

Office of Special Needs Assistance Programs
Strategies for Understanding and Addressing the Needs of People
Experiencing Unsheltered Homelessness: Chat and Q&A
October 29th, 2020

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October 29, 2020	2:29 PM	from Norm Suchar to everyone:	Hi Everyone!
October 29, 2020	2:30 PM	from Jennifer Plummer to everyone:	Neither am I
October 29, 2020	2:30 PM	from Daniel Carrillo Jr to everyone:	Not hearing music
October 29, 2020	2:30 PM	from Tina Mikes to everyone:	Hello
October 29, 2020	2:31 PM	from Thomas Bednar to everyone:	To join the webinar via the phone, please call in using: 1-415-655-0002 Access code: 171 027 8510 (If you need a toll-free option, call 1-855-797-9485)
October 29, 2020 afternoon, everyone!	2:31 PM	from Pamela Phillips-Zeller to everyone:	Good
October 29, 2020 everyone!	2:31 PM	from Billy-Jo Kundel to everyone:	Good afternoon
October 29, 2020 swfl!	2:31 PM	from Michael Overway to everyone:	Hello all from sunny
October 29, 2020	2:31 PM	from Chris Alexander to everyone:	Could links in the slide *also* be shared in chat? We can't click on links in slides.
October 29, 2020	2:31 PM	from Andrew Martin to everyone:	hello everyone

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October 29, 2020 everyone!!!	2:31 PM	from Melisa Borgos-Colon to everyone:	Good afternoon
October 29, 2020 everyone	2:31 PM	from Marisol Heredia to everyone:	Good afternoon
October 29, 2020	2:32 PM	from Kamaria Walker to everyone:	Hello everyone!
October 29, 2020 County, California!	2:32 PM	from Chris Alexander to everyone:	Hello from Sonoma
October 29, 2020 afternoon from Portsmouth VA!	2:32 PM	from darlene washington to everyone:	Great
October 29, 2020 County	2:32 PM	from Lourdes Zamora to everyone:	Hi I form HHSA Shasta
October 29, 2020	2:33 PM	from Daniel Carrillo Jr to everyone:	Hello Everyone
October 29, 2020 Illinois!	2:33 PM	from Heidi Welty to everyone:	Hello from Quincy
October 29, 2020	2:33 PM	from Lisa Karle to everyone:	Lisa in Erie, PA
October 29, 2020	2:33 PM	from Sarah Francis to everyone:	Hi from Lynchburg, VA!

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October 29, 2020 CMHC, Covington KY	2:33 PM	from Melody Brauning to everyone:	Melody Brauning,
October 29, 2020 Thousand Oaks, CA	2:33 PM	from Tracy Friedl to everyone:	Hi from City of
October 29, 2020	2:33 PM	from Mary Anne Bellacima to everyone:	Hi Everyone!!!
October 29, 2020 Austin, TX	2:33 PM	from Kyra Henderson to everyone:	Good afternoon from
October 29, 2020 Columbia, SC	2:33 PM	from Leslie Dillon to everyone:	Checking in from
October 29, 2020	2:33 PM	from Laurie Goodman to everyone:	Laurie Goodman, Patient Navigator, Harbor Care Health & Wellness Center, Nashua, NH
October 29, 2020 Gainesville, FL	2:33 PM	from Brenda Chamberlain to everyone:	Hi from
October 29, 2020 Inc.	2:33 PM	from Maggie Watson to everyone:	Hello from CARES of NY,
October 29, 2020 Oaks, CA	2:33 PM	from Mina Layba to everyone:	Hello from Thousand
October 29, 2020	2:33 PM	from Janet Bartos to everyone:	Hi Everyone!

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October 29, 2020 Honolulu, HI!	2:33 PM	from Scott Morishige to everyone:	Aloha everyone from
October 29, 2020 Shasta Co. CA	2:33 PM	from Dawn Pittore to everyone:	Hello - Dawn from
October 29, 2020 MD	2:33 PM	from Kathryn Craige to everyone:	Hello from Snow Hill,
October 29, 2020 Jackson in Jackson MS	2:33 PM	from Linda Caldwell to everyone:	Linda Caldwell, City of
October 29, 2020	2:33 PM	from Shawn Walsh to everyone:	Shawn, Sharon PA
October 29, 2020 PA-502, Upper Darby, PA	2:33 PM	from Robert Feldman to everyone:	Hello Robert Feldman,
October 29, 2020	2:33 PM	from Craig Ritchie to everyone:	Hello from Rockford, IL
October 29, 2020 CA	2:33 PM	from Hal4you.org Nolen to everyone:	Hello from Mariposa,
October 29, 2020 Manatee/Sarasota!	2:33 PM	from Chris Johnson to everyone:	Hello from

