

COVID-19 Office Hours: Chat and Q&A Log
April 10th, 2020

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April 10, 2020 2:31 PM from Vielkis Gonzalez to host & presenter: Where can I get ESG CV guidelines?

April 10, 2020 2:31 PM from Norm Suchar to all panelists: Is anybody else seeing stuff?

April 10, 2020 2:31 PM from Brett Esders to all panelists: not me

April 10, 2020 2:31 PM from Amy Stewart to all participants: thanks to all of you at HUD For doing these every week. It's been very helpful!

April 10, 2020 2:31 PM from Natalie Matthews to all panelists: nothing yet either.

April 10, 2020 2:31 PM from Natalie Matthews to all panelists: ah, right on cue i see one!

April 10, 2020 2:31 PM from Abt Associate to all panelists: I've got that window open. I'll send you any non-"I can't hear the audio" messages.

April 10, 2020 2:32 PM from Abt Associate to all panelists: from Amy Stewart to all participants:
thanks to all of you at HUD For doing these every week. It's been very helpful!

April 10, 2020 2:34 PM from Amy McDonald to all participants: Thank you Dr. Carson, West TN salutes you for all you are doing to make our jobs easier right now in a very difficult time.

April 10, 2020 2:36 PM from Shawn Hayes to all participants: Anyone else having problems with audio or is it just my connection?

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April 10, 2020 2:36 PM from Kelly Horne to all participants: Thank you, Sec. Carson, and the SNAPS staff for responding so quickly.

April 10, 2020 2:36 PM from Leslie Evans to all participants: Is there a number for phone audio

April 10, 2020 2:37 PM from Jeanne Goodman to all panelists: from Lisa Isay to all attendees:

Have we any idea if new ESG funds will require match? It was waived in HPRP.

April 10, 2020 2:38 PM from Susan Pourciau to all participants: The CARES Act ESG funds (ESG-CV) does not require match.

April 10, 2020 2:38 PM from Lisa Coffman to all panelists: @Leslie Evans 415-655-0002 event number: 610 976 677.

April 10, 2020 2:38 PM from Robert Burack to all participants: Where do we find the info for Tuesday's webinar?

April 10, 2020 2:38 PM from Jeanne Goodman to all panelists: from Vielkis Gonzalez to all attendees:

Please send the link to register

April 10, 2020 2:38 PM from Lamonica Haynes to all participants: I had difficulty hearing Mr. Secretary. Does anyone have a highlight of the funding he was speaking to that they can share?

April 10, 2020 2:38 PM from DAVID CANAVAN to all panelists: Lisa, that msg only went to panelists

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April 10, 2020 2:38 PM from Leslie Evans to all participants: Thank you

April 10, 2020 2:39 PM from Jeanne Goodman to all panelists: from Jose Dorado to all attendees:

please send link to the daily digest. thanks!

April 10, 2020 2:39 PM from Natalie Matthews to all participants: There is no need to register for Tuesday's event. Please join using this link on Tuesday at 1:30pm Easter:

Event address for attendees:

<https://abtassociates.webex.com/abtassociates/onstage/g.php?MTID=e2556e61828978613c5878f34fb3dbe2b>

April 10, 2020 2:39 PM from Shawn Hayes to all participants: Thank you @Elizabeth

April 10, 2020 2:40 PM from Amy Stewart to all participants: Please encourage congress to waive CoC match for any new funding dollars whether stimulus or if congress could please nullify match requirement for FY2020.

April 10, 2020 2:40 PM from Katie Peterson to all participants: @Jose Dorado- daily digest is here: <https://www.hudexchange.info/news/covid-19-prevention-and-response-for-homeless-providers-daily-resource-digest/>

April 10, 2020 2:40 PM from Greer Hannan to all participants: Please record and post Tuesday's webinar after it airs; it's scheduled against a mandatory VA GPD webinar.

April 10, 2020 2:41 PM from Katy Burke to all participants: @Lisa Isay: The CARES Act waives the match requirement for the ESG-CV funds.

April 10, 2020 2:41 PM from Jeanne Goodman to all participants: Shelters and other service providers:

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<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

Provider serving people experiencing unsheltered homelessness

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html>

Landing page for resources to support people experiencing homelessness

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html>

Screening tool

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/screening-clients-respiratory-infection-symptoms.html>

Snapshot of guidance for service providers

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/homeless-service-provider-guidance.html>

FAQs for COVID-19 and homelessness

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/faqs.html>

CDC Communications Resources

April 10, 2020 2:41 PM from Jeanne Goodman to all participants:
<https://www.cdc.gov/coronavirus/2019-ncov/communication/index.html>

April 10, 2020 2:42 PM from Whitney McGinniss to all participants: Ditto Amy Stewart - Please encourage congress to waive CoC match for any new funding dollars whether stimulus or if congress could please nullify match requirement for FY2020.

April 10, 2020 2:43 PM from Alexandria Dreher to all participants: Will other NOFAs be delayed due to COVID019- like YHDP?

April 10, 2020 2:46 PM from Shawn Hayes to all participants: There is specific language in the CARES Act that seems to indicate that there mat not be a Round 4 of YHDP. Is that accurate or is there still a plan in place to have a round 4?

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April 10, 2020 2:47 PM from Aaron Weaver to all participants: @Amy Stewart, HUD released a guide to eligible COVID-19 related costs here: <https://files.hudexchange.info/resources/documents/Eligible-ESG-Program-Costs-for-Infectious-Disease-Preparedness.pdf> CDBG may also be helpful for these activities. See the eligible activities outlined here; <https://files.hudexchange.info/resources/documents/Quick-Guide-CDBG-Infectious-Disease-Response.pdf>

April 10, 2020 2:47 PM from Curtis Stauffer to all participants: Will any waivers be coming for HOME TBRA?

