PIT Office Hours: Chat and Q&A
November 24th, 2020

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November 24, 2020   3:02 PM   from Thomas Bednar to everyone: To join the webinar via the phone, please call in using:

+1-415-655-0002   Access code: 126 500 2594

(If you need to call in toll-free, call 1-855-797-9485)

November 24, 2020   3:03 PM   from Monique Elton to everyone: Greetings all from Jacksonville, Florida, FL-510

November 24, 2020   3:03 PM   from Amy Jenott to everyone:Hello from ID-501 BoS

November 24, 2020   3:04 PM   from John Summerlot to everyone: Hellow from Prince George's County MD-600

November 24, 2020   3:04 PM   from Alycee Naquin to everyone: Hey there from South Louisiana!

November 24, 2020   3:04 PM   from Carolyn Curry to everyone: Hello from MD-514 Balance of State

November 24, 2020   3:04 PM   from Pat Frey to everyone: Hello from Columbus GA GA 505

November 24, 2020   3:04 PM   from Patrick Dodds to everyone: Hello from FL-508 United Way North Central Florida

November 24, 2020   3:04 PM   from Carrie Patterson to everyone: Hello from LA-509

November 24, 2020   3:04 PM   from Antonio Byrd to everyone: Good evening good from FL-501 Tampa/Hillsborough County

November 24, 2020	3:04 PM	from Kelsie Stringham-Marquis to everyone:	Hello from Indianapolis (IN-503)!
November 24, 2020	3:04 PM	from Claire Burrus to everyone:	Hello everyone, from TX-503 Austin/Travis County, TX
November 24, 2020	3:04 PM	from Nathaniel VerGow to everyone:	Hello from Los Angeles!
November 24, 2020	3:04 PM	from Stacia Whisenant to everyone:	Hello from Denver
November 24, 2020	3:05 PM	from Rachel Cook to everyone:	Hi there from Nashville TN-504
November 24, 2020	3:05 PM	from Heather Newell to everyone:	Hello from CoC 502 Spokane and Spokane County, Washington State.
November 24, 2020	3:05 PM	from Pamela Phillips-Zeller to everyone:	Hello from Putnam County NY - BoS.
November 24, 2020	3:05 PM	from Matt Davis to everyone: WA-502 Spokane, WA is here	
November 24, 2020	3:05 PM	from Elisabeth Young to everyone:	Hello from DC! (DC-500)
November 24, 2020	3:05 PM	from Jessica McKown to everyone:	Hey all. PA-600 Allegheny County, PA (Pittsburgh) here

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November 24, 2020	3:05 PM	from Robbie Keen to everyone:	Hello from New Orleans LA-503!
November 24, 2020	3:05 PM	from Julie Baumgartner to everyone:	Hello from Sacramento Co, CA
November 24, 2020	3:05 PM	from Dina Ciabattoni to everyone:	Hello from PA-603 - Beaver County.
November 24, 2020	3:05 PM	from Mark Lenkner to everyone:	Hello from sunny Key West FL-604
November 24, 2020	3:05 PM	from Torrie Kopp Mueller to everyone:	Hi from Madison, WI!
November 24, 2020	3:05 PM	from Lynnell Fuller to everyone:	Hello from CA-510 California
November 24, 2020	3:05 PM	from Catherine Huang to everyone:	Good afternoon from NV-500 Southern Nevada
November 24, 2020	3:05 PM	from Sammy Salazar to everyone:	Hello everyone, from TX-604-Waco/McLennan County, Tx
November 24, 2020	3:05 PM	from Jennie Neal to everyone:	Jennie Neal from Shasta County
November 24, 2020	3:05 PM	from Claudia Doyle to everyone:	Hello from San Bernardino County

November 24, 2020   3:05 PM   from David Carlton to everyone: Hello from CA 526

November 24, 2020   3:06 PM   from Amy Bickford to everyone: Hi fro m St. Louis, MO

November 24, 2020   3:06 PM   from Medea Henderson to everyone: Hello from CA 516-Shasta County

November 24, 2020   3:06 PM   from RAESHAWN SANCHEZ to everyone: I am having a difficult time hearing

November 24, 2020   3:06 PM   from Hannah Maharrey to everyone: Hello from Mississippi Balance of State, MS-501

November 24, 2020   3:06 PM   from Austin Puca to everyone: Howdy everyone! Austin (she/her) from AZ-501, Tucson/Pima County, AZ

November 24, 2020   3:06 PM   from Angie Walker to everyone: Hello everyone. Rockford, IL (IL501) here.