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October 29, 2020 New Jersey	2:33 PM	from Janet Porter to everyone:	Hello from Trenton
October 29, 2020 Montgomery County MD	2:33 PM	from Ashley Richards to everyone:	Ashley from
October 29, 2020 FL	2:33 PM	from Kristian Parker to everyone:	Hello from Jacksonville,
October 29, 2020 Cumberland County Pennsylvania	2:33 PM	from Beth Kempf to everyone:	Hello, Beth Kempf
October 29, 2020 KY!	2:33 PM	from Sonserra Freeman to everyone:	Hello from Florence,
October 29, 2020	2:33 PM	from Greta Rolland to everyone:	Hi Everyone, Greta Rolland from Lower Shore of Maryland - MD-513 CoC
October 29, 2020 NH-500	2:33 PM	from Mandy Reagan to everyone:	Good afternoon from
October 29, 2020 Eastern Shore of Va!	2:33 PM	from Jen Hope to everyone:	Good afternoon from the
October 29, 2020	2:33 PM	from Julia Trejo to everyone:	Hello from San Antonio, Texas
October 29, 2020 of Clear Creek in League City, Texas	2:33 PM	from Gayle Nelson to everyone:	Hi from Family Promise

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October 29, 2020	2:33 PM	from Anna Duggins to everyone:	Hi from Raleigh, NC!
October 29, 2020	2:33 PM	from susan moreno to everyone:	Susan Moreno, San Diego County HHSA, Housing and Community Development Services. Hi to all.
October 29, 2020	2:33 PM	from Jody Beisner to everyone:	Hello from Snohomish County, Washington State
October 29, 2020	2:33 PM	from Loretta Stiles to everyone:	Loretta Stiles Good afternoon
October 29, 2020	2:33 PM	from William Coleman to everyone:	Bill Coleman, Lynchburg Community Action Group, Lynchburg VA
October 29, 2020	2:33 PM	from Cathy Crouch to everyone:	Hi from Houston.
October 29, 2020	2:33 PM	from Choen Johnston to everyone:	Choen Johnston-Rapid Rehousing Case Manager YWCA Binghamton
October 29, 2020	2:33 PM	from Kim Forrester to everyone:	Hello from County of San Diego
October 29, 2020	2:33 PM	from Jessica Petrillo to everyone:	Hi Everyone, I am the Homeless Assistance Program Coordinator in Oxnard, California
October 29, 2020	2:33 PM	from Sophia R to everyone:	Greetings from NC!

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October 29, 2020	2:33 PM	from Billy-Jo Kundel to everyone:	Emergency Housing Coordinator at Southwestern Community Services Keene,, NH
October 29, 2020	2:33 PM	from Kimberly Turner to everyone:	Hello from Mississippi
October 29, 2020	2:33 PM	from Ara Mendoza to everyone:	Hi everyone! Ara Mendoza from VA-521
October 29, 2020	2:33 PM	from Loh to everyone:	Hello from Cleveland, Ohio!
October 29, 2020	2:33 PM	from Tamira Sisco to everyone:	Hello, Tamira from NJ Dept of Human Services
October 29, 2020	2:33 PM	from Tammy Phillips to everyone:	Hello Everyone, from Rutherfordton, North Carolina
October 29, 2020	2:33 PM	from Lisa Coffman to everyone:	@Chris Alexander - will do. Please give us a shout if we miss any.
October 29, 2020	2:33 PM	from Wanda Graham to everyone:	Good Day everyone... Wanda Graham from Elizabethtown, Ky...
October 29, 2020	2:33 PM	from M. Monroe to everyone:	Hi, from Portland, OR. Cascadia's Street Outreach Team.
October 29, 2020	2:33 PM	from Kristen Nolen to everyone:	Hello from VA-508!

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October 29, 2020 2:33 PM from Matt Simmonds to everyone: Hello all, Matt Simmonds from Simtech Solutions in San Diego CA.

October 29, 2020 2:33 PM from Tonia Landon to everyone: Tonia Landon, Housing Program Director, Ithaca, NY

October 29, 2020 2:33 PM from Tampa Hillsborough Homeless Initiative to everyone:
Tampa Hillsborough Homeless Initiative

October 29, 2020 2:33 PM from Karina Hernandez-Home Start to everyone: Hi All
El Cajon, CA (San Diego County)

October 29, 2020 2:33 PM from Bradley Sansom to everyone: Im Bradley Sansom
from Paintsville KY-Substance Abuse Counselor.

October 29, 2020 2:33 PM from Alisha Pennington to everyone: Hello from Michigan!

