

Highlighting Resident Successes through ConnectHomeUSA Programming



Agenda

1. Choctaw Nation of Oklahoma

Olen Cox, IT Project and ConnectHomeUSA Coordinator

2. City of Phoenix Department of Housing

Mindy Davis, Choice Neighborhoods Housing Manager

Courtney Anderson, Choice Neighborhoods Community Outreach Coordinator

3. Q&A



Choctaw Nation ConnectHome

September 21, 2021



Olen Cox, IT Project Coordinator Choctaw Nation Housing Authority



Agenda (Cont'd)



**ELDER RESIDENT
SUCCESS**



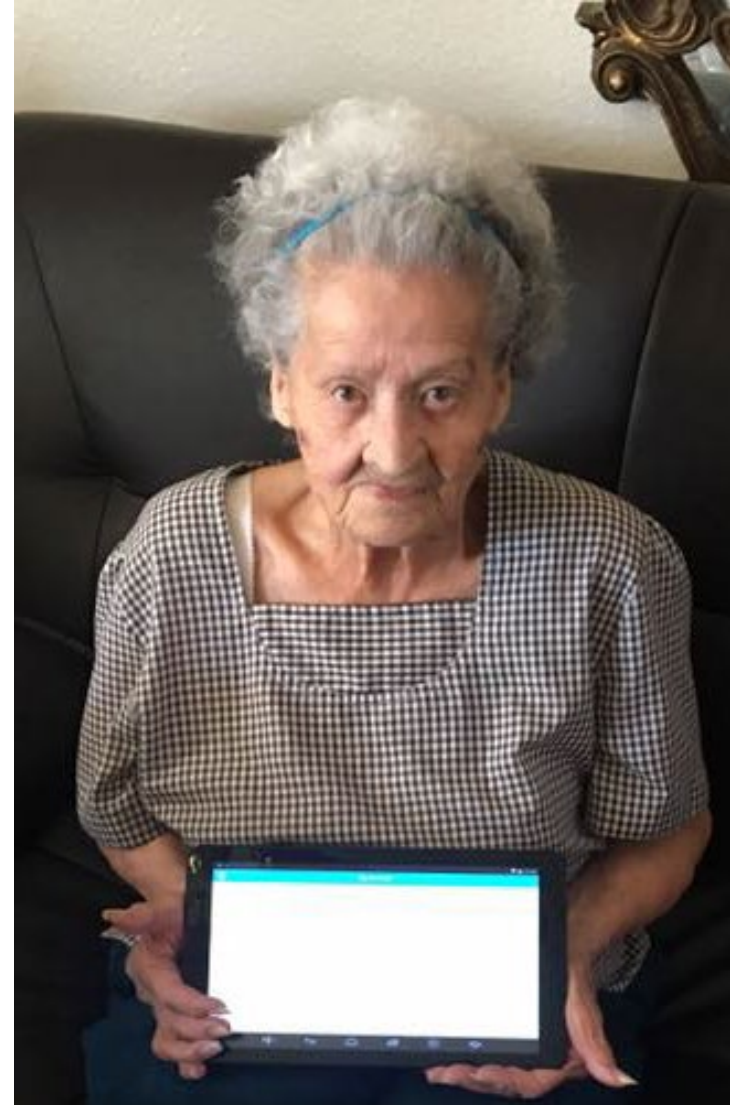
ABCMOUSE SUCCESS



Q&A

Elder Success

1. Helen P. uses **Facebook** and **Facetime** to re-connect with relatives/grandchildren and great grandchildren.
2. Is an active member of the Calera elder community. Offers aid to those that need deliveries and transport to and from stores.
3. Has been actively involved with ConnectHome since 2015.



ABCmouse Success

Victoria W. (3), a granddaughter of Lisa W., a homeowner, uses the Azpen Tablet provided by ConnectHomeUSA to work on her subscription to ABC Mouse.

Bailey Faye T. (8), daughter of Tracee T., graduated from ABC Mouse to the next level, Adventure Academy.



ABCMouse Success (Cont'd)

Bailey Faye T. (8), daughter of Tracee T., graduated from ABC Mouse to the next level, Adventure Academy.

ConnectHomeUSA has seen an increase in attendance and participation with home access and COVID protocols.

