

## PIT Count Office Hours December 15<sup>th</sup>, 2021

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December 15, 2021 1:59 PM from Caroline Roddey (she/her) to everyone: The recording and materials will be posted here: [https://www.hudexchange.info/programs/hdx/guides/pit-hic/?utm\\_source=HUD+Exchange+Mailing+List&utm\\_campaign=41d93284a8-2021\\_HIC\\_and\\_PIT\\_Count\\_Updates\\_for\\_CoCs\\_11\\_16&utm\\_medium=email&utm\\_term=0\\_f32b935a5f-41d93284a8-19554637#pit-count-office-hours](https://www.hudexchange.info/programs/hdx/guides/pit-hic/?utm_source=HUD+Exchange+Mailing+List&utm_campaign=41d93284a8-2021_HIC_and_PIT_Count_Updates_for_CoCs_11_16&utm_medium=email&utm_term=0_f32b935a5f-41d93284a8-19554637#pit-count-office-hours)

December 15, 2021 2:00 PM from Micah Webster to everyone: To join the webinar via the phone, please call in using:

+1-415-655-0002 Access code: 2425 010 7556

(If you need to call in toll-free, call 1-855-797-9485)

December 15, 2021 2:04 PM from Gaither Stephens to everyone: Hello everyone!

December 15, 2021 2:06 PM from Caroline Roddey (she/her) to everyone: Safety Guidance document: [https://www.hud.gov/program\\_offices/comm\\_planning/coc/pit-count?utm\\_source=HUD+Exchange+Mailing+List&utm\\_campaign=196ba2a899-2022\\_PIT\\_COUNT\\_NOTICE\\_OFFICE\\_HOURS\\_2021%2F11%2F17&utm\\_medium=email&utm\\_term=0\\_f32b935a5f-196ba2a899-19663807](https://www.hud.gov/program_offices/comm_planning/coc/pit-count?utm_source=HUD+Exchange+Mailing+List&utm_campaign=196ba2a899-2022_PIT_COUNT_NOTICE_OFFICE_HOURS_2021%2F11%2F17&utm_medium=email&utm_term=0_f32b935a5f-196ba2a899-19663807)

December 15, 2021 2:06 PM from Sarah Enz to all panelists: Is vaccination required in order to participate?

December 15, 2021 2:07 PM from Phil Schmauss to everyone: Is this being recorded?

December 15, 2021 2:07 PM from Micah Webster to everyone: @Phil yes, this webinar is being recorded and will be posted to the HUD Exchange in 3-5 business days.

December 15, 2021 2:07 PM from Phil Schmauss to everyone: Thanks!

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December 15, 2021      2:11 PM      from Micah Webster to everyone:      How to Use Sampling within a CoC to Conduct an Unsheltered PIT Count:  
<https://files.hudexchange.info/resources/documents/How-to-Use-Sampling-within-a-CoC-to-Conduct-an-Unsheltered-PIT-Count.pdf>

December 15, 2021      2:11 PM      from William Snow to everyone:      @Sarah - CoCs have the ability to determine whether volunteers will be required to be vaccinated to participate in the PIT count.

December 15, 2021      2:11 PM      from Sarah Enz to all panelists:      Thank you!

December 15, 2021      2:12 PM      from Micah Webster to everyone:      PIT Count Sampling Tool: <https://www.hudexchange.info/resource/6218/how-to-use-sampling-within-a-coc-to-conduct-an-unsheltered-pit-count/>

December 15, 2021      2:12 PM      from Micah Webster to everyone:      Dec 3, 2020 Office Hours: <https://www.hudexchange.info/trainings/courses/2021-pit-count-office-hours-december-3/>

December 15, 2021      2:12 PM      from Micah Webster to everyone:      PIT Count Estimation Tool: <https://www.hudexchange.info/resource/6218/how-to-use-sampling-within-a-coc-to-conduct-an-unsheltered-pit-count/>

December 15, 2021      2:13 PM      from Bonnie Wallace to all panelists:      If we did Sampling last year, aren't we required to do a full census count?