October 29, 2020 2:33 PM from Alissa Kraman to everyone: Hello from Homeless Services Network in Central FL

October 29, 2020 2:33 PM from Stephanie Birmingham to everyone: Stephanie Birmingham, Advocacy Coordinator at Options for Independent Living. Looking to integrate Certified Peer Specialists into CoC in Green Bay, WI

October 29, 2020 2:33 PM from donna williams to everyone: Hello from Nicholasville Ky New Vista Behavioral services

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October 29, 2020 2:33 PM from Denise Albertson to everyone: Hello from South Dakota - ESG grantee, statewide CoC and HMIS Lead

October 29, 2020 2:34 PM from Kamra Howard to everyone: Hello everyone :-)

October 29, 2020 2:34 PM from Brittney Palacios to everyone: Hello, Brittney from San Antonio, TX Street outreach social worker with SAMMinistries

October 29, 2020 2:34 PM from Dana LeTellier to everyone: Dana LeTellier, Community Partner Coordinator with Rivers East Region WFD

October 29, 2020 2:34 PM from Loretta Stiles to everyone: Hello from Ohio

October 29, 2020 2:34 PM from Sable Harris-Buck to everyone: Hi I am Sable Harris Buck from the Coalition for the Homeless Houston

October 29, 2020 2:34 PM from Heidi Marine to everyone: Hello from Southern Cali

October 29, 2020 2:34 PM from Sam Fox to everyone: Hello from Youth and Shelter Service out of Marshalltown Iowa

October 29, 2020 2:34 PM from Shaniqua Smith to everyone: Hello everyone, I am from Durham , NC I am a Street Outreach Engagement Specialist at Housing for New Hope

October 29, 2020 2:34 PM from Josh Vittie to everyone: Ohio here.

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October 29, 2020 2:34 PM from William Higgins to everyone: William Higgins,
Portland, ME, Homless Advocacy for All, <https://www.linkedin.com/in/williamhigginsjr/>

October 29, 2020 2:34 PM from Debbie Cato to everyone: Hello from Spokane,
WA

October 29, 2020 2:34 PM from Lynda Berge to everyone: Lynda Berge Disser -
Lancaster, Ohio

October 29, 2020 2:34 PM from Pamela Phillips-Zeller to everyone: Hello from
Putnam County, NY!

October 29, 2020 2:34 PM from Bonnie Campbell to everyone: Hello from Illinois

October 29, 2020 2:34 PM from Derick Ward to everyone: Hello from Greensboro,
NC

October 29, 2020 2:34 PM from Melissa Bourcier to everyone: Greeting from
Tallahassee, FL. This is Melissa Bourcier- Eligibility and HMIS Specialist at SSVF

October 29, 2020 2:34 PM from Amelia Broadnax to everyone: Amelia Broadnax,
Family Health Centers of San Diego. Hello everyone

October 29, 2020 2:34 PM from Greer McCollum to everyone: Hello, everyone, from
Birmingham, AL.. I am a Street Outreach Worker at the CoC here, One Roof.

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October 29, 2020 2:35 PM from Ashley Miller to everyone: Hi everyone, Ashley
from Irving, TX

October 29, 2020 2:35 PM from Allen Bowie to everyone: Hello from Grants
Department, City of Tulsa, Oklahome

October 29, 2020 2:35 PM from Wei E to everyone: Wei Qun E, The United Effort
Organization, Inc. (www.theunitedeffort.org) from Silicon Valley, CA

October 29, 2020 2:35 PM from Litrice Borge to everyone: Aloha everyone from
Richland, MO!

October 29, 2020 2:35 PM from Katelyn Warburton to everyone: Hello from Minnesota!

October 29, 2020 2:35 PM from Martha Morrison to everyone: Newfield, Maine here.

October 29, 2020 2:35 PM from Michael Harhager to everyone: Hello everyone,
Mcihael Harhager from Akron, Ohio

October 29, 2020 2:35 PM from Lisa Ward to everyone: Good Afternoon from Missouri

October 29, 2020 2:35 PM from Natalya Cowilich to everyone: Hello all, Natalya,
Community Outreach Worker here from Ithaca NY. Sorry I'm a bit late--was literally doing Outreach with
the unsheltered homeless for the last three hours! Glad to be here! :)

October 29, 2020 2:35 PM from Tammy Baker to everyone: Hello from Ithaca NY - I
am a street outreach worker in our downtown corridor and homeless encampment

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October 29, 2020	2:35 PM	from Greg Smith to everyone:	Hello from Chilliwack, British Columbia, Canada!
October 29, 2020	2:35 PM	from Gabriel Young to everyone:	Hello from Mayor Sam Liccardo's Office from San Jose, CA
October 29, 2020	2:35 PM	from Joscena Finley to everyone:	Hello from Northern Kentucky Office of Drug Control Policy
October 29, 2020	2:36 PM	from Jennifer Plummer to everyone:	Hello Everyone Jenn from SCS in NH here
October 29, 2020	2:36 PM	from JEFFREY ANDERSON to everyone:	Hello this is Jeff Anderson from SAMMinistries' Veteran Homeless Stability Program in San Antonio.
October 29, 2020	2:37 PM	from Kiersten Mahaffy to everyone:	Kiersten Mahaffy
October 29, 2020	2:37 PM	from Anthony Giarratano to everyone:	Antonio Giarratano - Portland, ME - Shalom House, Inc Central Administering Agency for the State of Maine-DHHS CoC/Shelter Plus Care program.
October 29, 2020	2:37 PM	from Kiersten Mahaffy to everyone:	Greenville, NC
October 29, 2020	2:37 PM	from Evan Hamner to everyone:	Hello from the Regional Task Force on the Homeless in San Diego

