

**COVID-19 Homeless System Response: Discussion of Equity Products
Chat and Q&A
July 9th, 2020**

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July 9, 2020 3:04 PM from Natalie Matthews to all participants: 1-855-797-9485
Access code: 161 352 0390

July 9, 2020 3:05 PM from Micah Snead to all participants: Josephine!
#1CSH4LIFE

July 9, 2020 3:06 PM from Alexis Lozano to all panelists: Ok Susan shelton is
now on attendee side if she can be pulled over, thanks!

July 9, 2020 3:06 PM from Lisa Coffman to all panelists: YAY!!!

July 9, 2020 3:07 PM from Karen Brimm to host (privately): If you are planning to
post/distribute the recording for this webinar, please make sure that it is captioned.

July 9, 2020 3:08 PM from Daniel Ramos to all participants: Are we able to get a
copy of this powerpoint?

July 9, 2020 3:09 PM from Natalie Matthews to all participants: @Daniel: Yes, slides
will be posted to the HUD Exchange within 2-3 business days

July 9, 2020 3:09 PM from Lisa Coffman to all participants: Daniel, the
Powerpoint will be posted in a few days

July 9, 2020 3:09 PM from Daniel Ramos to all participants: Thank you!

July 9, 2020 3:15 PM from Karen Brimm to host & presenter: Are people with
physical and mental disabilities and their needs included in this equity policy development? I
find that DEI discussions almost never include people with Access and Functional Needs

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July 9, 2020 3:18 PM from Lyndsey Morrell to all participants: System Performance Measures

July 9, 2020 3:19 PM from LaToya to all panelists: This is amazing! So happy for this conversation. Thanks, Lisa!!

July 9, 2020 3:19 PM from Abby Miller to all participants: Hi Pat--the SPMs (system performance measures) are a little broad for this purpose but your LSA data is much better suited for this purpose. Check out this recently posted guide for assistance in analyzing LSA data: <https://www.hudexchange.info/resource/6067/stella-p-race-and-ethnicity-analysis-guide/>

July 9, 2020 3:20 PM from Abby Miller to all participants: And for the new social workers or others who haven't had the pleasure of interacting with your LSA data through Stella Performance, here's a link to see Stella Performance

July 9, 2020 3:20 PM from Abby Miller to all participants: <https://www.hudexchange.info/homelessness-assistance/stella/>

July 9, 2020 3:20 PM from Shonda Gray to all participants: @ Karen, my audio is fine.

July 9, 2020 3:21 PM from Brian Wainwright to host & presenter: The Community Action Agency in Harford County Maryland is being proactive with addressing the racial disparities that your presentation is currently summarizing. My agency is currently looking to address our prioritization assessment (VI-SPADT) within Coordinated Access and would like to add to this assessment to focus on some of the most vulnerable populations since COVID19 has hit our communities i.e. 65+, previous medical conditions and members representing the black, brown and indigenous communities. We are running into licenscing issues with the

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provider and due to the current license can't change the VI-SPDAT. Any insight you can offer to address this barrier? Thanks in advance!

July 9, 2020 3:27 PM from Abt Associates to all panelists: from Josephine Pufpaff to all attendees:

Would love to hear from folks their strategies for continued engagement but also check out a previous webinar on the topic <https://www.hudexchange.info/trainings/courses/engaging-persons-with-lived-experience-of-homelessness-in-your-covid-19-response/>

from Liddy Bargar to all attendees:

Would you share the actual questions you developed for the focus groups?

from PAT FREY to all attendees:

thanks Josephine

from Liddy Bargar to all attendees:

*focus

July 9, 2020 3:27 PM from Abby Miller to all participants: Hey folx--just a quick reminder that you have to select "All Participants" and NOT "All Attendees" when you comment...otherwise the presenters can't see your comments and questions.

July 9, 2020 3:27 PM from Lisa Coffman to all participants: Equity As The Foundation Part 1 - <https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Rehousing-Activation-and-Racial-Equity-Part-1-Equity-as-the-Foundation.pdf>

July 9, 2020 3:27 PM from Amanda Rosado to all participants: Would the ideal composition of a focus group be to get an equal number among age groups?

July 9, 2020 3:27 PM from David Stevens to all panelists: from Amanda Rosado to all participants:

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Would the ideal composition of a focus group be to get an equal number among age groups?

