



# Latest News out of Office of Housing Counseling (OHC)

August 10, 2016

# Facilitator & Panelists

- Facilitator: Sarah Gerecke, Deputy Assistant Secretary, Office of Housing
- Panelists:
  - Brian Siebenlist, Office Director, Office of Policy and Grant Administration
  - Jerrold “Jerry” H. Mayer, Office Director, Office of Outreach and Capacity Building
  - Kisha Wright, Deputy Office Director, Office of Oversight & Accountability

# Session Agenda

- Updates by Office: Fiscal year 2016 accomplishments and 2017 plans
  - Office of Policy and Grant Administration
  - Office of Outreach and Capacity Building
  - Office of Oversight and Accountability
- Policy Update
- Q and A



# The Office of Policy and Grant Administration

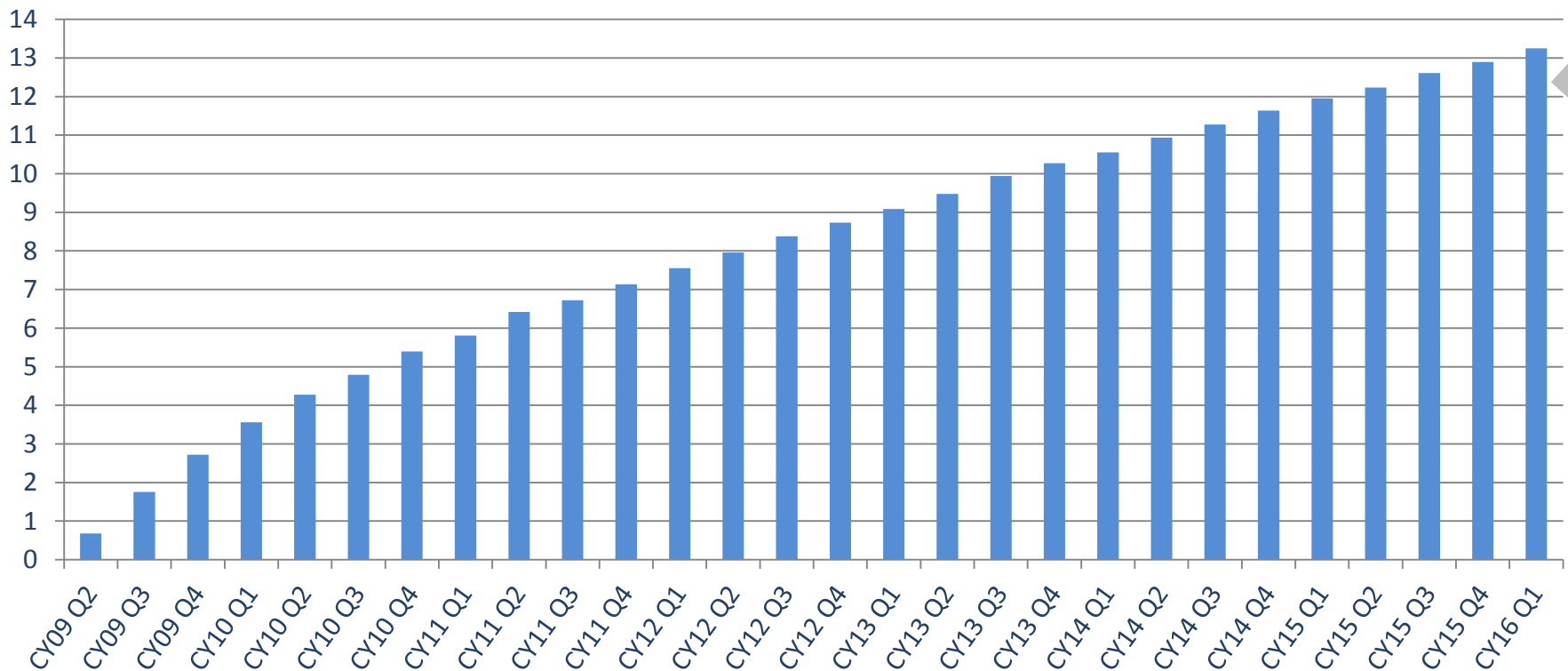
Brian Siebenlist  
Director

# Total Households Served

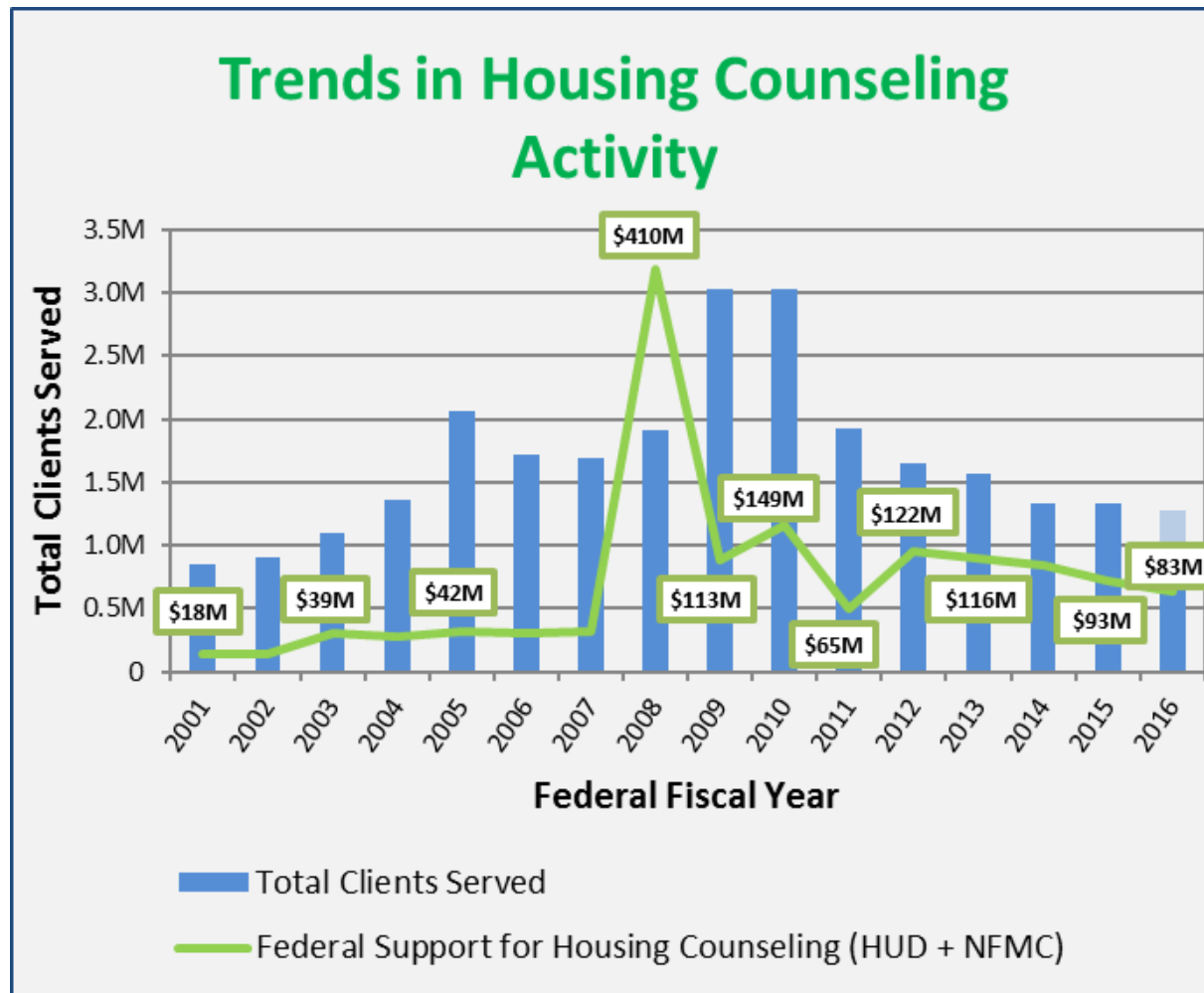
## Housing Counselors Serve Millions of Families

Cumulative Households Counseled Since April 1, 2009 (Millions)