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October 29, 2020 2:38 PM from Monique Elton to everyone: Greetings from Jacksonville, FL-510

October 29, 2020 2:38 PM from Shannon Redmon to everyone: Hello from Shannon Redmon in Northern Kentucky

October 29, 2020 2:39 PM from Angela Blaine to everyone: Hello i am Angela Blaine, Homeless Intervention Administrator from the City of Fort Lauderdale, Florida

October 29, 2020 2:39 PM from Abbey Gleichenhaus to everyone: Hello from Houston, Texas . Coalition for the Homeless

October 29, 2020 2:41 PM from Marcos Carmona to everyone: Hello this is Marcos Carmona from the San Antonio/Bexar County CoC - SARAH

October 29, 2020 2:41 PM from Abbey Gleichenhaus to everyone: Hello from Houston, Texas, Coalition for thr Homeless

October 29, 2020 2:44 PM from Antonio Byrd to everyone: Hello Antonio Byrd from FL-501 Tampa/Hillsborough County CoC!!

October 29, 2020 2:44 PM from Paul Komarek to everyone: Hello it"s Paul Komarek from Cincinnati OH.

October 29, 2020 2:45 PM from Greg McCormack to everyone: Hello from Austin, Texas

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October 29, 2020 2:45 PM from Angel Macchia to everyone: hello from Nassau County, Long Island

October 29, 2020 2:46 PM from Brian Postlewait to everyone: Good Day! Brian Postlewait from FL-507 Orange/Osceola/Seminol County CoC

October 29, 2020 2:46 PM from Whitney Mosley to everyone: Hello! I'm Whitney from Kentucky with the Mountain Comprehensive Care Center.

October 29, 2020 2:47 PM from Kathryn Culhane to everyone: Hey all, I'm a social worker on the street outreach team with Housing for New Hope. Joining from Durham, NC

October 29, 2020 2:51 PM from Sharon Manner to everyone: Hello, Sharon Manner from FL-515 Panama City, FL

October 29, 2020 2:52 PM from Rebecca Mayeaux to everyone: Hi, I am Rebecca a Housing Navigator for a Whole Person Wellness program in San Diego County California.

October 29, 2020 2:52 PM from Choen Johnston to everyone: Thanks for sharing your story Mitch

October 29, 2020 2:52 PM from Debbie Cato to everyone: Thank you for being vulnerable, Mitch.

October 29, 2020 2:52 PM from Kamra Howard to everyone: Such an encouraging story!

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October 29, 2020	2:52 PM	from Joan Heinz to everyone: Joan from Butte, MT...Thanks for sharing...
October 29, 2020	2:52 PM	from Rebecca Mayeaux to everyone: Thank you for sharing Mitch and having the courage to be housed .. I wish you wellness :)
October 29, 2020	2:52 PM	from Melisa Borgos-Colon to everyone: Powerful story. Thanks for sharing!!!
October 29, 2020	2:53 PM	from Olivia Raymond to everyone: Thank you SOO much for being here Mitch!
October 29, 2020	2:53 PM	from Heidi Marine to everyone: Congratulations Mitch
October 29, 2020	2:53 PM	from Rebecca Mayeaux to everyone: Your lived experience is inspiring
October 29, 2020	2:53 PM	from Elsa Hinojosa to everyone: Hello! Elsa Hinojosa from City of Laredo, Texas Community Development Dept.
October 29, 2020	2:54 PM	from Dana LeTellier to everyone: Thank you Mitch, for sharing your incredible journey!
October 29, 2020	2:54 PM	from Bonnie Campbell to everyone: Inspiring...Thank you Mitch!

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October 29, 2020 2:54 PM from Lori Stewart to everyone: Mitch, what a powerful personal story. Thank you for sharing and being a testament to the ability to recover. I am 9 1/2 years clean and it gets better every day.

October 29, 2020 2:55 PM from Loretta Stiles to everyone: Powerful testimony wonderful work you are doing Thank you

October 29, 2020 2:55 PM from Marcos Carmona to everyone: We need more people with lived expertise like you making decisions at the table, Mitch. Thank you for sharing

October 29, 2020 2:56 PM from Debbie Cato to everyone: Goose bumps. Great work, Mitch.

October 29, 2020 2:56 PM from Choen Johnston to everyone: amen

October 29, 2020 2:56 PM from Maggie Watson to everyone: hear, hear, Mitch - inspiring - thank you.