July 9, 2020 3:28 PM from Kristen Brown to all participants: I think HUD policy needs to be added to the list of racial discrimination. (Public Housing restrictions, etc.)

July 9, 2020 3:28 PM from David Stevens to all panelists: from PAT FREY to all attendees:

what are your thoughts on using SPM to evaluate disparity of those returning to homelessness?

July 9, 2020 3:29 PM from Alison Korte to all participants: How did the focus groups make space for folks to process trauma while address the impact of racism? Additionally, how were concepts of specifically addressing anti-black racism introduced and recieved by participants and the organizations?

July 9, 2020 3:29 PM from David Stevens to all panelists: from Heydon Hensley to all attendees:

Sorry, new social worker here. What does SPM stand for?

July 9, 2020 3:30 PM from Abby Miller to all participants: @Kristen Brown and @Lindsay Marsh--can you give more information about the HUD policies?

July 9, 2020 3:30 PM from Brett Esders to all participants: @ Heydon - System Performance Measures. Sorry! We'll try to be better about not using acronyms!

July 9, 2020 3:30 PM from David Stevens to all panelists: from Daniel Ramos to all participants:

Are we able to get a copy of this powerpoint?

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July 9, 2020 3:31 PM from David Stevens to all panelists: from Alison Korte to all participants:

How did the focus groups make space for folks to process trauma while address the impact of racism? Additionally, how were concepts of specifically addressing anti-black racism introduced and recieved by participants and the organizations?

July 9, 2020 3:31 PM from Lisa Coffman to all participants: Yes, the slides will be posted to the HUD Exchange within 2-3 business days.

July 9, 2020 3:32 PM from David Stevens to all panelists: from Kristen Brown to all participants:

I think HUD policy needs to be added to the list of racial discrimination. (Public Housing restrictions, etc.)

July 9, 2020 3:32 PM from Brian Wainwright to host & presenter: The Community Action Agency in Harford County Maryland is being proactive with addressing the racial disparities that your presentation is currently summarizing. My agency is currently looking to address our prioritization assessment (VI-SPADT) within Coordinated Access and would like to add to this assessment to focus on some of the most vulnerable populations since COVID19 has hit our communities i.e. 65+, previous medical conditions and members representing the black, brown and indigenous communities. We are running into licenscing issues with the provider and due to the current license can't change the VI-SPDAT. Any insight you can offer to address this barrier? Thanks in advance!

July 9, 2020 3:33 PM from David Stevens to all panelists: from Alison Korte to all participants:

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July 9, 2020 3:34 PM from Kristen Brown to all participants: @Abby Miller -- this slide has some

July 9, 2020 3:34 PM from Abby Miller to all participants: @kristen brown--got it. thank you, I get what you're saying now!

July 9, 2020 3:34 PM from Kristen Brown to all participants: Also, criminal history restrictions from Public Housing will disproportionately impact Black communities because of mass incarceration

July 9, 2020 3:35 PM from Micah Snead to all participants: Great points there we need to share widely especially as eviction prevention programs are setup across the country.

July 9, 2020 3:35 PM from Andrea Carey to all participants: Acronym: BIPOC is Black, Indigenous, People of Color (I believe, please correct me if not)

July 9, 2020 3:36 PM from David Stevens to all panelists: from Andrea Carey to all participants:

Acronym: BIPOC is Black, Indigenous, People of Color (I believe, please correct me if not)

July 9, 2020 3:36 PM from Regina Cannon to all participants: @Andrea: Yes, that's correct.

July 9, 2020 3:36 PM from Abt Associates to all panelists: from Heydon Hensley to all attendees:

Acronyms are great! Thanks for explaining them, too. I appreciate the opportunity to learn.

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July 9, 2020 3:37 PM from David Stevens to all panelists: from Micah Snead to all participants:

Great points there we need to share widely especially as eviction prevention programs are setup across the country.

July 9, 2020 3:38 PM from Lauren Knott to all participants: Did your community attempt to quantify the amount of folks who self-resolve to help determine adequate inventory in your homeless response system? Was there conversation about whether you do need to worry about folks who self resolve?

July 9, 2020 3:38 PM from David Stevens to all panelists: from Lauren Knott to all participants:

Did your community attempt to quantify the amount of folks who self-resolve to help determine adequate inventory in your homeless response system? Was there conversation about whether you do need to worry about folks who self resolve?

