



# COVID-19 Lessons Learned and Beneficial Resources – Resource List – September 23, 2020

## GENERAL HOUSING COUNSELING RESOURCES

- Office of Housing Counseling HUD Exchange home page
  - <https://www.hudexchange.info/programs/housing-counseling/>
- Housing Counseling Technology
  - <https://www.hudexchange.info/programs/housing-counseling/technology/#housing-counseling-services>
- Housing Counseling FAQs
  - <https://www.hudexchange.info/faqs/programs/housing-counseling/>

## GENERAL COVID-19 RESOURCES

- COVID-19 Emergency Information for Housing Counselors
  - <https://www.hudexchange.info/programs/housing-counseling/covid-19/>
- COVID-19 Frauds and Scams Guide for Housing Counselors
  - <https://files.hudexchange.info/resources/documents/COVID-19-Frauds-and-Scams-Guide-for-Housing-Counselors.pdf>

## HUD'S NATIONAL SERVICING CENTER (NSC)

- FHA's Servicing and Loss Mitigation Classroom and Webinar Training
  - [https://www.hud.gov/program\\_offices/housing/sfh/nsc/training](https://www.hud.gov/program_offices/housing/sfh/nsc/training)

## CONSUMER FINANCIAL PROTECTION BUREAU (CFPB)

- Mortgage and Housing Assistance/Housing Hub
  - <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/>
- Other COVID-19 Related Resources
  - <https://www.consumerfinance.gov/coronavirus/>
- Email for pre-recorded CFPB webinars
  - [cfpb\\_taxtime@cfpb.gov](mailto:cfpb_taxtime@cfpb.gov)
- New Guide to Help Organizations Connect People with Stimulus Payment article
  - <https://www.consumerfinance.gov/about-us/blog/guide-helps-organizations-connect-people-to-stimulus-payment/>
- Fraud Prevention Resources
  - <https://www.consumerfinance.gov/practitioner-resources/resources-for-older-adults/financial-education-placemats/>
- Email for Elder Fraud Prevention
  - [olderamericans@cfpb.gov](mailto:olderamericans@cfpb.gov)

## GREENPATH, INC.

- COVID-19 Resources
  - <https://www.greenpath.com/coronavirus/>

## NEIGHBORWORKS

- Scam Alert Resource
  - [https://www.neighborworks.org/Documents/HomeandFinance\\_Docs/Foreclosure\\_Docs/Foreclosure\\_10TipsToAvoidForeclosure.aspx](https://www.neighborworks.org/Documents/HomeandFinance_Docs/Foreclosure_Docs/Foreclosure_10TipsToAvoidForeclosure.aspx)