October 29, 2020 2:56 PM from Andrew Martin to everyone: congrats on the 9 months of sobriety

October 29, 2020 2:56 PM from Natalya Cowilich to everyone: <3 3 years sober from speed. The addiction ended when my housing became stable! ! While I was living in sheds and barns it felt impossible to stay sober. #peersupport

October 29, 2020 2:56 PM from Marisol Heredia to everyone: Thank you for sharing your experience .

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October 29, 2020 2:56 PM from Rebecca Butz to everyone: Thank you SO much, Mitch. This is so powerful. Thank you for the work you are doing.

October 29, 2020 2:56 PM from Litrice Borge to everyone: Absolutely AMAZING Testimony!

October 29, 2020 2:57 PM from Boutain Marilyn to everyone: Thank you Mitch for sharing. You are inspiring!

October 29, 2020 2:57 PM from Angela Blaine to everyone: Amazing Mitch, keep up the great work you are doing. Thank you for your story.

October 29, 2020 2:57 PM from Angel Macchia to everyone: @Natalya, thank you for sharing. wish you continued health and happiness

October 29, 2020 2:58 PM from Natalya Cowilich to everyone: <3 likewise!

October 29, 2020 2:58 PM from Janet Porter to everyone: Mitch, Awesome testimony. Thank you for sharing your experience.

October 29, 2020 2:58 PM from Jane Bilger to everyone: Mitch can you talk about how you have gained general community support.

October 29, 2020 2:59 PM from Michelle Herrera to everyone: Amazing and Inspirational Story Mitch. Thank you for sharing.

October 29, 2020 2:59 PM from Angel Macchia to everyone: Mitch, thank you for sharing and educating us

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October 29, 2020 2:59 PM from Rebecca Mayeaux to everyone: Here... Here... Bricks and Morter!

October 29, 2020 2:59 PM from Lisa Coffman to everyone: @Lori and @Natasha - Thank you both for sharing. Wishing you all the best and thankful for the work you are doing.

October 29, 2020 2:59 PM from Choen Johnston to everyone: we need good housing with decent landlords

October 29, 2020 3:00 PM from donna williams to everyone: What about the small communities.... out here in Kentucky there are so few places to look for shelter

October 29, 2020 3:01 PM from Natalya Cowilich to everyone: So much love Mitch!

October 29, 2020 3:01 PM from Boutain Marilyn to everyone: yes there are a lot of who cannot get housed because of their criminal background or bad credit

October 29, 2020 3:01 PM from Monique Elton to everyone: Words of wisdom, Mitch!! Thank you. Lived experience can help empower others.

October 29, 2020 3:01 PM from JEFFREY ANDERSON to everyone: Mitch, much respect!

October 29, 2020 3:01 PM from donna williams to everyone: Great job Mitch keep up the battle

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October 29, 2020 3:02 PM from Amber Hodges to everyone: Mitch, Thank you so much for sharing your story! I really appreciate your help and perspective.

October 29, 2020 3:04 PM from Mitch Watson to everyone: Thank you all for the kind words

October 29, 2020 3:05 PM from Mary Anne Bellacima to everyone: Thank you for sharing Mitch.

October 29, 2020 3:06 PM from Stephanie Birmingham to everyone: In the Independent Living Movement world we have the saying, "Nothing about us without us" :-)

October 29, 2020 3:06 PM from Michael Moron to everyone: Thats great advice getting everyone at the table to have a more equitable plan/approach

October 29, 2020 3:09 PM from Billy-Jo Kundel to everyone: Hearing about people like the gentleman who finally is sleeping in a bed and more gives us all motivation, hope, clarity that it is possible and also made my day!

October 29, 2020 3:09 PM from Angel Macchia to everyone: @Michael; great work, inspiring!

October 29, 2020 3:11 PM from Linda Caldwell to everyone: I would like to hear about thoughts of shared housing for the homeless population

October 29, 2020 3:13 PM from Marcos Carmona to everyone: Did this come from donated flex funding only?

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October 29, 2020 3:13 PM from Mandy Reagan to everyone: I love shared housing as a creative way to find affordable options! The National Alliance RRH Toolkit has some great templates for use with shared housing (roommate agreements, shared housing agreements...etc) that have been very useful here in NH! <https://endhomelessness.org/resource/rapid-re-housing-toolkit/>

October 29, 2020 3:13 PM from wakilehnisreen to everyone: Do these re housing initiatives utilize Coordinated entry? Or are these mostly through private donations? Just wondering how housing groups of people who elect to live together can work through CES, I'm interested in learning more.

October 29, 2020 3:14 PM from Joan Heinz to everyone: Lived experienced having a voice in the community is such a resource! Way to go guys!

October 29, 2020 3:15 PM from Linda Caldwell to everyone: Thanks Mandy

October 29, 2020 3:18 PM from donna williams to everyone: What about those that have no income or waiting on disability? They cannot work or they will not get disability and they have a mental illness on top of everything any ideas

October 29, 2020 3:18 PM from Maggie Watson to everyone: Hope & inspiration - perfectly said

October 29, 2020 3:20 PM from Pamela Phillips-Zeller to everyone: Absolutely amazing!!