July 9, 2020 3:38 PM from David Stevens to all panelists: from Renaye Long to all attendees:

I love that the modeling is clear and highlights where there is inadequate inventory. I would love to use a similar mapping for our state's resources. Can we request permission to use this model and adapt it to our state's needs? Who should I contact?

July 9, 2020 3:38 PM from Joyce Probst MacAlpine to all participants: Major finding was that there were missing resources - particularly permanent housing without services for people who were not going to be able to increase income to afford housing

July 9, 2020 3:38 PM from Brett Esders to all participants: @Kristen - yes, criminal history restrictions on housing can have discriminatory effect. HUD's Office of General Counsel published this guidance to help communities understand (and avoid) when using someone's criminal background for determining eligibility for housing results in unjustified

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discriminatory effect and puts them at risk of violating the Fair Housing Act:
https://www.hud.gov/sites/documents/HUD_OGCGUIDAPPFHASTANDCR.PDF

July 9, 2020 3:40 PM from Joyce Probst MacAlpine to all participants: And those missing resources most affected BIPOC who were not succeeding in Rapid Rehousing and who did not need/were not eligible for PSH.

July 9, 2020 3:40 PM from Lisa Coffman to all participants: @Renaye - send your contact info to SNAPSInfo@hud.gov and we will connect you to Darlene and Susan.

July 9, 2020 3:40 PM from Loh to all participants: Darlene Flynn's Segment Now Is Telling Exactly WHAT the Reality has been for ... Almost Forever!!!

July 9, 2020 3:41 PM from Jennifer O'Reilly-Jones to all participants: @Nathan Crites-Herren Could you post a link to that HUD statement? RE: HUD even released a statement about that or rule about that a couple years ago saying that protected classes can not be denied solely on their criminal background

July 9, 2020 3:42 PM from David Stevens to all panelists: from Nathan Crites-Herren to all attendees:

@ Kristen Brown right on that point 100 percent. HUD even released a statement about that or rule about that a couple years ago saying that protected classes can not be denied solely on their criminal background

July 9, 2020 3:42 PM from Abby Miller to all participants: @jennifer and @nathan -- it's the link that Brett posted. Here it is again:
https://www.hud.gov/sites/documents/HUD_OGCGUIDAPPFHASTANDCR.PDF

July 9, 2020 3:42 PM from Jennifer O'Reilly-Jones to all participants: Thanks@

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July 9, 2020 3:45 PM from Tamu Nolfo Green to all participants: It seems that those of us who are working in homelessness are constrained by the limited housing resources our communities are provided with. Will we ever end homelessness, yet alone racial inequities within homelessness, without substantial investments in housing? That feels out of our control. Is there more we can do to bring the investments to our communities?

July 9, 2020 3:45 PM from David Stevens to all panelists: from Tamu Nolfo Green to all participants:

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July 9, 2020 3:45 PM from Angel Macchia to all participants: @Tamu, I totally agree about limited housing resources. It's very frustrating on LI

July 9, 2020 3:46 PM from Brian Wainwright to host & presenter: The Community Action Agency in Harford County Maryland is being proactive with addressing the racial disparities that your presentation is currently summarizing. My agency is currently looking to address our prioritization assessment (VI-SPADT) within Coordinated Access and would like to add to this assessment to focus on some of the most vulnerable populations since COVID19 has hit our communities i.e. 65+, previous medical conditions and members representing the black, brown and indigenous communities. We are running into licenscing issues with the provider and due to the current license can't change the VI-SPDAT. Any insight you can offer to address this barrier? Thanks in advance!

July 9, 2020 3:47 PM from Petrina Smith to all participants: That is absolutely true!

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July 9, 2020 3:48 PM from LaToya to all participants: Racial equity requires looking at orgs hiring practices

July 9, 2020 3:48 PM from Deborah Putnam to all participants: I like that - "Our race work." That will be on all my agendas.

July 9, 2020 3:48 PM from David Stevens to all panelists: from Heydon Hensley to all attendees:

Protests work. Organizing works. So while I know some grants penalize "political" involvement, I've lost the faith that solely petitioning for more funding will work. I think it needs to be a "both and" situation of protesting, organizing, and making policy recommendations. I think the Mothers for Housing movement (in Oakland!) made some great progress for addressing housing funding.