April 10, 2020 2:47 PM from Aimee Harmon-Darrow to all participants: Will TA be available to COCs to address provider capacity issues?

April 10, 2020 2:48 PM from Erica Moniz to all participants: A Subrecipient asked about the possibility of HUD waiving the 30% AMI criteria under ESG HP and allowing to serve those at the 50% and 80% income percentile. The 30% criteria excludes alot of those in need.

April 10, 2020 2:48 PM from Jeanne Goodman to all panelists: from Brenda Gilmer to all attendees:

My rural community has no homeless plans and does not intend to have any homeless plans, their death would be a good, cost-effective "solution" to some in local government and the community. We need leadership and establishment of national, state, and local standards that prohibit discrimination by land use planners, commissioners, etc., by GOVERNMENT in general.

April 10, 2020 2:49 PM from Valerie Coffin to all participants: Can FEMA be used to match ESG and vice versa? Can FEMA provide RRH funding for homeless people impacted by COVID?

April 10, 2020 2:49 PM from Susan Pourciau to all participants: @Erica Moniz - The CARES Act ESG goes up to 50% AMI for prevention.

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April 10, 2020 2:49 PM from Katy Burke to all participants: @Curtis Stauffer Waivers for the HOME program are being considered and further information is coming soon.

April 10, 2020 2:50 PM from Erica Moniz to all participants: Thank you for that information.

April 10, 2020 2:50 PM from Jeanne Goodman to all panelists: from Lauren Whitleigh to all attendees:

The ESG waiver allows 50% AMI for HP

April 10, 2020 2:51 PM from Caroline Crouse to all participants: @shawn_hayes- the CARES act only extends the obligation deadline for round 3 YHDP projects. It does not affect funding for rounds 4 and 5

April 10, 2020 2:51 PM from Susan Pourciau to all participants: With hurricane season approaching, are FEMA and CDC developing guidance about how to react to incoming hurricanes while COVID is active too?

April 10, 2020 2:52 PM from Katy Burke to all participants: @Aimee Harmon-Darrow Yes, TA will be available and stay tuned -- this will be addressed live later in the call.

April 10, 2020 2:52 PM from Amy Stewart to all participants: Thank you, Aaron - would the city itself be considered the shelter provider in this scenario?

April 10, 2020 2:53 PM from Susan Pourciau to all participants: Thanks, David!

April 10, 2020 2:54 PM from Hillary Evans to all participants: Would HMIS providers be interested in a call to share ideas on how we're supporting our communities?

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April 10, 2020 2:55 PM from Jeanne Goodman to all panelists: from Elizabeth Perez to all attendees:

@Hillary - our community (Chicago) would be

from Angela Kaushik to all attendees:

@Hilary Yes!

April 10, 2020 2:55 PM from Emma Beers to all participants: @Hillary - Yes!
Southeast TN would be. Also more information on leveraging data, if possible.

April 10, 2020 2:55 PM from Avery Slyker to all participants: We are interested in a
HMIS call (Pinellas County, FL)

April 10, 2020 2:55 PM from Hillary Evans to all participants: Share your email with
a HMIS-YES and I'll send out a doodle.

April 10, 2020 2:56 PM from Emma Beers to all participants: HMIS-YES

April 10, 2020 2:56 PM from Christina Yasav to all participants: HMIS-YES

April 10, 2020 2:56 PM from Jeanne Goodman to all panelists: from Elizabeth Perez
to all attendees:

HMIS YES -

April 10, 2020 2:56 PM from Avery Slyker to all participants: HMIS YES

April 10, 2020 2:56 PM from Amy Stewart to all participants: ditto hurricane
preparedness question (and re tornado season)

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April 10, 2020	2:56 PM	from Jeanne Goodman to all panelists:	from Angela Kaushik to all attendees:
			HMIS YES -
April 10, 2020	2:56 PM	from Kelly Horne to all participants:	HMIS YES -
April 10, 2020	2:56 PM	from Jeanne Goodman to all panelists:	from Susan Walker to all attendees:
			HMIS
April 10, 2020	2:56 PM	from Kellie Cole to host (privately):	HMIS YES
April 10, 2020	2:56 PM	from Susan Pourciau to all participants:	HMIS YES
April 10, 2020	2:56 PM	from Beth Sharber to all participants:	Can you also involve the vendors?
April 10, 2020	2:56 PM	from Jeanne Goodman to all panelists:	from Susie Bohun to all attendees:
			HMIS YES
April 10, 2020	2:57 PM	from Jeanne Goodman to all panelists:	from Brenda Chamberlain to all attendees:
			HMIS YES from Kari Schultz to all attendees:
			HMIS YES -
April 10, 2020	2:57 PM	from Tara Booker to all participants:	HMIS YES -

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April 10, 2020 2:57 PM from Jeanne Goodman to all panelists: from Hope Browning to all attendees:
HMIS

April 10, 2020 2:57 PM from Najira A to all participants: HMIS YES

April 10, 2020 2:57 PM from Michael Quillen to all panelists: HMIS YES -

April 10, 2020 2:57 PM from Shirley Lara to all participants: HMIS YES

April 10, 2020 2:57 PM from Jeanne Goodman to all panelists: from Daphne Stringer to all attendees:
HMIS YES -

April 10, 2020 2:57 PM from Jeanne Goodman to all panelists: from Michele LaFleur to all attendees:
HMIS YES-

April 10, 2020 2:57 PM from Amy Stewart to all participants:

April 10, 2020 2:57 PM from Rashika Hall to all participants: I think a separate HMIS call would be advantageous for all our grantees. If call info is sent out we can get the word out.

