24, 2020 2:40 PM from Abt Associate to all panelists: from Veronica Wilson to all attendees:

Will you please provide the link to CDC's guidance on face mask use?

April 24, 2020 2:41 PM from Jen Theneman to host (privately): where can i find the graphic for face mask wearing so I can print?

April 24, 2020 2:41 PM from Maria Davis to all participants: Could you please post the link to the CDC reports in the chat?

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April 24, 2020 2:41 PM from Katie Peterson- Cloudburst to all participants: CDC landing page- <https://www.cdc.gov/coronavirus/2019-ncov/community/index.html>

April 24, 2020 2:42 PM from Abt Associate to all panelists: from John Gilvar to all attendees:

Given the morbidity/mortality reports coming out from CDC, is the CDC or HUD giving consideration to a universal standard of testing all shelter residents and staff wherever possible?

April 24, 2020 2:42 PM from Natalie Matthews to all participants: @Veronica; the guidance on face mask use was taken from its page on homeless shelter preparedness: <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

April 24, 2020 2:42 PM from Katie Peterson- Cloudburst to all participants: <https://www.cdc.gov/mmwr/index.html>

April 24, 2020 2:43 PM from Maria Davis to all participants: Thank You!

April 24, 2020 2:43 PM from Abt Associate to all panelists: from Lesa Weikel to all attendees:

Is HUD allowing first year projects to be able to submit for a budget amendment under the guidance of CoC Program Expedited COVID-19 Grant Agreement Amendments?

April 24, 2020 2:44 PM from Aaron Weaver to all participants: @Alyson Zikmund, grantees must follow the more stringent standard. In this instance, you'd have to conduct a visual HQS inspection as outlined in the waiver for CoC grantees.

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April 24, 2020 2:45 PM from Lesa Weikel to all participants: Is HUD allowing first year projects to be able to submit for a budget amendment under the guidance of CoC Program Expedited COVID-19 Grant Agreement Amendments?

April 24, 2020 2:45 PM from Brett Esders to all participants: @ Mark - for the CoC and ESG Program we are following PIH's guidance that these payments are not included in the annual income calculation.

April 24, 2020 2:45 PM from Abt Associate to all panelists: from Shonda Gray to all attendees:

Is the purchase of personal protective equipment (face masks, gloves, hand sanitizer, etc.) an eligible expense for all ESG activities?

April 24, 2020 2:46 PM from Aaron Weaver to all participants: @Lesla Weikel, yes, the expedited grant agreement process allows for budget amendments in the first year of a CoC award.

April 24, 2020 2:46 PM from John Gilvar to all participants: Given the morbidity/mortality reports coming out from CDC, is the CDC or HUD giving consideration to a universal standard of testing all shelter residents and staff wherever possible?

April 24, 2020 2:47 PM from Shonda Gray to all participants: Is the purchase of personal protective equipment (face masks, gloves, hand sanitizer, etc.) an eligible expense for all ESG activities?

April 24, 2020 2:47 PM from Abt Associate to all panelists: from Meghan Gilbert to all attendees:

Have other cities put a large number of homeless clients in one hotel? If so are you struggling with illegal activities or behaviors in those hotels?

from Lisa Coffman to all attendees:

@Hana Gossett the Office Hours on April 3rd talked about resources for programs walking along side parents now providing at-home education to students who can't attend school

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<https://www.hudexchange.info/trainings/courses/covid-19-planning-response-for-homeless-assistance-providers-office-hours-april-3/>

April 24, 2020 2:47 PM from Lisa Coffman to all participants: @Hana Gossett the Office Hours on April 3rd talked about resources for programs walking along side parents now providing at-home education to students who can't attend school
<https://www.hudexchange.info/trainings/courses/covid-19-planning-response-for-homeless-assistance-providers-office-hours-april-3/>

April 24, 2020 2:48 PM from Hana Gossett to all participants: @Lisa Coffman, thank you!

April 24, 2020 2:48 PM from Aaron Weaver to all participants: @Shonda Gray, eligible ESG COVID-19 related expenses are outlined in this guide:
<https://files.hudexchange.info/resources/documents/Eligible-ESG-Program-Costs-for-Infectious-Disease-Preparedness.pdf>

April 24, 2020 2:49 PM from Meghan Gilbert to all participants: Have other cities put a large number of homeless clients in one hotel? If so are you struggling with illegal activities or behaviors in those hotels?

April 24, 2020 2:49 PM from Aaron Weaver to all participants: @Meghan Gilbert, I know the City of Chicago has utilized hotels for this purpose. I'd encourage you to reach out to them.

April 24, 2020 2:50 PM from Abt Associate to all panelists: from Susan Taylor to all attendees:

Would the ESG-CV funds still require, for an eviction prevention program, an inspection for minimum habitability standards and landlord contracts or is there is or will there be a waiver for this requirement?

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April 24, 2020 2:52 PM from DAVID CANAVAN to all panelists: @meghan gilbert there is some material on harm reduction on national health care for the homeless council web page. Los Angeles is also working to better understand the connections between behavioural health and this non congregate shelter strategy.