December 15, 2021      2:13 PM      from Micah Webster to everyone:      PIT Count Data Extrapolation Tool: <https://www.hudexchange.info/resource/6218/how-to-use-sampling-within-a-coc-to-conduct-an-unsheltered-pit-count/>

December 15, 2021      2:14 PM      from Suzie Tolmie to everyone:      Nashville volunteers will be surveying using a mobile app. I understand the need to keep 6 ft distance, but this could create obstacles; folks outdoors may not be able to hear as well if surveyers are distant; volunteers may have to speak more loudly, waking others up; people living outside may have to talk more loudly as well, perhaps reluctant to have others hear them... Any ideas to be most successful, while keeping health/CV safety in mind?

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December 15, 2021      2:14 PM      from William Snow to everyone:      @Bonnie - not necessarily. Sampling is a common part of many counts. You need to ensure your sample size is large enough and that you have sufficient teams to cover different parts of your area. This is especially true if you have areas that have more people than other areas (which is generally all CoCs). However, this will involve providing all of the data elements (last year we allowed a submission of just some data elements).

December 15, 2021      2:15 PM      from Justin Price to all panelists:      Is there a mobile survey app thats available to everyone?

December 15, 2021      2:16 PM      from Caroline Roddey (she/her) to everyone: HUD Exchange: <https://www.hudexchange.info/>

December 15, 2021      2:16 PM      from Caroline Roddey (she/her) to everyone: Ask a Question (AAQ) Desk: <https://www.onecpd.info/ask-a-question/my-question/>

December 15, 2021      2:16 PM      from William Snow to everyone:      @Suzie - great question. We recognize that you may have to stand a little closer to conduct interviews. Please ensure masks are used during that process. Some CoCs have handed surveys to people to fill out. This obviously won't work for everyone but there are instances where it may work and will reduce close contact.

December 15, 2021      2:17 PM      from William Snow to everyone:      @Justin - HUD does not provide an app for everyone. There are a variety of options in the market. HUD cannot endorse a specific product but other CoCs can weigh in with what they are using and how they feel about their app option.

December 15, 2021      2:20 PM      from Melissa McWhinney to all panelists:      I would like to hear from other Balance of State CoCs that have used a commercial product which one was used and whether it was sufficiently helpful. Thank you. (I am with MA BoS)

December 15, 2021      2:21 PM      from Caroline Roddey (she/her) to everyone: Detailed user guide for the PIT Count Sampling Tool: <https://www.hudexchange.info/resource/6218/how-to-use-sampling-within-a-coc-to-conduct-an-unsheltered-pit-count/>

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December 15, 2021      2:24 PM      from Amanda Erwin to all panelists: Do the tools and sampling techniques allow for tiny, tiny unsheltered populations (common in cold-weather rural areas)? Will we be able to use the tools if we find 0-3 folks experiencing unsheltered homelessness?

December 15, 2021      2:24 PM      from Courtney Cochran to all panelists: Does sampling count as a full unsheltered count?

December 15, 2021      2:25 PM      from Tiffany Christian to all panelists: Aubrey, you mentioned an office hour from last year went into detail about sampling, does anyone know exactly which date it was on so that I can look it up and watch it?

December 15, 2021      2:26 PM      @Tiffany - yes! The date is December 3, 2020 and here's the link: <https://www.hudexchange.info/trainings/courses/2021-pit-count-office-hours-december-3/>

December 15, 2021      2:26 PM      from Kenneth Thompson to all panelists: I was excited about the sampling conversation and implementation. However, with the count so close, I just don't think that I have time to learn all this. I believed this would be much simpler.

December 15, 2021      2:26 PM      from Tori Morris to everyone: @Tiffany - yes! The date is December 3, 2020 and here's the link: <https://www.hudexchange.info/trainings/courses/2021-pit-count-office-hours-december-3/>

December 15, 2021      2:26 PM      from Marisela Manzo to all panelists: Will you cover more information of eligible expenses for the PITC and record keeping requirements?

