



Successful Housing and Healthcare Integration Strategies – A ‘Hear from Your Peers’ Webinar



Webinar Format

Our Webinar Format:

Speakers will present for 12-15 minutes. Following all the speakers we will have approximately 25 minutes for Questions and Answers.

How to ask questions:

Question Box: You may enter your question into the question box at any time during the presentation. We will read questions aloud and answer some after each speaker and then during the allotted Q&A session.

Follow up questions:

Contact information will be provided after each presentation and at the close of the webinar.

Materials:

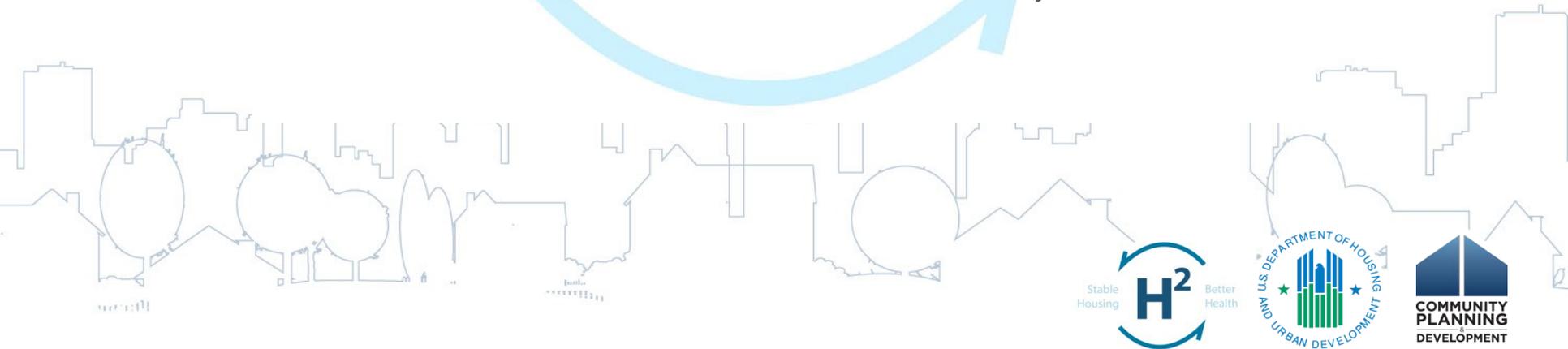
Slides presented during the webinar will be made available after the webinar. For those who registered, copies will be emailed. For those participating at a later date, copies will be made available on the HUD Exchange.



H² Housing and Healthcare Technical Assistance

Roula K. Sweis, M.A., Psy.D, Supervisory Program
Advisor, Office of the Assistant Secretary for CPD

H²: **H**ousing and **H**ealthcare TA - A Federal Partnership
between HUD and HHS focused on *improving
program participant access and effective utilization of
mainstream healthcare services at the systems level.*



Today's Presenters

- Roula K. Sweis, Supervisory Program Advisor, Office of the Assistant Secretary for CPD
- Moderator: Donald P. Chamberlain, CPA, Sound Thinking
- Leslie Tallyn, M.A., Chief Clinical Operations Officer, Central City Concern, Portland, OR
- Christopher Molinelli, CEO, HONOR, Middletown, NY





Housed + Healthy

Central City Concern

▶ Who we serve:

- ▶ Over 13,000 individuals annually, including single adults, families, and youth, across the homeless, medically vulnerable and complex populations in the metropolitan Portland and surrounding tri-county area

▶ Who we are:

- ▶ 46% of our employees self-identify as in recovery
- ▶ 25% have experienced our programs first hand