October 29, 2020 3:20 PM from Choen Johnston to everyone: sometimes just going back time and time again one day something will change for them and you can get them to come with you so you can house them

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October 29, 2020 3:22 PM from Choen Johnston to everyone: meet them where they are at

October 29, 2020 3:23 PM from Mandy Reagan to everyone: Excellent presentation Mitch and Michael! Thank you for maintaining and promoting your strength based perspectives.

October 29, 2020 3:23 PM from Choen Johnston to everyone: listen to learn

October 29, 2020 3:23 PM from Gabriel Young to everyone: Celebrating them

October 29, 2020 3:23 PM from Gabriel Young to everyone: Wow

October 29, 2020 3:23 PM from Deirdre Bolden to everyone: Very Inspiring and energizing!

October 29, 2020 3:23 PM from Chris Johnson to everyone: Thank you so much!

October 29, 2020 3:24 PM from Ed Cameron to everyone: Thank you everyone. I need to get off for meeting. Well done.

October 29, 2020 3:24 PM from Melisa Borgos-Colon to everyone: Taking notes!!! Wonderful experience!!! So much to learn and do!!!

October 29, 2020 3:24 PM from Lori Stewart to everyone: @Lisa Thank you. Has been an amazing journey.

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October 29, 2020 3:25 PM from Debbie Cato to everyone: Outstanding presentation. I can see why you are having great results for people in your community. Thank you for sharing.

October 29, 2020 3:25 PM from Lori Stewart to everyone: @Natasha.. thanks for sharing. Happy for your success.

October 29, 2020 3:26 PM from ada Wikina to everyone: Thank you so much.

October 29, 2020 3:27 PM from Michael Overway to everyone: thank you all for your encouraging words in the chat!

October 29, 2020 3:28 PM from William Higgins to everyone: I was homeless four times between 2002 and 2009, I am now a vull VA Disability, and volunteer full time for homeless regulation with the maine CoC board, Statewide and Regional Homeless councils. I lead formation of a nonprofit for greaterr advocacy and improvement of CoC operations. We wish to have individuals with prior experience in all aspects of homelessness into coC and coC boards. I graduated from the US Naval Academy, served as a Submarine officer, did engineering services for nuclear power plants. I represent that anyone can become homeless.

October 29, 2020 3:30 PM from Amber Hodges to everyone: Donald, Thank you so much for sharing your story and expertise. I really appreciate you sharing your experiences with us.

October 29, 2020 3:31 PM from Lisa Coffman to everyone: William, thank you for your service in the Navy and now working statewide to end homelessness in Maine.

October 29, 2020 3:32 PM from Andrew Martin to everyone: I may have missed it but why is it so important to you all to make sure your staff has lived experinece

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October 29, 2020 3:37 PM from Billy-Jo Kundel to everyone: Thank You for your service Willam and absolutely anyone can experience homelessness and not just what people steretype "homeless" as.

October 29, 2020 3:37 PM from Rebecca Mayeaux to everyone: Donald thank you for letting your experience fuel your passion to help others.

October 29, 2020 3:38 PM from Billy-Jo Kundel to everyone: Also these lived experiences are wonderful to hear as it can help us relate to our clients and many of their stories and situations.

October 29, 2020 3:38 PM from Janet Porter to everyone: Donald, thank you for such wonderful information!

October 29, 2020 3:38 PM from Mandy Reagan to everyone: Thank you Donald!
Great take aways.

October 29, 2020 3:39 PM from Rebecca Butz to everyone: agreed, Norm!

October 29, 2020 3:39 PM from Debbie Cato to everyone: Thank you, Donald.

October 29, 2020 3:39 PM from Bonnie Campbell to everyone: Thank you Donald!

October 29, 2020 3:39 PM from Sabine von Aulock to everyone: Best HUD webinar ever!

October 29, 2020 3:39 PM from Daniel Carrillo Jr to everyone: Thank you Donald

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October 29, 2020 3:39 PM from Kamra Howard to everyone: I am so honored to have been a part of such an informative webinar

October 29, 2020 3:39 PM from Angel Macchia to everyone: @Sabine- I agree! Inspiring!

October 29, 2020 3:39 PM from Debra Hendren to everyone: So needed! Thank you Donald!!!!

October 29, 2020 3:40 PM from Stephanie Birmingham to everyone: How can one engage a shelter who does not share the understanding that trauma-informed care and equity are critical to providing services?

October 29, 2020 3:40 PM from Jane Bilger to everyone: appreciate some of the points Donald made about supporting the staff while learning from them

October 29, 2020 3:40 PM from Lisa Coffman to everyone: The National Coalition for the Homeless' website: www.nationalhomeless.org

October 29, 2020 3:41 PM from Angel Macchia to everyone: @Jane, agreed, a collaborative partnership is always best

October 29, 2020 3:41 PM from Karen-Renee Moore to everyone: What about more rural areas in regards to housing stock; any suggestions?