April 10, 2020 2:57 PM from Jeanne Goodman to all panelists: from Kellie Cole to all attendees:
HMIS YES

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April 10, 2020 2:58 PM from Jeanne Goodman to all panelists: from Camille Castillo to all attendees:

HMIS YES

April 10, 2020 2:58 PM from Jeanne Goodman to all panelists: from pam ralston to all attendees:

HMIS-YES

April 10, 2020 2:58 PM from Desirae Stermer to all participants: HMIS YES

April 10, 2020 2:58 PM from Jeanne Goodman to all panelists: from Karen Byron to all attendees:

Yes,

April 10, 2020 2:59 PM from Hillary Evans to all participants: Thanks, @rashika

April 10, 2020 2:59 PM from Hillary Evans to all participants: I'll get the conversation started.

April 10, 2020 3:00 PM from Jeanne Goodman to all participants: Reminder: We encourage questions, but be certain to set the TO: line to All Participants not ALL ATTENDEES. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 10, 2020 3:01 PM from Jessica Ellenwood to all participants: HMIS YES

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April 10, 2020 3:01 PM from Greer Hannan to all participants: Could HUD provide some guidance for nonprofit agencies that are typically awarded CoC grants, regarding FEMA Public Assistance funds? Our agency received a FEMA synopsis that had this caveat on it: "Non-profit agencies are not eligible for FEMA Public Assistance operating support, only government entities, but non-profit entities may be eligible for reimbursement for labor and equipment costs related to eligible activities listed above." In light of that restriction, it's hard for us to envision what FEMA would reimburse a nonprofit like ours for, and how it might compliment the CoC projects that we currently run.

April 10, 2020 3:01 PM from Stacey Warner to all participants: Has anyone altered their coordinated entry prioritization in a way that's been especially helpful for COVID response?

April 10, 2020 3:01 PM from Aaron Weaver to all participants: @Amy Stewart – in the scenario you describe, the City (recipient) could be considered the shelter provider.

April 10, 2020 3:02 PM from George Solis to all participants: HMIS YES

April 10, 2020 3:03 PM from Emma Beers to all participants: Second @Stacey Warner - is HUD allowing prioritization by age despite fair housing laws?

April 10, 2020 3:03 PM from Karen Byron to all participants: Yes, thank you -

April 10, 2020 3:03 PM from DAVID CANAVAN to all participants: @Greer FEMA PA is awarded to units of government for administration but the service provider is often delivered by local partners. Non-profits cannot apply directly to FEMA for these funds.

April 10, 2020 3:04 PM from Abby Miller to all participants: @stacey warner (and all), Washington State has introduced some really helpful changes to respond to covid: <https://deptofcommerce.app.box.com/s/mx4yx38vuuhtq3uf2a45uxfmc6dccw8b>

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April 10, 2020 3:04 PM from Jeanne Goodman to all panelists: from Brian Roccapiore to all attendees:

The HMIS sys admin call next Wednesday at 1:00 ET will be addressing HMIS project setup for COVID specific projects and privacy issues in HMIS. If you aren't already – please email HMIS@cloudburstgroup.com to be added to the HMIS Lead and Sys Admin Hub.

April 10, 2020 3:04 PM from Jeanne Goodman to all panelists: from Brian Roccapiore to all attendees:

The HMIS sys admin call next Wednesday at 1:00 ET will be addressing HMIS project setup for COVID specific projects and privacy issues in HMIS. If you aren't already – please email HMIS@cloudburstgroup.com to be added to the HMIS Lead and Sys Admin Hub.

April 10, 2020 3:04 PM from julie steiner to all participants: please include in this HMIS discussion at:

April 10, 2020 3:05 PM from Emma Beers to all participants: @Abby - is HUD allowing prioritization by age?

April 10, 2020 3:05 PM from Aaron Weaver to all participants: @Emma Beers and @Stacey Warner no fair housing waivers have been issued by the SNAPS office.

April 10, 2020 3:05 PM from Jeanne Goodman to all panelists: from Anne Finn to all attendees:

HMIS YES -

April 10, 2020 3:05 PM from Emma Beers to all participants: Thanks, Aaron!

April 10, 2020 3:05 PM from Amy Stewart to all participants: ditto question re age prioritization due to Covid and fair housing

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April 10, 2020 3:05 PM from Jeanne Goodman to all participants: More information on non-congregate shelter in North Carolina

<https://www.ncdhhs.gov/divisions/public-health/covid19/human-services/non-congregate-sheltering>

April 10, 2020 3:06 PM from Greer Hannan to all participants: @DAVID CANAVAN yes, our county government requested that nonprofit agencies submit the FEMA Form 009-0-49 to them by Monday so that we would be eligible for FEMA reimbursement later, but it's hard for us to understand what activities we might be reimbursed for.

April 10, 2020 3:06 PM from Abby Miller to all participants: @emma beers -- consult CPD-17-01 for all questions about CE and prioritization. No waivers on CE requirements but check out how WA state laid out emergency changes to the prioritization process.

April 10, 2020 3:06 PM from Caroyn Johnson to all participants: Can North Carolina post the Public Health Order for non-congregate shelter they used to get FEMA approval?

April 10, 2020 3:06 PM from Bernard Brady to all participants: Can you share those slider

April 10, 2020 3:06 PM from Bernard Brady to all participants: slides

April 10, 2020 3:07 PM from Stacey Warner to all participants: @Abby Miller - thanks, I'll take a look at that.

April 10, 2020 3:07 PM from Veronica Wilson to all participants: Will you please put that link in the chat box so we can access it?

April 10, 2020 3:07 PM from Ben Cattell Noll to all participants: Yay NCCEH!!! You all are amazing

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April 10, 2020 3:07 PM from Jeanne Goodman to all participants: More information on non-congregate shelter in North Carolina

<https://www.ncdhhs.gov/divisions/public-health/covid19/human-services/non-congregate-sheltering>

April 10, 2020 3:08 PM from Jessica Manantan to all participants: Can someone from NC provide specific guidance for how FEMA funds were applied? Who actually applied for the funding? Does it need to go through Homeland Security, Emergency Management, Health Dept? Did the state apply or local communities?

