

## Q&A Session for Webinar: HDX System Performance Measures & Data Submission

Date: Thursday, March 30, 2017

The following answers were provided in writing using the Q&A feature during the webinar. Additional questions were answered verbally during the webinar.

**Q:** How can we get vendors onboard for the drill downs as not all communities have amount of money vendor's are asking for to have the report available for different sub populations?

**A:** Communities can request this ability of vendors now. The ease of making these updates or accessing these kinds of drill downs depends on the HMIS vendor you use. However, HUD is aware that this requires money.

To help with the drill downs HUD is updating the tools associated with the Annual Homeless Assessment Report (AHAR). These tools will help CoCs to make these kinds of drill downs. HUD is building other tools in conjunction with these AHAR resources.

**Q:** Did HUD give vendors a deadline to have a report for Measure 1b?

**A:** HUD informed vendors that they must be able to provide the data for this reporting period in HDX. They have known about this requirement for several months.

**Q:** How does this relate to the APR? Is this just a different name?

**A:** The APR focuses on recipients and is limited to a project-level focus. However, system performance looks at clients across the system. It allows a deeper analysis of whether people exit and return to any program and how long they are homeless.

**Q:** My vendor isn't making the new DQ reports available until 4/1 which won't give us much time to troubleshoot them. Will the new DQ reports be used in scoring in any way?

**A:** HUD cannot tell you what will be scored prior to the release of the Notice of Funding Availability (NOFA). However, similar to last year, HUD is aware that the data quality report is new and there are likely to be snags. HUD will take that fact into account as it makes competition decisions.

**Q:** Were Vendors given new specifications for System performance measure 1B

**A:** The HMIS programming specifications that were originally published addressed measure 1B. HUD did not require it last year because the data collection for that element was new.

**Q:** So the data quality report that is supposed to be ready April 1 is the Data quality that will be uploaded into HDX for SPM?

**A:** The data quality report is supposed to be available in HMIS. However, the CSV specifications were not available to vendors so CoCs will have to run their reports in HDX and then enter the data into HDX based on their HMIS report.

**Q:** Will HUD give guidance to HMIS vendors regarding a quarterly SYS PM template? Our state (FL) is requesting this of our vendor but they won't create it unless they get guidance from HUD.

**A:** The system performance specifications should be robust enough for communities to adjust the reporting timeline so that CoCs can run this data at different intervals. HUD will not be publishing specifications for quarterly runs of this data.

**Q:** To clarify—if we want to resubmit FY15 data, we would need to do it for all the measures? I.e., we can't select just specific measures to resubmit?

**A:** That is correct - it's all or nothing. You can enter the same content as you submitted last year if some of the measures didn't change, but you will need to actually type those in (or upload) them again.

**Q:** Will HUD compare FY 16 to FY 15 to provide scoring for the NOFA?

**A:** The McKinney-Vento Act requires HUD use specific system performance data as selection criteria. At this point, HUD anticipates comparing the 2015 and 2016 data. However, this is subject to whatever is finally published in the FY2017 NOFA.

**Q:** Do we have to do a CSV upload this year, or do we have the option to do both?

**A:** You can do CSV, manual or a combination of both.

**Q:** Is 3.1 Most recent PIT going to be 2016 or 2017?

**A:** PIT data for 3.1 will be based on your approved 2016 data.

**Q:** Are there any major differences in entering information if we don't have the ability to upload from our HMIS?

**A:** No. The upload is slightly easier (because it populates all the fields for you), but the results are the same.

**Q:** For Measure 4. My understanding was that the metric looked at income growth between the two MOST recent assessments, not necessarily between entry/exit or entry/most recent assessment. Basically measuring growth from year to year, not entry/exit?

**A:** The stayer aspect of measure 4 focuses on comparing recent assessments. However, the leaver questions focus on a comparison of entry to exit income change.

**Q:** What's the due date for the SPM?

**A:** Sys PM Report is due on Wednesday, May 31, 2017 by 7:59:59 pm Eastern.

**Q:** Can this report be run by specific areas in our CoC's or LHCs to analyze specific data?

**A:** You will need to talk to your HMIS Administrator to determine whether you have that ability.

**Q:** Can you explain again how to submit the Import SysPM Data? More to the point, this CSV comes from HMIS, correct? Sorry, I was having issues with the audio and didn't get the whole picture.

**A:** Sure. The CSV does come from HMIS. Simply navigate to the Import Tab and click on the Select CSV file option. Select the CSV file from the folder that contains the data and then select upload file. These instructions will be in the data entry document.

**Q:** What kinds of details are you looking for in an explanation for a warning i.e. increase in beds, natural disaster, loss of funding for projects, etc.?

**A:** CoCs should give HUD sufficient information to show that the CoC knows of the issue and has an explanation for it. HUD wants to ensure the system performance data is reliable and will look at the warnings to evaluate what is causing the anomaly.

**Q:** Can you provide an example of how a Street Outreach program would have a bed coverage rate? The SO programs in our community don't have beds; rather, they use beds at ES.

**A:** Street outreach programs are not expected to report on HMIS bed coverage. HUD looks at the bed coverage rate for programs that have bed/unit inventory.

**Q:** Excuse me is this has been addressed (as I just joined) already... 5/31/17 is the date to re-submit our FY15 data? Or is this the date to submit the FY16 data? What I am asking is, do I need to re-submit FY15 with the Data Quality changes?

**A:** That is the due date for submitting changes for both FY2015 and FY2016 data. Data Quality data are only due in the FY 2016 submission. Re-submitting the FY 2015 data is entirely optional.

**Q:** What if you know that you do not have any SH? Do you still have to run the combined reports or can you just use the report for the other project type?

**A:** HUD does not expect CoCs to run the data for project types that do not exist in the CoC. Many CoCs do not have SH programs and HUD is aware of that.

**Q:** Are the Data Quality Reports for FY2016 due by May 31, 2017 also?

**A:** Yes. It is a part of the system performance measures module.

**Q:** For data quality, are the RRH projects only type funded by CoC or are they to include RRH funded by CoC, ESG and SSVF?

**A:** The system performance measures generally apply to all projects of a project type, regardless of funding type. The exception is measure 4, which requires reporting on CoC Program funded projects only.

**Q:** We did not renew McKinney funding for FY2015 or FY2016 do we still need to submit this data in to HDX?

**A:** The system performance measures data is required as part of the CoC Program Competition. If you plan to submit a CoC Application you should submit this data. HUD strongly recommends that all CoCs submit their system performance measures data.

**Q:** I don't see the Data Quality it in HUDHDX. Is it not available yet?

**A:** The Data Quality tab will not be visible until you choose whether or not to resubmit your FY 2015 data and then begin submitting your FY 2016 data.

**Q:** Are we expected to retain a printed submitted copy or is this optional?

**A:** HUD will rely on the data submitted in HDX. HUD will likely require CoCs to upload a copy of their data to the CoC Application, similar to last year.

**Q:** Where does/will the Coordinated Entry Project Type fits in with system performance measures?

**A:** It does not right now. HUD is still considering how to appropriately collect coordinated entry information in HMIS. When that is decided HUD will also consider whether and how to include such data in the system performance.

**Q:** when will the NOFA be released?

**A:** We do not have an anticipated release data at this time.

**Q:** Do we have to provide budget information?

**A:** No. System performance measures do not have an expenditure aspect to it.