April 24, 2020 2:52 PM from Samantha Carpio to all participants: Can you put the testing in homeless shelters registration link in chat?

April 24, 2020 2:52 PM from DAVID CANAVAN to all participants:@meghan gilbert there is some material on harm reduction on national health care for the homeless council web page. Los Angeles is also working to better understand the connections between behavioural health and this non congregate shelter strategy.

April 24, 2020 2:52 PM from Abt Associate to all panelists: from Karen Kowal to all attendees:

@Meghan Gilbert feel free to email me and I'll try and direct you to the right people at the City of Chicago,

April 24, 2020 2:53 PM from Abt Associate to all panelists: from Sarah Lim to all attendees:

@ Megan, Alameda County (Oakland, CA area) was featured in the Interagency Council on Homelessness presentation. They have their materials and operation manuals available on their public health department website and it details the protocols on how to address some of those issues. It was a huge help for our community.

from Erica Moniz to all attendees:

Given that an Eviction Moratorium was issued at the Federal level and also now the State level (MA Governer Baker), wouldn't ESG HP technically be ineligible during the moratorium period as noones housing status is in jeopardy (at least those under a lease agreement-not living with a friend and can no longer stay)?

April 24, 2020 2:53 PM from Susan Pourciau to all participants: @Samatha Carpio: https://www.cdc.gov/mmwr/Novel_Coronavirus_Reports.html

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April 24, 2020 2:53 PM from Georgia Sathoff to all participants: Any news if match for COC programs will be waived? Like ESG match was.

April 24, 2020 2:54 PM from Barbara DiPietro to all participants: Here's the link to the NHCHC testing webinar: https://events-na5.adobeconnect.com/content/connect/c1/940408314/en/events/event/shared/default_template/event_landing.html?connect-session=na5breeze4ym7ocmsib5oiov&scoid=2318708172&_charset_=utf-8

April 24, 2020 2:54 PM from Amanda Rosado to all participants: There should be serious consideration for SSVF to provide hotel sheltering to positive/symptomatic folks. Or maybe VAMCs can do this with the CARES Act funding they received for expanded medical care.

April 24, 2020 2:54 PM from Josh Levin to all participants: question for the Q+A session: In an earlier Office Hours, there was some discussion encouraging us to be flexible in revisiting our existing prioritization for Coordinated Entry as needed regarding the Covid crisis. Can you give some more specifics at what the goal would be there or what that might look like (since our existing policies are already our best attempt at finding the most vulnerable)?

April 24, 2020 2:54 PM from Abt Associate to all panelists: from Erica Moniz to all attendees:

Under the ESG CARES Act funding, ESG HP eligibility is increased to 50% AMI. Will HUD also change the re-eval requirement every 3 months to 50% AMI (it is currently at 30%); RRH is currently at 30% also.

April 24, 2020 2:55 PM from Lesa Weikel to all participants: If a non-profit that uses ESG or CoC funds for staffing positions (case managers/housing placement, etc.), has received a loan through the Payroll Protection Program (PPP), does HUD support the non-profit shifting the ESG/CoC staffing costs to other eligible costs – such as rental assistance – to maximize resources? If yes, would the PPP funding be eligible match in this situation?

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April 24, 2020 2:55 PM from Alyson Zikmund to all participants: We aren't there yet, but if a PSH participant is in a hotel for more than 90 days, will the rental assistance need to terminate? We have some projects with shared kitchens and bathrooms and some tenants are now in hotels for everyone's safety.

April 24, 2020 2:55 PM from Kasey Congero to all participants: Are there any partners federally that have guidance for best practices in youth (under 18) shelter operations for COVID response? Especially those that may not have the ability to set up an isolation space and cannot utilize motels as minors shouldn't be left alone?

April 24, 2020 2:56 PM from Kelly Horne to all participants: @Josh, we added a prioritization for those who meet CDC risk guidelines. Not a big change, but we wanted to be able to move quickly to bring people indoors. (We prioritize for emergency shelters.) Here is our link:
http://endhomelessnessrva.org/images/Committees/Board/PoliciesStandards/GRCoC_CES_Emergency_Policies_and_Procedures.pdf

April 24, 2020 2:57 PM from Josh Levin to all participants: @Kelly Horne Thanks, that's very helpful, look forward to checking it out!

April 24, 2020 2:57 PM from Jack Moran to all participants: For clients moved to hotels as a non-congregate option with FEMA funds, is there a timeline or procedure for ending that non-congregate stay?

April 24, 2020 2:58 PM from Abt Associate to all panelists: from Charvondra Watson to all attendees:

Will the chats be published where you are able to look at them after the meeting?

from Erica Moniz to all attendees:

Given that an Eviction Moratorium was issued at the Federal level and also now the State level (MA Governor Baker), wouldn't ESG HP technically be ineligible during the moratorium period as noones housing status is in jeopardy (at least those under a lease agreement-not living with a friend and can no longer stay)?

