

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

Chat Session

April 20, 2021 3:02 PM from Lauren Phillips-Thoryn to everyone: Hello, everyone. Please let us know if you have IT questions. To change your audio, you can click the "Audio & Video" option on the top toolbar. Click on "Switch Audio" and select "connect through computer audio."

April 20, 2021 3:03 PM from Lauren Phillips-Thoryn to everyone: You can also request that the Webex platform call you - click "Switch Audio" and have the platform call you free of charge.

April 20, 2021 3:08 PM from Paula Holtsclaw to everyone: Mr. Snow is breaking up here and there. I'm on the call-in feature.

April 20, 2021 3:08 PM from Lauren Test to all panelists: from Fred Hintz to all attendees: 3:07 PM

I didn't see this is in the guidance documents anywhere - When projects' grants are transferred to a different organization, should we change the project in the HIC to that new organization? This appears to also change the historical information for that project in the HIC. Or should the projects from the old organization be ended and a new project record created in the HIC in HDX for the transferred project under the new organization? Thanks!

April 20, 2021 3:08 PM from Gaither Stephens to everyone: He sounds good to me.

April 20, 2021 3:09 PM from Lauren Phillips-Thoryn to everyone: If there is an audio issue from the call in feature, you can try switching audio back to the computer/app audio or for the platform to call you!

April 20, 2021 3:10 PM from Gaither Stephens to everyone: Question about someone that ages into chronically homeless status while in Transitional Housing, is this possible? if a client goes into transitional housing with only 11 months of chronicity would they be considered chronically homeless after the 12th month if they are in Transitional Housing? My understanding is no, but I want to double check. Thank you.

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:10 PM from Miranda Pageot to everyone: I can see them

April 20, 2021 3:10 PM from Chris Kau to everyone: i can see the slides

April 20, 2021 3:10 PM from Courtney Cochran to everyone: For ESG-CV, if the funds went to a CoC grantees overall and not a specific project in your CoC do all projects from that organization get marked as having EsG-CV funding?

April 20, 2021 3:11 PM from Lauren Phillips-Thoryn to everyone: If you have an issue with viewing slides, we do recommend dropping from the meeting and rejoining. That almost always resolves the issue.

April 20, 2021 3:12 PM from Abby Spicer to all panelists: If the program was funded for ESG-CV RRH but had permission to use as Temp Emergency for unsheltered in the community who were waiting to be housed in RRH by the ESG-CV RRH program do you handle it the same was as the SSVF guidance or do you need to do something different ?

April 20, 2021 3:12 PM from Lauren Test to all panelists: from Meghan Morrow Raftery to all attendees: 3:11 PM

How do we do HMIS Org and HMIS Proj for the HIC for the SSVF EHA?

April 20, 2021 3:13 PM from Lauren Test to all panelists: from Frank T. to all attendees: 3:13 PM

Hi this question is in regards to the HMIS Guidance on how to account for SSVF EHA logged in HMIS as Services in RRH on the HIC.

Guidance says to include clients with no housing move in date on the night of the pit and have an existing TFA service record for the month in which the PIT count took place. Can the client still be included in the count if the TFA service record period didn't include the day of the count? For example TFA service provided January 1-January 26. PIT count was conducted on January 29, 2021. Should the client be included in the PIT count?

Hi this question is in regards to the HMIS Guidance on how to account for SSVF EHA logged in HMIS as

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

Services in RRH on the HIC.

Guidance says to include clients with no housing move in date on the night of the pit and have an existing TFA service record for the month in which the PIT count took place. Can the client still be included in the count if the TFA service rec

April 20, 2021 3:16 PM from Lauren Phillips-Thoryn to everyone: Just a reminder to select "Everyone" in your drop down to make sure that panelists can see your questions!

April 20, 2021 3:16 PM from Brenda Perez to all panelists: In the Rental Assistance projects count on HIC the full projected inventory units/beds or only those units/beds that are occupied (as RRH)? Thanks.

