U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT



CNA e Tool Briefing:

Release 2.3 & Assessment Tool 1.2 v 7

September 12, 2018

Office of Multifamily Housing Programs

The CNA e-Tool

...an important step in **Multifamily** toward a more efficient and consistent underwriting approach ...





Briefing Agenda

- Assessment Tool 1.2 v 7 Revisions
 - Project IDs, CNA Types & Programs or Events
 - Dates & a Fix for the "Calendar Year Change Error
- Revisions to Web Portals
 - Uninflated Needs added to Financial Schedule
 - New Info Added to Header of Located CNAs
 - Maximum Attachment File Size Doubled to 10 MGB
 - Save as Draft
- New HUD RfR Financial Factors Tool 3.0
- Administrative Memoranda
 - Narrative
 - Photos
 - Minimum Balance + Negative Balance = Deficit



Assessment Tool Revisions: Project ID #s

- What is a Project ID #
 - All assets of the HUD Office of Multifamily and USDA's Rural Housing Administration have at least one unique ID #. These are:
 - USDA's "AMAS #"
 - HUD's Office of Multifamily "Project ID#" aka iREMS #, a unique identifier for each asset in the MF portfolio
 - HUD's Office of Multifamily "FHA#", a unique identifier for each application for an insured mortgage
- Weren't these required before?
 - Entries were possible, not required; FHA #'s were not recognized by the system, and IDs were not tied to CNA Types or Programs. Now they are.
- What happens if I do not enter an ID #? Or enter the wrong kind of ID for the CNA Type or Program?
 - A severe flag will occur when validated, submission not permitted



More on Project IDs

Property Inform	nation						
Enter Property A	ssessment Scope	e Property Sun	nmary				
Name	Test	Apartments		Enter Agency N			
Street Address	200	0 Hilltop Lane		and Project IDs	here		
City	Ann	apolis		Л			
State	MD		Zip	21403			
Approving Ager	ncy HUD)	-	Associated Agency	Other	-	
USDA AMAS ID							
HUD Project ID	884	723143					
HUD FHA #	343	-43434		(Format: 999-99999)			
MSA/Non-MSA	MSA	-					
Family/Elderly I	ndicator Fam	ily 💌		Federally Assisted Indicate	or NO	•	
Seismic - SXS	0.02	2					
Seismic - SX1	0.03	3					
						Add/Update	



More on CNA Types and Programs/Events

Property Information			
Enter Property Assessment Sco	Property Summary		
HUD/USDA CNA Type & Pro	ogram		
	HUD		USDA
Туре	Asset Development 🔹	Туре	•
Program / Event	223(f) Refi-Acq 🔹		
General CNA Factors	•		
# Vacant Units		Date of Site Visit	07/15/2019
Minimum Sample %	25.0000	220, 221(d)(4) or 231, ent	et Development for Programs ter anticipated date of Final
	Enter CNA Type and	Endorsement	
ASHRAE Energy Audit?	YES YES	User's CNA ID Number	
ASHRAE Auditor Name/Credentials	Enersys Concepts, Sara For		
Additional Tests?	YES		
Additional Test(s) Comments	Accessibility review and recommendations by Austin Socolovich, Applied Accessibility		
			Add/Update



Demo the Property Form Entries

- If no ID is provided, severe flag results from validation.
- If ID does not match Agency, CNA Type and/or program, severe flag results when validated.
- For HUD CNA Types:
 - Asset Development requires an FHA# and may include a Project ID # if the asset is already insured or assisted.
 - Asset Management requires a Project ID #.
 - Any RAD deal proposed for insured mortgage financing should be Asset Development type and have an FHA #.
 - Any RAD deal PBRA (rental assistance) should be Asset Recapitalization with a Project ID #
 - Any RAD deal with PBV (Project Based Vouchers) is a PIH asset and will not have an ID at present and will be validated but not submitted.



Fixing the "calendar year change error"

- Remind me, what was this error?
 - CNAs prepared in 2017 yielded different results from 12/31/17 to 1/1/18 because the Tool had a "current year" function to identify Relative Year "0" as current year and to calculate the age of components from "year installed".
- How is it "fixed?"
 - Deleted the current year function from these calculations. Instead, use the "Date of Site Visit" from the Property form.
- For detailed discussion see Section 3.4 of the July issue of Known Issues & Solutions, just posted



How Should Users Answer: Date?