November 24, 2020   3:06 PM   from Lynn Suchwalko to everyone: Hello from IL-511 Suburban Cook County, IL

November 24, 2020   3:06 PM   from RAESHAWN SANCHEZ to everyone: Hello everyone from Central TN

November 24, 2020   3:06 PM   from Thomas Bednar to everyone: To join the webinar via the phone, please call in using:

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November 24, 2020	3:06 PM	from Shaye Rabold to everyone:	Greetings from KY BoS CoC
November 24, 2020	3:06 PM	from Thanh Pham to everyone:	Hello from NY-603
November 24, 2020	3:06 PM	from Justin Marino to everyone:	anyone else having trouble connecting via phone
November 24, 2020	3:06 PM	from Michael Wright to everyone:	Hello from FL-509
November 24, 2020	3:06 PM	from Sara Hornick to everyone:	Hello from Rapid City, SD!
November 24, 2020	3:06 PM	from Kyra Henderson to everyone:	Hello from the Texas BoS CoC (TX-607)!
November 24, 2020	3:06 PM	from Justin Marino to everyone:	its asking for attendee ID number
November 24, 2020	3:06 PM	from Lisa Snipes to everyone: IL-514 DuPage County where we had our first snow this morning :)	
November 24, 2020	3:06 PM	from Felipe Flores to everyone:	CA 611 here! Greetings everyone!

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November 24, 2020   3:06 PM   from Danielle Hoyt to everyone: Hello from Lynn MA - 502

November 24, 2020   3:06 PM   from Courtney Guntly to everyone: Hello from Iowa BoS CoC (IA-501)!

November 24, 2020   3:07 PM   from Melissa McWhinney to everyone: Hi! Will the slides be available after this webinar, so we can share with others? Thanks.

November 24, 2020   3:07 PM   from Ambra Noble Houser to everyone: Greetings, Georgia Balance of State, GA-501

November 24, 2020   3:07 PM   from Thomas Bednar to everyone: The recording and all materials will be posted to the HUD Exchange in 2-3 business days

November 24, 2020   3:07 PM   from Jim Greene he/him/his to everyone: Hello from Boston, MA -500.

November 24, 2020   3:07 PM   from Lynn Suchwalko to everyone: What is the process for seeking an exception? Thank you

November 24, 2020   3:08 PM   from Selam Walker to everyone: Hello from CA, Riverside CoC

November 24, 2020   3:08 PM   from Pam Moseley to everyone: Hi, from sunny Arizona AZ-501

November 24, 2020   3:08 PM   from Jessica Adams to everyone: Hi from OR-505 balance of state

November 24, 2020   3:08 PM   from Ann Isaac to everyone: Hello from Fulton County, GA-502

November 24, 2020   3:08 PM   from Laura Fisher to everyone: Hello from the Central Valley (Kings and Tulare County), CA!

November 24, 2020   3:08 PM   from Teresa Lamp to everyone: I couldn't get the phone number & access code to work.

November 24, 2020   3:09 PM   from justina Fyfe to everyone: Hello from Grants Pass Oregon

November 24, 2020   3:09 PM   from Lauren Whitleigh to everyone: the phone number and access code aren't working

November 24, 2020   3:09 PM   from Ryan Pearson to everyone: Heelo from Northwest Arkansas

November 24, 2020   3:09 PM   from Monica Rego to everyone: Hello from Burlington County, NJ

November 24, 2020   3:09 PM   from Teresa Lamp to everyone: I have audio on the computer but was going to chg to the phone. I couldn't get it to work.

November 24, 2020   3:10 PM   from Justin Marino to everyone: Ryan, you have to click on the down arrow next to the Mute Button. then click switch audio then have them call you after you put your number in.

November 24, 2020   3:10 PM   from William Sheeley to everyone: Hello from Detroit, MI (MI-501)

November 24, 2020   3:10 PM   from Teresa Lamp to everyone: ok. thank you

November 24, 2020   3:11 PM   from erin Rutherford to everyone: Hello from Louisville, Ky CoC!

November 24, 2020   3:11 PM   from Larry Sullivan to everyone: Hello from Central Illinois

November 24, 2020   3:11 PM   from Lauren Whitleigh to everyone: Can you provide more information about collecting information from hotel/motel programs since there are so many new resources for this due to COVID?

The guidance indicates that if a shelter is de-densifying then we would count that as part of the shelter's inventory, but if it is a separate resource, we would do that separately. We would like more guidance on this.

November 24, 2020   3:12 PM   from James Bolas to everyone: Hi Jim Bolas from Coachella Valley Coalition on Youth Homelessness and the Riverside County CoC

November 24, 2020   3:12 PM   from Aubrey Sitler to everyone: RESOURCE: "Conducting the 2021 Unsheltered PIT Count." https://www.hudexchange.info/resource/6213/conducting-the-2021-unsheltered-pit-count/

November 24, 2020   3:13 PM   from Wendy H to everyone: For the shelter count, do we report the bed capacity base on decompression numbers? Or, true capacity if shelters did not need to decompress?