April 20, 2021 3:16 PM from Lauren Test to all panelists:

from Meghan Morrow Raftery to all attendees: 3:14 PM

We will get an error if we use the same project ID as the SSVF RRH project

from Melissa Stevenson to all attendees: 3:14 PM

Hi - we already set up non-participating ES projects for these EHA projects/beds. Are you saying we should not do that and instead use the SSVF's HMIS ID +

from Hannah King to all attendees: 3:14 PM

We have temporary ES capacity so that we can socially-distance beds during COVID. Should these be listed as year-round, seasonal, or overflow beds? We were thinking seasonal, but HDX says the availability dates can't span more than 12 months.

from Jeff Herron to all attendees: 3:14 PM

What if the SSVF provided has used Service Transactions, but enrolled clients in both RRH and PREV projects. Should I use the RRH project ID with the "-ERA"?

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:17 PM from Jessica Pauley to all panelists: Just to clarify, if we have an individual who was currently enrolled in an RRH project on the night of the PIT but they were not placed into housing yet, they would not be included in the HIC, correct?

April 20, 2021 3:17 PM from Lauren Test to all panelists: from Jessica Pauley to all attendees: 3:15 PM

Just to clarify, if we have an individual who was currently enrolled in an RRH project on the night of the PIT but they were not placed into housing yet, they would not be included in the HIC, correct?

from Miranda Paggeot to all attendees: 3:15 PM

If the shelters were operating at 50% capacity for the night of the PIT we use that number of beds available for that

April 20, 2021 3:18 PM from Meghan Morrow Raftery to all panelists: In HDX it will give an ERROR is we use the same HMIS Project ID for SSVF EHA as SSVF RRH

April 20, 2021 3:18 PM from Lauren Test to all panelists: from Jessica Pauley to all attendees: 3:15 PM

Just to clarify, if we have an individual who was currently enrolled in an RRH project on the night of the PIT but they were not placed into housing yet, they would not be included in the HIC, correct?

April 20, 2021 3:18 PM from Amy Stewart to all panelists: I don't have "everyone" as a chat option, but I do have "all panelists" Sending again, bc previously had it set to "presenter only" So Thanks for having this. I'm worried about the HDX 1.0 portal giving a different time stamp for data entry than eastern time. It appears to be logging entries 4 hours ahead of eastern time. Is there a setting I need to adjust? I'm worried that if we get to the final day, that we may get timed out somehow. Thanks!

April 20, 2021 3:19 PM from Lauren Test to all panelists: For RRH, you only count occupied beds. Utilization is always 100% for RRH.

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:19 PM from Lauren Test to all panelists: from Jeri Tindal to all attendees: 3:18 PM

For RRH, you only count occupied beds. Utilization is always 100% for RRH.

from Lauren Test to all panelists: 3:19 PM

For RRH, you only count occupied beds. Utilization is always 100% for RRH.

from Kayla Gower to all attendees: 3:19 PM

Are these slides going to be posted somewhere? Or emailed out? I appologize, I missed about the first 8 mins or so.

April 20, 2021 3:19 PM from Kayla Thompson to all attendees: As a reminder, when sending a chat, please send to "Everyone" using the drop down option next to "To".

April 20, 2021 3:20 PM from Meghan Morrow Raftery to all panelists: Don't have an EVERYONE option

April 20, 2021 3:20 PM from Thomas Bates to everyone: Sorry I had picked Everyone earlier and it switched to Presenter, not sure why...

April 20, 2021 3:20 PM from Thomas Bates to everyone: Does "any other method" include just asking the VA? That is our process because we cannot import the data into our HMIS vendor

April 20, 2021 3:20 PM from Miranda Paggeot to everyone: I just want to confirm if a project that was funded with ESG-CV and operating as a temporary hotel/motel do the projects who had clients in for the PIT get reported on the HIC?

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:20 PM from Thomas Bates to everyone: In our CoC we can get a # of households, but since they only track veterans we don't know the total # of people served in the vouchers themselves

April 20, 2021 3:21 PM from Miranda Paggeot to everyone: If the shelters were operating at 50% capacity for the night of the PIT we use that number of beds available for that night correct?