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April 24, 2020 2:58 PM from Karen DeBlasio to all participants: @CoreyRoot- FY19 CoC Tier 1 renewal grant agreements are in esnaps now. If you have a question about a project's grant agreement you should reach out to the CPD rep in your field office.

April 24, 2020 3:00 PM from Kurt Runge to all participants: Can a site-based CoC-funded congregate TH program use funding to relocate clients to a hotel/motel as a preventative measure?

April 24, 2020 3:01 PM from Charvondra Watson to all participants: Okay I think I was able to change it now

April 24, 2020 3:01 PM from Abt Associate to all panelists: from Jill Spangler to all attendees:

Are the Tier One awards funds in LOCCS? One CoC in Tennessee has a 4/1 operating start date for a planning grant and no funds available yet. She's been told there is no problem on her end. It's a hold-up at HUD. She has another reallocated renewal project that has no LOCCS funds and has said they will have to close at the end of this month with no funding.

April 24, 2020 3:02 PM from Abt Associate to all panelists: from Sarah Lim to all attendees:

Could someone answer Eric' Moniz's question? I had the same question.

April 24, 2020 3:02 PM from Amanda Borta to all participants: What other non-congregate options have communities used when hotels are not an option?

April 24, 2020 3:02 PM from J. Owen to all participants: @Amanda I've heard discussion of using dormitories (like college dormitories)

April 24, 2020 3:03 PM from Thomas Bates to all participants: @Amanda - perhaps dormitories or residence halls at Universities.

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April 24, 2020 3:03 PM from Aaron Weaver to all participants: @Jill Spangler, funds for Tier 1 awards should be in LOCCS, though we've (the Chicago FO) noted a few instances where the funds are not present. I recommend you reach out to your CPD Representative and they'll be able to assist.

April 24, 2020 3:04 PM from Barbara DiPietro to all participants: @Amanda high schools, unused hospital spaces, I've heard of folks using jails/detention centers that had previously been closed (these options all have drawbacks, especially old corrections facilities)-- but just things that I've heard communities trying absent any other options

April 24, 2020 3:05 PM from Abt Associate to all panelists: from Jill Spangler to all attendees:

Is there a strategy to get state jurisdictions to get out ESG funds quickly and strategically? Some states are pretty slow.

April 24, 2020 3:05 PM from Kurt Runge to all participants: We are pursuing FEMA funding for asymptomatic, high risk individuals. FEMA covers 75% of hotel/motel cost. Can CARES Act ESG/CDBG cover the 25%?

April 24, 2020 3:05 PM from Lorie Williams to all participants: Is there a specific number of days an individual can stay in a hotel using the COVID-19 funds?

April 24, 2020 3:06 PM from Abt Associate to all panelists: from Vernett Sherrill to all attendees:

Have the same question about Tier 1 funding being allocated in eLOCCs. Field Office say they waiting on HUD. We have several projects that have expired and don't have grant agreements and cannot complete some of the Issues and Conditions.

April 24, 2020 3:06 PM from Abt Associate to all panelists: from Brian Gaskill to all attendees:

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There might be an opportunity for tiny house development for the purposes of quarantine space. These units then could be repurposed for other opportunities and could be moved to other hot spots.

April 24, 2020 3:06 PM from Abt Associate to all panelists: from Veronica Wilson to all attendees:

Can ESG CARES funds be used for landlord incentives, such as an additional deposit for use in case the landlord must later take legal action against the tenant?

April 24, 2020 3:07 PM from Amy Stewart to all participants: Ditto staffing cost source question and PPP - thanks

April 24, 2020 3:07 PM from Lauren Whitleigh to all participants: Are there any timeline restrictions for FY2018 CoC Program grant agreement amendments? For example, if a recipient doesn't need an amendment right now, but 3 months from now, with only 30 days left in their 2018 grant, they need an amendment, should they submit their request then? Or should they wait and submit it for their 2019 grant period?

April 24, 2020 3:07 PM from Abt Associate to all panelists: from Beth Sharber to all attendees:

Is there specific guidance for engaging landlords/property managers?

April 24, 2020 3:07 PM from Kali Adams to all participants: @nAny suggestion on data that may show inequities in COVID-19 response for Recipients working to allocate funds?

April 24, 2020 3:08 PM from Kristi Schott to all participants: THANK YOU NORM!

April 24, 2020 3:08 PM from Abt Associate to all panelists: from Kali Adams to all attendees:

@Norm Any suggestion on data that may show inequities in COVID-19 response for Recipients working to allocate funds?

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April 24, 2020 3:09 PM from Thomas Bates to all participants: @Jill - All Participants is at the very bottom of the list

April 24, 2020 3:09 PM from Karen DeBlasio to all participants: @VernettSherrill- Tier 1 renewals are in LOCCS. If the projects you're speaking of are new, or expansions, or consolidations, they are not in LOCCS yet. We hope to get those in LOCCS very soon

April 24, 2020 3:09 PM from Jill Spangler to all participants: Got it!