December 15, 2021      2:27 PM      from William Snow to everyone: @Courtney - Yes, you can use sampling to complete your full unsheltered PIT count. You will identify the areas you included in the sample as well as those areas you don't count in. You will group them in sub areas (as Aubrey is sharing right now). Then you will have to extrapolate (or use the tool to do that for you) to account for the areas you don't count in. That way you account for your full geography (via the sample and extrapolation). Again, this is common and we would expect most CoCs to have to rely on some sampling just as a practical reality.

December 15, 2021      2:27 PM      from Tiffany Christian to all panelists: Thank you @Tori!

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December 15, 2021      2:27 PM      from LeShelle Haywood to all panelists:      will this presentation be recorded for later access?

December 15, 2021      2:29 PM      from Tori Morris to everyone: @LeShelle yes, this webinar is being recorded and will be posted to the HUD Exchange in 3-5 business days.

December 15, 2021      2:30 PM      from LeShelle Haywood to all panelists:      Im not familiar. How do i access hud exchange?

December 15, 2021      2:30 PM      from Deb Flowers to all panelists:      We will be able to access this recorded video after the meeting

December 15, 2021      2:32 PM      from Daniella Jordan to all panelists: My Balance of State is formed by 91 different counties spllit into 16 regions. We are planning on doing a full count where PIT coordinators and volunteers will go out in their communities and survey people. Since it is such a large geographic area, and each region is different, I am not sure how we would apply a sampling approach. My concern with my geographic area would be to have each region do the sampling in a different way, thus making it hard for me to collect overall results for my BoS and report the total numbers to HUD. Does that make sense? Any suggestions or clarifications I am missing?

December 15, 2021      2:33 PM      from Caroline Roddey (she/her) to everyone: User guide for the PIT Count Estimation Tool: <https://www.hudexchange.info/resource/6218/how-to-use-sampling-within-a-coc-to-conduct-an-unsheltered-pit-count/>

December 15, 2021      2:34 PM      from Tori Morris to everyone: @LeShelle - sure! Here's a link to the HUD Exchange PIT Count Tools: <https://www.hudexchange.info/programs/hdx/guides/pit-hic/#2022-pit-count-and-hic-guidance-and-training>

December 15, 2021      2:34 PM      from Davis Schofield to everyone:      Is there an further guidance from HUD on what constitutes "consent" from appropriate Indian Tribe? South Dakota has 9 Federally recognized Indian Tribes.

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December 15, 2021      2:34 PM      from Jessica Schumaker to everyone: Can you make the screen larger? It's tough to see.

December 15, 2021      2:35 PM      from Amanda Erwin to everyone: In our rural 11 county coc, I contact the police, park district, and library in each county seat several weeks leading up to the PIT to see if there are any unsheltered folks there. Year after year, there isn't. Can we continue with this method of selecting subareas? Or are we EXPECTED to use the sampling tools?

December 15, 2021      2:35 PM      from Marisela Manzo to all panelists: Our goal is to prepare for PITC provide incentives to volunteers and engagement kits to staff volunteering their time (outside of their scope) to maintain safety protocols and resources (PPE) to keep protected. We are exploring the following items:

1. For Volunteer Incentives: Are backpacks with items needed for outreach, to include safety items, PPE, etc... are they eligible for purchase
2. Engagement Kits for paid Volunteer-Staff – Engagement backpacks to include items to keep safe and use during outreach are they an eligible expense?
3. For engagement Hygiene kits provided to the people engaged are they eligible

What are the reporting requirement and documentation for this outreach event? We do not enroll people being counted into HMIS, would the incentives, engagement kits and outreach hygiene kits be an eligible expense without enrollment into services? We would have a count and tracking in place for items 1 and 2, but for engagement hygiene kits we would only have a count.

December 15, 2021      2:36 PM      from Marika Baren to everyone: @Melissa, the Rural Nevada CoC, which contains similarly varied communities, has used Counting Us for several years with great success. The ability to save information within the app even when there is not cell coverage has been invaluable in Nevada's vast rural and frontier areas. In general, we have had some success in implementing its use across the CoC (some Counties still elect to use a paper form and enter data in the app afterward).