April 20, 2021 3:21 PM from Amy Stewart to everyone: Hi again - I know there is a now a Joint component TH/RRH radio button on the Mck-V funding sources. For a joint TH/RRH project, do we list TH (or PH) as the choice for housing TYPE button tho, please?

April 20, 2021 3:23 PM from Lynn Suchwalko to everyone: For Joint TH/RRH projects, we would enter 2 HIC and PIT entries - 1 for TH, and 1 for RRH - correct?

April 20, 2021 3:23 PM from William Snow to everyone: @Amy - RE: Joint - for the joint TH-RRH programs, while there is a single funding source now you will still have a TH project and a separate RRH project in the HIC. So you will report all of the people in the TH portion of the project in the TH project reported in the HIC and you will report all people served in the RRH part of the project in the RRH project on the HIC.

April 20, 2021 3:25 PM from Miranda Paggeot to everyone: So if we had observation and unsheltered count with all questions should we choose partial unsheltered count?

April 20, 2021 3:25 PM from Thomas Bates to everyone: I've noticed on the PIT screen, it is sometimes not saving 0 values. I had to go back through and fill in 0s it had dropped 3 or 4 times until they saved... is that normal? I could not see any cause for it and haven't encountered anything similar

April 20, 2021 3:26 PM from Lauren Test to all panelists: from Fred Hintz to all attendees: 3:23 PM

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

We were 1 day outside of the last 10 days of January. We did not get an official waiver in some sort of document, but we did ask and receive an e-mail from Mr. Snow saying that our PIT night was acceptable. Should we say that we received a waiver in HDX?

April 20, 2021 3:26 PM from Lauren Test to all panelists: from Hannah King to all attendees: 3:24 PM

For a YHDP Joint TH/RRH project, would we select both the YHDP and Joint Component check boxes under CoC funding?

April 20, 2021 3:26 PM from Lynn Suchwalko to everyone: Changes to Emergency Shelter capacity due to Covid - should we enter only the number of beds that were available the night of this PIT count, even though that is significantly different than previous years? In addition, if we had some clients still in congregate but also had clients in Motels as an extension of Shelter - and if these numbers exceed the standard capacity - do those extra beds go in Overflow? Or do I just increase capacity for the entire project?

April 20, 2021 3:26 PM from William Snow to everyone: @ Fred - RE: transferred projects - Technically the HIC is based on a single night so you will simply report based on the night of the count. You should reflect the organization that is operating the project on the night of the count. For the purposes of HMIS, I would recommend updating your project record with the organization change as opposed to exiting everyone from the project.

April 20, 2021 3:26 PM from Meghan Morrow Raftery to everyone: Thomas Bates - I have had the same issues for the past 4 years!

April 20, 2021 3:27 PM from William Snow to everyone: @ Gaither RE: aging into CH while in TH. No. That is not possible while they are being served in a TH project.

April 20, 2021 3:28 PM from Meghan Morrow Raftery to everyone: Will an error be given in the HIC when we use the same project id for the SSVF EHA as the SSVF RRH? This happened last year when there was a data entry mistake. So would assume that we can't use duplicate project ids.

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:29 PM from Lauren Test to all panelists: from Erika Garcia to all attendees: 3:27 PM

how can we report emergency shelter provided by the justice system outside of the CoC and hotel stays paid for by agencies outside of the CoC?

from Tyler Uhlig to all attendees: 3:28 PM

+1 to Hannah King's question re: YHDP Joint Activities. +1 to Thomas Bates' comment but adding in some weirdness on inventory screens sometimes (the VSP button tends to do that for me for HIC /shrug)

April 20, 2021 3:29 PM from William Snow to everyone: @Courtney RE: general ESG-CV project - project can be seen as a very broad term. If the "project" all operates in a single CoC then you can create one project per unique project type - that is okay by us. It may be helpful to look at how you reported that data in the ESG-CV quarterly reporting process. Whatever project reporting you did there should be consistent here.

April 20, 2021 3:30 PM from Amy Stewart to everyone: @William - thank you re the Joint TH/RRH Type. However, when choosing the housing type for either the TH portion or the RRH portion of the joint project, IT only gives us an option to call that "transitional." Bc there is not a "housing type" choice for "JT Transitional" or "Jt RRH." There are only the housing type choices "transitional" or "PH" . So we could click either Transitional or PH, in that instance, correct?

