



## Office of Housing Counseling on the HUD Exchange

[www.hudexchange.info/programs/housing-counseling](http://www.hudexchange.info/programs/housing-counseling)

Visit the HUD Exchange, a one-stop website to access resources and assistance to HUD's community partners. Catch up on the latest information from the Office of Housing Counseling including:

Outreach

Online Training

Toolkits

Frequently Asked Questions

Research

Bridge Newsletter

Have a question or feedback about the HUD Exchange? Contact <https://www.hudexchange.info/contact-us/>.

Have a question or feedback about the Housing Counseling program? Contact [housing.counseling@hud.gov](mailto:housing.counseling@hud.gov).

## Key Resources for HUD-Approved Intermediaries, State Housing Finance Agencies, and Multi-state Organizations

[www.hudexchange.info/programs/housing-counseling/intermediaries-shfa](http://www.hudexchange.info/programs/housing-counseling/intermediaries-shfa)

The Oversight Agencies page features the latest list of participating agencies, conference materials, and oversight agency specific resources.

### Oversight of Networks Series of Webinars

[www.hudexchange.info/programs/housing-counseling/webinars/](http://www.hudexchange.info/programs/housing-counseling/webinars/)

- Roles and Responsibilities – <https://www.hudexchange.info/trainings/courses/housing-counseling-webinar-oversight-of-networks1/>
- Network Agency Eligibility and Evaluation – <https://www.hudexchange.info/trainings/courses/housing-counseling-webinar-oversight-of-networks-series-network-agency-eligibility-and-evaluation/>
- Network Monitoring – <https://www.hudexchange.info/trainings/courses/housing-counseling-webinar-oversight-of-networks-series-network-monitoring1/>
- Right-Sizing Your Network – <https://www.hudexchange.info/trainings/courses/housing-counseling-webinar-right-sizing-your-network/>
- Grant Administration – <https://www.hudexchange.info/trainings/courses/housing-counseling-webinar-grant-administration-for-oversight-agencies1/>

### Toolkits for Oversight Agencies & Affiliates

[www.hudexchange.info/programs/housing-counseling/resources/capacity-building/#toolkits-for-oversight-agencies-and-affiliates](http://www.hudexchange.info/programs/housing-counseling/resources/capacity-building/#toolkits-for-oversight-agencies-and-affiliates)

- Orientation – <https://www.hudexchange.info/programs/housing-counseling/resources/capacity-building/#toolkits-for-oversight-agencies-and-affiliates>
- HUD Eligibility Criteria (note: recently updated to match the Housing Counseling Agency Eligibility Tool – <https://www.hudexchange.info/resources/documents/Housing-Counseling-Oversight-Agency-Toolkit-HUD-Eligibility-Criteria.pdf>
- Reporting – <https://www.hudexchange.info/resources/documents/Housing-Counseling-Oversight-Agency-Toolkit-HUD-Eligibility-Criteria.pdf>
- Quality Control – <https://www.hudexchange.info/resource/5189/oversight-agency-toolkit-quality-control/>

### Online Training for Housing Counseling

[www.hudexchange.info/trainings/housing-counseling-online-training-modules/](http://www.hudexchange.info/trainings/housing-counseling-online-training-modules/)

- Training Modules – *for all types of agencies, including oversight agencies*
  - Intro to Housing Counseling – <https://www.hudexchange.info/trainings/courses/introduction-to-housing-counseling/>
  - Service Delivery Requirements and Recordkeeping – *forthcoming*
  - Work plan and mini modules on Client Action Plan, Financial Analysis, Home Inspections, Follow up and Termination – *forthcoming*
- Training Modules for Oversight Agencies
  - Network Monitoring – <https://www.hudexchange.info/trainings/courses/housing-counseling-network-monitoring/>

### Housing Counseling Agency Eligibility Tool

[www.hudexchange.info/programs/housing-counseling/housing-counseling-agency-eligibility-tool/](http://www.hudexchange.info/programs/housing-counseling/housing-counseling-agency-eligibility-tool/)