July 9, 2020 3:48 PM from Micah Snead to all participants: great job

July 9, 2020 3:48 PM from Rikki Gardner to all participants: Thank you! The presentation was amazing!

July 9, 2020 3:48 PM from arielle a to all participants: Thank you!!

July 9, 2020 3:48 PM from Sheila Decker to all participants: There are not enough housing that is affordable being built. Builders are focused on building market rate units for profit.

July 9, 2020 3:48 PM from Joanna Bomba-Grebb to all participants: Wow, thank you Darlene and Susan. Such amazing work you are leading

July 9, 2020 3:48 PM from Andrea Carey to all participants: Thank you!

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July 9, 2020 3:49 PM from Angel Macchia to all participants: @Sheila, you are correct

July 9, 2020 3:49 PM from Tiffany Le Colst to all participants: Shella I agree with you. We have the same problem here.

July 9, 2020 3:49 PM from David Stevens to all panelists: from Debbie Fox to all attendees:

thank you for highlighting this it is similar in the policy world and technical assistance world--there is a hierarchy in those orgs too and so much racism and implicit bias in hiring and promotions.

July 9, 2020 3:50 PM from David Stevens to all panelists: from Tree Clemonds to all attendees:

Is there any way to get counties to increase temporary assistance grant amounts? We are rarely able to locate housing using the amounts allotted for shelter.

July 9, 2020 3:51 PM from Brian Wainwright to all panelists: The Community Action Agency in Harford County Maryland is being proactive with addressing the racial disparities that your presentation is currently summarizing. My agency is currently looking to address our prioritization assessment (VI-SPADT) within Coordinated Access and would like to add to this assessment to focus on some of the most vulnerable populations since COVID19 has hit our communities i.e. 65+, previous medical conditions and members representing the black, brown and indigenous communities. We are running into licenscing issues with the provider and due to the current license can't change the VI-SPDAT. Any insight you can offer to address this barrier? Thanks in advance!

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July 9, 2020 3:52 PM from Sheila Decker to all participants: Adding incentives into the equation to get builders to alot a portion of the units be reserved for low income and rehousing homeless. This will give people homes within a normal functioning community. Creating more low income housing complexes continues to hold people living in the communities back because the lack of resources and opportunities afforded in these communities. If we were to help people live within a regular community and not be stigmatized by the identity associated with what complex they live in. They in turn have access to better education, parks, resources.

July 9, 2020 3:52 PM from David Stevens to all panelists: from Debbie Fox to all attendees:

thank you for highlighting this it is similar in the policy world and technical assistance world-- there is a hierarchy in those orgs too and so much racism and implicit bias in hiring and promotions.

July 9, 2020 3:53 PM from David Stevens to all panelists: from Nathan Crites-Herren to all attendees:

@ Tamu MOU with property owners and landlords, hiring a dedicated landlord/ proerpty owner leazion who can build relationships with this community by providing incetives financially and otherwise. Community advocacy, orgaizing is necessary as well for systemic change.

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July 9, 2020 3:54 PM from Jennifer O'Reilly-Jones to all participants: Every jurisdiction needs an inclusionary housing ordinance which mandates that a certain percentage of new development be affordable. In our city we recently raised the required proportion to 20%. Developers can build on-site or pay an in-lieu fee which is then used to build affordable housing off-site.

July 9, 2020 3:55 PM from Angel Macchia to all participants: @Sheila, well said!

July 9, 2020 3:55 PM from Sheila Decker to all participants: Having city and county representatives work with builders to understand the need to create housing that is not for profit but instead for humanity will be the only way we increase housing to provide for everyone.

July 9, 2020 3:56 PM from Sheila Decker to all participants: @jennifer oreillyjones YES!!

July 9, 2020 3:57 PM from Lisa Coffman to all participants: REMINDER: Please send your messages to "All Participants" so everyone can see your comments and questions.

July 9, 2020 3:59 PM from David Stevens to all panelists: from Kathy Rauschenbach to all attendees:

As an individual white woman, I am working with a 68 year old black woman who has been turned down from several opportunities to help her with housing in Lee Co. FL. due to no Identification. She has good income but no ID. I am working & learning alot & find the bureaucracy is not helpful at all however we'll not give up. I managed to get her in transitional housing by a white pastor giving her a certification of homelessness and the goodness of a property mgr allowing her in. This is not going to be the best place for her safety and I am working to locate an assisted living program for her, but again the ID is a problem. She has family, but she says they are on drugs and have stolen from her and hurt her.