Capital Needs Assessment

Participants	Property Information					
Property	Enter Property Assessment Sco	ppe Property Summary				
Sites						
Unit Type Definition	HUD/USDA CNA Type & Pro	ogram HUD			USDA	
Buildings	Turne	Asset Development				_
Units and Common Spaces	Туре		-	Туре	J	-
Utility Type Usage	Program / Event	223(f) Refi-Acq	•			
Inspection Samples	General CNA Factors					
Components	# Vacant Units	0		Date of Site Visit	07/15/2018	
Alternatives	Minimum Sample %	10.0000			Development for Programs	
Repair Replace Recommendation				220, 221(d)(4) or 231, ente Endorsement	er anticipated date of Final	
Narrative	ASHRAE Energy Audit?	NO		User's CNA ID Number		
Financial Factors	ASHRAE Auditor				,	
Repair Replace Decision	Name/Credentials	I				
	Additional Tests?	NO				
	Additional Test(s) Comments					
	Additional rest(s) confidents					
		1			Add/Update	



What About "Year Installed" of Components?

Capital Needs Assessment						
Participants	Components — Choose Compone	nt				
Property	Need Category	anc -	Need Item ID			
Sites	Building Frame	& Envelope 🛛 👻	Windows		•	
Unit Type Definition	Component Type					
Buildings	Storm/Screen V				•	
Units and Common Spaces	Added Componen Periodic seal co					
Utility Type Usage	Restripe parkin Solar shield win	dow screens				
Inspection Samples	Unit living room	& bedroom carpet				1
Components					Delete	
Alternatives	Enter/Modify Comp	onent Detail				
Repair Replace Recommendation	Component ID	Solar shield window	v screens			
Narrative	Notes					
Financial Factors						
Repair Replace Decision	Unit Cost	\$22.00	Unit of Measure	Each 💌	Quantity	64
	Type of Utility	N/A		•	Usage / Year	
	Year Installed	2015	Current Age	3		
	Standard Estimated Useful Life	7	Standard Remaining Useful Life	4	Percent Standard Remaining Useful Life	57.1400
			Assessed Remaining Useful Life		Percent Recommende Remaining Useful Life	
	Remaining Useful Life Comments					Add
						Update
	TCO per Year	\$3.14	Location	All windows		opuate
						Close



Dates for Construction Programs, e.g. Sections 220, 221, 231

Capital Needs Assessment				
Participants	Property Information			
Property	Enter Property Assessment Sco	Property Summary		
Sites	HUD/USDA CNA Type & Pro	ogram		
Unit Type Definition		HUD		USDA
Buildings	Туре	Asset Development	Type	_
Units and Common Spaces	Program / Event	221(d)(4)]	·
Utility Type Usage	Program / Event	221(d)(4)		
Inspection Samples	General CNA Factors			
Components	# Vacant Units	0	Date of Site Visit	08/30/2020
Alternatives	Minimum Sample %	0		et Development for Programs
Repair Replace Recommendation		1	220, 221(d)(4) or 231, en Endorsement	ter anticipated date of Final
Narrative	ASHRAE Energy Audit?	NO	User's CNA ID Number	
Financial Factors	ASHRAE Auditor		USELS CIVE ID NUMBER	
Repair Replace Decision	Name/Credentials			
	Additional Tests?	NO 🔽		
		NO	_	
	Additional Test(s) Comments			
				Add/Update



Components Year Installed-NC/SR

articipants	Components					
operty	Choose Compone Need Category	nt	Need Item ID			
	Interiors-Dwelli	ng Units 👻	Finished walls, ceiling	as floors	•	
ites				35, 10015	<u> </u>	
nit Type Definition	Component Type					
4.6	Carpet				-	
uildings	Added Componen	t IDs				
nits and Common Spaces	Periodic seal co					
tility Type Usage	Restripe parkin Solar shield win					
		& bedroom carpet				
nspection Samples					Delete	
Components	,				Delete	
lternatives	Enter/Modify Comp	onent Detail				
epair Replace Recommendation	Component ID	Unit living room & b	edroom carpet			
larrative	Notes					
inancial Factors						
	Unit Cost	\$350.00	Unit of Measure	Each 👻	Quantity	8
epair Replace Decision	Unit Cost	\$550.00	Unit of Measure		Quantity	l °
	Type of Utility	N/A		•	Usage / Year	
	Year Installed	2020	Current Age	0		
	Standard Estimated	6	Standard Remaining	6	Percent Standard	100.000
	Useful Life		Useful Life		Remaining Useful Life	100.000
			Assessed Remaining Useful Life		Percent Recommended Remaining Useful Life	100.000
	Remaining Useful Life Comments					
	Comments					



What About Building Year Built?