April 20, 2021 3:31 PM from Stacy Tarpley to everyone: For the HIC - many of our shelters lowered their capacity to allow for safe social distancing. For example, last year a shelter's capacity was 150 beds but with social distancing they went down to 75 beds this year. Should we leave the bed number as 150 or should we lower it to 75?

April 20, 2021 3:32 PM from William Snow to everyone: @Abby RE: ESG-CV RRH projects used as temporary emergency - i'm going to need more details to answer this. I would recommend submitting this via the AAQ. For instance, what does it mean that they were approved to be served as temporary emergency shelter? Was that in a separate project? how did you differentiate clients in that situation from other clients? I don't recall any allowance for treating ESG-CV units as temporary emergency shelter ever so please provide details about what that policy is.

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:32 PM from Thomas Bates to everyone: For ESG-CV and Emergency Shelters - we have one ESG and ESG-CV funded Emergency Shelter which uses ESG funded facility-based beds and uses ESG-CV to fund voucher-based beds to use when the facility ones are full. We set these up as a separate HMIS Project. Does this need to be setup as a separate HIC Project for the LSA? If so, is it acceptable that we document these as overflow beds? Thanks

April 20, 2021 3:33 PM from William Snow to everyone: @Frank RE: EHA TFA record but not on the night of the PIT count. We need more details. Was there a move-in date? How separated was the EHA TFA record from the night of the PIT count?

April 20, 2021 3:33 PM from Thomas Bates to everyone: Second Brenda's question, but for ESG-CV round 1 as well, we had projects that had just signed contracts and weren't really established yet.

April 20, 2021 3:34 PM from Lauren Test to all panelists: from CJ OHara to all attendees: 3:32 PM

will there be more emphasis on abandoned buildings in next year's PIT count or Youth Count?

April 20, 2021 3:34 PM from Lauren Test to all panelists: from Jessica Sones to all attendees: 3:29 PM

I filled out the All Homeless Populations tab correctly according to Aubrey's instructions with total unsheltered persons (head count only); however, on the Summary of PIT Counts tab (the one that shows all the PIT counts), it is showing the unsheltered count as 0. Is this supposed to work like this?

April 20, 2021 3:34 PM from Lauren Test to all panelists: from Nicole Henson to all attendees: 3:31 PM

Using BNL for unsheltered count-I assume this would be considered partial unsheltered count...Correct?

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:34 PM from Lauren Test to all panelists: from Gaither Stephens to all attendees: 3:31 PM

Thank you William. How about Emergency Shelter? Can someone age into chronicity while in ES? Thanks!

April 20, 2021 3:35 PM from Lauren Test to all panelists: from Brenda Chamberlain to all attendees: 3:33 PM

Are we to record the beds for ESG-CV round 2 if we do not have a contract as of yet?

April 20, 2021 3:35 PM from Wendy H to everyone: We attempted a preliminary HIC file upload to HDX 1.0 but are unable to proceed due to the following error:

The DELETE statement conflict with the REFERENCE constraint "FK_HIC_Error_HIC_Summary. The conflict occurred in database "HdxProd", table "dbo.HIC.Error", column 'hicSummaryId'. The statement has been terminated"

It appears that that is occurring in the HDX generated summary table, but no actionable feedback was provided. These are CSVs being uploaded so we have no control over coding statements like DELETE. The tables and columns referenced in the message are generated by HDX and no way to access them.

April 20, 2021 3:35 PM from Meghan Morrow Raftery to everyone: If the SSVF EHA is marked as Non HMIS and it is attached the SSVF Organization it marks the ENTIRE org as Non HMIS

April 20, 2021 3:37 PM from Meghan Morrow Raftery to everyone: Or was that a glitch?