ConnectHomeUSA Monitoring & Evaluation

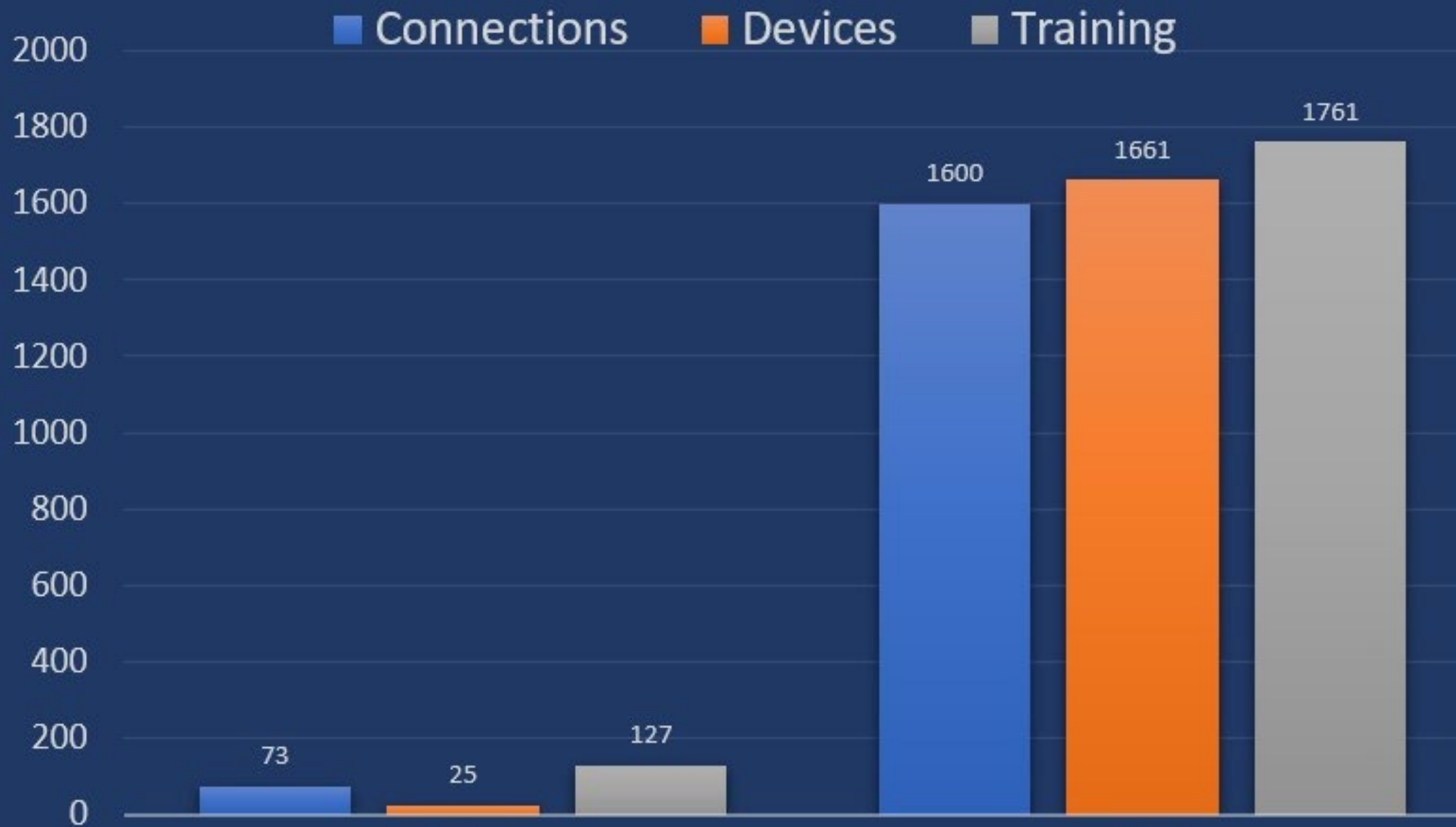
- Regular check-ins to monitor data usage of sites and tenants
- Follow-up with residents whose usage is low
 - Ask the tenants if they are having issues with devices and/or connectivity
- Teacher/Instructor web page to monitor progress of children residents using ABC Mouse and/or Kano
- Program success and growth over the last year

Mindy Davis, Housing Manager
Courtney Anderson, Community Outreach Coordinator
City of Phoenix Housing Department