November 24, 2020   3:13 PM   from Daniella Jordan Gonzales to everyone: We do not need to capture demographics then?

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November 24, 2020   3:13 PM   from Jessica Sones to everyone: I second Wendy H's question

November 24, 2020   3:14 PM   from James Bolas to everyone: For the Youth PiT Count, We are finding that school districts are gathering strong data, is there a way to find a common identifier and combine our headcounts with that data as well? Is there a unique way to de-duplicate?

November 24, 2020   3:14 PM   from Joseph Jensen to everyone: You can apply for an exception to not report on demographcis and subpopulations

November 24, 2020   3:14 PM   from Antonio Byrd to everyone: How will a unsheltered observation count effect the PIT Count submission and HIC?

November 24, 2020   3:14 PM   from peg lijewski to everyone: If demographics are not collected, how will the information be submitted in HDX? The system requires all demographics to be completed in order to submit.

November 24, 2020   3:15 PM   from Natalie McCleskey to everyone: If doing a head count or a brief survey it is impossible to collect all PIT data so would we need to still request an exception?

November 24, 2020   3:15 PM   from John Summerlot to everyone: +1 to Peg

November 24, 2020   3:15 PM   from Lisa Snipes to everyone: Following @ PegLijewski's question

November 24, 2020   3:15 PM   from Don Anderson to everyone: Hello from FL 519,

November 24, 2020   3:15 PM   from Jessica Sones to everyone: +1 to Peg

November 24, 2020   3:16 PM   from Nora Saldivar to everyone: Good afternoon from Nevada

November 24, 2020   3:18 PM   from Heather Carver to everyone: if we do sampling do we need to following the guidance in the PIT manual?

November 24, 2020   3:18 PM   from Joseph Jensen to everyone: Can you provide expamples of sampling based methodologies and best practices that have been successful in the past? We have only been using extrapolation based on non-random sampling for demographics for years and really do not know how to utilize the broader sampling methodologies effectively in this situation where we do not feel we will be able to do the same type of broad-based surveying.

November 24, 2020   3:19 PM   from Shaye Rabold to everyone: In the KY BoS CoC, across 118 counties, a few areas are more comfortable with doing some sort of count than others. Do we have to pick just one methodology for the full area or can we do a variety of methods (including alowing some areas not to count) and then figure out a way to extrapolate for areas not counted.

November 24, 2020   3:19 PM   from Jessica Sones to everyone: +1 Joseph

November 24, 2020   3:20 PM   from Daniella Jordan Gonzales to everyone: What if we collect some demographics but no data for chronic homelessness or subpopukations/?

November 24, 2020   3:20 PM   from Catherine Huang to everyone: How does a CoC know if they were one of the 82 communities invited to do the unshetlered count? Is there a posted list?

November 24, 2020   3:21 PM   from Torrie Kopp Mueller to everyone: We recieved an email from Norm indicating that we are part of the sample.

November 24, 2020   3:22 PM   from Thomas Bates to everyone: Our current plan is reduced volunteer count with shorter surveys, with a count early in the morning instead (so most people are captured in our new year-round shelters)

November 24, 2020   3:22 PM   from Keylee Marineau to everyone: for Balance of State COC's do individual counties have to wait for the BoSCoC to give direct guidance, or can we act individually?

November 24, 2020   3:23 PM   from Dina Eldridge to everyone: Can we choose multiple methods for our unsheltered count? Such as observation surveys plus Coordinated Entry information?

November 24, 2020   3:23 PM   from Anne Saylor to everyone: Based on our current COVID situation, we think our outreach teams will be able to do an unsheltered PIT but if COVID rates significantly increase our outreach team may be shut down. Unexpected staff exposures and related quarantines could also shut down our outreach teams at the last minute. How late can we ask for an exception? Or should we ask for an exception to cover situations where our outreach teams get shut down.

November 24, 2020   3:24 PM   from Steve Skovensky to everyone: Could we request an exception to ask limited questions in a survey but defer to observation only if a situation becomes unsafe or the client is hesitant to engage due to COVID concerns? Thanks

November 24, 2020   3:24 PM   from Andrea Hurley to everyone: We plan on doing a full/limited unsheltered count. But have some questions about how to do it when we cover multiple counties in the CoC, over the years 3 of 5 counties have had 0 unsheltered and are wondering if we should just not do an unsheltered count and do something else and how that would work as a whole

November 24, 2020   3:25 PM   from Nate First to everyone: What mobile apps are recommended?