- Year Built is not logically connected to Relative Years or to the Year Installed or Age of components.
- Year Built is used in applying accessibility requirements and in providing basic facts about the property
- Of course year built should be consistent with the scenario reported by the CNA.
 - Year built for new construction should be the year of Final Endorsement
 - Any existing building should have the actual past year built



Year Built on the Buildings Form

Building Information	я	Replacement Cost of Building	\$1,702,800
Sites	Buildings A	ccessory Building	NC
Single site Second Site	B Delete Building	otal Building SQ FT	15,480
		Total Faucets/Hookups	54
	E Copy Building	Total Toilets	24
		Total Showerheads	24
	T	otal Residential SQ FT	13,320
Name/Address Ccupano Built 1991 Occupano Permit Da		NO Year of Rehab	
Built Permit Da Building Types Walk-up	Act Applies	0 Number of 0 Flevators	
,	above Grade	Lievators ,	
Foundation Slab on (Grade Basement N/A Foundation Comments		
Construction Type Wood Fr	rame Floor System Wood Trusses		
Replacement Cost of Building per SF \$110.00	Source of Replacement Cost Data Baltimore HUD 221(d) (4) costs Type Commen	ts Wood frame, gabled asphal roofs, vinyl siding	t shingle



Temporary Anomaly Until Release 2.4

- As noted earlier, a "current year function" exists in both the Assessment Tool and in the web based portals.
- The new Assessment Tool 1.2 v 7 substitutes the "Date of Site Visit" year for the "current year" in all calculations
- But this same change in the web-based portals will not occur until Release 2.4 in late October 13 This only impacts new construction proposals. See

Known Issues & Solutions, pps 10, 14 not yet updated for the October 13 date.



Know Issues & Solutions p 10

13

Between July 30 and October 29, 2018, the Assessment Tool and the system will not be using the same date formula. This will be of no consequence for CNAs prepared for existing properties. But for HUD Asset Development CNAs prepared for new construction or substantial rehabilitation programs [National Housing Act Sections 220, 221(d)(4), and 231] validation results will not show the correct coordination of Relative Years with calendar years and component age will calculate based on the current calendar year at the time of validation or submission. After October 29, 2018, the system will report such new construction CNAs correctly, using the calendar year of the "Date of Site Visit" entered by the the user as the estimated date of Final Endorsement.

13



Known Issues & Solutions p 14

Interim Instruction for NC/SR CNA Submitted Prior to 10/29/2018

But as noted, until October 29 the validated results of this sample case will display current age and Remaining Useful life based on the current calendar year (2018) and Relative Year 1 will be identified as 2019. After October 29, 2018, the results for this same CNA will be reported correctly, as described above. If such a CNA is submitted in the interim, the date entered as "Date of Site Visit" should be at or near the date the Assessment Tool is actually submitted and the "Year Installed" of components to be installed should be the same calendar year. This is the most accurate, albeit not perfect, approach since the result will align Relative Years (but not calendar years) with the correct timing of future replacements and will properly size annual needs forecast for the successive Relative Years resulting in an accurate financial plan based on Relative Years (not calendar years).

Date is now October 13



Release 2.3-Changed Financial Schedule

 See Release 2.3 Notes for detailed explanation of all changes <u>https://www.hud.gov/sites/dfiles/Housing/d</u> <u>ocuments/cnaetool_rls2_3.pdf</u>



Here is how to find Release Notes

At CNA e-Tool Homepage:

Capital Needs Assessment Tool (CNA e Tool)

The Capital Needs Assessment (CNA) e-Tool automates and standardizes the preparation, submission, and review of a capital needs assessment. Use became mandatory on November 1, 2017 for FHA multifamily mortgage insurance applications.

Use of the CNA e-Tool for all Rental Assistance Demonstration (RAD) conversions; 10-year update capital needs assessments for FHAinsured multifamily properties; and other asset management milestones, such as partial payment of claims, become mandatory on February 1, 2018.