April 10, 2020 3:08 PM from Katie Peterson to all participants: @Stacey Warner- CT BoS has changed their CE policies

April 10, 2020 3:09 PM from Norm Suchar to all panelists: Abby, I'm sending this to panelists only. Can we give a clearer answer to the age question? Can people be prioritized if they are over 70 or over a certain age because of the risk of COVID?

April 10, 2020 3:09 PM from Emma Beers to all participants: @Katie Peterson - are you willing to share?

April 10, 2020 3:10 PM from Stacey Warner to all participants: @Katie Peterson are you seeing a positive impact related to changing your policy or too soon to tell?

April 10, 2020 3:10 PM from Katie Peterson to all participants: I'm not with the CT BoS. Just found the policy last night on their website

April 10, 2020 3:11 PM from Lisa Isay to host & presenter: I see notes about waiving ESG income levels and match requirement for NEW funds. Can that be extended to current ESG funded projects?

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April 10, 2020 3:11 PM from Amy Stewart to all participants: can you please share examples of your master agreements for hotel / cleaning etc

April 10, 2020 3:11 PM from Jeanne Goodman to all panelists: from Amanda Coleman to all attendees:

Will presenters consider providing staff training materials for non-congregate shelters to other CoCs? Do they have cleaning protocols they can share as well? We are just launching next week in WV.

April 10, 2020 3:13 PM from Emma Beers to all participants: Thanks, Pam!

April 10, 2020 3:14 PM from Jeanne Goodman to all panelists: from pam ralston to all attendees:

<https://cceh.org/wp-content/uploads/2020/03/COVID-19-DOH-Guidance-to-CAN-Appointments.pdf>

April 10, 2020 3:14 PM from Sandra Newson to all participants: Does anyone have any recommendations for PSH providers who have residents who test positive for COVID 19 but struggling to adhere self quarantine due to substance abuse/MH issues?

April 10, 2020 3:15 PM from Camille Castillo to all panelists: BRAVO LA!

April 10, 2020 3:15 PM from DAVID CANAVAN to all participants: @Sandra Health Care for the Homeless is working on content in that area.

April 10, 2020 3:16 PM from Jennifer O'Reilly-Jones to all participants: HMIS-YES

April 10, 2020 3:17 PM from Norm Suchar to all panelists: Barbara, do you want to take the PSH question? RE: recommendations regarding residents who test positive for COVID but struggle to adhere to self quarantine because of SA/MH Issues.

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April 10, 2020 3:17 PM from Veronica Wilson to all participants: @jeanne Goodman the link is missing the "o" in .gov. I added the o and the site denies me access. Any suggestions?

April 10, 2020 3:18 PM from Jeanne Goodman to all participants: @Veronica. TY. I'll get back to you.

April 10, 2020 3:18 PM from Kelly Horne to all participants: How broad is the third category? For us, most of our neighbors experiencing unsheltered homelessness are unable to do social distancing.

April 10, 2020 3:18 PM from Natalie Matthews to all participants: @Veronica, this link should work: <https://www.ncdhhs.gov/divisions/public-health/covid19/human-services/non-congregate-sheltering>

April 10, 2020 3:19 PM from Hillary Evans to all participants: Thank you, @Corrin Buchanan! So good to hear your voice!

April 10, 2020 3:19 PM from Jeanne Goodman to all participants: This appears to be the correct link: <https://www.ncdhhs.gov/divisions/public-health/covid19/human-services/non-congregate-sheltering> Sorry about that.

April 10, 2020 3:19 PM from Joshua Gray to all participants: Have HMIS Vendors been instructed to add FEMA assessments/ Data elements into their systems?

April 10, 2020 3:19 PM from Veronica Wilson to all participants: @Jeanne it works! Thanks!

April 10, 2020 3:20 PM from Jeanne Goodman to all panelists: from Lauren Whitleigh to all attendees:

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We have been told by our FEMA contact in our state that FEMA will only fund noncongregate sheltering for folks who are positive or presumed to be positive because they are symptomatic or have been exposed. They have advised they will not fund noncongregate sheltering for other folks who need to social distance !! Who do we contact to gain clarity?

April 10, 2020 3:20 PM from DAVID CANAVAN to all participants: @Joshua HMIS software providers have been briefed on this aspect of operations. There is a lot of overlap with existing data standards. I anticipate we will be uploading that information to HUDEXchange.

April 10, 2020 3:20 PM from Jeanne Goodman to all panelists: Reminder: We encourage questions, but be certain to set the TO: line to ALL PARTICIPANTS. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 10, 2020 3:21 PM from Jeanne Goodman to all participants: from Jeanne Goodman to all panelists:

Reminder: We encourage questions, but be certain to set the TO: line to ALL PARTICIPANTS. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 10, 2020 3:21 PM from Rachel Biggs to all panelists: we are encouraging our local CoC to use ESG funds for health services, but as an HCH, the requirement to put all services into HMIS for ESG funds is a barrier for us. Are there any considerations in relaxing some of these requirements so we as an HCH can use ESG funds to provide essential health care services on street outreach and in shelters during COVID-19?

April 10, 2020 3:21 PM from Suzie Tolmie to all participants: Link to CA FEMA request letter?

April 10, 2020 3:22 PM from Katie Peterson to all participants: @Sandra- King County is offering incentives including a cash value card upon discharge, as long as the person has complied with all medical orders and social distancing practices

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April 10, 2020 3:23 PM from Jeanne Goodman to all panelists: from Lauren Whitleigh to all attendees:

Thank you David!

April 10, 2020 3:23 PM from Julie Eberbach to all participants: David C and Abby, we have hit a solid wall with our County Public Health and FEMA folks on collecting and/or sharing any data related to COVID-19. It has created a significant problem in local communities here. Any advice?