October 29, 2020 3:41 PM from JennaMarie to everyone: This was a great webinar!

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October 29, 2020 3:41 PM from Craig Ritchie to everyone: Thank you for the great sharing and information!

October 29, 2020 3:41 PM from Cierra Camon to everyone: It is the Housing First approach

October 29, 2020 3:42 PM from Melisa Borgos-Colon to everyone: Very insightful!!!

October 29, 2020 3:43 PM from Natalya Cowilich to everyone: snaps to that!!!

October 29, 2020 3:44 PM from Hilda Fernandez to everyone: Great presentations. We also advocate the increased use of shared housing as a means of assisting individuals in accessing housing, in particular in difficult housing markets. Is US HUD looking at how to allow the use of CoC funds to provide rental subsidy (rental assistance or lease funds)?

October 29, 2020 3:44 PM from Ann A. to everyone: Robust!

October 29, 2020 3:44 PM from Janet Porter to everyone: This is a very informative HUD webinar!

October 29, 2020 3:44 PM from Kathryn Culhane to everyone: @housing4newhope

October 29, 2020 3:44 PM from donna williams to everyone: Yes I agree it is the HOUSING first.... this is where I have the most difficulty when I cannot get someone a place to live especially when some of the homeless people in the shelter make decision who to allow and who not to allow

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October 29, 2020 3:44 PM from Martha Morrison to everyone: An analogy re lived experience is expecting young people to assume what services older people need and want. If I relied on that approach I would be limited to all-day Bingo!

October 29, 2020 3:45 PM from Cierra Camon to everyone: Housing First: Ending Homelessness, Transforming Systems, and Changing Lives Illustrated Edition

by Deborah Padgett M.P.H (Author), Benjamin Henwood Ph.D. (Author), Sam Tsemberis Ph.D. (Author)

October 29, 2020 3:45 PM from Choen Johnston to everyone: Housing first but yet we say at the shelter it is a 21 day stay

October 29, 2020 3:45 PM from Ann A. to everyone: Yes, @Martha!

October 29, 2020 3:46 PM from Andrew Martin to everyone: thats terrific

October 29, 2020 3:46 PM from donna williams to everyone: The shelter here has issues of the director is never around and so the homeless themselves run it and decide who can come and who cannot. So these are people who have the living experience but should they control the shelter itself??????

October 29, 2020 3:46 PM from donna williams to everyone: and drugs come in and out all the time in this shelter

October 29, 2020 3:47 PM from Bradley Sansom to everyone: As a substance abuse counselor I can tell you it is a bad idea for them to run it if theres drugs involved.

October 29, 2020 3:47 PM from donna williams to everyone: yep

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October 29, 2020 3:48 PM from William Higgins to everyone: By aspects of homelessness the perspectives of single men and women, families, youth, Domestic violence suffering, and LGBTQ+ are different. It is good to have those perspectives.

October 29, 2020 3:48 PM from Sophia R to everyone: @Donna I'm so sorry to hear this is the case there.

October 29, 2020 3:48 PM from Bradley Sansom to everyone: Thats a whole legal issues you dont wanna open. If they ar bringing in drugs then they can be closed.

October 29, 2020 3:49 PM from Pamela Phillips-Zeller to everyone: Clients self-imposed barriers to housing is a an important component - thanks!

October 29, 2020 3:49 PM from Bradley Sansom to everyone: it sound like they need a new director.

October 29, 2020 3:49 PM from William Higgins to everyone: I had a landlord with a 7 bedroom and 3 pathroom property that wanted to rent to homeless, but agencies could not get act together to use it.

October 29, 2020 3:50 PM from Denise Cox to everyone: are we able to see copies of those models?

October 29, 2020 3:50 PM from Matt Simmonds to everyone: Any guidance on how to structure leases when you are placing 3 people in a fair market unit? Are they each the signers? Or does your organization sign? Are there any protections baked in for the landlord (i.e. a risk mitigation fund)?

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October 29, 2020 3:51 PM from Pamela Phillips-Zeller to everyone: This has been a fantastic webinar -great information and very inspiring!

October 29, 2020 3:52 PM from donna williams to everyone: I would love for the counties around here to have this opportunity. Between our county going south... There are no other shelters for several miles... up to about 75 miles away. Now going North in the big town of Lexington there are several but here ...

October 29, 2020 3:52 PM from Dana LeTellier to everyone: Is this recorded? If so, can I send it to some partners?

October 29, 2020 3:52 PM from Chris Alexander to everyone: Perhaps for a future session: I received the recent guidance from USICH "Expanding the Toolbox", a radical shift away from Housing First that puts the homeless to work and strips regulations from affordable housing. What will be the effects of these changes, plus or minus?