User: Needs Assessor

Assessment Tool 1.2 v7 (Web Portal)

- CINA Public Validation (VVeb Portal)
- Instructions for use of the CNA e-Tool (PDF)

User: FHA Lender Submitter

- CNA e-Tool HUD Insured Mortgage Process Flowchart (PDF)
- Assessment Tool 1.2 v7 (Web Portal)
 Lender CNA Submission (Web Portal)
- Lender User and Coordinator Access Guide (PDF)
- Instructions for use of the CNA e-Tool (PDF)

Training

- HUD Exchange/Training Modules (Web Portal)
- Sample CNA Documents (ZIP)

User: HUD Reviewer

- CNA HUD Review (Web Portal)
- Government Internal User Manual (PDF)
- HUD User Access Guide (PDF)
- RfR Financial Factors Tool v3.0 (XLSX)
- User: RAD Transactions
- Using CNA e-Tool For RAD Transactions (PDF)
- RAD Resource Desk (Web Portal)

Assessment Tool 1.2 v7 (Web Portal)

CNA Public Validation (Web Portal)

User: USDA Submitter/Reviewer Coming Soon



Finding System Release Notes

CNA Assessment Tool and System Updates

CNA 1.2 v7 (2018-07-19)

- Property form, dependency of values displayed in the Program/Event dropdown on the values previously selected form the Type dropdown
- Relevant Program has been relabeled to "Program/Event" within the form.
- Within the Property tab, added format enforcement for USDA AMAS ID, Project ID, and HUD FHA # fields.
- The label for Date of Site Visit has been clarified to include Date of Final Endorsement.
- The Date of Site Visit is now used when calculating the age of components within the Component form.
- Previously, a user who updated an inspection row item was able to select a Unit Type that was not assigned to the specified building. Now, when a user makes an update, the Unit Type options do not reset to all.
- Previously, within the forms, some words were visually cut-off.
- If you would like additional information for what has changed the five page document pertaining to Assessment Tool 1.2 v7 can be found here.

CNA 1.2 v6 (2018-04-09)

- Corrected Participant Form Update button.
- Fixed inconsistent behavior of an Update button on the unit types form which caused unsolicited updates to happen when switching to another form.
- If you would like additional information for what has changed the five-page document pertaining to Assessment Tool 1.2 v6 can be found here.

CNA 1.2 v5 (2018-03-15)

- Highlights include: We improved the lender "decision" form used for over-riding an assessor's recommendation and we clarified the labels and improved data display (notably for parking).
- If you would like additional information for what has changed the seven-page document pertaining to Assessment Tool 1.2 v5 can be found here.

CNA 1.2 v4 (2017-08-03)

- Visual Basic for Applications code has been modified to exclude formatting string fields to avoid truncating at 255 characters.
- ZIP Code column on the Participant Info tab has been modified to format as Text instead of Number to avoid truncating leading zeros.
- Comments column on the Narrative tab has been modified to format as Generic and Wrap the text.
- USDA & HUD CNA Type dropdowns have been remapped to show the correct values from List of Values tab in the spreadsheet.
- Visual Basic for Applications code has been modified to correct a run-time error 9 ("Subscript out of range") encountered when attempting to add an alternative.

CNA 1.2 v3 (2017-05-19)

Comments field on Utility Type Usage form has been changed to accept 2000 chars.

CNA 1.2 v2 (2017-04-20)

Modified formulas related to Total Cost of Ownership Calculation to include Component ID.

CNA 1.2 v1 (2016-12-23)

Initial Assessor Tool posted.

SYSTEM UPDATES (Validation Engine, Submission Portal, and/or Reviewer Tool)

- System Release 2.3 Release Notes (2018-07-27)
- The following changes are included in Release 2.3: Requires correct Project ID Number, CNA Type, and Program/Event in order to submit. Includes the new "Save as Draft" feature. Locate a returned CNA and save it as draft for editing flag notes and attachments. Updated header for located CNAs and "uninflated costs" added to the financial schedule.