April 10, 2020 3:24 PM from Valerie Coffin to all participants: how is King County funding the incentives?

April 10, 2020 3:24 PM from DAVID CANAVAN to all participants: @Julie please email us and we can engage.

April 10, 2020 3:24 PM from Julie Eberbach to all participants: Will do. Thanks David.

April 10, 2020 3:25 PM from Abby Miller to all participants: @julie thanks for letting us know. Can definitely help.

April 10, 2020 3:26 PM from Katie Peterson to all participants: @Valerie- unsure. Information is located here: <https://www.kingcounty.gov/depts/health/news/2020/March/28-covid.aspx>

April 10, 2020 3:27 PM from Jeanne Goodman to all panelists: Submit a question on the HUD Exchange Ask-A-Question (AAQ) Portal

<https://www.hudexchange.info/program-support/my-question/>

April 10, 2020 3:27 PM from Jeanne Goodman to all participants:

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Shelters and other service providers:

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

Provider serving people experiencing unsheltered homelessness

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html>

April 10, 2020 3:28 PM from Jeanne Goodman to all participants: Landing page for resources to support people experiencing homelessness

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html>

Screening tool

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/screening-clients-respiratory-infection-symptoms.html>

Snapshot of guidance for service providers

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/homeless-service-provider-guidance.html>

FAQs for COVID-19 and homelessness

<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/faqs.html>

April 10, 2020 3:28 PM from Rachel Biggs to all participants: we are encouraging our local CoC to use ESG funds for health services, but as an HCH, the requirement to put all services into HMIS for ESG funds is a barrier for us. Are there any considerations in relaxing some of these requirements so we as an HCH can use ESG funds to provide essential health care services on street outreach and in shelters during COVID-19?

April 10, 2020 3:29 PM from Jeanne Goodman to all panelists: from Ebony Rankin to all attendees:

Link to CA FEMA request letter: <https://www.cdss.ca.gov/Portals/9/FEMA/DR-4482-CA-Non-Congregate-Sheltering-Request-Response-Letter-03272020.pdf>

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April 10, 2020 3:30 PM from Jeanne Goodman to all panelists: from Ebony Rankin to all attendees:

Link to NC cleaning protocols: <https://files.nc.gov/ncdhhs/documents/files/covid-19/NC-Interim-Guidance-for-Hotels-Providing-Quarantine-Isolation-Housing.pdf>

April 10, 2020 3:31 PM from Ashley Mann-McLellan to all participants: In our state, the state emergency agency does not include those who are at high risk and need to social distance as an eligible population for FEMA non-congregate reimbursement- is there state authority to exclude that population?

April 10, 2020 3:32 PM from Amy Stewart to all participants: link to red cross training please?

April 10, 2020 3:32 PM from Robert Burack to all participants: Could we watch this training somewhere?

April 10, 2020 3:33 PM from Tameca Ulmer to all panelists: Will you please post the link to the ESG webinar taking place next week?

April 10, 2020 3:33 PM from DAVID CANAVAN to all participants: @Ashley These programs are designed to be amended so can always be updated. In general, in emergency management the "need" is defined by the local government then passed up the chain to county, then state, then federal government. If a locality defined high-risk as a need it would be suprising to have that removed by state.

April 10, 2020 3:34 PM from Whitney Patterson to all participants: Any tips for handling pets in shelter or hotels? I know Houston post-hurricane has been able to set up pet care areas within the shelter, but I'm curious if you've been able to find hotels that allow pets? And if not, if that's becoming a barrier for people?

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April 10, 2020 3:34 PM from Ashley Mann-McLellan to all participants: @david that's helpful, ty

April 10, 2020 3:34 PM from Amanda Rosado to all participants: If this hasn't already been posted. Has some FAQs. Every state emergency management operates differently, which is important to keep in mind when submitting requests. <https://www.fema.gov/news-release/2020/03/31/coronavirus-covid-19-pandemic-non-congregate-sheltering>

April 10, 2020 3:36 PM from Jennifer O'Reilly-Jones to all participants: We are operating two NCS in motels in our small CoC adjacent to the LA CoC which is doing Project Roomkey. We have contracted with the food vendor at our city's convention center to deliver meals to those at the motels. Our participants are thrilled with the quality of the food and meal delivery is helping to keep everyone inside.

April 10, 2020 3:36 PM from julie steiner to all participants: I wonder whether either and/or both states could talk about how they prioritized people experiencing homelessness relative to getting the non congregate slots...given that they criteria is stated in the terms of public health issues...are there disagreements about putting in people experiencing homelessness, vs. older adults living in apartments who are either positive, or extremely vulnerable with nobody to support them? Does this make sense? Given some of the push back that we've heard about communities fighting against putting people experiencing homelessness into these hotels/motels etc. i wonder how you do this.

April 10, 2020 3:37 PM from Greer Hannan to all participants: @Amanda Rosado Thank you!

April 10, 2020 3:37 PM from Robert Burack to all participants: Link please!

April 10, 2020 3:38 PM from Leigh Duque to all participants: Has consideration been given/will FEMA fund housing for victims/survivors of domestic violence who are fleeing violence in their homes yet have not tested positive for COVID-19 and/or are not in a high risk group medically? Domestic violence shelters across the country are operating at capacity, and overflow alternatives are critically needed.

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April 10, 2020 3:38 PM from Amanda Rosado to all participants: Non-congregate sheltering checklist <https://public.3.basecamp.com/p/gYh3sb8zZFBE6h99EEj9yCe3>

April 10, 2020 3:38 PM from DAVID CANAVAN to all participants: @Julie The California approach applies to anyone who cannot quarantine or isolate themselves. They have designed the program purposefully to support people in intergenerational households who cannot "stay at home" while they heal from a mild case.