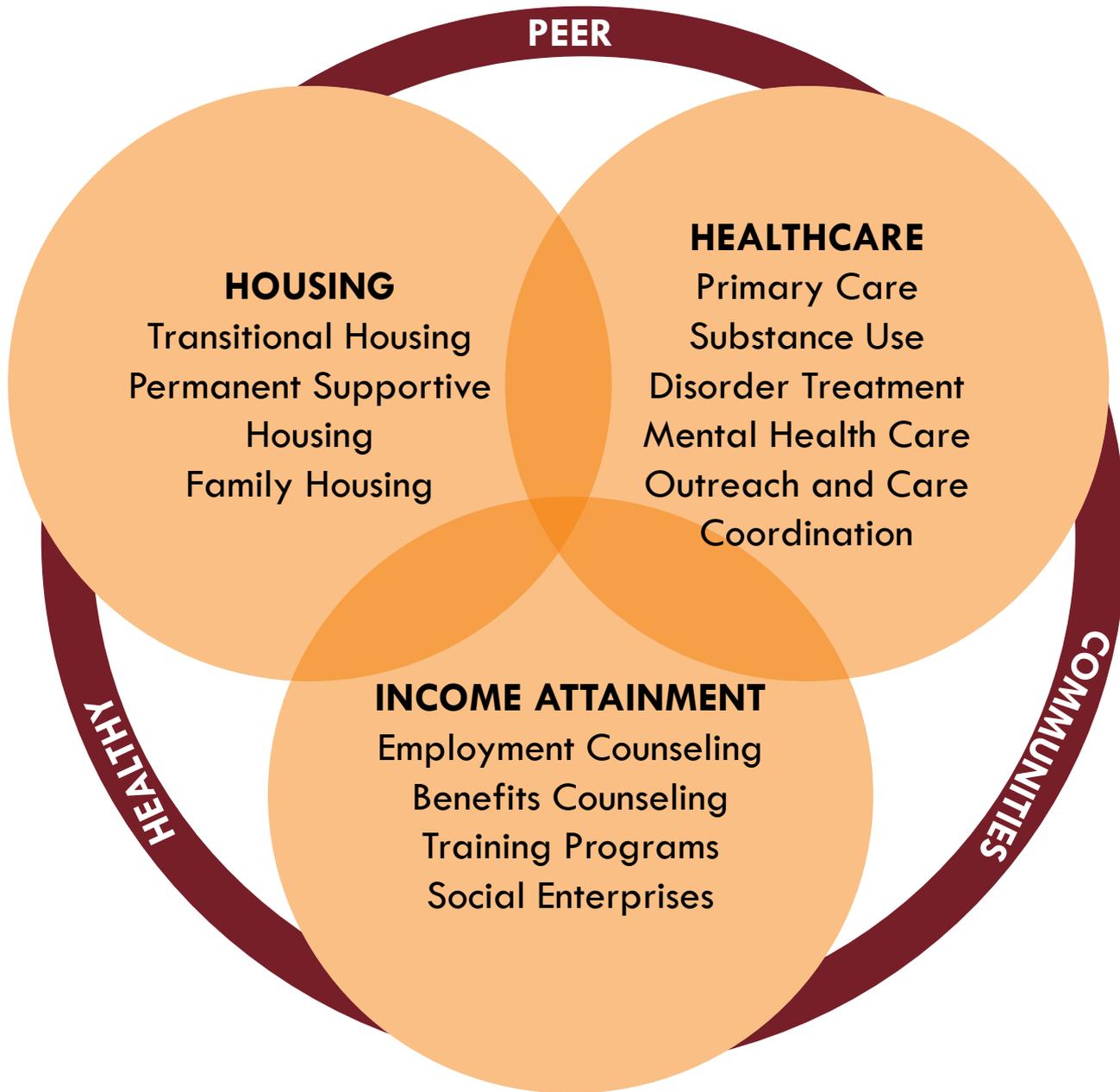
▶ What we believe:

- ▶ Every person we serve is capable of realizing a higher potential, and has unique skills and talents that can enrich the health, security, sustainability and quality of life for us all

Poll #1

- To what extent does your agency employ peers in its outreach and/or service delivery teams?
 - Quite a bit
 - Only in limited roles
 - Not at all