October 29, 2020 3:53 PM from William Higgins to everyone: Westbrook, Maine. We also have no waiting list for Shelter Plus Care and BRAP vouchers. Issue is finding units of course. Local housing authority can go some percentage over fair market value, and we have been authorized to use the 2020 FMR all year.

October 29, 2020 3:53 PM from Stephanie Birmingham to everyone: EMPATHY!
Yes!!!

October 29, 2020 3:53 PM from Angel Macchia to everyone: @ Mitch, so true!

October 29, 2020 3:54 PM from William Higgins to everyone: @Chris great idea

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October 29, 2020 3:54 PM from Loretta Stiles to everyone: This is a great webinar excellent information I like the Lived Expertise to be apart of the outreach team

October 29, 2020 3:54 PM from Boutain Marilyn to everyone: Thank you so much for the great webinar

October 29, 2020 3:54 PM from deonte to everyone: CREED - Compassion Respect Empathy Empowerment Dignity

October 29, 2020 3:54 PM from Angel Macchia to everyone: @deonte, love that!

October 29, 2020 3:55 PM from Alissa Kraman to everyone: Thanks for all the info!

October 29, 2020 3:55 PM from Loretta Stiles to everyone: To Angela Macchia from Long Island what is the name of your agency?

October 29, 2020 3:55 PM from deonte to everyone: Outreach Worker - San Diego Ca

October 29, 2020 3:56 PM from cynthia Emoto to everyone: Thank you for the amazing session.

October 29, 2020 3:56 PM from Deirdre Bolden to everyone: Great Job SNAPS and TA Team!

October 29, 2020 3:56 PM from William Higgins to everyone: @Norm.. see you at HUD Office hours tomorrow. That is a great resource fridays at 2:30 eastern

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October 29, 2020	3:56 PM	from Debbie Cato to everyone:	Great webinar! Thank you so much
October 29, 2020	3:56 PM	from Rebecca Butz to everyone:	Thank you ALL!! What a fantastic program today.
October 29, 2020	3:56 PM	from Kiersten Mahaffy to everyone:	Thank you!
October 29, 2020	3:56 PM	from Gabriel Young to everyone:	Thank you so much!
October 29, 2020	3:56 PM	from Camille Castillo to everyone:	GREAT WEBINAR!!!!!!!!!!!!!!
October 29, 2020	3:56 PM	from Billy-Jo Kundel to everyone:	This has been a great webinar
October 29, 2020	3:56 PM	from Heidi Marine to everyone:	Thank you it was great
October 29, 2020	3:57 PM	from Regina Cannon to everyone:	What an amazing webinar! Thank you so much!

Q&A Session for Addressing Unsheltered Homelessness

Session number: 1710278510

Date: Thursday, October 29, 2020

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Starting time: 1:47 PM

-Melody Brauninger - 2:25 PM

Q: I can hear. Thanks

Priority: N/A-

-Thomas Bednar - 2:47 PM

A: Wonderful!-

-Sophia R - 2:31 PM

Q: That was going to be my question. Thank you for sharing that because I have a meeting scheduled right in the middle of this presentation!

Priority: N/A-

-Thomas Bednar - 2:47 PM

A: Glad we can offer the recording-

-Sophia R - 2:33 PM

Q: Greetings from NC!

Priority: N/A-

-Thomas Bednar - 2:47 PM

A: Glad you're here!-

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-Lynda Berge - 2:33 PM

Q: Lynda Berge Disser - Lancaster, Ohio

Priority: N/A-

-Thomas Bednar - 2:47 PM

A: Glad you're here!-

-Lynda Berge - 2:34 PM

Q: Sorry, meant that for the chat!

Priority: N/A-

-Thomas Bednar - 2:46 PM

A: Thank you for adding to chat-

-Denise Cox - 2:35 PM

Q: sorry which website for resources? thanks, multitasking lol

Priority: N/A-

-Stephanie Birmingham - 2:43 PM

Q: How can one engage a shelter who does not share the understanding that trauma-informed care and equity are critical to providing services?

Priority: N/A-

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-Chris Alexander - 2:44 PM

Q: I received the recent guidance from USICH "Expanding the Toolbox", a radical shift away from Housing First that puts the homeless to work and strips regulations from affordable housing. What will be the effects of these changes, plus or minus?

Priority: N/A-

-Nydia Parries - 3:12 PM

Q: I see that more organizations serving homeless populations are centering the expertise of those with lived experience in designing programs, but this hasn't carried over into other areas of affordable housing or other public programs. How do we change that?

Priority: N/A-

-deonte - 3:39 PM

Q: Thank you

Priority: N/A-

-Debra Hendren - 3:39 PM

Q: So needed. Thank you Donald!

Priority: N/A-

-Gabriel Young - 3:40 PM

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Q: Although this was asked earlier, how do you take care of your mental health in this field of work especially when empathizing with others' lived experiences?

Priority: N/A-