December 15, 2021      2:36 PM      from William Snow to everyone: @Davis - we don't have any update to the guidance. Consent involves going to the chief or tribal council to ask permission to count on tribal land (reservations or trust lands). When you have consent you can proceed to collaborate on how to count in those tribal areas. If no consent is given then you should not count in

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those areas. It would be good to highlight how the count can be helpful in representing the needs of the tribe and in considering engagements and opportunities in the future.

December 15, 2021      2:38 PM      from Davis Schofield to everyone:      Thank you William.

December 15, 2021      2:39 PM      from William Snow to everyone:      @Amanda - these tools are not required. They are a resource to help communities conduct sampling activities. Local coordination and planning should drive whatever sampling approach you are taking.

December 15, 2021      2:40 PM      from Courtney Cochran to all panelists:      William, can you clarify if we need consent if tribal housing entities are conducting their own count and then submitting data to the CoC?

December 15, 2021      2:40 PM      from Caroline Roddey (she/her) to everyone:      PIT Count & HIC Landing Page: <https://www.hudexchange.info/programs/hdx/guides/pit-hic/#general-pit-guides-and-tools>

December 15, 2021      2:40 PM      from Caroline Roddey (she/her) to everyone:      PIT Count Methodology Guide: <https://www.hudexchange.info/resource/4036/point-in-time-count-methodology-guide/>

December 15, 2021      2:40 PM      from Caroline Roddey (she/her) to everyone:      PIT Count Sampling Guidance and Tools: <https://www.hudexchange.info/resource/6218/how-to-use-sampling-within-a-coc-to-conduct-an-unsheltered-pit-count/>

December 15, 2021      2:40 PM      from Caroline Roddey (she/her) to everyone:      PIT Count Office Hours Recordings: <https://www.hudexchange.info/programs/hdx/guides/pit-hic/#pit-count-office-hours>

December 15, 2021      2:41 PM      from Patty Beech-Dziuk to all panelists:      Is tribal consent required for sheltered PIT data. We currently have many tribal programs reporting in HMIS and represented on our HIC. We have been waiting for guidance on what is required for tribal consent and it is extremely unlikely that we could get request approved at 4 Tribal Councils within the next 6 weeks.

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December 15, 2021      2:41 PM      from Caroline Roddey (she/her) to everyone: PIT Count Survey Tools: <https://www.hudexchange.info/resource/3322/point-in-time-survey-tools/>

December 15, 2021      2:41 PM      from Janelle Rothfolk to everyone:    can you review again the main differences between the two sampling tools?

December 15, 2021      2:41 PM      from Suzie Tolmie to everyone:      (I set to Everyone, but it went to Panelists for some reason) We have not chosen to sample. Have other communities tried this way, as well as surveying total geography, to see if one is preferable?

December 15, 2021      2:41 PM      from Suzie Tolmie to everyone:      Do a lot of CoCs use sampling methods?

December 15, 2021      2:41 PM      from Dina Ciabattoni to all panelists: What is the email address for policy questions? I missed it.

December 15, 2021      2:42 PM      from Rita Carr to everyone:    We have an HHS funded RHY youth transitional living program in our CoC area. In reading the PIT guidance, it reads like we should be counting all youth staying in the TLP because the TLP's primary purpose is transitioning youth experiencing homelessness to housing. They only serve unaccompanied youth experiencing homelessness, not those currently in foster care. Can we include ALL youth in that TLP or only those who came to the TLP from category 1 or category 4 homelessness? HHS allows accepting youth who are homeless in a couch surfing situation which is common in our community because we have no youth shelter or adult shelter in the county.

December 15, 2021      2:42 PM      from Shida McCormick to everyone:    DV shelters that are paying for a hotel stay on the night of the PIT, what project type should this be on the HIC?

December 15, 2021      2:43 PM      from Justin Price to everyone: Are we able to input sub-areas manually instead of having them be automatically and randomly generated? We will have some resources in certain areas and few or none in other areas.

December 15, 2021      2:44 PM      from Marisela Manzo to all panelists: Sorry I should have been more specific with funding source for COC/ ESG funds under Street Outreach- under CV funds

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December 15, 2021      2:45 PM      from Caroline Roddey (she/her) to everyone: @Yulaine @Dina The email address is [HICPITCount@hud.gov](mailto:HICPITCount@hud.gov)

December 15, 2021      2:46 PM      from Dina Ciabattoni to all panelists: @Caroline - thank you!