April 24, 2020 3:09 PM from Aaron Whitehead to all participants: Are there any specific instructions as to what communities are allowed to do as far as relaxing subrecipient monitoring, monitoring of performance metrics, etc.?

April 24, 2020 3:10 PM from Abt Associate to all panelists: from Mollie Lund to all attendees:

Hey Norm! In regards to ESG HP and how there are other HP resources has HUD thought about putting together a community wide plan template for CoCs to share with the communities they serve so that everyone can simply be made aware of all resources? :)

April 24, 2020 3:10 PM from Rosie Walker to all participants: Does HUD have any plans to request client data on NCS?

April 24, 2020 3:10 PM from Cynthia Cardenas to all panelists: When will the ESG-CV funds be available, and will they be distributed through IDIS like regular ESG?

April 24, 2020 3:11 PM from Christina Yasav to all participants: are CARES stimulus payment considered income?

April 24, 2020 3:11 PM from Abt Associate to all panelists: from Axton Nichols to all attendees:

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Does the CDC have information on COVID-19 re-infections (people who were sick, recovered, and became sick again)?

April 24, 2020 3:12 PM from Lisa Snipes to all participants: And going back in the conversation, work with your health department and OHSEM.

April 24, 2020 3:12 PM from Rebecca Pfeiffer to all participants: Do existing waivers issued 3/31 apply to ESG CARES funding?

April 24, 2020 3:12 PM from Karen DeBlasio to all participants: @ RosieWalker- Sorry, what is NCS?

April 24, 2020 3:12 PM from Amy Stewart to all participants: ditto: Can a site-based CoC-funded congregate TH program use funding to relocate clients to a hotel/motel as a preventative measure? RE Joint TH-RRH?

April 24, 2020 3:12 PM from Abt Associate to all panelists: from Vernett Sherrill to all attendees:

Any suggestions, for clients that have lost their jobs due to COVID-19 and are no longer able to contribute to the rent? Can the CoC rental assistance funds be used to cover the full amount of the rent? Will HUD look to modify the earned income performance measure?

April 24, 2020 3:12 PM from Axton Nichols to all participants: Does the CDC have information on COVID-19 re-infections (people who were sick, recovered, and became sick again)?

April 24, 2020 3:12 PM from Brett Esders to all panelists: @ Christina - no, the stimulus payments do not count as income when calculating a program participant's income

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April 24, 2020 3:13 PM from Rosie Walker to all participants: Sorry, is it anticipated that HUD will request reporting on clients placed in non-congregate shelters due to the COVID-19 situation?

April 24, 2020 3:13 PM from Susan Pourciau to all participants: @Karen - NCS is non-congregate shelter

April 24, 2020 3:13 PM from Amy Stewart to all participants: Ditto: Can ESG CARES funds be used for landlord incentives, such as an additional deposit for use in case the landlord must later take legal action against the tenant?

April 24, 2020 3:14 PM from Aaron Weaver to all participants: @Aaron Whitehead, I'd recommend you explore the possibility of remote monitoring. To provide flexibility to the subrecipient you could also delay the monitoring until later in your program year. You may also want to reach out to your local HUD field office for additional guidance.

April 24, 2020 3:14 PM from Susan Pourciau to all participants: When can we expect additional waivers and guidance on ESG-CV? And ESG, CoC?

April 24, 2020 3:14 PM from Brett Esders to all panelists: @Vernett - For projects that are not RRH, or for RRH projects where you base rent paid by program participant on income, I would suggest that you re-evaluate their income ASAP so that their rent amount continues to be only 30% of AMI, or if it's RRH whatever the percentage is.

April 24, 2020 3:14 PM from Brett Esders to all participants: @Vernett - For projects that are not RRH, or for RRH projects where you base rent paid by program participant on income, I would suggest that you re-evaluate their income ASAP so that their rent amount continues to be only 30% of AMI, or if it's RRH whatever the percentage is.

April 24, 2020 3:15 PM from Charlotte Woody to all participants: Please clarify when the CARES Act funding for ESG ends in regards to requests.

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April 24, 2020 3:16 PM from Erica Moniz to all participants: Julianna Crowley
would you mind sharing that policy? My email is: TY!

April 24, 2020 3:16 PM from Amy Stewart to all participants: ditto

April 24, 2020 3:16 PM from Amy Stewart to all participants: Any suggestions, for clients that have lost their jobs due to COVID-19 and are no longer able to contribute to the rent? Can the CoC rental assistance funds be used to cover the full amount of the rent? Will HUD look to modify the earned income performance measure?

April 24, 2020 3:16 PM from Shonda Gray to all participants: Will HUD issue any guidance about collecting documentation regarding a person's positive diagnosis or at risk status for contracting COVID-19, such as self certifications?

April 24, 2020 3:16 PM from J. Owen to all participants: @Vernett Sherrill - if you send to "all attendees" instead of "all participants," the panelists can't see your questions/comments

April 24, 2020 3:17 PM from Jill Spangler to all participants: Is there a source of funding to pay for the level of support needed in hotels?

