# NEW HOUSING COUNSELING DISASTER RECOVERY TOOLKIT: PREPARING FOR A DISASTER

The Housing Counseling Disaster Recovery Toolkit is for Housing Counseling Agencies, Intermediaries, State Housing Finance Agencies, and Multi-State Organizations seeking to play an active and effective role in local disaster preparedness, response, and recovery.



### ORGANIZATIONAL PREPAREDNESS

Develop appropriate plans to ensure that your agency is prepared for a disaster and share them with your staff.



### COMMUNITY PREPAREDNESS

Work with local community groups and government officials to ensure that they are aware of how HCAs can support disaster preparedness and recovery. Develop a local network that is prepared to support local disaster recovery efforts.



## CLIENT PREPAREDNESS

Counsel homebuyers, homeowners, and renters about home and family preparedness as well as the financial planning necessary to weather the disruptions created by a disaster.

Explore this toolkit and download related tools by visiting

https://www.hudexchange.info/programs/housing-counseling/housing-counseling-disaster-recovery-toolkit/

# NEW HOUSING COUNSELING DISASTER RECOVERY TOOLKIT: OPERATING POST DISASTER

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### ORGANIZATIONAL RECOVERY

Put emergency response plans and continuity of operations plans into action to ensure that staff and clients remain safe, operations continue, and clients are assisted as soon as possible.



#### COMMUNITY RECOVERY

Stabilize your organization, participate in a broader community response, and offer critical support to recovering community members.



#### **CLIENT RECOVERY**

Help clients navigate the disaster recovery process, access recovery resources, keep their finances in order, and develop plans to repair their home and avoid foreclosure or eviction.

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