November 24, 2020   3:26 PM   from Hannah Maharrey to everyone: Our COC uses CountingUs app. This will be our 3rd PIT using an app and it has been great

November 24, 2020   3:26 PM   from John Summerlot to everyone: @NateFirst We've used SurveyMonkey and Google Forms

November 24, 2020   3:26 PM   from Jessica Sones to everyone: We use ArcGIS Survey123 for our mobile app

November 24, 2020   3:26 PM   from Carrie Patterson to everyone: We used Counting Us for the 2020 PIT

November 24, 2020   3:26 PM   from Elisabeth Young to everyone: DC uses Survey123 from ESRI -- really works well for us. They have a canned PIT survey that can be modified or you can build your own (like we do)

November 24, 2020   3:26 PM   from Joseph Jensen to everyone: We have been using Survey123 provided by Esri ArcGIS. The surveyors offices in our state have licenses to that already and have provided the expertise in building it out

November 24, 2020   3:26 PM   from Lora Ashworth to everyone: Our CoC used Counting Us last year

November 24, 2020   3:26 PM   from Andrea Hurley to everyone: Yes, only using current outreach teams

November 24, 2020   3:26 PM   from Nate First to everyone: Thanks, folks!

November 24, 2020   3:26 PM   from erin Rutherford to everyone: Do CoC's feel like the Counting Us app is worth the $$$? Survey123 is free to us

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November 24, 2020   3:26 PM   from Amy Stewart to everyone: Ditto Steve Skovensky

November 24, 2020   3:26 PM   from Lora Ashworth to everyone: We had a great experience with it

November 24, 2020   3:28 PM   from Beth Gonzales to everyone: Are CoCs preparing COVID liability waivers for volunteers participating in the Count?

November 24, 2020   3:28 PM   from Melissa McWhinney to everyone: MA-516, BoS, used Survey Monkey last year to get responses from people experiencing homelessness who took the survey on public library computers. None of our libraries are open, so we will not be pursuing that this year.

November 24, 2020   3:29 PM   from Amy Stewart to everyone: @Beth - our CoC did an unofficial count in Sept and we did use a liability waiver for volunteers specifically but not solely about covid. Waiver does not apply to on the clock folks. All sign the agreement saying they will use PPE and keep distancing

November 24, 2020   3:29 PM   from Erin Gallaher to everyone: Can you use CoC funds for PPE for unshelterd PIT?

November 24, 2020   3:30 PM   from Antonio Byrd to everyone: In FL-501, we are considering using outreach engagement data collected over the past year (heat mapped) to determine the selected areas to count.

November 24, 2020   3:30 PM   from Wallace Engberg to everyone: we got all our PPE free from the state

November 24, 2020   3:30 PM   from Antonio Byrd to everyone: Our CoC used PointInTimeCount app last year to conduct our street count.

November 24, 2020   3:31 PM   from Beth Gonzales to everyone: @Amy Thanks!

November 24, 2020   3:32 PM   from Thomas Bates to everyone: Public Health locally is able to help with masks, but I don't think they can give us any N95s. We're waiting to hear back.

November 24, 2020   3:32 PM   from Ana Rausch to everyone: We've used SimTech's Counting Us since 2017 and LOVE it. They have some features that will help with safety this year.

November 24, 2020   3:32 PM   from Paula Holtsclaw to everyone: We are considering using homeless day shelter services entry in HMIS as a guide for who is homeless - how many days after the PIT date would we be able to use this type of data?

November 24, 2020   3:33 PM   from Lisa Snipes to everyone: If demographics are not collected, how will the information be submitted in HDX? The system requires all demographics to be completed in order to submit.

November 24, 2020   3:33 PM   from Thomas Bates to everyone: Second Lisa's question

November 24, 2020   3:33 PM   from Ashley Johnson to everyone: Good question Lisa!

November 24, 2020   3:33 PM   from Kelly Blechertas to everyone: I'm sure this varies widely by community, but our local emergency management officials were able to support us with a SMALL number of N-95's. As long as it was for non-profit/community work. They were originally earmarked for first responders, and were not needed.

November 24, 2020   3:33 PM   from Pam Moseley to everyone: We have a large faith-based shelter that no longer participates in HMIS. Should we be worried about finding volunteers to interview their clients during this pandemic? This shelter has not cooperated well in the past.

November 24, 2020   3:33 PM   from Melissa McWhinney to everyone: Dawn Butler, I will send you the survey

November 24, 2020   3:33 PM   from Paula Holtsclaw to everyone: to Lisa - would some sort of extrapolation work to calculate numbers for demographics?

November 24, 2020   3:34 PM   from Pam Moseley to everyone: Do we still need proof of the CoC approving the date, methodology, etc?