July 9, 2020 4:00 PM from Darlene Flynn to all participants: Yes, to David Stevens comment, the movement will be both/and - outside advocacy/agitation, we are proposing that the

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response be a data (quantitative and qualitative) advised problem solving, centering the most impacted groups to make sure they are not (again) left behind. This kind of analysis is getting more traction over time as the general understanding of structural racism deepens. man or a movement does not enter the same river twice. Both sides of the dynamic are evolving and an equity approach nurtures and advances that evolution. Thanks for your comment.

July 9, 2020 4:02 PM from David Stevens to all panelists: from Rozann
Downing to all attendees:

Kathy, Have you helped her get on social security website to get copy of her social security card sent to her....for identification.

July 9, 2020 4:03 PM from Angel Macchia to all participants: Most DSS offices can help individuals obtain ID

July 9, 2020 4:03 PM from Lisa Coffman to all participants: @Marika - you were great!!!!

July 9, 2020 4:04 PM from Damon Presberry to all participants: Thank you Ms. Baliko!

July 9, 2020 4:04 PM from David Stevens to all panelists: from Renaye Long to all attendees:

Is that report published and posted yet? RECAP?

July 9, 2020 4:04 PM from David Stevens to all panelists: from Kathy Rauschenbach to all attendees:

No, Rozann, what I am being told is that she has to have a birth certificate in addition to that certification letter from the pastor.

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July 9, 2020 4:04 PM from Harvinder Kaur Makkar to all participants: Sometimes getting Voter Registration card helps as proof of ID.

July 9, 2020 4:05 PM from Andrea Carey to all participants: @Marika - thanks very much!

July 9, 2020 4:05 PM from Angel Macchia to all participants: Vital Records Dept can help with obtaining birth certificates

July 9, 2020 4:05 PM from David Stevens to all panelists: from Rozann Downing to all attendees:

In Tennessee, we get birth certifiaticies from Health Departments.

July 9, 2020 4:05 PM from David Stevens to all panelists: from Kathy Rauschenbach to all attendees:

I did try to contact DCF today and spoke with someone who is involved with adult services. They told me to call 211.

July 9, 2020 4:06 PM from Deborah Putnam to all participants: is this the correct slide?

July 9, 2020 4:06 PM from David Stevens to all panelists: from Kathy Rauschenbach to all attendees:

She does not have a phone which is a problem too.....

July 9, 2020 4:06 PM from Sheila Decker to all participants: @Kathy Rauschenbach Please reach out to www.spreadthevote.org/florida 305-482-1941 This is a non profit organization that helps people get an ID. Here in TN they help a lot of the unhoused obtain documents needed for ID and walk them through the processes to obtain ID.

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July 9, 2020 4:07 PM from Lisa Coffman to all participants: CE Policy Brief - <https://files.hudexchange.info/resources/documents/Coordinated-Entry-Policy-Brief.pdf>

July 9, 2020 4:08 PM from David Stevens to all panelists: from Josephine Pufpaff to all attendees:

Here is another new tool to support your local strategies:
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Equity-Driven-Changes-to-Coordinated-Entry-Prioritization.pdf>

July 9, 2020 4:08 PM from Sheila Decker to all participants: Another ID non profit is Project ID. 323-694-0738 www.projectid.org

July 9, 2020 4:09 PM from Andrea Carey to all participants: @ Josephine - thanks for sending the links out as wel go! Super helpful.

July 9, 2020 4:09 PM from Angel Macchia to all participants: @Kathy, can your local DSS provide a phone?

July 9, 2020 4:09 PM from Angel Macchia to all participants: Love all of this collaboration!

July 9, 2020 4:10 PM from Josephine Pufpaff to all participants:
<https://files.hudexchange.info/resources/documents/Homeless-System-Response-Increasing-Equity-in-the-Homeless-Response-System-Through-Expanding-Procurement.pdf>

July 9, 2020 4:12 PM from David Stevens to all panelists: from Andrew Kraemer to all attendees:

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Does this tool help us understand how to target prevention resources towards BIPOC households without violating civil rights/fair housing laws?