April 24, 2020 3:18 PM from J. Owen to all participants: @Vernett Sherrill - "all attendees" does not include the panelists, so the panelists can't see your questions/comments. "All participants" includes the panelists and attendees.

April 24, 2020 3:18 PM from Kurt Runge to all participants: Has anyone changed their CE prioritization for permanent housing (RRH/PSH) to prioritize at-risk COVID populations? If so, can you share more info?

April 24, 2020 3:19 PM from Lisa Coffman to all participants: @Amy Stewart - The CoC program already has the flexibility to adjust the amount of rent that is paid if the client experiences a change in income. Norm mentioned earlier that we recognize that grantees are

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focused primarily (as you should be) on COVID-19 response. We will take into account the need for COVID response when considering performance metrics, subrecipient monitoring, governance, and future HUD monitoring and CoC competitions.

April 24, 2020 3:19 PM from J. Owen to all participants: Sorry for sending the same message 2x - there was a delay so I didn't know it had sent

April 24, 2020 3:20 PM from Lauren Pareti to all participants: How often does the CDC recommend that all shelter residents/staff be tested?

April 24, 2020 3:20 PM from Aaron Weaver to all participants: @Shonda Gray, there is no direct guidance related to a client's COVID-19 diagnosis. For recordkeeping purposes I recommend you develop internal policies and procedures to govern this process.

April 24, 2020 3:20 PM from Jill Spangler to all participants: Sorry for the basic question, but is there a way to access NHCHC resources in rural areas? The only NHCHC resources in Tennessee are in Nashville. I think.

April 24, 2020 3:20 PM from Susan Pourciau to all participants: There's not capacity to do universal testing. We need not only test kits but also labs with more capacity.

April 24, 2020 3:21 PM from Thomas Bates to all participants: Second Kurt's question

April 24, 2020 3:21 PM from Karen DeBlasio to all participants: @RosieWalker-HUD is not anticipating requiring that. However, HUD is working with communities on how to collect this in HMIS and HUD will publish lessons learned about this process and how to set this up in HMIS.

April 24, 2020 3:22 PM from Katie Peterson- Cloudburst to all participants: Kurt the CT BoS has changed their policies. They were up on their website

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April 24, 2020 3:22 PM from Abt Associate to all panelists: from Julianna Crowley to all attendees:

@Erica Moniz I just emailed you

April 24, 2020 3:22 PM from Alicia Dart-Clegg to all participants: Julianna Crowley- would you mind e-mailing me that policy as well? We've been struggling with HP and this issue as well. Thank you so much!

April 24, 2020 3:22 PM from Barbara DiPietro to all participants: @Jill: We have 7 HCH programs in Tennessee--with ~300 nationwide. Find yours here: <https://nhchc.org/directory/>

April 24, 2020 3:22 PM from Sarah Lim to all participants: @Julianna Crowley, did you email Erica Moniz's moratorium and eviction funds question? I would like some guidance on that, too.

April 24, 2020 3:22 PM from Rosie Walker to all participants: @Karen DeBlasio - thank you so much.

April 24, 2020 3:23 PM from Abt Associate to all panelists: from Dottie Kastigar to all attendees:

Is there guidance for hotel/motel owners? we have funding and transportation for motel stays for persons who are COVID+, but motel owners are fearful and refusing to accept sheltering them

April 24, 2020 3:23 PM from Stacey Warner to all participants: On last week's call I saw an answer in the chat that said HP programs still required an eviction or similar notice for imminent risk - that that requirement hadn't been waived. Is this something that the HUD field offices can still grant?

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April 24, 2020 3:24 PM from Amy Stewart to all participants: ditto re notice documenting imminent risk

April 24, 2020 3:24 PM from Shonda Gray to all participants: @Aaron Weaver - thank you!

April 24, 2020 3:25 PM from Abt Associate to all panelists: from Julianna Crowley to all attendees:

@Sarah Lim I have my email is

April 24, 2020 3:25 PM from Lauren Whiteleigh to all participants: SSVF is allowing folks to use letters from landlords detailing months of arrears as documentation for rental assistance. For areas with eviction moratoriums, any possibility of HUD consider this for ESG Prevention assistance?

April 24, 2020 3:26 PM from Elizabeth Daniels-Totten to all participants: I third Stacey Warner's question re imminent risk--thanks!

April 24, 2020 3:26 PM from Abt Associate to all panelists: from joey smoak to all attendees:

is ESG HP AMI going to 50%AMI or remaining at 30%?

April 24, 2020 3:27 PM from Kristi Schott to all participants: NH 500 has drafted COC and ESG COVID-19 Emergency Ppolicies and Procedures. You can email me at

April 24, 2020 3:27 PM from Abt Associate to all panelists: from Ana Gregg to all attendees:

Can ESG funds be used for undocumented families during COVID?

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April 24, 2020 3:27 PM from Angela Drakes to all participants: Can CDBG CV or ESG CV funds be used to satisfy the 25% of funding not paid by FEMA?