Households counseled since April 1, 2009: 13.2 million

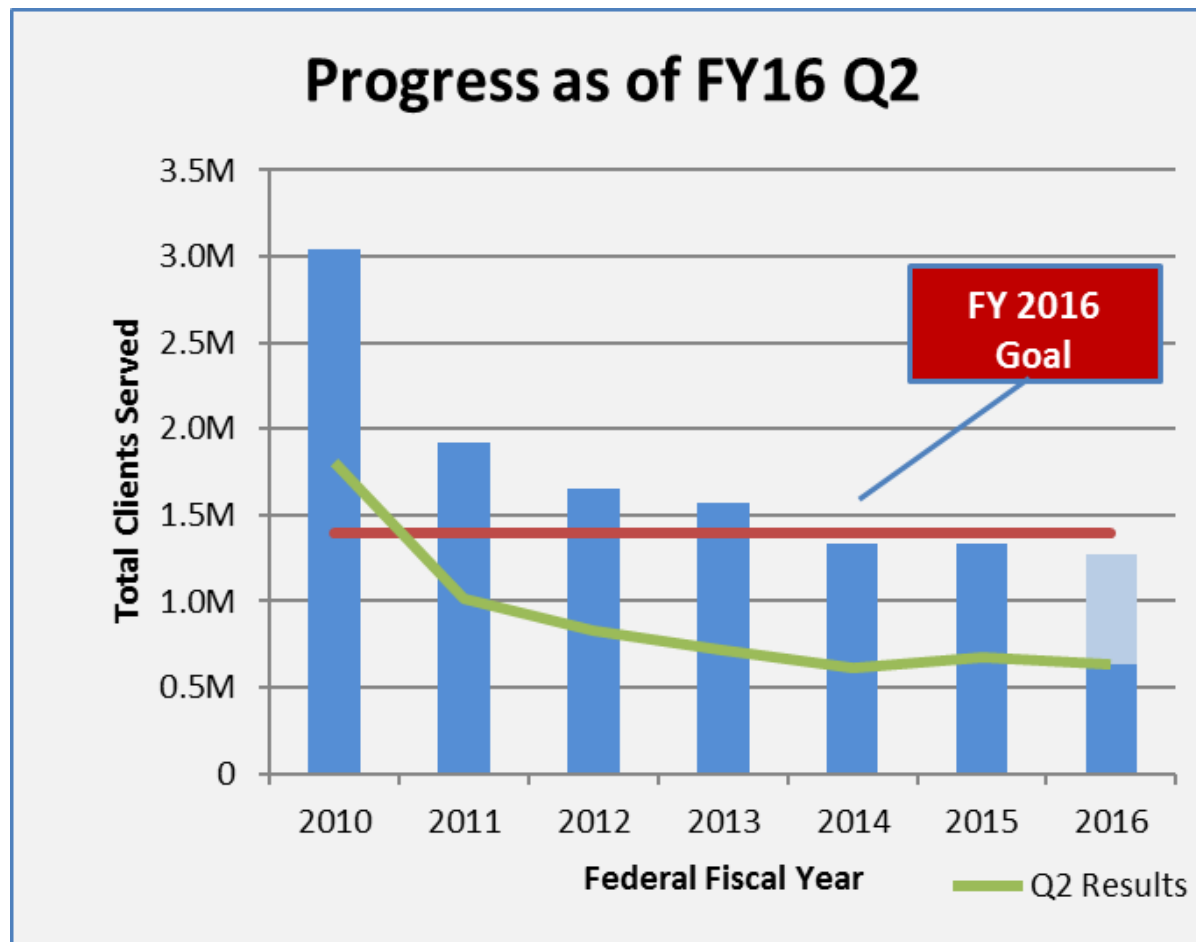


# Housing Counseling Service Trends



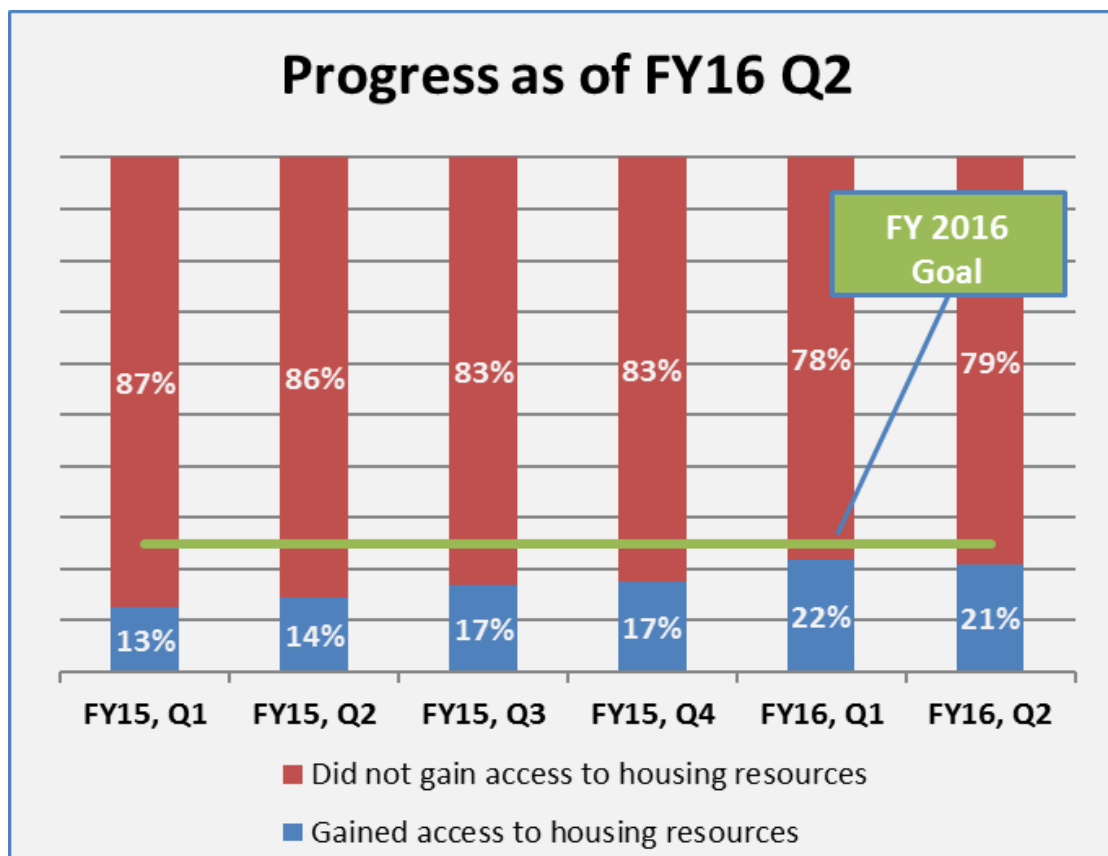
# Strategic Objective 1B: Credit Access

HUD's Housing Counseling Program clients served



# Strategic Objective 1B: Credit Access

Percentage of housing counseling clients who gain access to resources to improve their housing situation