November 24, 2020   3:35 PM   from Amy Stewart to everyone: Ditto Lisa Snipes re HDX pit submissions

November 24, 2020   3:35 PM   from Dawn Butler to everyone: Thank you, Paula.

November 24, 2020   3:36 PM   from Nathaniel VerGow to everyone: Is there potentially greater latitude for full exceptions for CoCs that conduct an annual count?

November 24, 2020   3:37 PM   from Pamela Shine to everyone: We are considering doing an observation- only count using observational surveys via the mobile app to collect basic demographic info will this trigger a request for an exception?

November 24, 2020   3:37 PM   from Paula Holtsclaw to everyone: to Pam Moseley - we also have a shelter who won't enter into HMIS, and won't give us a count - they only say they are full. I use the HIC info for number of people who could be there, and then use extrapolation based on a similar facility in same general area.

November 24, 2020   3:37 PM   from Pam Moseley to everyone: Our BNL uses 90 days as an active time frame. What expectations do you have with regards to capturing clients from the BNL within a date range compared to a normal PIT?

November 24, 2020   3:39 PM   from Lisa Snipes to everyone: @paula it could be possible? I'd like HUD to respond how they see the data being entered into HDX with these variables.

November 24, 2020   3:41 PM   from Wallace Engberg to everyone: what are comparable datasets?

November 24, 2020   3:41 PM   from DuEwa Edwards-Dickson to everyone: @PamM-I love your question! Our team conducts an assessment on people experiencing homelesssness, so I wonder if we could possibly extrapolate people who were unsheltered during the 7 or 14 day timeframe.

November 24, 2020   3:42 PM   from Dawn Butler to everyone: Can you use ESG COVID funds for the PITI Street Outreach

November 24, 2020   3:43 PM   from Pam Moseley to everyone: @paula thank you!

November 24, 2020   3:44 PM   from Aubrey Sitler to everyone: How to Use Sampling within a CoC to Conduct an Unsheltered Point-in-Time (PIT) Count: https://www.hudexchange.info/resource/6218/how-to-use-sampling-within-a-coc-to-conduct-an-unsheltered-pit-count/

November 24, 2020   3:44 PM   from Paula Holtsclaw to everyone: Are the different Office Hours being held in the future going over the same thing, or will there be different info?

November 24, 2020   3:45 PM   from Amy Stewart to everyone: ditto Paula re different sessions of PIT office hours

November 24, 2020   3:45 PM   from Aubrey Sitler to everyone: @Paula - each Office Hours session will have a different topic of focus for the first 30-45 min, then will have open Q&A for the last half of the call

November 24, 2020 3:45 PM from Larry Sullivan to everyone: clarification

November 24, 2020 3:46 PM from Kyra Henderson to everyone: Observation survey only best practices/ supplemental materials

November 24, 2020 3:46 PM from Paula Holtsclaw to everyone: Could provide some. instruction on extrapolation

November 24, 2020 3:47 PM from Sergio Santiago to everyone: More information on Sampling, please!

November 24, 2020 3:47 PM from Lydia Pickett to everyone: How to clone myself :)

November 24, 2020 3:47 PM from Jenni O'Reilly-Jones to everyone: What is the deadline to request an exception?

November 24, 2020 3:47 PM from Dina Ciabattoni to everyone: If we are only conducting a brief survey are there particular data points HUD would like us to gather?

November 24, 2020 3:47 PM from Anne Kalamas to everyone: In late January in northern NY up by the canadian boarder--unsheltered counts are always a challenge--rarely can we find unsheltered due to the temperature/conditions. NYS Code Blue that requires DSS's to house everyone, including ineligible consumers assists with housing. Due to it being difficult to find unsheltered on regular years--would it be advisable to request an exception to the unsheltered count and focus efforts on assessments and follow up for sheltered and possible connections with places where homeless access to have them complete assessments (food pantries, independent living facilities etc.)?

November 24, 2020 3:47 PM from Joseph Jensen to everyone: For future sessions: How to capture demographics and subpopulations in observation counts or with short surveys. More on sampling

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November 24, 2020   3:47 PM   from John Summerlot to everyone: Isn't the unsheltered count only required every other year?

November 24, 2020   3:47 PM   from Allie Pope Burger to everyone: For future sessions: data priorities for the PIT count

November 24, 2020   3:47 PM   from Thomas Bates to everyone: @John: 2021 is a mandatory year per HUD

November 24, 2020   3:48 PM   from John Summerlot to everyone: @ThomasBates THanks

November 24, 2020   3:49 PM   from Amanda Stadler to everyone: Future Hours - best practices for observation surveys

November 24, 2020   3:49 PM   from Robbie Keen to everyone: On the mobile apps, is there some sort of signed release? On our paper survey we would ask for the participates to sign the survey but I would like to figure out a way to avoid passing the pen.