April 10, 2020 3:40 PM from Ali Sutton to all participants: Adding here: <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/groups-at-higher-risk.html>

April 10, 2020 3:40 PM from Jeanne Goodman to all panelists: from Howard Burchman to all attendees:

use more harm reduction, facilitate access to take home methadone, figure out how folks can safely get alcohol, etc.

April 10, 2020 3:40 PM from Greg Harrick to all participants: SF activists are distributing tents, sleeping bags, blankets to unsheltered to provide social distancing and shelter during COVID Crisis.

April 10, 2020 3:40 PM from Corrin Buchanan to all participants: <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/groups-at-higher-risk.html>

April 10, 2020 3:40 PM from Susan Pourciau to all participants: @Howard - thanks - good suggestions.

April 10, 2020 3:41 PM from Kate Tettamant to all participants: Link to CSH webinars for PSH providers

<https://csh.csod.com/catalog/CustomPage.aspx?id=221000378>

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April 10, 2020 3:41 PM from Amanda Coleman to presenter (privately): Will NC or CA consider sharing training materials distributed to the sites? The first time I asked this I didn't submit properly. My apologies.

April 10, 2020 3:41 PM from Veronica Wilson to all participants: Is there an HMIS intake form CoC's can use for non-congregate shelter projects?

April 10, 2020 3:42 PM from Veronica Wilson to all participants: We have guidance but need a workflow document for case managers

April 10, 2020 3:43 PM from DAVID CANAVAN to all participants: @Veronica we are drafting a sample one now for localities to adapt. Look for it on HUDEXchange soon.

April 10, 2020 3:43 PM from Jonique Mosley to all participants: How are state/local operated homeless hotlines assisting with the placement of homeless individuals who could be a candidate for non-congregate sheltering?

April 10, 2020 3:43 PM from Jeanne Goodman to all panelists: from Karen DeBlasio to all attendees:

@Rachel Biggs-HUD is not relaxing data standards requirements. But I want to be sure I understand your question because services are not part of the required data elements. Can you describe exactly what your program is being required to enter? Services aren't a required data element

April 10, 2020 3:44 PM from Veronica Wilson to all participants: Thank you @DAVID

April 10, 2020 3:46 PM from Jeanne Goodman to all panelists: from Brian Roccapriore to all attendees:

HMIS Privacy and COVID: <https://files.hudexchange.info/resources/documents/COVID-19-HMIS-Setup-and-Data-Sharing.pdf>

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April 10, 2020 3:47 PM from Jeanne Goodman to all panelists: from Abby Miller to all attendees:

thanks Brian--plus this one: <https://files.hudexchange.info/resources/documents/HMIS-Privacy-Security-Standards-COVID-19-Response.pdf>

April 10, 2020 3:48 PM from Whitney Patterson to all participants:What's the best way to reach out re. requesting TA?

April 10, 2020 3:48 PM from Leslie Evans to all participants: How do we receive a copy of the powerpoint?

April 10, 2020 3:49 PM from DAVID CANAVAN to all participants:
<http://nationalmasscarestrategy.org/> has adapted plans as well

April 10, 2020 3:49 PM from Valerie Coffin to all participants: how long should we expect to receive approval of waiver requests?

April 10, 2020 3:51 PM from Brett Esders to all panelists: @Valerie - if you're talking about the waivers published Friday (found here: <https://www.hudexchange.info/news/hud-issues-availability-of-regulatory-waivers-for-coc-esg-and-hopwa-programs-to-help-prevent-the-spread-of-covid-19-and-mitigate-economic-impacts/>) once you notify HUD that you intend to you the waiver you can begin to use it 2 calendar days later. You do not need to wait for HUD approval. You do need to document the justification for needing the waiver in your program files.

April 10, 2020 3:51 PM from Brett Esders to all panelists: Norm - abby might be muted

April 10, 2020 3:51 PM from mark miller to all participants:Thank you for beginning to discuss management of this health crisis-HUD housing programs and how this relates to future events and contingencies.

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April 10, 2020 3:51 PM from Brett Esders to all panelists: she's on as a listener not a panelist

April 10, 2020 3:51 PM from Jeanne Goodman to all panelists: from Brett Esders to all attendees:

@Valerie - if you're talking about the waivers published Friday (found here: <https://www.hudexchange.info/news/hud-issues-availability-of-regulatory-waivers-for-coc-esg-and-hopwa-programs-to-help-prevent-the-spread-of-covid-19-and-mitigate-economic-impacts/>) once you notify HUD that you intend to use the waiver you can begin to use it 2 calendar days later. You do not need to wait for HUD approval. You do need to document the justification for needing the waiver in your program files.

April 10, 2020 3:52 PM from Suzie Tolmie to all participants: I will try & ask this next week as well- We'd like guidance on CoC community process that HUD deems acceptable to assess local priority needs among people experiencing homelessness that can best be addressed by upcoming HUD formula funds and CARES Act resources. Specifically, we'd like to know if our CoC Governing body will be required to approve a community list of needs or specific plan. In light of stay-at-home orders, this would have to occur virtually, and the city protocol for this is very strict, with many steps.

April 10, 2020 3:52 PM from Jeanne Goodman to all panelists: from Abby Miller to all attendees:

I'm not on the line but will type an answer here.

April 10, 2020 3:52 PM from Thomas Bednar to A Miller (privately): Just made you a panelist

April 10, 2020 3:52 PM from Amber Lewis to all participants: I apologize if this was addressed earlier and I missed it: This is about the CARES Act, and I know the Office Hours next week will address this more. But in case this is a quick answer: will the normal 60-day allocation deadline for states for ESG apply to the new CARES Act funding?