July 9, 2020 4:12 PM from Josephine Pufpaff to all participants: You can also revisit the recording of the Prevention webinar here:
<https://www.hudexchange.info/trainings/courses/targeting-homeless-prevention-in-the-midst-of-covid-19/>

July 9, 2020 4:12 PM from Josephine Pufpaff to all participants: You will find great step by step strategies to support inclusive procurement
<https://files.hudexchange.info/resources/documents/Homeless-System-Response-Increasing-Equity-in-the-Homeless-Response-System-Through-Expanding-Procurement.pdf>

July 9, 2020 4:13 PM from David Stevens to all panelists: from tabitha to all attendees:

I have been homeless for about 3 weeks now with my daughter who is 4 I been struggling to pay for hotel room because I have no job or child care I also have a felony yes my life isn't perfect but I'm trying for my daughter where can I go to get more help? that well except drug felony to better my life for my daughter who can I talk to? it's hard being in the streets and also trying to keep me and my daughter safe from the covid 19

July 9, 2020 4:13 PM from David Stevens to all panelists: from April Mitchell to all attendees:

<https://www.hudexchange.info/faqs/3464/my-coc-needs-to-prioritize-households-to-meet-the-requirements-of-hud/>

July 9, 2020 4:13 PM from Angel Macchia to all participants: @Tabitha, where are you?

July 9, 2020 4:15 PM from tabitha to all participants: I'm from San Antonio

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July 9, 2020 4:15 PM from David Stevens to all panelists: from April Mitchell to all attendees:

David, this link provide information about your question.
<https://www.hudexchange.info/faqs/3464/my-coc-needs-to-prioritize-households-to-meet-the-requirements-of-hud/>

July 9, 2020 4:16 PM from Angel Macchia to all participants: Can you get to your local Department of Social Services? they can provide emergency housing and you can apply for temporary assistance. Wish you were on LI, so I could help you!

July 9, 2020 4:17 PM from Alison Korte to all participants: Yes!

July 9, 2020 4:17 PM from Alison Korte to all participants: Thank you!Q

July 9, 2020 4:18 PM from Brett Esders to all participants: @Tabitha - if you haven't reached out to your Continuum of Care you should try there. The contact information is: Clifford Cantu

Coordinated Entry Director

South Alamo Regional Alliance for the Homeless

July 9, 2020 4:18 PM from Sheila Decker to all participants: @tabitha Please visit www.sarahomeless.org Click on Get Help and reach out to the organizations on this page to get into the Coordinated Entry system.

July 9, 2020 4:18 PM from tabitha to all participants: ok thank u so much I really need the help dont have no support system so it's hard so there is programs that well help me though I have a drug felony?

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July 9, 2020 4:19 PM from tabitha to all participants: thank u thank u

July 9, 2020 4:19 PM from David Stevens to all panelists: from Kathy Moore to all attendees:

Darlene sounds like an "Equity Doula" :-)

July 9, 2020 4:19 PM from Jill spangler to all participants: @tabitha - tell the CoC you were on a HUD webinar and they suggested you call them

July 9, 2020 4:19 PM from tabitha to all participants: ok

July 9, 2020 4:20 PM from Jill spangler to all participants: @tabitha - there are places in the country that serve people with drug felonies but we can't speak for San Antonio. Good luck!

July 9, 2020 4:20 PM from Alison Korte to all participants: Thank you!

July 9, 2020 4:20 PM from Abby Miller to all participants: @andrew kraemer-- here's a resource that addresses your question about how to target folx for prevention: <https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Prevention-to-Promote-Equity.pdf>

July 9, 2020 4:21 PM from Sheila Decker to all participants: @tabitha I am formerly homeless. with a child while going through breast cancer treatment.. This was 3 years ago. Hang in there and use the resources available. Be your own biggest advocate. Now I work with our county coc and homeless organizations to try and help decrease homelessness in our community

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July 9, 2020 4:21 PM from Piper Ehlen to all participants: @tabiitha the email address Brett posted is outdated - use this one instead:

July 9, 2020 4:22 PM from Petrina Smith to all participants: Jeanne, you really get it! We can't serve people if we don't know their stories. We have to stop trying to serve people based upon the story we've created in our minds about people's lives. Thank you so much for sharing, just invaluable.