November 24, 2020   3:49 PM   from Hannah Maharrey to everyone: If you submitted a PIT Count in 2020, can you ask for an exception just based on the submission criteria that only requires a PIT every other year?

November 24, 2020   3:50 PM   from Vernett Sherrill to everyone: Ditto Hannah's question

November 24, 2020   3:50 PM   from Amy Stewart to everyone: Ditto re whether there is a deadline to request exception (sorry if it was covered in early slides)

November 24, 2020   3:50 PM   from Stacia Whisenant to everyone: The Denver Metro CoC is included in sampling of critical CoCs to understand unsheltered homelessness. What does that mean

in terms of concrete resources from HUD as far as dollars to pay staff/volunteers. Or, would this fall under the CoC/ESG funding? I understand this funding is available for outreach, but what about staff/volunteers?

November 24, 2020   3:51 PM   from Hannah Maharrey to everyone: You can request a submission all the way through January, I think he said by January 31st.

November 24, 2020   3:52 PM   from Ashley Smith to everyone: ditto to Hannah's question

November 24, 2020   3:52 PM   from Hannah Maharrey to everyone: request an exception through January*

November 24, 2020   3:53 PM   from Jenni O'Reilly-Jones to everyone: Our public health department has told us that our PIT Count is considered an essential services. You may want to check with your health department to see if the curfew applies to the PIT.

November 24, 2020   3:54 PM   from Rachel Gagnon to everyone: Ohio has curfew too

November 24, 2020   3:54 PM   from John Summerlot to everyone: Is a survey methodology supposed to ask people where they slept the night BEFORE they survey, or where they are expecting to sleep the night AFTER the survey?

November 24, 2020   3:54 PM   from Joseph Jensen to everyone: William said that you should try to submit your request by the last 10 days in January but that they will be flexible as needed

November 24, 2020   3:54 PM   from Justin Marino to everyone: What about using a Service Based count the morning after the Count?

November 24, 2020   3:54 PM   from Joseph Jensen to everyone: Surveys are typically used the night of or after the night of the count asking back to where they stayed because plans may change

November 24, 2020   3:55 PM   from Justin Marino to everyone: We have a day shelter who does surveys witht those who go to the day shelter the morning after the count?

November 24, 2020   3:55 PM   from John Summerlot to everyone: I think a service-based count can be up to a week after the night of the count, asking where they slept on the night of the count.

November 24, 2020   3:58 PM   from Dawn Butler to everyone: Could you kindly share the Q & A after the call.

November 24, 2020   3:59 PM   from Alexandria Labenz to everyone: could you please address some of the questions above regarding the shelter count and handling the variety of practices for de-densifying shelters

November 24, 2020   3:59 PM   from Stacia Whisenant to everyone: We don't think this will happen because stay-at-home orders normally cover the entire region, but what if one region/county has a stay-at-home order, while others do not? Would the CoC just ask for an exception for the county under the stay-at-home order?

November 24, 2020   3:59 PM   from Medea Henderson to everyone: what does a brief survey include?

November 24, 2020   4:00 PM   from Justin Marino to everyone: I agree with Medea, can possibly get an example of a brief survey?

November 24, 2020   4:01 PM   from Ashley Smith to everyone: example of a brief survey would be super helpful!

November 24, 2020   4:01 PM   from Jessica Sones to everyone: Our brief survey will be just enough info to deduplicate -- initials, DOB (or age), and where they slept night of PIT

November 24, 2020   4:01 PM   from Beth Sharber to everyone: Can you please post the link to registration for PIT Office Hours?

November 24, 2020   4:02 PM   from John Summerlot to everyone: +1 to Stacia's question. MD-600 does our PIT in conjunction with Washington DC and whole DC region. It's entirely possible that one of the 11 jurisdictions could have a lock-down that doesn't apply to other jurisdictions.

November 24, 2020   4:04 PM   from Justin Marino to everyone: @jessica, then wouldnt you need an exception not to collect demogrpahics?

November 24, 2020   4:05 PM   from Jessica Sones to everyone: @ Justin -- yes! Our request was approved

November 24, 2020   4:06 PM   from Paula Holtsclaw to everyone: that link to register that appeared in the slide didn't work for me - could you post the link in the Chat?

November 24, 2020   4:06 PM   from Aubrey Sitler to everyone: June 2019 Office Hours page: https://www.hudexchange.info/trainings/courses/point-in-time-count-methodology-office-hours-june-2019/

November 24, 2020   4:06 PM   from Paula Holtsclaw to everyone: a mobile app was used partially last year in our CoC - for those that used it, it was convenient and helpful, but many of our volunteers did not want to use the app.