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April 10, 2020 3:52 PM from Thomas Bednar to A Miller (privately): You can unmute yourself if you want :)

April 10, 2020 3:53 PM from Amy Stewart (privately): Ditto - thanks Norm. CoC Competition is not priority at the moment. I know HUD has said it cannot decide this on its own to do auto renew of grant programs. to the extent HUD can lobby congress for a decision on no competition this year, we would appreciate that along with help from congress to nullify match requirement on stimulus and/or normal FY2020 CoC funding

April 10, 2020 3:53 PM from Rachel Gagnon to all participants: Can Domestic Violence victims be considered a priority population or high risk for these resources?

April 10, 2020 3:53 PM from Jeanne Goodman to all panelists: from Abby Miller to all attendees:

To be clear, prioritization set through Coordinated Entry may not create categories of prioritization that isolate or discriminate against a protected class, e.g. women instead of men, people with developmental disabilities vs people with serious mental illness

April 10, 2020 3:53 PM from Amber Lewis to all participants: To clarify 60-day allocation question above: we don't want to delay anything; more wondering if we'll be able to get funds out in stages, or will need to do all at once.

April 10, 2020 3:54 PM from Jeanne Goodman to all participants: Reminder: We encourage questions and answers, but be certain to set the TO: line to ALL PARTICIPANTS. If you want to keep the chat for future reference you can choose File > Save > Chat.

April 10, 2020 3:54 PM from Amy Stewart (privately): Ditto re DV survivors as hi risk class

April 10, 2020 3:54 PM from Amy Stewart (privately): sorry

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April 10, 2020 3:57 PM from Ebony Rankin to all participants: Here is the link again:
<https://www.hudexchange.info/trainings/courses/covid-19-planning-response-office-hours-mega-waiver-and-cares-act/>

April 10, 2020 3:57 PM from Lisa Coffman to all participants: Red Rover published COVID-19 Emergency Resources for People and Pets;
<https://redrover.org/2020/03/23/coronavirus-covid19/>

April 10, 2020 3:57 PM from Karen Kowal to all participants: Is movement from a shelter to a non-congregate setting considered a break in homelessness?

April 10, 2020 3:57 PM from Jeanne Goodman to all panelists: from Brenda Gilmer to all attendees:

Local human shelter offered to help with crates for onsite pets, vaccinations, food, as well as having foster homes for animals.

from Karen DeBlasio to all attendees:

@Whitney Patterson-to request technical assistance, go to HUDEXchange.info, go to "program support" and "request in depth assistance"

April 10, 2020 3:57 PM from Jeanne Goodman to all panelists: from Amy Stewart to all attendees:

Ditto - thanks Norm. CoC Competition is not priority at the moment. I know HUD has said it cannot decide this on its own to do auto renew of grant programs. to the extent HUD can lobby congress for a decision on no competition this year, we would appreciate that along with help from congress to nullify match requirement on stimulus and/or normal FY2020 CoC funding

April 10, 2020 3:57 PM from Jeanne Goodman to all panelists: from Abby Miller to all attendees:

However, prioritization through CE can certainly identify vulnerabilities and prioritize based on those. In this instance, if there are groups of people who have been defined by a medical organization, such as the CDC, as higher risk, that would be an appropriate way to define a vulnerability for your locality, e.g. a combination of factors that add up to higher risk

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April 10, 2020 3:58 PM from Jeanne Goodman to all panelists: from Amy Stewart to all attendees:

Ditto re DV survivors as hi risk class

April 10, 2020 3:58 PM from Susan Pourciau to all participants: @Karen - No, they are still experiencing homelessness - they're just in a different shelter situation.

April 10, 2020 3:58 PM from Karen Kowal to all participants: Thanks!

April 10, 2020 3:59 PM from Stacey Warner to all participants: thank you!

April 10, 2020 4:00 PM from Lisa Coffman to all participants: OVC grant opportunity for transitional housing for DV survivors and their companion animals - https://www.ovc.gov/grants/pdf/txt/fy-2020-emergency-transitional-pet-shelter-housing-and-assistance.pdf?utm_campaign=solicitation_2020&utm_content=pet_shelter_housing_fy20_2020.03.30&utm_medium=email&utm_source=newsfromovc

April 10, 2020 4:00 PM from Rikki Gardner to all participants: Thanks for these weekly conversations!

April 10, 2020 4:00 PM from DAVID CANAVAN to all participants: good video on project roomkey in CA: [https://urldefense.com/v3/__https://t.co/yzNfl1fadN__;!!GYLAGPY1nfYXW-ZqwnM!bZYFhbrYO_sKjHyhwKXRxoTk9KEW1J0sH7LvOtgOISjyUzZ4esedpHnuIHfO1pTXpWmB\\$](https://urldefense.com/v3/__https://t.co/yzNfl1fadN__;!!GYLAGPY1nfYXW-ZqwnM!bZYFhbrYO_sKjHyhwKXRxoTk9KEW1J0sH7LvOtgOISjyUzZ4esedpHnuIHfO1pTXpWmB$)

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Q&A Session for COVID-19 Office Hours

-Denise Doin - 2:08 PM

Q: Did it start yet i cant hear anything

Priority: N/A-

-Abt Associate - 2:09 PM

A: 2:30 Eastern Time.-

-Denise Doin - 2:09 PM

Q: thanks

Priority: N/A-

-Abt Associate - 2:09 PM

A: ing the Audio Broadcast icon at the bottom center of your screen. If you don't see the Audio Broadcast button you can try to press Ctrl+Shift+Q. If you can't you can use 415-655-0002 event number: 610 976 677. If you have problems please chat with me here.-

-Abt Associate - 2:11 PM

A: Sorry, the beginning of that got cut off: ere's no sound in the event yet, but you can join early to make sure all is well. It's best if you can broadcast the audio through your computer using the Audio Broadcast icon at the bottom center of your screen. -

-Maritza - 2:10 PM

Q: I can't hear or see anything

Priority: N/A-

-Abt Associate - 2:10 PM

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-Abt Associate - 2:11 PM

A: Sorry, the beginning of that got cut off: ere's no sound in the event yet, but you can join early to make sure all is well. It's best if you can broadcast the audio through your computer using the Audio Broadcast icon at the bottom center of your screen. -