System Release 2.2.1 Release Notes (2018-04-08)

This new release ensures that a CNA cannot be submitted if there is already a CNA within the system with an identical Property ID or FHA Number in one of the following statuses:

Uninflated Needs Added to Financial Schedule

Description	Year 01	Year 02	Year 03	Year 04	Year 05	Year 06	Year 07	Year 08
Calendar Year	2019	2020	2021	2022	2023	2024	2025	2026
Beginning Balance	\$1,300,000	\$1,097,276	\$1,055,415	\$1,016,017	\$982,068	\$923,470	\$821,883	\$784,989
Interest Income	\$0	\$0	\$15,831	\$15,240	\$14,731	\$13,852	\$12,328	\$11,774
Annual Deposit	\$179,545	\$181,340	\$184,967	\$188,666	\$192,439	\$196,288	\$200,214	\$204,218
Uninflated Needs (\$382,268	\$223,201	\$233,201	\$224,201	\$243,216	\$276,966	\$215,166	\$239,359
Inflated Needs (Wi	\$382,268	\$223,201	\$240,197	\$237,854	\$265,769	\$311,728	\$249,436	\$285,808
Ending Balance	\$1,097,276	\$1,055,415	\$1,016,017	\$982,068	\$923,470	\$821,883	\$784,989	\$715,175
Required Minimum	\$351,250	\$351,250	\$361,788	\$372,642	\$383,821	\$395,336	\$407,196	\$419,412
interest Rate on B	0%	0%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%
inflation Rate on	0%	1%	2%	2%	2%	2%	2%	2%
inflation Rate on	0%	0%	3%	3%	3%	3%	3%	3%
RFRR Deposit / Un	\$745	\$752	\$767	\$782	\$798	\$814	\$830	\$847
Inflated Needs / U	\$1,586	\$926	\$996	\$986	\$1,102	\$1,293	\$1,035	\$1,185



Change in Header Info for Located CNA

Assessment ID 2018-039976 Status Received for Validation Reviewer Unassigned Date Submitted 7/30/2018 Decision Date

	Property ID	HUD - 884723222 FHA - 343-43222
Pr	operty Name	Test A Test A Test
	Location	Annapolis, MD, 21403
#	Location Units/#Bldgs Year(s) Built	241/22

		E)	qaa
Approving Agency	HUD		
CNA Type	Asset Developmen	t	
Program/SoA	213 Cooperative		

View Previous History

Summary



Save as Draft after Validation

					Expand All	Collapse
Select CNA File						
he system accepts only MS Exce	el files. Uploaded files must conform	to HUD's published data standard	ds for CNA files.			
			and the second second second	or_eTool_1_2a_Final -Data_EH.xls		
			Update		Validate	Reset
ransmission Integrity Check	k					
Assessment ID		Total Saved Components	30	Total Saved Building Ur	hit Types 40	
	Bay Vista Apartments	Total Saved Alternatives		Total Saved Par		
	2000 Hilltop Lane	Total Saved Recomendation	30	Total Saved Util		
City	Annapolis	Total Saved Decisions	2	Total Saved In	spection 60	
State	MD	Total Saved Common Spaces	20		Samples	
>/ Flags						
Einancial Schedule						
Critical Repair Needs						
> Non Critical Repair Needs						
Euture Repair Needs						
> Component Schedule Sun	nmary					
> Estimate Period Recap						
> Reports						
> Select Attachment Files						
CNA Certification						
By submitting this Capital Needs	Assessment I am certifying it in acc rerein, I have read and I understand	ordance with Appendix 5G of the I I the referenced certification langu	MAP Guide at Section VII Jage.	l, subsection D, paragraph 3 and inco	prporating by n	eference t



"Saved as Draft" status

CNA SUBMISSION	LOCATE CNA	
Search		**
**		** At least one is required
** Property Name		
** Assessment ID		
** Property ID		
** State		
** City		
** iRems Property ID		
** AMAS ID		
** Reviewer		
** Internal Status		
** Approving Agency		
		Search Reset



Save as Draft for a Returned CNA

- In the past a "Returned" CNA was a "read only" file, i.e., the user could read but not change it.
- Now a "Returned" CNA can be converted to a "read/write" file by locating and opening the Returned CNA and then clicking "Save as Draft"
- After saving the returned CNA as a draft, the user can edit flag notes and attachments in response to Agency/Reviewer comments.