April 24, 2020 3:28 PM from Abt Associate to all panelists: from Rodney Stockment to all attendees:

Does any community have policies and procedures for CoC and ESG waivers?

April 24, 2020 3:28 PM from Kurt Runge to all participants: Ditto @Angela

April 24, 2020 3:29 PM from Charvondra Watson to all participants: What about ESG Subrecipients conducting Habitability Standards and Lead Based Inspection for Homelessness Prevention Clients? Is that process going to be modified to where case managers do not have to do that in person?

April 24, 2020 3:29 PM from Amy Stewart to all participants: Our CoC Board just passed the following CE Emergency (temporary) CE policy during covid.

April 24, 2020 3:29 PM from Abt Associate to all panelists: from Marlisa Grogan to all attendees:

@Ana - ESG recipients and subrecipients can already provide emergency assistance (Street Outreach, Emergency Shelter, 1st year of RRH) to undocumented families

April 24, 2020 3:29 PM from Amy Stewart to all participants: sorry - can't paste

April 24, 2020 3:30 PM from Katie Peterson- Cloudburst to all participants: People who you could think about prioritizing- <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk.html>

April 24, 2020 3:30 PM from Josh Levin to all participants: @Amy Stewart -- would be very interested in seeing, thanks! is it online where I can google it?

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April 24, 2020 3:31 PM from Brett Esders to all participants: @Ana - To build on Marlisa's answer - HUD's guidance on how you can serve people who are undocumented can be found here: <https://www.hudexchange.info/resource/5126/prwora-and-huds-homeless-assistance-programs-fact-sheet/>

April 24, 2020 3:32 PM from Shaye Rabold to all participants: I know "soon" is probably the answer, but when will the Notice/Guidance, etc for CARES come out...

April 24, 2020 3:32 PM from Abt Associate to all panelists: from Veronica Wilson to all attendees:

Will there be FAQ's generated to address today's questions not addressed? Or should I submit my question to HUD Exchange AAQ?

from Vernet Sherrill to all attendees:

Does HUD have suggestions for how sub-recipients should document supportive services such as case management with many working from home

April 24, 2020 3:32 PM from Cynthia Foster to all participants: Do you have any updates on the 2020 NOFA application and whether it will be delayed

April 24, 2020 3:33 PM from joey smoak to all participants: is ESG HP AMI going to 50%AMI or remaining at 30%?

April 24, 2020 3:33 PM from Amy Stewart to all participants: CE emerg policy condensed:

April 24, 2020 3:33 PM from Amy Stewart to all participants: PRIORITY FACTORS:

- Pregnant or breastfeeding women
- Individuals ages 55+

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- One of the following pre-existing health conditions:
 - o Chronic lung disease or moderate to severe asthma
 - o Serious heart conditions (expected to be of long-continued and indefinite duration, and significantly inhibits ability of the individual to live independantly)
 - o Conditions that can cause a person to be immunocompromised, including cancer treatment, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications.
 - o Severe obesity (body mass index [BMI] of 40 or higher)
 - o Diabetes
 - o Chronic kidney disease and those who are undergoing dialysis
 - o Liver disease

April 24, 2020 3:33 PM from Ashley Mann-McLellan to all participants: If places are prioritizing resources in their CE based on the CDC guidance of who is most at risk, is there a fair housing requirement to keep in mind around prioritizing based on specific medical conditions?

April 24, 2020 3:33 PM from Amy Stewart to all participants: We are allowing self-cert

April 24, 2020 3:34 PM from Amy Stewart to all participants: we chose 55 age b.c homelessness is already shown to age a person beyond chrologic years

April 24, 2020 3:34 PM from John Sherekis to all participants: Does a grantee need to submit the substantial amendment for CDBG, ESG, and HOPWA at the same time, or could each program submit an amendment at different times?

April 24, 2020 3:35 PM from Amy Stewart to all participants: Ditto re nofa, please?

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April 24, 2020 3:35 PM from Abt Associate to all panelists: from Davis Schofield to all attendees:

Is there any updates on next YHDP NOFA release?

April 24, 2020 3:36 PM from Natalie Matthews to all participants: Link for Monday's office hours: <https://www.hudexchange.info/trainings/courses/covid-19-office-hours-for-esg-recipients/>

April 24, 2020 3:36 PM from Aaron Weaver to all participants: @Charvondra Watson, habitability standards do not require an on-site inspection.

April 24, 2020 3:37 PM from Charvondra Watson to all participants: Thank You @aaron Weaver

April 24, 2020 3:37 PM from Aaron Weaver to all participants: CoC Eligible Costs link: <https://files.hudexchange.info/resources/documents/Using-CoC-Program-Funds-for-Infectious-Disease-Preparedness-and-Response.pdf>

April 24, 2020 3:37 PM from Aaron Weaver to all participants: ESG Eligible Costs link: <https://files.hudexchange.info/resources/documents/Eligible-ESG-Program-Costs-for-Infectious-Disease-Preparedness.pdf>

April 24, 2020 3:38 PM from Katie Peterson- Cloudburst to all participants: American Hotels & Lodging Association put out a COVID-19 Response Playbook- located here: https://www.ahla.com/sites/default/files/hotels_-_hospital_conversion_and_ops_playbook_final_0_0.pdf

April 24, 2020 3:39 PM from Jill Spangler to all participants: Thank you for the ESG walk-through. Very helpful.