Housed + Healthy Project

Population

Residents of CCC PSH with a CCC primary care provider *or* without a usual source of care

Problems

Insurance isn't access

Enrollment isn't care

Social determinants trump everything else

Interventions

Rapid access for residents without usual care

Care coordination and navigation

Outreach and engagement

Wellness activities (not healthcare) where people live

Major Barriers

- ▶ Our funding models don't support this work
 - ▶ Narrow, discipline-specific funder performance metrics
 - ▶ Initially grant-funded, now it's the right thing to do
- ▶ Moving from informal conversations to formal systems
 - ▶ One-off collaboration doesn't work at this scale
 - ▶ Technical and workflow solutions
- ▶ Programmatic priorities and obligations aren't always aligned—even when we share the same mission
 - ▶ *My patient versus my community*
 - ▶ Ongoing discussion, negotiation, and relationship building
 - ▶ We're all in this together

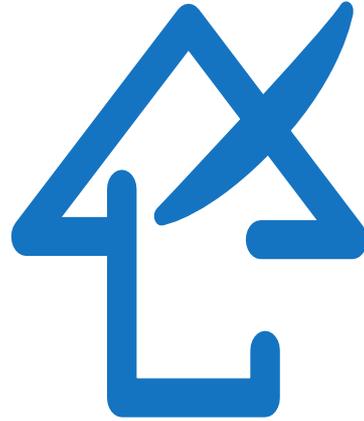
Poll #2

- Considering the barriers that CCC has faced, how does this compare to your community?
 - Very much the same
 - Only in some aspects
 - Not at all



For more information, please contact:

- ▶ Leslie Tallyn
Chief Clinical Operations Officer
leslie.tallyn@ccconcern.org



HONOR

Helping Others Needing Our Resources

38 SEWARD AVENUE
MIDDLETOWN, NY 10940
TEL: (845) 343-7115
HONORHELPINGOTHERS.ORG

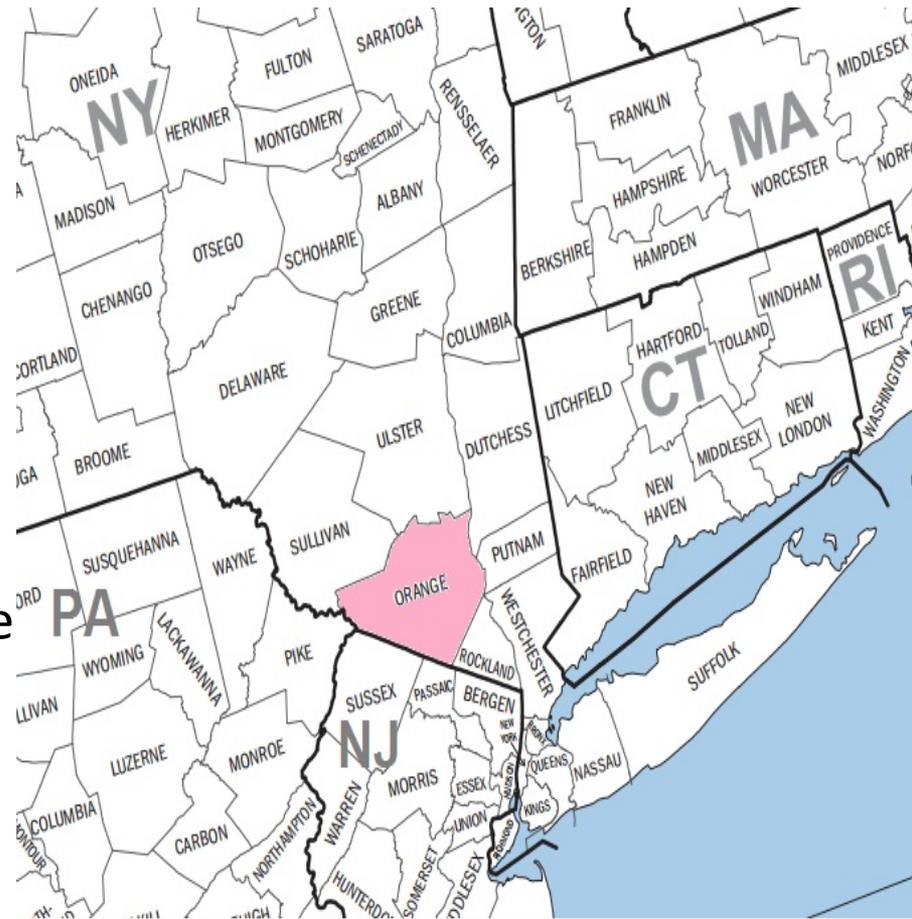
[HTTPS://WWW.FACEBOOK.COM/HONORHELPINGOTHERS](https://www.facebook.com/HONORHELPINGOTHERS)