July 9, 2020 4:22 PM from tabitha to all participants: ok thank u

July 9, 2020 4:23 PM from Angel Macchia to all participants: @Sheila, thank you for sharing your story

July 9, 2020 4:23 PM from Josephine Pufpaff to all participants: Here is the link to the webinar Lisa is talking about: <https://www.hudexchange.info/trainings/courses/engaging-persons-with-lived-experience-of-homelessness-in-your-covid-19-response/>

July 9, 2020 4:23 PM from David Stevens to all panelists: from Juan Celis to all attendees:

@Tabitha have you tired <https://www.havenforhope.org/>

July 9, 2020 4:23 PM from Sheila Decker to all participants: @Angel, thank you!! I am grateful for the opportunities I have to help those in need.

July 9, 2020 4:24 PM from Josephine Pufpaff to all participants: You can find additional resources here: <https://www.hudexchange.info/trainings/courses/engaging-persons-with-lived-experience-of-homelessness-in-your-covid-19-response/>

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July 9, 2020 4:24 PM from Lisa Coffman to all participants:
<https://www.hudexchange.info/trainings/courses/engaging-persons-with-lived-experience-of-homelessness-in-your-covid-19-response/>

July 9, 2020 4:24 PM from Piper Ehlen to all participants: @tabitaha there's also this: The City of San Antonio has launched a Homeless Connections Hotline to assist people experiencing homelessness.

Callers can discuss their current circumstances and receive counseling and education regarding available resources. The hotline number is 210-207-1799.

July 9, 2020 4:24 PM from Regina Cannon to all participants: Santa Clara (Destination Home) does a great job of meaningfully and authentically engaging people with lived experience in the work.

July 9, 2020 4:25 PM from Josefa Zatarain-Flournoy to all participants: @Tabitha, please take a look at <https://www.sacrd.org/directory/>

July 9, 2020 4:26 PM from David Stevens to all panelists: from Kathy Moore to all attendees:

Yes! I work with domestic violence organizations & am interested in hearing how they can encourage, support, participate their community leadership in starting & advancing these equity analyses.

July 9, 2020 4:26 PM from tabitha to all participants: ok thank u all for all the help and support

July 9, 2020 4:26 PM from Christy Rubenstein to all participants: There is a lot of great and helpful work being done to engage youth with lived experience which may also help provide guidance for working with anyone with lived experience.

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July 9, 2020 4:29 PM from Lisa Coffman to all participants: @Kathy - NNEDV has been a great partner on racial equity in housing/homelessness. I suggest reaching out to Debbie Fox.

July 9, 2020 4:30 PM from Regina Cannon to all participants: And along with those most impacted and CoC providers, reach out to community organizations doing racial work across other sectors and build relationships with them and think about how to align all of your contributions to the solutions.

July 9, 2020 4:31 PM from David Stevens to all panelists: from Tree Clemonds to all attendees:

Would it be possible to do more webinars like this?

July 9, 2020 4:31 PM from David Stevens to all panelists: from Kathy Moore to all attendees:

Thx Lisa. I'm working w/ NRCDV now & am hoping we can provide more supports & encouragement to DV programs to get involved w/ their CoCs & local leaders around this specific equity analysis work w/ your tools

July 9, 2020 4:31 PM from Josephine Pufpaff to all participants: Appreciative of all the peer sharing and learning on the chat. Thank you for leaning in and engaging on the webinar today

July 9, 2020 4:31 PM from Ayana Bellamy to all participants: This was the best webinar yet!!! Thank you so much for all of this wonderful information

July 9, 2020 4:31 PM from Josephine Pufpaff to all participants: This is the work!!!

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July 9, 2020 4:31 PM from David Stevens to all panelists: from Heydon Hensley to all attendees:

(she came up with Intersectionality as a term)

July 9, 2020 4:32 PM from David Stevens to all panelists: from CAROLYN CURRY to all attendees:

Thank you all for this great info!

July 9, 2020 4:32 PM from PAT FREY to all participants: thank you all!!!!

July 9, 2020 4:32 PM from Ryan Vernick to host (privately): Thank you all. This has been extremely interesting and informative!

July 9, 2020 4:32 PM from Rachael Sample to all participants: thank you!