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April 24, 2020 3:39 PM from Brett Esders to all participants: For those of you asking about the YHDP and CoC Program NOFAs - stay tuned - we don't have updates at this time on the timing.

April 24, 2020 3:40 PM from Aaron Weaver to all participants: @John Shereikis, in theory, a grantee may be able to submit the amendments separately. However, an entitlement jurisdiction is required to list all of their available resources in the Con/Action Plan (I believe this is the AP15 screen). Thus, they'd have to include the other funding streams. These must then be accounted for in the AP35 with specific activities attached to ensure the plan meets the "sources and uses" requirement. I highly recommend you reach out to your local HUD FO for additional guidance.

April 24, 2020 3:40 PM from Kristi Schott to all participants: Thank you Brett. We appreciate that HUD is focusing on efforts to ensure safety during this time

April 24, 2020 3:40 PM from Vernet Sherrill to all participants: Thanks everybody I'm able to change to all Participants. Does HUD have suggestions for how sub-recipients should document supportives such as case management with many working from home.

April 24, 2020 3:40 PM from Amy Stewart to all participants: yes - thanks, Katie

April 24, 2020 3:41 PM from Amanda Rosado to all participants: Are there examples of these hotel contracts with either the state or a local government emergency management?

April 24, 2020 3:42 PM from Abt Associate to all panelists: from Flora Castillo to all attendees:

How should public transit agencies partner with/outreach to local homeless service providers to help unsheltered individuals who are refusing shelter/care and stay at stations and vehicles?

April 24, 2020 3:42 PM from Katie Peterson- Cloudburst to all participants:
@Amanda- there are some sample agreements here-

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https://www.ahla.com/sites/default/files/hotels_supporting_healthcare_covid_toolkit-4.23.20_0.pdf

April 24, 2020 3:43 PM from Amanda Rosado to all participants: @katie - Awesome thanks!

April 24, 2020 3:43 PM from Laura Evanoff to all participants: For CoC-funded programs requesting a budget amendment, do they still have to follow the normal procedures of only being able to shift a max of 10%?

April 24, 2020 3:43 PM from William Snow to all participants: The PIH FAQ: https://www.hud.gov/sites/dfiles/PIH/documents/COVID19_Round3-FAQs_04-22-20.pdf. Page 11 states that stimulus money and one-time unemployment increase does not count as income

April 24, 2020 3:44 PM from Abt Associate to all panelists: How should public transit agencies partner with/outreach to local homeless service providers to help unsheltered individuals who are refusing shelter/care and stay at stations and vehicles?

April 24, 2020 3:44 PM from DAVID CANAVAN to all participants: @Amanda Rosado if you email Katie Peterson and we'll send you a template from some states.

April 24, 2020 3:45 PM from Brett Esders to all participants: @ Ashley - CDC's guidance focuses on the personal risk factors that make an individual more vulnerable to severe illness and death. As long as CoCs prioritize the factors as a whole, and not just one of them-- these are fine to use. CoCs run into trouble when they isolate a specific protected class to the exclusion of all others or when judgments are made that a particular diagnosis means that an individual automatically would be at risk of continued homelessness. In this instance, there is a clear identifiable link between the presence of certain medical conditions or advanced age and the risk of death.

April 24, 2020 3:45 PM from Rebecca Pfeiffer to all participants: ESG waivers- do they apply to CARES funding?

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April 24, 2020 3:46 PM from Amanda Rosado to all participants: Thanks David!

April 24, 2020 3:46 PM from Rebecca Pfeiffer to all participants: thank you

April 24, 2020 3:47 PM from Sarah Lim to all participants: I'm sorry, I was only half paying attention when an important question was asked: ESG waivers do not apply for CARES funding (yet)?

April 24, 2020 3:48 PM from William Snow to all participants: @Sarah: no - it does not yet apply to the CARES Act funding but HUD is working on it

April 24, 2020 3:48 PM from Charvondra Watson to all participants: Will this chat be available after the meeting?

April 24, 2020 3:48 PM from Aaron Weaver to all participants: @Sarah Lim, the waivers issued in the March 31, 2020 Memorandum (Mega-Waiver) do not apply to CARES Act funding.

April 24, 2020 3:48 PM from Ana Gregg to all participants: @Sarah, No not yet

April 24, 2020 3:48 PM from Susan Pourciau to all participants: @Sarah Lim - that's right. The waivers don't apply now. But sounds like they'll be releasing more waivers that will.

April 24, 2020 3:48 PM from Jeanne Goodman to all participants: To Save the chat...

April 24, 2020 3:48 PM from Jeanne Goodman to all participants: To save the chat, please choose File Save at any time.