December 15, 2021      2:46 PM      from Catherine Huang to all panelists: Can we help pay for overtime for outreach teams if they are not currently being paid out of HUD funds?

December 15, 2021      2:46 PM      from Alexander Lucard to everyone: "If a client is in PH but hasn't moved in yet, do they count the client for PIT in the PH program, or does the shelter/other location count them?"

December 15, 2021      2:47 PM      from Andrea Carey to everyone:      Sorry, did William say gift cards are not allowed under CoC Planning dollars? Or was that specifically for ESG.

December 15, 2021      2:55 PM      from Michael Overway to all panelists:      That's been the tough part the tribe in our coc doesn't want us to pit in their territory - they also are relatively well off and don't want to engage the coc for resources which I am concerned will hurt us on the noFA funding points.

December 15, 2021      2:57 PM      from Laura Lama to all panelists:      Aside from colleges and universities, any tips on how to find strong and reliable volunteers?

December 15, 2021      2:59 PM      from Thadeous Carr to all panelists:      Is it possible to duplicate records for the PIT count and what measures are in place to correct such situations

December 15, 2021      3:02 PM      from Sergio Santiago to all panelists:      Local county/city gov may be able to give their employees the day off to participate in the count and still get paid by their employer.

December 15, 2021      3:02 PM      from Ana Gregg to all panelists:      We here at CCHHS partner with our local churches and Veterans groups

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December 15, 2021      3:02 PM      from John Morris to everyone:      If our agency pays for a residential treatment facility, should this ppl still be counted and surveyed the same way hotel motel should be?

December 15, 2021      3:02 PM      from Katie Molina to everyone:      Folks who already volunteer at shelters

December 15, 2021      3:02 PM      from Katie Molina to everyone:      shelter staff

December 15, 2021      3:02 PM      from Katie Molina to everyone:      Coalition members

December 15, 2021      3:03 PM      from Debbie Boyd to everyone:      So if we are interviewing someone that was couchsurfing and if we can count those, would they be considered sheltered or unsheltered?

December 15, 2021      3:03 PM      from Lindsay Anderson to all panelists:      Sorry- I sent this to all attendees: We are planning to conduct a service-based count during the 7 day period following the count. Can you talk about how that data/ responses fit into the sampling method.

December 15, 2021      3:03 PM      from April Crum to all panelists:      Counting US App

December 15, 2021      3:03 PM      from Davis Schofield to all panelists:      SD-500 has utilized Counting US for several years.

December 15, 2021      3:03 PM      from Katie Molina to everyone:      Local govt for sure- it gives those who work in more admin roles a chance to see it from a direct client service perspective

December 15, 2021      3:03 PM      from Victoria Kelly to all panelists:      The Pinellas County CoC has just partnered with Outreach Grid as our PIT app

December 15, 2021      3:03 PM      from Jessica Sones to all panelists:      PA-509 and PA-601 which are considered BoS use ArcGIS Esri, and it works well. However, we allow each county to choose whether they use mobile app or paper surveys, depending on what works best for them

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December 15, 2021      3:03 PM      from Jessica Sones to everyone:      Re: BoS PIT Mobile App: PA-509 and PA-601 which are considered BoS use ArcGIS Esri, and it works well. However, we allow each county to choose whether they use mobile app or paper surveys, depending on what works best for them

December 15, 2021      3:05 PM      from Jeff Rodgers to all panelists:      We use Simtech Solutins Counting Us App and its awesome. They can also tailor the ap to meet your communities needs.

December 15, 2021      3:06 PM      from Kelly Hunter to all panelists:      Is the same rule regarding sheltered/unsheltered the same for our unaccompanied youth in regard to couch surfing

December 15, 2021      3:08 PM      from William Snow to everyone:      @Michael - that's a great point. We can't force participation by a tribe. We can only encourage it and offer to partner. I'm not aware of how that would impact the NOFO.