April 20, 2021 3:37 PM from Amy Stewart to everyone: sorry for resubmitting again - now that I have access to the "Everyone" function:

April 20, 2021 3:37 PM from Amy Stewart to everyone: Thanks for having this. I'm worried about the HDX 1.0 portal giving a different time stamp for data entry than eastern time. It appears to be logging entries 4 hours ahead of eastern time. Is there a setting I need to adjust? I'm worried that if we get to the final day, that we may get timed out somehow. Thanks!

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:38 PM from Meghan Morrow Raftery to everyone: have you tested this guidance in the HDX?

April 20, 2021 3:38 PM from Brenda Chamberlain to everyone: Are we to record the beds for ESG-CV round 2 if we do not have a contract as of yet?from Thomas Bates to everyone: 3:33 PM

Second Brenda's question, but for ESG-CV round 1 as well, we had projects that had just signed contracts and weren't really established yet.

April 20, 2021 3:38 PM from Tina Moore to everyone: To clarify, when reporting for VASH in the HIC, are we supposed to report the number beds based on the number of allocated vouchers, and utilization based on the actual number of households based on leased up vouchers?

April 20, 2021 3:40 PM from Angela Mullins to everyone: Does it matter which one you do first - the PIT then the HIC or the other way around?

April 20, 2021 3:40 PM from Debbie Boyd to everyone: In the past we counted RRH that did not have a move-in date on the night of PIT. Now I'm hearing we count only those with a move-in date on the night of PIT. Please explain. Does the move-in date have to be the night of the PIT? between a certain date range? Our count was done on the 25th

April 20, 2021 3:40 PM from Lauren Test to all panelists: from Frank T. to all attendees: 3:38 PM

There was no move-in date for the client. The client had TFA EHA services from Jan 1 thru Jan 26. PIT Count was conducted on Jan 29, 2021. 3 day difference.

April 20, 2021 3:41 PM from Meghan Morrow Raftery to everyone: If we set up projects but no data was entered, can we use the HMIS ID and same Non-HMIS Participateing for SSVF EHA?

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 3:42 PM from Meghan Morrow Raftery to everyone: put as*

April 20, 2021 3:42 PM from Kristina Jackson to all panelists: For shelters with reduced capacity, do we report on modified bed count or the number of beds theoretically available on the night of the PIT, even though reduced capacity was enforced due to social distancing., etc.

April 20, 2021 3:42 PM from Kathleen Shanahan to everyone: we received a waiver from HUD for the unsheltered count. We ended up doing a modified unsheltered count but did not cover everything in the same way we would have in the past. Should we select "sheltered count and partial unsheltered count" or should we select "sheltered count only"

April 20, 2021 3:43 PM from Lauren Test to all panelists: from Brenda Perez to all attendees: 3:40 PM

Saludos! En los proyectos de Rental Assistance se incluye el Inventario Proyectado o el numero de unidades/ camas ocupadas la noche del conteo?

April 20, 2021 3:43 PM from Kristina Jackson to all panelists: To confirm: RRH clients with NO move-in date should be included in sheltered PIT?

April 20, 2021 3:46 PM from Debbie Boyd to everyone: RRH--It seems like you're saying two things. We count only those that do not have a move in date but then you say the bed counts should match that number? I'm confused.

April 20, 2021 3:50 PM from Lauren Test to all panelists: from Fred Hintz to all attendees: 3:47 PM

Is there also a "1 person per bed" expectation for voucher-based hotel shelters or voucher-based permanent supportive housing (HUD VASH operates like this in our community), or should we be using a contracted number of beds for either of those types of projects?

from Christina Guidry to all attendees: 3:49 PM

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

Our CoC was able to capture PIT responses from individuals in emergency shelter provided by the correction system and individuals staying in hotels paid for by charitable organizations. To match the PIT to the HIC (and later the LSA), will we need to create non-HMIS projects for the corrections emergency shelter beds and the motel rooms paid for by charitable organizations?

April 20, 2021 3:51 PM from Lauren Test to all panelists: from Jessica Sones to all attendees: 3:51 PM

I have found the extrapolation tool to be very helpful

from Samantha Bochinski to all attendees: 3:51 PM

Will there be an extension this year?