November 24, 2020   4:07 PM   from Aubrey Sitler to everyone: All upcoming office hours are listed here for registration: https://www.hudexchange.info/trainings/upcoming/

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November 24, 2020   4:07 PM   from Dina Eldridge to everyone: We used Counting Us last year and it was great! We have a large balance of state CoC, so it really helped us expand our reach and get more volunteers involved, vs. when we used paper.

November 24, 2020   4:08 PM   from Stacia Whisenant to everyone: Just wanted to confirm that CoC or ESG/ESG funds cannot be used for example, shelter staff conducting a head count; only for those doing an actual survey

November 24, 2020   4:08 PM   from Aubrey Sitler to everyone:
          https://www.hudexchange.info/faqs/3472/when-is-it-appropriate-to-ask-people-where-are-you-sleeping-tonight/

November 24, 2020   4:08 PM   from Stacia Whisenant to everyone: Sorry, meant ESG/ESG CV

November 24, 2020   4:10 PM   from Martha Are to everyone: How will he HIC deal with COVID shelter capacity versus nonCOVID capacity (social distancing requirements)

November 24, 2020   4:11 PM   from Kyra Henderson to everyone: For anyone wanting guidance on partnering with schools: https://nche.ed.gov/data-collection/

November 24, 2020   4:11 PM   from John Summerlot to everyone: +1 to Martha's question. Also asked by several others.

November 24, 2020   4:13 PM   from Elisabeth Young to everyone: DC is 100% lucky to have been able to formalize an MOU between us and the SEA (easy for us since DC is a state and city all in one). As such we get PII, including nighttime residency, from McKinney-Vento enrolled students

November 24, 2020   4:13 PM   from Dawn Butler to everyone: Can the school counselors ask the homeless question during a day count?

November 24, 2020   4:13 PM   from Anne Arthur to everyone: Can you reiterate where to find the discussion of mobile apps?

November 24, 2020   4:14 PM   from Aubrey Sitler to everyone: @Anne: here -- https://www.hudexchange.info/trainings/courses/point-in-time-count-methodology-office-hours-june-2019/

November 24, 2020   4:14 PM   from Audrey White to everyone: We plan to use our weekly BNL for the unsheltered count. Can you go over again what data needs to be included on our by name list that would be approved to use.

November 24, 2020   4:14 PM   from Paula Holtsclaw to everyone: I didn't think an exception was needed to just do a shorter survey where we are not collecting the full range of data.

November 24, 2020   4:14 PM   from Valerie Caplan to everyone: In San Francisco, for the unsheltered count we conduct a visual count of the full city. The demographic information for the unsheltered count is extrapolated via a survey conducted in the 2-3 weeks following the count. Historically, that survey has been conducted by people with lived experience of homelessness to those currently experiencing homelessness. Do you reccomend we use different survey process for 2021? We are worried about both surveyors and surveyee's complying with PPE and social distancing guidelines.

November 24, 2020   4:14 PM   from John Summerlot to everyone: @Dawn They can, so long as they are asking AFTER the night of the count and asking about where the household was sleeping on the night of the count, just like a service based count

November 24, 2020   4:21 PM   from Aubrey Sitler to everyone:
        https://www.hudexchange.info/resource/5864/pit-count-volunteer-training-toolkit/

November 24, 2020   4:23 PM   from Thomas Bednar to everyone: All of the PIT Count Office Hours webinars are 90 minutes

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

November 24, 2020   4:24 PM   from Emma Beers to everyone: I'm anticipating these counts will be much higher than previous years for communities using their live BNLs. If counts are much higher than previous years (like 200%+) will that be a problem?

November 24, 2020   4:26 PM   from Amy Stewart to everyone: Ditto Emma re increase in unsheltered being a penalty on a CoC's performance?

November 24, 2020   4:28 PM   from Amy Stewart to everyone: Please repeat/clarify re holtsclaw ? re whether an exception is needed to do a shorter version of in -person question list re demographics

November 24, 2020   4:31 PM   from Amy Bickford to everyone: what if shelter reduced capacity due to social distancing, do we lower their capacity on hic...so they don't have low utilization rate?

November 24, 2020   4:31 PM   from Debbie Boyd to everyone: What about Temporary Urban Campground people?

Questions Submitted through Q&A for PIT Count Office Hours

-Brad Evatt - 3:08 PM

Q: What would be an acceptable justification for "opting out" of the unseltered count?

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-Aisha Balogun - 3:11 PM

Q: Can we have access to the list of sample CoCs that HUD contacted?

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-Catherine Huang - 3:12 PM

Q: How does a CoC know if they were one of the 82 communities invited?