**“Computing is not about
computers anymore.
It is about living.”**

– Nicholas Negroponte –



ConnectHomeUSA

2017-19

2020-21



CARES Act

800 tablets for families with school-aged children

2 years LTE T-Mobile service

Mobile Device Management Software

Bluetooth keyboard

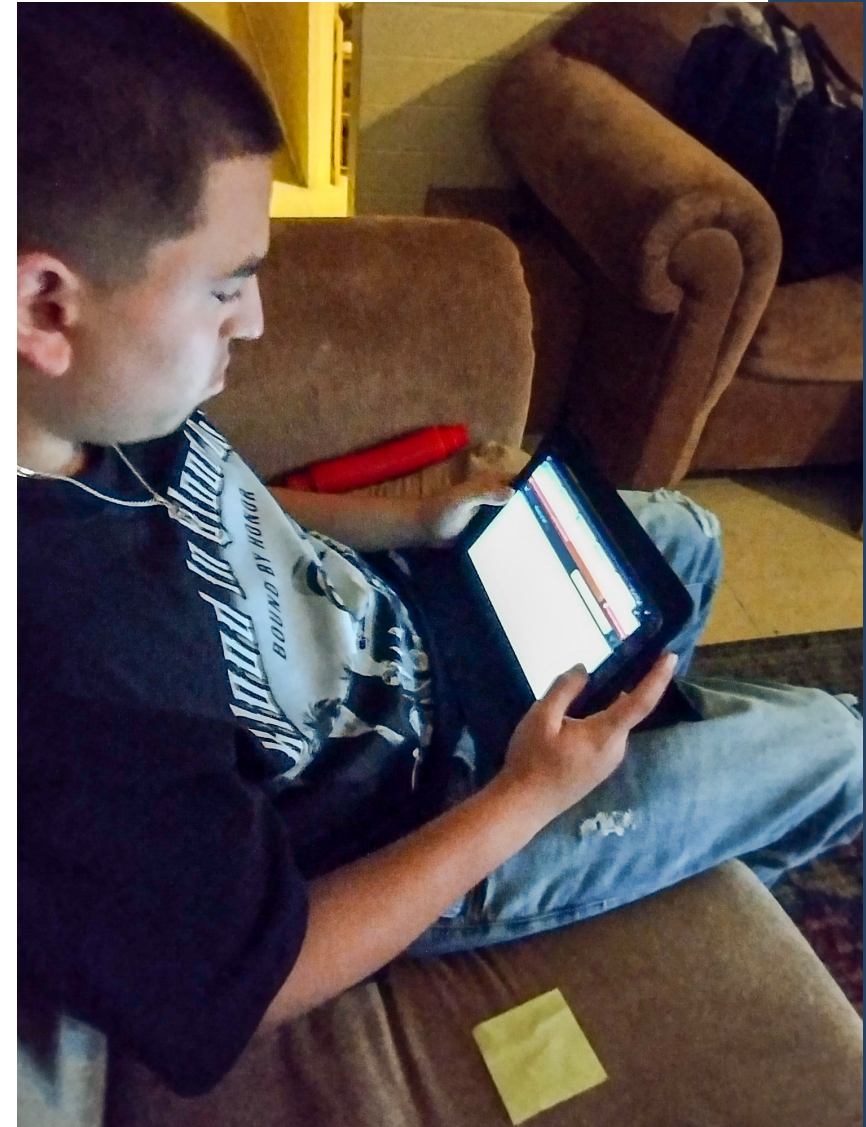
Custom image with educational apps and bookmarks

Custom user guide



Evan, 18

"This tablet is such a blessing with schools staying in stressful home learning. My son is on an IEP (Individualized Education Program) so having a tool to reduce or remove the stress of no internet is priceless. We were having to drive and sit in a parking lot while he was doing assignments or meet with teachers for Zoom class. The tablet and Wi-Fi have been extremely helpful. Thanks so much for all the continued support."-Paula Wilson (mother)



CARES Act (Cont'd)

800 tablets for Seniors

2 years LTE T-Mobile service

Mobile Device Management Software

Bluetooth keyboard

Stylus

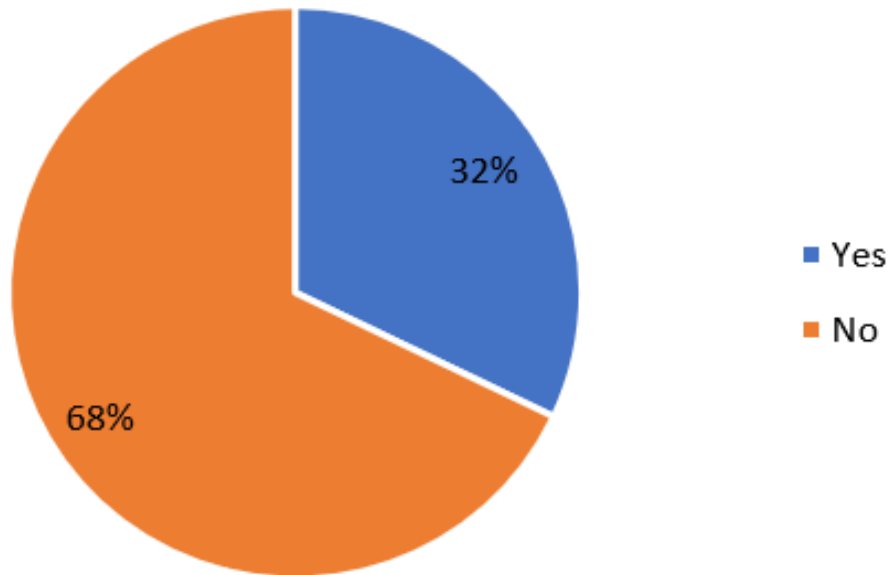
Custom image with senior apps and bookmarks