ORANGE COUNTY
NEW YORK

Description of Geographical Area of Orange County, New York

- 45 Miles North West of Manhattan
- Centrally located in Tri-State Area (NY, PA, NJ)
- 6 Hours driving distance for 75 million people!
- Urban/Rural
- 3 Cities and 40 towns, Villages & Hamlets
- Borders the Hudson River and is home to the United States Military Academy, West Point.
- Population of 374,683



HOMELESS POPULATION

- Over 3,000 households access Homeless System annually
- About 1500 are unsheltered
- These numbers (4500) represent 1.2% of the population
- Nationally 1 in 200 (1.5 million)
- Orange County 1 in 83 (4,500)
- 300 Chronically Homeless
- 67 HUD Priority One Homeless
- Trauma



Orange County Housing Consortium

c/o HONOR 38 Seward Avenue, Middletown, NY 10940

President, Chris Molinelli
Vice President, Kathleen Morgan
Secretary, Eileen Robertson
Treasurer, Catherine Jones



- One of the oldest in the country
- Partners
 - Upstream
 - Mainstream
 - Downstream
- HUD Annual Award 2.7 million
- 15 Permanent Supportive Housing Projects
- 322 PSH beds
 - 30% Chronically Homeless
 - 12% Homeless Veterans
 - 10% Housing First

APPROACH

- Committed to Ending Chronic Homelessness
- Housing First Prototype (4 units)
- Housing First Bonus (21 units)
- Selection Committee



WHAT WE ARE FINDING

- Outreach
- First person
- Initial Phase
- Familiar Behavior
- Improved Self Care
- Improved Attitude
- New Possibilities
- Home Maintenance Pride
- New Horizons

UNIQUE COUNTY PARTNERSHIPS/INITIATIVE

- Welcome Orange – Commissioner Darcie Miller
- Trauma Informed Care – Dr. Minkoff
- Tri-County Homeless Coalition – Orange Ulster,
Sullivan Faith Based
- JMHCA – Joint Membership of Health and
Community Agencies
– President Nolly Climes
- Hospital ER Collaborations

Poll #3

- To what extent has your agency or CoC been able to forge partnerships with hospitals?
 - Quite a bit
 - Only a little
 - Not at all



HOUSING FIRST TEAM

- Lisa Stivers – Director of Care Management Services
- Anne McKenna – Housing First Care Manager
- Gary Texter – Street Outreach Worker
- Housing First Selection Committee

Poll #4

- To what extent do your Housing First teams include outreach workers?
 - Quite a bit
 - Only a little
 - Not at all



For more information, please contact:

Christopher Molinelli

Executive Director

cmolinelli@honorehg.org



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Speaker Contact Information

Roula K. Sweis:

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Leslie Tallyn: leslie.tallyn@ccconcern.org

Christopher Molinelli: cmolinelli@honorehg.org



Resources

- HUD ACA Website:
<https://www.hudexchange.info/aca/>
- HUD ACA Webinar Series and Materials:
<https://www.hudexchange.info/news/aca-webinar-series/>
- Join the HUD ACA Mailing List:
<https://www.hudexchange.info/maillinglist/>



For Additional H² Information

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