April 20, 2021 3:51 PM from Frank T. to everyone: We would like to include a new Joint Component TH-RRH project to the HIC. The TH portion is funded through the Joint Component program and the RRH funding will come from the ESG program.

Since the RRH funding is coming from the ESG program, do we need to establish just one RRH project with two funding sources? Or should two RRH projects be setup, a Joint Component RRH and ESG RRH?

April 20, 2021 3:51 PM from Lynn Suchwalko to everyone: There is still so much to do before May 14th - is there any possibility of an extension to that date?

April 20, 2021 3:54 PM from Michael Schaffer to everyone: Good afternoon, thank you for your time. This is my first year doing the PIT -- I have taken survey results and put them into a spreadsheet. Now I'm completely lost? Are there links/access to the HMIS site, the HDX site, this webinar, and like an SOP ?

April 20, 2021 3:57 PM from Lauren Test to all panelists: from Christina Guidry to all attendees: 3:56 PM

Can you link to the HMIS Project Setup and Inventory Changes?

from Hannah King to all attendees: 3:56 PM

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

Do we report our temporary COVID capacity beds as year-round, overflow, or seasonal? (Seasonal is limited to 12 months)

April 20, 2021 3:57 PM from CJ OHara to everyone: HdX links would be great

April 20, 2021 3:59 PM from Thomas Bates to everyone: Just for fun question: does HUD anticipate using HDX 2.0 for PIT/HIC for 2022?

April 20, 2021 4:00 PM from Kristina Jackson to all panelists: Can you remind me of how to find guidance on calculating beds at hotels? do we use an extrapolation method?

April 20, 2021 4:02 PM from Lauren Test to all panelists: from Lillian Zaworski to all attendees: 4:01 PM

Should we enter ESG shelter vouchers as overflow beds as with SSVF?

April 20, 2021 4:04 PM from Lauren Bianchi to everyone: + 1 to Samantha Bochinski's question: Will there be an extension this year?

April 20, 2021 4:05 PM from Wendy H to everyone: With the COVID sites, we had set up those as separate programs as seasonal beds. Some of those sites are still operating beyond 12 months, should we keep it as seasonal? And what is the suggestion to use as the bed inventory end date if the site is still operating.

April 20, 2021 4:06 PM from Frank T. to everyone: Hi William, There was no move-in date for the client. The client had TFA EHA services from Jan 1 thru Jan 26. PIT Count was conducted on Jan 29, 2021. 3 day difference.

April 20, 2021 4:06 PM from Teague Griffith to all panelists: To clarify we don't have to report VASH families with children. We will only report one bed & unit per voucher. We don't have to extrapolate for families?

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

April 20, 2021 4:14 PM from Kristina Jackson to all panelists: Following up on my original question: "Can you remind me of how to find guidance on calculating beds at hotels? do we use an extrapolation method?" how do we assign unoccupied rooms for the total bed count?

April 20, 2021 4:17 PM from Kristina Jackson to all panelists: thank you :)

April 20, 2021 4:23 PM from Lauren Test to all panelists: from Kiana Harrison to all attendees: 4:21 PM

Thanks - Got my answer! @ SSVF RRH Hotel with no clients on night of PIT.

April 20, 2021 4:29 PM from Chris Curran to everyone: Thanks so much! this call was very helpful!

April 20, 2021 4:30 PM from Amy Stewart to everyone: thanks

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

Q&A Session

Note: Many Q&As were answered verbally during this session. Please review the recording or transcript from this session to learn more.

-Jeri Tindal - 3:05 PM

Q: We have a shelter that stopped operating right after COVID and are still not operational now. It's been 9-10 months. They plan on opening again at some point. My question is, should they be included on the 2021 HIC?

-Brenda Chamberlain - 3:06 PM

Q: Is there closed captions available?

-Tori Morris - 3:17 PM

A: Hi Brenda - unfortunately we do not have closed captions available, but a transcript of this webinar and a recording will be available in 2-3 business days. -

-Meghan Morrow Raftery - 3:07 PM

Q: For the SSVF Emergency Hotel Assistance - what are we putting in the HIC for this? If we don't have a project for this, the HIC and PIT data will not match for ES. And the HIC requires HMIS Organization and HMIS Project numbers.