_____

-Becky O'Meara - 3:14 PM

Q: If communities opt to use the Brief survey, as recommended in the guidance, focusing on where the person slept and identifiers to unduplicate, the subpopulations data wouldn't be included. So, do they need to request an exception from a full count? Thanks!

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-Alisa Ledoux - 3:15 PM

Q: Last year we had many people in the community help. After the fact, were were told we shouldn't have asked the schools to help. Is this true that we shouldn't engage the Schools?

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-Ara Mendoza - 3:18 PM

Q: If a CoC conducts an unsheltered PIT count utilizing observational surveys, how will they report on the subpopulations that are required by HUD to report on?

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-Alejandro Gomez - 3:28 PM

Q: ArcGis is simple and effective...

_____

-Debbie Boyd - 3:29 PM

Q: How would we conduct an Observation Count? What would that entail?

_____

-Antonio Byrd - 3:31 PM

Q: How will a unsheltered observation count effect the PIT Count submission and HIC?

 -Aubrey Sitler - 3:53 PM

 A: This question has been answered verbally.-

_____

-Lise Stuart - 3:32 PM

Q: Can we see the chat? (I am not seeing anything)

 -Jeanne Goodman - 3:40 PM

 A: The chat button is in the bottom right corner of the window. Click that icon to see the chat questions.-

_____

-Antonio Byrd - 3:34 PM

Q: Will there be any assistance in obtain PPE from the feds for conducting the unshelter count?

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-Wallace Engberg - 3:39 PM

Q: what are comparable datasets?

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-Audrey White - 3:29 PM

Q: I am sorry, but I was late (3:10) so I just want to know if this is being recorded? If so, when will it be avaialble?

Priority: N/A-

 -Jeanne Goodman - 3:39 PM

A: This even is being recorded and will be available on the HUD Exchange in a few days.-

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-Kyra Henderson - 3:41 PM

Q: Just to clarify: If case managers have clients residing in a hootel or motel (with an agency voucher), are they permitted to conduct the full sheltered survey with their clietn over the phone?

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-kathleen stanton - 3:46 PM

Q: how will observational data without demographics and subpopulations be reported?

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-kathleen stanton - 3:46 PM

Q: Conducting an observation based count

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-Kyra Henderson - 3:47 PM

Q: Our CoC is doing observation surveys only, what recommendations do you have for preventing duplication on the day of the count? We are already limiting the count to 24 hours.

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-Kyra Henderson - 3:47 PM

Q: Many shelters are outsourcing to hotels/motels due to COVID-19. What guidance do you have for contacting and surveying those staying in hotels while still being mindful of exposure risks?

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-Kyra Henderson - 3:47 PM

Q: alance of state and we will be doing an observation only count, we are concerned that our data will not be as comprehensive as years past. What guidance do you have for CoC's that cover larger geographies regarding sampling and extrapolation methodologies?

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-Chelsey Viger - 3:49 PM

Q: If we are completing surveys, do you recommend we ask a question about COVID and if it is related to the person's homelessness? If so, do you have a recommendation on how to ask this question effectively?

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-Kyra Henderson - 3:53 PM

Q: Typically, our observation survey gathers race, gender, ethnicity. What are your recommendations on including those questions and training volunteers to collect that data? (since we usually train our volunteers not to make assumptions)

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-Jessica Sones - 3:59 PM

Q: For the shelter count, do we report the bed capacity base on decompression numbers? Or, true capacity if shelters did not need to decompress?

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-Kyra Henderson - 3:59 PM

Q: What types of questions do you recommend adding to the observation survey to aid in deduplication?

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-Jessica Sones - 3:59 PM

Q: If demographics are not collected, how will the information be submitted in HDX? The system requires all demographics to be completed in order to submit.

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-Kyra Henderson - 3:59 PM

Q: What guidance do you have for best practices around conducting observation surveys? Will you be creating supplemental materials for communities that choose this approach?

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-Audrey White - 4:06 PM

Q: We plan to use our weekly BNL for the unsheltered count. Can you go over again what data needs to be included on our by name list that would be approved to use.

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-Audrey White - 4:16 PM

Q: Sorry, I put my question in here by accident. I just moved it over to the chat. :)

    -Aubrey Sitler - 4:30 PM

    A: :) no problem! we pay attention to both lists.-

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-laura lama - 4:30 PM

Q: we have a coivid-19 shelter effort that doesn't have a set MAX of rooms available. rooms are attained as needed. how would that be represented in the HIC?

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-Becky O'Meara - 4:31 PM

Q: Could you please clarify if McKinney-Vento liaisons can share data, if they ask their students about their homeless status the night of the count, as opposed to sharing their full lists? Could they complete a voluntary survey with the household with PII?