July 9, 2020 4:32 PM from tabitha to all participants: thank u again

July 9, 2020 4:32 PM from Jennifer Prins to all participants: Thanks!

July 9, 2020 4:32 PM from Rikki Gardner to all participants: Thank you all!

July 9, 2020 4:32 PM from David Stevens to all panelists: from Loni Aadalen to all attendees:

Thank you!

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July 9, 2020 4:32 PM from Darlene Flynn to all participants:
<https://www.racialequitytools.org/home> for many general equity tools

Q&A Session for COVID-19 Homeless System Response: Discussion of Equity Products

-anne - 3:01 PM

Q: When is it starting?

Priority: N/A-

-David Stevens - 3:18 PM

Q: from PAT FREY to all attendees:

what are your thoughts on using SPM to evaluate disparity of those returning to homelessness?

Priority: N/A-

-David Stevens - 3:24 PM

Q: from PAT FREY to all attendees:

interested to hear how you get ongoing participation from those with lived experience

Priority: N/A-

-Josephine Pufpaff - 3:27 PM

A: slides will be posted to the HUD Exchange within 2-3 business days. -

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-David Stevens - 3:25 PM

Q: from Angel Macchia to all attendees:

Are the slides posted? I can't see them

Priority: N/A-

-Krista Somers - 3:27 PM

Q: Would you be able to share the questions you used for these focus groups?

Priority: N/A-

-David Stevens - 3:29 PM

Q: from Heydon Hensley to all attendees:

Sorry, new social worker here. What does SPM stand for?

Priority: N/A-

-David Stevens (- 3:30 PM

Q: from Daniel Ramos to all participants:

Are we able to get a copy of this powerpoint?

Priority: N/A-

-David Stevens - 3:31 PM

Q: 1 participants:

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How did the focus groups make space for folks to process trauma while address the impact of racism? Additionally, how were concepts of specifically addressing anti-black racism introduced and recieved by participants and the organizations?

Priority: N/A-

-David Stevens - 3:32 PM

Q: from Kristen Brown to all participants:

I think HUD policy needs to be added to the list of racial discrimination. (Public Housing restrictions, etc.)

Priority: N/A-

-David Stevens - 3:33 PM

Q: 1 participants:

How did the focus groups make space for folks to process trauma while address the impact of racism? Additionally, how were concepts of specifically addressing anti-black racism introduced and recieved by participants and the organizations?

Priority: N/A-

-David Stevens - 3:36 PM

Q: from Andrea Carey to all participants:

Acronym: BIPOC is Black, Indigenous, People of Color (I believe, please correct me if not)

Priority: N/A-

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-Debbie Fox - 3:36 PM

Q: These anecdotal stories are excellent--over the years in the field we have become even more intrusive requesting information, and often with no guarantee of housing.

Priority: N/A-

-David Stevens - 3:37 PM

Q: from Micah Snead to all participants:

Great points there we need to share widely especially as eviction prevention programs are setup across the country.

Priority: N/A-

-David Stevens - 3:38 PM

Q: to all participants:

Did your community attempt to quantify the amount of folks who self-resolve to help determine adequate inventory in your homeless response system? Was there conversation about whether you do need to worry about folks who self resolve?

Priority: N/A-

-David Stevens - 3:38 PM

Q:

I love that the modeling is clear and highlights where there is inadequate inventory. I would love to use a similar mapping for our state's resources. Can we request permission to use this model and adapt it to our state's needs? Who should I contact?

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Priority: N/A-

-laura lama - 3:39 PM

Q: can you say more about what shallow subsidy is?

Priority: N/A-

-Josephine Pufpaff - 3:41 PM

A: A great place to start using your system data is using STELLA.
<https://www.hudexchange.info/homelessness-assistance/stella/>. Stella is a strategy and tool to understand how your current system functions and to model out an optimal system...w/ equity lens-

-laura lama - 3:49 PM

Q: who should lead the effort to do this Racial Equity project. Data is involved, is it solely a data project?

Priority: N/A-

-Dr Rosolyn Harper - 4:23 PM

Q: If our organization wanted to try to promote BLM campaign, diversity what would be a good name to give an award to someone who goes out of their way to advocate or empower those that have been treated unfairly due to their race or disability. Any ideas?

Priority: N/A-

-Rene Llewellyn 4:32 PM

Q: Thank you all!

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Priority: N/A-