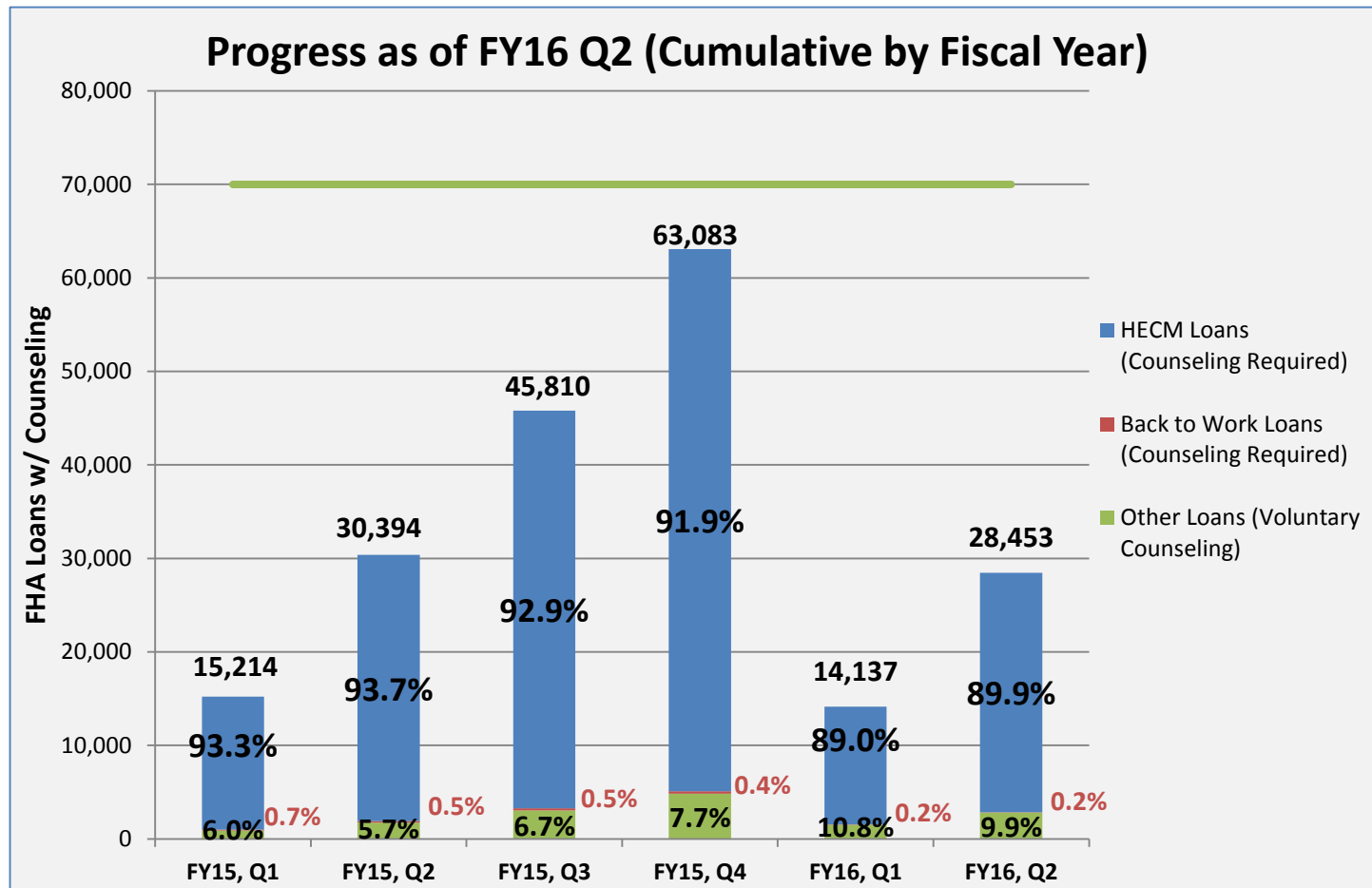




# Strategic Objective 1C:

## FHA's Financial Health

Number of FHA insured mortgages benefitting from housing counseling



# Fiscal Year 2016 Accomplishments

- FY 2016-2017 Comprehensive Housing Counseling NOFA
- Housing Counselor Certification Rule
- Housing Counseling notices on Home Equity Conversion Mortgages (HECM)
- Housing Counseling Program Handbook 7610.1 progress

# Fiscal Year 2017 Plans

- Housing Counseling regulations
- Housing Counseling Program Handbook



# The Office of Outreach and Capacity Building

Jerrold H. Mayer  
Director

# Fiscal Year 2016 Accomplishments

- Housing Counseling Certification
- Housing Counseling Federal Advisory Committee
- Homeownership Month
- Training NOFA
- Counselor resources/training/toolkits
- Communication (Customer service [housing.counseling@hud.gov](mailto:housing.counseling@hud.gov) /Listserv/Bridge)
- Disaster Recovery Assistance Team (DART)

# Fiscal Year 2017 Plans

- Counselor Certification training and testing
- Outreach: Awareness and Visibility project, meetings and events
- Training to build capacity (e.g., Booth Management OMB Circular requirements, new toolkits)



# The Office of Accountability and Oversight

Kisha Wright

Deputy Office Director

# Fiscal Year 2016 Accomplishments

- Financial audit training and technical assistance for agencies
- Internal training for consistency and streamlining of key oversight topics
  - 9902
  - Mentorship program
  - Grant execution
- Compliment and Complaint Program



# Fiscal Year 2017 Plans

- Performance Reviews
  - Streamline and automation of the process in order to reduce time and increase efficiency
  - Risk analysis
- Possible program changes that reflect feedback received from our agency partners
- Program compliance toolkits



# Office of Housing Counseling Policy Update

# Policy Update

- Promote industry-wide use of the HUD-9911 Certificate of Housing Counseling as evidence of housing counseling completion
- Incorporate housing counseling in the Uniform Residential Loan Application
- Encourage use of HUD-approved Housing Counseling Agencies in external programs
- Publish models of how state and local fees can be directed to housing counseling
- Toolkit regarding payment of housing counseling fees at mortgage closing

# Q and A