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April 24, 2020 3:48 PM from Merridith Montgomery to all participants: Can ESG be used for housing location services for any homeless household identify rental unit? (ex homeless household who received a PHA voucher)

April 24, 2020 3:49 PM from Marlisa Grogan to all participants: @John Shereikis - to follow up on Aaron's response, HUD will be issuing additional guidance about which screens to update for the substantial amendments to incorporate ESG-CV funding.

April 24, 2020 3:50 PM from Ticorral Tolliver to all participants: I thought individuals had to exhaust other funding resources (example FEMA) before utilizing ESG - CARES ACT funding?

April 24, 2020 3:50 PM from Ashley Mann-McLellan to all participants: @brett thank you!

April 24, 2020 3:51 PM from Abt Associate to all panelists: from martha kenton to all attendees:

Can you provide an estimate as to when the ESG-CV guidance will be released?

April 24, 2020 3:53 PM from Susan Pourciau to all participants: Regarding inequities - Collect data on race/ethnicity etc in the prevention, rehousing, etc. programs in the COVID era. And analyze that data frequently to ensure that that prevention, for instance, doesn't benefit majority populations. etc.

April 24, 2020 3:54 PM from Susan Pourciau to all participants: Obv, I meant doesn't disproportionately benefit. Of course, they can benefit too. Sry

April 24, 2020 3:54 PM from Aaron Weaver to all participants: @Ticorral Tolliver, in terms of CARES funding, Duplication of Benefits (DOB) does apply. Further guidance on DOB as it relates to CARES is forthcoming, but this might help for an initial primer: <https://www.federalregister.gov/documents/2019/06/20/2019-13147/updates-to-duplication-of-benefits-requirements-under-the-stafford-act-for-community-development>

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April 24, 2020 3:55 PM from DAVID CANAVAN to all participants:also if community has disproportionate incidence of homelessness, for example, and a service targets that population - understanding if the program enrollment should mirror that distribution of homelessness across the population.

April 24, 2020 3:55 PM from mark miller to all participants:Thank you for all the detailed answers.

April 24, 2020 3:56 PM from Vernet Sherrill to all participants: Does HUD have suggestions for how sub-recipients should document supportives such as case management with many working from home.

from Amy Stewart to all participants

April 24, 2020 3:56 PM from Charvondra Watson to all participants: Thank You!

April 24, 2020 3:56 PM from Karen Byron to all participants: Thank you for all of the collaboration and thank you to the SNAPS office for these calls.

April 24, 2020 3:57 PM from Flora Castillo to all participants: How should public transit agencies partner with/outreach to local homeless service providers to help unsheltered individuals who are refusing shelter/care and stay at stations and vehicles?

April 24, 2020 3:58 PM from Ticorral Tolliver to all participants: Thank you Aaron

April 24, 2020 3:58 PM from Josh Levin to all participants: Thank you all

April 24, 2020 3:59 PM from Amy Stewart to all participants: thanks!!

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April 24, 2020 3:59 PM from Shaye Rabold to all participants: Thanks so much, HUD!

April 24, 2020 3:59 PM from Susan Pourciau to all participants: Thanks, all. Awesomeness.

April 24, 2020 3:59 PM from John Ann Thompson to all participants: Thank you.

April 24, 2020 3:59 PM from Vernet Sherrill to all participants: Thank you HUD, always so helpful!

April 24, 2020 3:59 PM from Kelvin Brown to all panelists: THANK YOU all very much!

April 24, 2020 3:59 PM from Sarah Lim to all participants: Yes, thank you so much. You are a great partner!

April 24, 2020 3:59 PM from Jennifer Jones to all panelists: Thank you!

Q&A Session for COVID-19 Office Hours

-Dottie Kastigar - 2:35 PM

Q: Any specific materials for hotel/motels? They are refusing to shelter persons COVID+
Priority: N/A-

-Lorie Williams - 3:04 PM

Q: Is there a specific number of days an individual can stay in a hotel using the COVID-19 funds?

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Priority: N/A-

-Michelle Whiting - 3:24 PM

Q: What funds can be used to set up hygiene stations for Covid prevention

Priority: N/A-

-joey smoak - 3:25 PM

Q: Is the ESG HP going to be 50%AMI or remain at 30%?

Priority: N/A-

-Amy Stewart - 3:37 PM

Q: Cincy urges HUD to seek congressional approval to please condense Fy20 competition to auto renewals, with allowance of new projects. We also urge HUD to seek Congressional approval to eliminate match requirement on CoC Match for FY19 as well as FY2020.

Priority: N/A-

-Amy Stewart - 3:38 PM

Q: We truly appreciate all you're doing.

Priority: N/A-

-Amy Stewart - 3:39 PM

Q: Also - Is there any word or timeframe on UFA determinations? Thank you

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Priority: N/A-

-james irby - 3:43 PM

Q: COC programs are waived from performing inspections at this time. Why was there no waiver on inspections for ESG to prevention and rapid components to prevent the spread of COVID 19?

Priority: N/A-