-Jaime Gormley - 2:10 PM

Q: I can't hear anything either

Priority: N/A-

-Abt Associate - 2:13 PM

A: There's no sound in the event yet, but you can join early to make sure all is well. It's best if you can broadcast the audio through your computer using the Audio Broadcast icon at the bottom center of your screen.-

-Amy Stewart - 2:37 PM

Q: Hi - our city ESG recipient is running/staffing a quarantine /isolation shelter for covid positive and pending indivs and is supplying hand washing stations and personal cleaning stations for unsheltered folks. IF the city seeks to charge these expenses

Priority: N/A-

-Amy Stewart - 2:38 PM

Q: to ESG, would that be an appropriate use of ESG funds by the city itself?

Priority: N/A-

-Katy Burke - 2:47 PM

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A: igible-ESG-Program-Costs-for-Infectious-Disease-Preparedness.pdf CDBG may also be helpful for these activities. See the eligible activities outlined here;
<https://files.hudexchange.info/resources/documents/Quick-Guide-CDBG-Infectious-Disease-Response.pdf> -

-Whitney Patterson - 2:42 PM

Q: Re. staffing, any tips on how to identify temporary/new staff or volunteers? E.g., would it be helpful to ask people who have already recovered to join the staff since they have immunity? Are there go-to groups communities can tap into?

Priority: N/A-

-Emma Beers - 2:45 PM

Q: Will the YHDP NOFA be delayed due to COVID-19?

Priority: N/A-

-Norm Suchar - 2:56 PM

A: We are working on figuring out the best time to publish the YHDP NOFA. I don't know the answer yet, but we definitely understand the need to focus on COVID preparedness and response. -

-Judi Lively - 2:57 PM

Q: Our ESG Rapid Rehousing programs are unable to do inspections to move individuals in to housing. Are you experiencing that?

Priority: N/A-

-Brett Esders - 3:00 PM

A: Hi Judy - we are hearing that some people are struggling to do physical habitability inspections for ESG RRH. Has your agency considered conducting these inspections virtually (e.g., via Skype or videos)? This is allowable under ESG.-

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-David Contreras - 3:01 PM

Q: Do the waiver's being applied to CDBG, HOPWA, and ESG only apply to only the CARES act allocated money or do the new waivers apply for the 2020 formula allocation and existing awards as well?

Priority: N/A-

-Brett Esders - 3:03 PM

A: Hi David - Do you mean the waivers published on April 1 (found here: <https://www.hudexchange.info/news/hud-issues-availability-of-regulatory-waivers-for-coc-esg-and-hopwa-programs-to-help-prevent-the-spread-of-covid-19-and-mitigate-economic-impacts/>)?-

-Lauren Whitleigh - 3:04 PM

Q: In our state, we are being told FEMA will only fund noncongregate sheltering for people who are positive or presumer to be positive. They will not cover non-congregate shelter for those in the high-risk category who need social distancing?

Priority: N/A-

-David Contreras- 3:06 PM

Q: Yes

Priority: N/A-

-Brett Esders - 3:08 PM

A: Thanks for clarifying! Those waivers apply to currently awarded (non-CARES Act) funds. So you could choose to apply them to your existing ESG, CoC, HOPWA, CDBG, or HOME grants as appropriate.-

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-David Contreras - 3:09 PM

Q: Thank you!

Priority: N/A-

-Amy Stewart - 3:14 PM

Q: Thanks, would the city itself be considered the shelter operator in the ESG scenario stated above?

Priority: N/A-

-Katy Burke - 3:21 PM

A: Answer from Aaron Weaver in chat: @Amy Stewart – in the scenario you describe, the City (recipient) could be considered the shelter provider. -

-Amy Stewart - 3:25 PM

Q: thank you. This will help save us some time for them to do the research

Priority: N/A-

-Robert Burack - 3:33 PM

Q: Could we get a link to the CA Red Cross training?

Priority: N/A-

-Shawn Hayes- 3:37 PM

Q: Can you go over how various funding available from the CARES Act will allow for grantees and subgrantees to hire staff to help with these massive efforts? Rural areas are a focus with this question.

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Priority: N/A-

-Aaron Weaver - 3:41 PM

A: Hey Shawn, guidance on CARES is forthcoming. I recommend you check-in with your local HUD field office for the latest guidance.-

-Katy Burke - 3:43 PM

A: Hi Shawn - activity delivery costs for eligible activities are eligible as part of both CDBG and ESG, and that's true under the CARES Act as well. Additionally, the CARES Act funds can reimburse for unlimited pre-award costs. -

-Katy Burke - 3:44 PM

A: I recommend you start talking to state of CO about how they are planning to distribute funding, and for which activities. Best, Katy-

-Emma Beers - 3:40 PM

Q: Will there be further support from the CDC on mass testing for the homeless population to flatten the curve?

Priority: N/A-

-Shawn Hayes - 3:46 PM

Q: Katy thank you, Mark also sent me some additional information. He said it couldn't hurt to ask just in case there was some new or more nuanced information. I am trying to think of ways to get buy-in from rural motels/hotels.

Priority: N/A-

-Shawn Hayes - 3:47 PM

Q: Can you delete that? I thought it was sending privately.

Priority: N/A-

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-Erika Young - 3:56 PM

Q: Related to CoC waiver - PSH one year lease requirement, that also applies to Rapid Rehousing, correct?

Priority: N/A-

-Brett Esders - 3:57 PM

A: Erika - Yes! the waiver that allows the lease to be less than one year applies to both PSH and RRH.-

-Aaron Weaver - 3:59 PM

A: Erika, this waiver applies to PSH as defined at 24 CFR 578.3-