-Gaither Stephens - 3:10 PM

Q: Question about someone that ages into chronically homeless status while in Transitional Housing, is this possible? if a client goes into transitional housing with only 11 months of chronicity would they be considered chronically homeless after the 12th month if they are in Transitional Housing? My understanding is no, but I want to double check. Thank you.

-Meghan Morrow Raftery - 3:15 PM

Q: We will get an error if we use the same project HMIS ID for the SSVF EHA as teh SSVF RRH

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

-Meghan Morrow Raftery - 3:15 PM

Q: has this been tested in HDX?

-Brenda Chamberlain - 3:19 PM

Q: Unfortunately that doesn't help in real time. I can't ask clarification on things live and have to wait for a transcript after the fact.

-Abby Spicer - 3:22 PM

Q: If the program was funded for ESG-CV RRH but had permission to use as Temp Emergency for unsheltered in the community who were waiting to be housed in RRH by the ESG-CV RRH program do you handle it the same as the SSVF guidance or do you need to do something different? In our HMIS we created two programs, one for RRH and one for Hotel/Motel but they were funded under the one ESG-CV RRH grant

-Gaither Stephens - 3:31 PM

Q: Thank you William. How about Emergency Shelter? Can someone age into chronicity while in ES? Thanks!

-laura lama - 3:35 PM

Q: Can you explain the role of the Extrapolation Tool provided by HUD? How are we to use it?

-Erika Garcia - 3:37 PM

Q: how can we report emergency shelter provided by the justice system outside of the CoC and hotel stays paid for by agencies outside of the CoC?

-Erika Garcia - 3:38 PM

Q: we have data for the PIT but not for the HIC

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent "privately" to the host. The content reflects the language used by participants and panelists during the meeting.

-Lucia Orozco - 3:45 PM

Q: How do document beds for a PSH project that is designated for Adults with children if the children have aged out and are now adults. Do we change the inventory to include Adults only?

-CHRISTY HAMILTON - 3:44 PM

Q: To confirm, if a CoC only conducted a 'head count', they will enter the total count number in the "All Homeless Populations"/ "Totals" Tab in the "Total Number of Persons" column, correct? We are then required to provide an explanation in the 'Notes' tab to address the "Warning" that will be triggered. Is my understanding correct?

-Matt Manlangit - 3:50 PM

Q: If we did a sampling method as you have suggested but collected all data elements, that is a full unsheltered count correct?

-Samantha Bochinski - 3:51 PM

Q: Will there be an extension this year?

-Ahmad Haj Ali - 4:00 PM

Q: We had two clients from our shelter that occupied a hotel/motel stay due to COVID bed vacancy. Do I capture these two in our shelter count for PIT/HIC? or do I create a new project called Hotel/motel?

-Daniel Cole - 4:00 PM

Q: When William stated to report the actual capacity of available beds for a project to avoid complications with LSA, does this mean the actual capacity that is generated by the HMIS HIC report, or what the agencies report on bed availability due to, for example, decompression?

PIT Count Office Hours: Chat and Q&A

April 20, 2021

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions.

Additionally, this document has not been edited, except to remove any messages sent “privately” to the host. The content reflects the language used by participants and panelists during the meeting.

-Kimberly Thai - 4:00 PM

Q: For VASH, if there are vouchers available but not yet assigned, do we mark those as for singles or for families? or use a proration? they aren't pre-designated for one pop or another. Also, is VASH required for the 2021 HIC?

-Matt Manlangit - 4:01 PM

Q: Does HUD have any pre-written talking points to inform our community how this year's PIT count is different and to not fully compare this year's data with previous or future counts?

-Brenda Chamberlain - 4:17 PM

Q: Are we to record the beds for ESG-CV round 2 if we do not have a contract as of yet? [chat message]
from Thomas Bates to everyone: 3:33 PM
Second Brenda's question, but for ESG-CV round 1 as well, we had projects that had just signed contracts and weren't really established yet.

-Beth Gonzales - 4:30 PM

Q: Thank you!