December 15, 2021      3:09 PM      from Laura Lama to all panelists:      Does HUD have any specifications or guidelines that CoCs can use to judge the privacy and security standards of the tech companies offering PIT apps? I am apprehensive to explore these services due to privacy and security concerns.

December 15, 2021      3:11 PM      from Suzie Tolmie to everyone:      Nashville uses RedCap for our mobile app. It's a Vanderbilt Univ product, and they do not charge us to use it each year nor to make updates each year - but that may be unique. It's a geat partnership.

December 15, 2021      3:11 PM      from Daniella Jordan to all panelists:      Thank you!

December 15, 2021      3:11 PM      from William Snow to everyone:      @John - people residing in institutions on the night of the count should not be included. Residential treatment centers often take the form of institutions but there is some variance there. You would have to consider if you are more like an emergency shelter or more like an institution.

December 15, 2021      3:12 PM      from John Morris to everyone:      I'm thinking 45-90 day substance use programs

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December 15, 2021 3:14 PM from Laura Lama to all panelists: If a community did a count last year AND used an existing dataset to report an Unsheltered count, does that allow the community to skip the count in 2022?

December 15, 2021 3:14 PM from John Morris to everyone: Context: I'm a street outreach worker regularly getting chronically homeless folks into these types of programs with pretty varying success rates of them actually staying long enough to be able to pay their own way after 2-6 weeks of support paying for it

December 15, 2021 3:15 PM from Justin Price to everyone: What do you mean when you say observation vs survey? first year counting. I thought surveying was the only option.

December 15, 2021 3:18 PM from Aubrey Sitrler (she/her) to everyone: One tool that may be helpful especially for folks new to the PIT count: an online training on HUD's PIT count methodologies and standards <https://www.hudexchange.info/trainings/courses/point-in-time-pit-count-standards-and-methodologies-training/>

December 15, 2021 3:20 PM from Aubrey Sitrler (she/her) to everyone: That training covers the basics of the PIT Count Methodology Guide. Here's the link to the full Methodology Guide: <https://www.hudexchange.info/resource/4036/point-in-time-count-methodology-guide/>

December 15, 2021 3:21 PM from Jessica Sones to all panelists: I'm wondering if HUD would ever consider allowing CoCs to enter more than one geocode on the HIC? (not sure if other CoCs would like that, or hate it) We are starting to have more and more regional projects that serve multiple geographies. and would be helpful to be able to use our HIC as a tool for truly analyzing which counties/areas are served by which projects.

December 15, 2021 3:21 PM from Katie Molina to everyone: Would we want to count families in the sheltered count who are staying at a homeless shelter transitional housing program? The program only take HUD homeless families into this program and they stay anywhere from 6 months to 2 years. These units are leased by the shelter, the client does not hold the lease.

December 15, 2021 3:21 PM from Justin Price to everyone: Also are we able to contact someone for follow up questions with sampling questions after today as things come up?

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December 15, 2021      3:23 PM      from Catherine Huang to all panelists: Is there any sample language for COVID waivers and vaccine requirements for recruiting volunteers?

December 15, 2021      3:23 PM      from Caroline Roddey (she/her) to everyone:  
[HICPITCount@hud.gov](mailto:HICPITCount@hud.gov)

December 15, 2021      3:24 PM      from Suzie Tolmie to everyone:      Is that HICPIT email address on the PIT webpage?

December 15, 2021      3:27 PM      from Aubrey Sitler (she/her) to everyone:      @Suzie: It's definitely in the Notice. I'm not sure if it's specifically on the PIT page on HUD Exchange, but we can look into that.

December 15, 2021      3:30 PM      from Gaither Stephens to everyone:      Thank you!

December 15, 2021      3:30 PM      from J Hope to all panelists:      Thank you all so much - very helpful!

December 15, 2021      3:30 PM      from Chris Alexander to all panelists:      Thank you, this was great!

December 15, 2021      3:30 PM      from Yulaine Marlow to all panelists:      Thank you

December 15, 2021      3:30 PM      from Sharmeillea Leach to all panelists:      Thank You all!

December 15, 2021      3:30 PM      from Brian Abe to all panelists:      Thank you.

December 15, 2021      3:30 PM      from Leslie Canada to all panelists:      thank you