Updated user guide



Senior Training and Assistance

Resident @ Home Tech Assistance



Individualized
Support

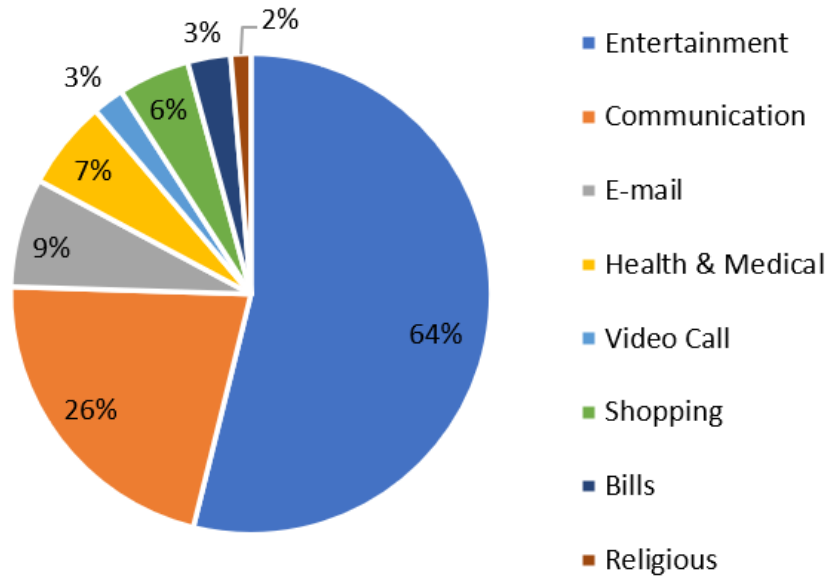
Access to User
Support
Helpdesk

Digital Literacy
Curriculum

Senior Resident Surveys

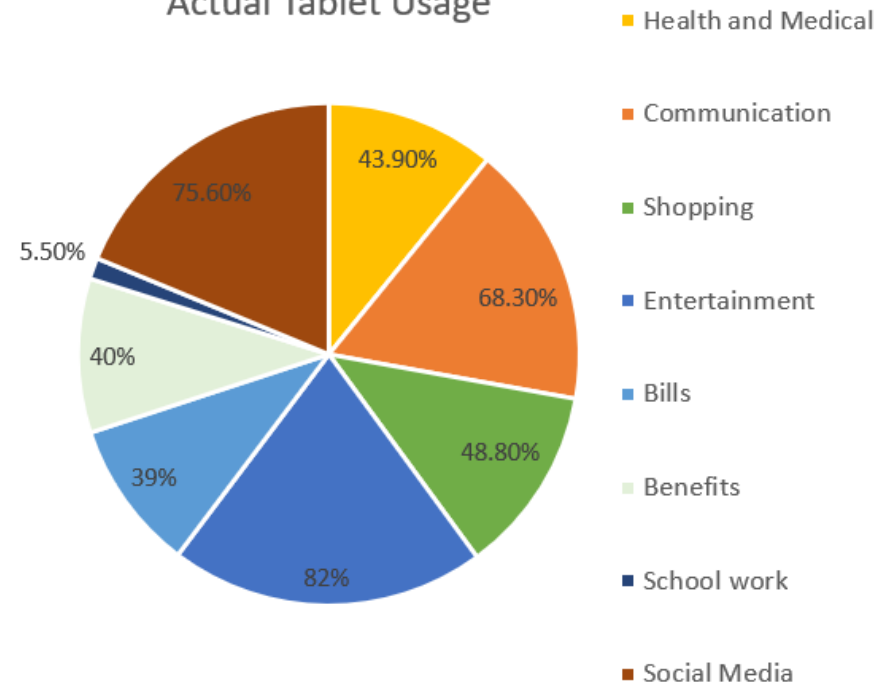
Pre-distribution

Predicted Tablet Usage



Post-distribution

Actual Tablet Usage



Irene, 96

“Thank you for showing me how to use Google. I use my tablet to watch sermons and plan to use it to visit with my doctor.”



Maria

“After receiving the computer, I did not know how to use it. I learned first how to use Zoom to participate in the Coffee Chats. I then opened a Facebook to participate in the community Block Watch meetings, but I soon realized I could connect with my family on Facebook and see them in Mexico....Look this is my niece at her Quinceañera isn't she beautiful.”



Brenda



<https://youtu.be/48BvcMROkJI> [youtu.be]



Q & A