Edit Flag Notes

Severity	Flag ID	Occurrence Number Component Type Name	Flag Cause Note	Lender or Owner Response	Reviewer Response
w	AA-002	1	The EPA Portfolio Manager Report (SEDI or SEP) was not attached to the Assessment	edil(This is a test	
W	DA-005	1	Compliance requirements not met for Fair Housing Act Covered Unit; Site: Single site, Building: J, Unit Type: 3BR2ba, Unit Number: 3	edit	
I	DV-193	1	Relevant Agency Program field has been left blank or contains an invalid value on the Assessment		
w	FN-002	1	Annual Ending Balance per Unit falls below Allowable Minimum Balance in year	edit	
w	FN-004	1	Annual Capital Needs Inflation Rate above 2.5% max rate on Financial Factors	edit	
I	PI-008	1	Common Public Space identified as Leasing/Marketing or Rental Space, check parking; see Site: Single site, Building: Clubhouse, Common Space: Property Office	edit	



Delete, Modify, Add Any Attachment

File Name	Need Category ID	Need Item ID	Component Type Name	Attachment Type	Document Date	
CNA_2.3_TC_14.xlsx	MechElectPlum	Domestic Water H	Residential hot wa	Other	6/1/2018	
TC 11- Unique IDs.xls	NA	NA	NA	CNA	6/1/2018	
CNA_2.3_TC_10.xlsx			Residential hot wa	Other	1/1/1970	
File To Upload	Component	Type Name		Attachment T	ype Name	
Browse	Component	Type Name	V	Attachment T		- J
	Camponent	Type Name		Attachment T		- -
Browse	Component	Type Name		Attachment T		



Short Tutorials For These Tasks

Training

- HUD Exchange/Training Modules (Web Portal)
- Sample CNA Documents (ZIP)

Operational Bulletins

- 2018 Updates (PDF)
- 2017 Updates (PDF)
- CNA e-Tool Known Issues and Solutions (PDF)

Public Resources

- Ask A Question (Web Portal)
 - Frequently Asked Questions (PDF)

User: USDA Submitter/Reviewer

Coming Soon

Recorded Webinars

CNA e-Tool Webinars and Tutorials (Web Portal)

EPA Portfolio Manager Reports

HUD Custom Reports (PDF)

https://www.hud.gov/program_offices/housin g/mfh/cna/wat



Demo of RfR Financial Factors Tools 3.0



Administrative Memorandum 7/30/2018

- Administrative Memorandum signed by the DAS last Monday clarifies guidance on:
 - Narrative presentation.
 - Photography
 - Minimum Balance + Negative Balance = Deficit and the Amortization Test is applied to the Deficit



Memo Posted to CNA e Tool Homepage

Public Resources

- Ask A Question (Web Portal)
 - Frequently Asked Questions (PDF)
- Join the CNA e-Tool listserv (Web Portal)
- Rules of Behavior (PDF)
- How to Request an Unprotected Assessor Tool (PDF)
 - CNA e-Tool Data Dictionary (XLS)
- CNA Guidance https://www.hud.gov/sites/dfiles/Housing/doc
- Multifamily Muments/CNAd Narrative) Photos RfR 07.30.20
 - Estimated Liseful Life Table for CNA e-Tool (PDF)
 RfR Financial Factors Tool v3.0 (XLSX)

 - Administrative Memo-CNA Narrative, Photo, RfR (07.30.18)
- Mortgagee Letter 2016-26 (Web Portal)
 - Mortgagee Letter 2017 -09 (Web Portal)

https://www.hud.gov/sites/dfiles/Housing/doc uments/CNA Narrative Photos RfR 07.30.20 18.pdf



Certain New or Updated Flags Effective October 13

- Minimum Balance Flags
 - If CNA Type = Asset Development and RY >2 and <11, then Remaining Balance for RY must be => Minimum Balance for the same RY
 - If Approving Agency = HUD and CNA Type ≠ Asset Development, then Remaining Balance for RY must => Minimum Balance
- Date of Site Visit Flag
 - If Approving Agency = HUD and Program is 221(d)(4), 221(d)(4) LIHTC
 Pilot, 231 Elderly, 241a, or RAD PH, then Date of Site Visit maybe
 greater than current date, otherwise not.



The End, thanks for your attention

• Any other questions?

- CNA e Tool Homepage Url:
- <u>https://portal.hud.gov/hudportal/HUD?src=/pr</u> <u>ogram_offices/housing/mfh/cna</u>

